Blackview N2000

Blackview N2000 Senior Flip Phone User Manual

Model: N2000

1. Introduction

The Blackview N2000 is a user-friendly flip phone designed for seniors, featuring large keys, a loud volume, and an SOS button for emergencies. It supports dual 4G SIM cards and comes with a convenient charging cradle. This manual provides essential information for setting up, operating, and maintaining your device.



Image 1.1: Blackview N2000 Senior Flip Phone (open) and its charging cradle.

The image displays the Blackview N2000 flip phone in an open position, showing its main screen with time and date, and the large keypad. Next to it is the phone closed and placed in its charging cradle, revealing the external display and camera module.

2. Setup

2.1 Unboxing and Initial Inspection

Upon receiving your Blackview N2000, carefully unbox all components. Verify that the package includes the phone, charging cradle, battery, and USB cable. Inspect all items for any visible damage.

2.2 Battery Installation and Charging

The Blackview N2000 comes with a removable Lithium-ion battery. To install:

1. Open the back cover of the phone.
2. Insert the battery, ensuring the gold contacts align with the phone's terminals.
3. Replace the back cover.

For initial charging, place the phone on the charging cradle or connect it directly using the USB Type-C cable. A full charge is recommended before first use.

2.3 SIM Card and MicroSD Card Installation

The phone supports dual 4G SIM cards and a microSD card for expandable storage up to 64GB.

1. Turn off the phone and remove the back cover and battery.
2. Locate the SIM card slots and microSD card slot.
3. Insert your 4G SIM cards into the designated slots.
4. Insert the microSD card (optional) into its slot.
5. Replace the battery and back cover.

3. Operating Instructions

3.1 Powering On/Off

- To power on: Press and hold the Power/End Call button until the screen lights up.
- To power off: Press and hold the Power/End Call button, then confirm power off on the screen.

3.2 Making and Receiving Calls

- To make a call: Dial the number using the large keypad and press the Call button.
- To receive a call: Open the flip to answer, or press the Call button.
- The phone features M4/T4 hearing aid compatible speakers for clear audio.

3.3 SOS Function

The dedicated SOS button provides quick access to emergency contacts.

- To activate: Long press the side SOS button. The phone will automatically dial pre-set emergency numbers.
- To set up SOS contacts: Navigate to the SOS settings in the phone's menu.

3.4 Dual Screen Functionality

The Blackview N2000 features two screens:

- **External Screen:** Previews incoming calls and notification reminders without needing to open the flip.
- **Internal Screen:** Offers adjustable text size and brightness for comfortable viewing.

3.5 Flashlight and FM Radio

- **Flashlight:** Set a shortcut for easy access. Long press the designated button to turn the bright flashlight on/off.
- **FM Radio:** The phone supports FM radio. Set a shortcut for one-click access to FM audio.

4. Maintenance

4.1 Cleaning Your Device

Use a soft, dry cloth to clean the phone's exterior and screens. Avoid using liquid cleaners or abrasive materials.

4.2 Battery Care

- Avoid extreme temperatures.
- Do not expose the battery to water.
- If the battery is removable, ensure it is properly seated. The removable design allows for easy replacement.

4.3 Storage

When not in use for extended periods, store the phone in a cool, dry place. Ensure the battery has some charge to prevent deep discharge.

5. Troubleshooting

Problem	Possible Cause	Solution
Phone does not power on.	Low battery; Battery not installed correctly.	Charge the phone; Reinstall the battery.
Cannot make/receive calls.	No SIM card; Poor network signal; SIM card not activated.	Ensure SIM card is inserted; Move to an area with better signal; Contact your service provider.
Sound is unclear.	Volume too low; Speaker blocked; Network issue.	Adjust volume; Clean speaker; Try calling again in a different location.
SOS button not working.	SOS contacts not set up; Button malfunction.	Set up emergency contacts in settings; Contact customer support if issue persists.

6. Specifications

- **Model:** N2000
- **Brand:** Blackview
- **Color:** Black-N2000
- **Product Type:** Foldable Screen (Flip Phone)
- **Operating System:** RTOS
- **Screen Size:** 2.8 Inches (Internal), External screen for notifications
- **Connectivity:** USB Type-C
- **Effective Fixed Resolution:** 0.3 MP (Camera)

- **Battery Composition:** Lithium-ion
- **Battery Capacity:** 1500mAh
- **RAM:** 48MB
- **ROM:** 128MB (Expandable up to 64GB via microSD)
- **Cellular Technology:** 4G
- **Wireless Carrier:** All carriers (Unlocked)
- **Special Features:** Large Backlit Keypad, SOS Button, Dual Screen, Charging Cradle, FM Radio, Flashlight, Hearing Aid Compatible (M4/T4)

7. Warranty and Support

Blackview N2000 Smartphone offers a 24-month warranty. For any questions or product issues, please contact Blackview customer service via Amazon email or their official support channels. A professional technical team and customer service are available to provide support.

For further assistance, please refer to the contact information provided with your purchase or visit the official Blackview website.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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