

BoxWave DuraCable

BoxWave Micro USB DuraCable for Aiworth E36 - Instruction Manual

Model: DuraCable

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1. INTRODUCTION

This manual provides instructions for the proper use and care of your BoxWave Micro USB DuraCable. This cable is designed for charging and data synchronization with devices compatible with Micro USB, such as the Aiworth E36.



Dual Function Charge and Sync Cable



Image 1.1: The BoxWave Micro USB DuraCable, illustrating its dual function for charging and data synchronization.

2. SAFETY INFORMATION

Please read and follow these safety guidelines to ensure safe operation and prolong the life of your cable:

- Do not expose the cable to extreme temperatures, direct sunlight, or moisture.
- Avoid bending or twisting the cable excessively, especially near the connectors.
- Do not attempt to disassemble or modify the cable.
- Keep out of reach of children.
- Ensure connectors are clean and free of debris before connecting.

3. SETUP

The BoxWave Micro USB DuraCable is designed for simple plug-and-play functionality. Follow these steps to connect your device:

1. Identify the Micro USB port on your Aiworth E36 device.
2. Identify a standard USB-A port on your charging adapter or computer.

3. Gently insert the Micro USB connector end of the DuraCable into your Aiworth E36 device's Micro USB port. Ensure it is oriented correctly to avoid damage.
4. Insert the USB-A connector end of the DuraCable into a compatible USB-A port on a power source (e.g., wall charger, computer, power bank).



Image 3.1: Close-up view of the Micro USB and standard USB-A connectors on the DuraCable, indicating their respective shapes for correct insertion.

4. OPERATING INSTRUCTIONS

4.1 Charging Your Device

Once the cable is connected to your Aiworth E36 and a power source, your device should begin charging automatically. A charging indicator (usually an icon on the screen or an LED light) on your device will confirm that it is receiving power.

4.2 Data Synchronization

To transfer data between your Aiworth E36 and a computer:

1. Connect the Micro USB end to your Aiworth E36 and the USB-A end to a USB port on your computer.

2. Your computer should recognize the device. You may need to respond to a prompt on your Aiworth E36 to allow data transfer (e.g., "Allow access to device data" or "Use USB for File Transfer").
3. Once recognized, you can access your device's storage through your computer's file explorer to transfer files. The cable supports USB 2.0 standards for data transfer.

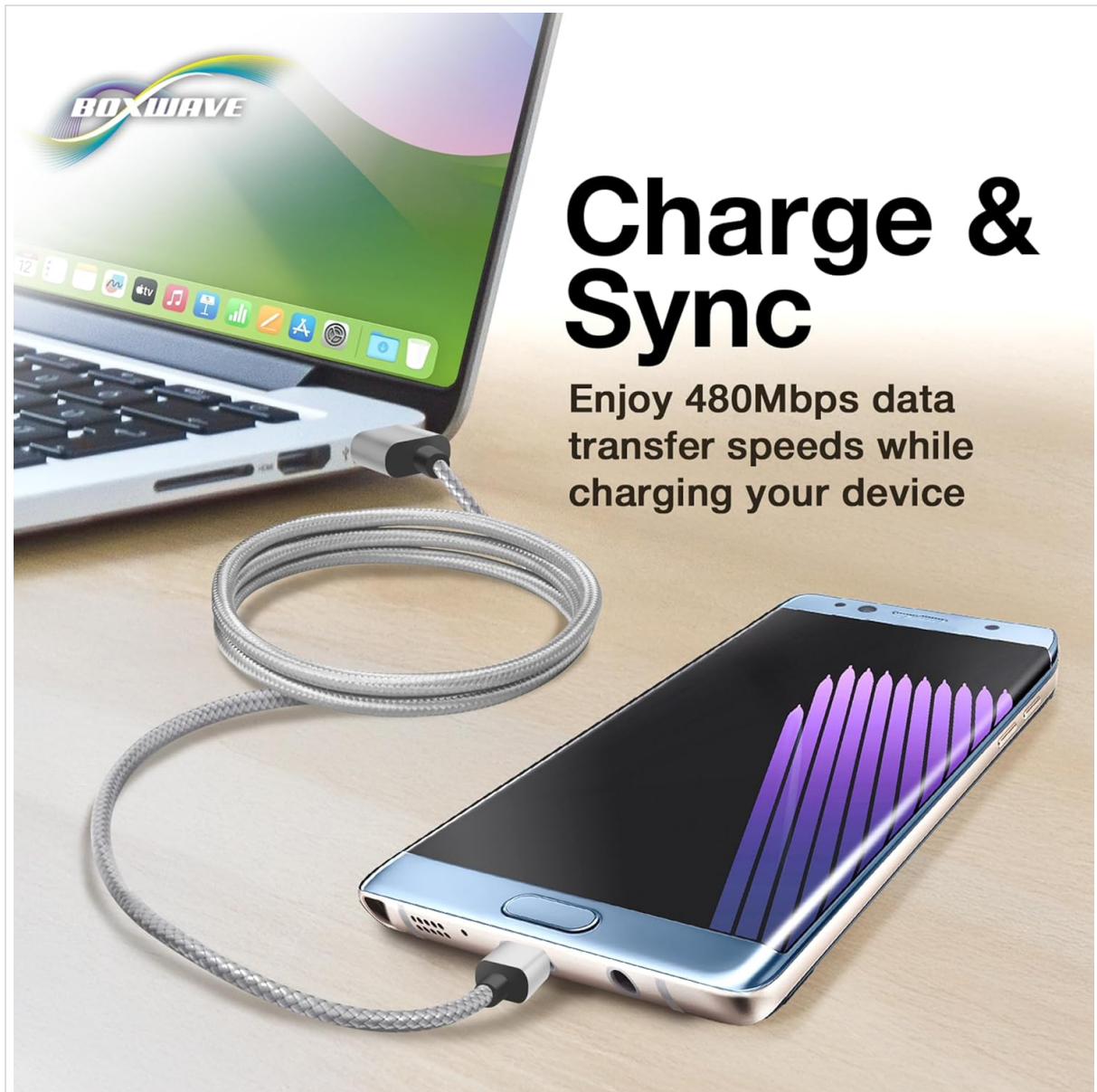


Image 4.1: The DuraCable facilitating both charging and data synchronization between a mobile device and a laptop, highlighting its dual functionality.

5. MAINTENANCE

Proper care will extend the lifespan of your BoxWave Micro USB DuraCable:

- **Cleaning:** Use a soft, dry cloth to wipe the cable and connectors. Do not use liquid cleaners or solvents.
- **Storage:** Store the cable in a cool, dry place. Avoid tightly coiling the cable, which can stress the internal wires. A loose coil is recommended.
- **Handling:** Always grasp the connector housing when plugging or unplugging the cable, rather than pulling on the cable itself. This prevents damage to the internal wiring and strain relief.

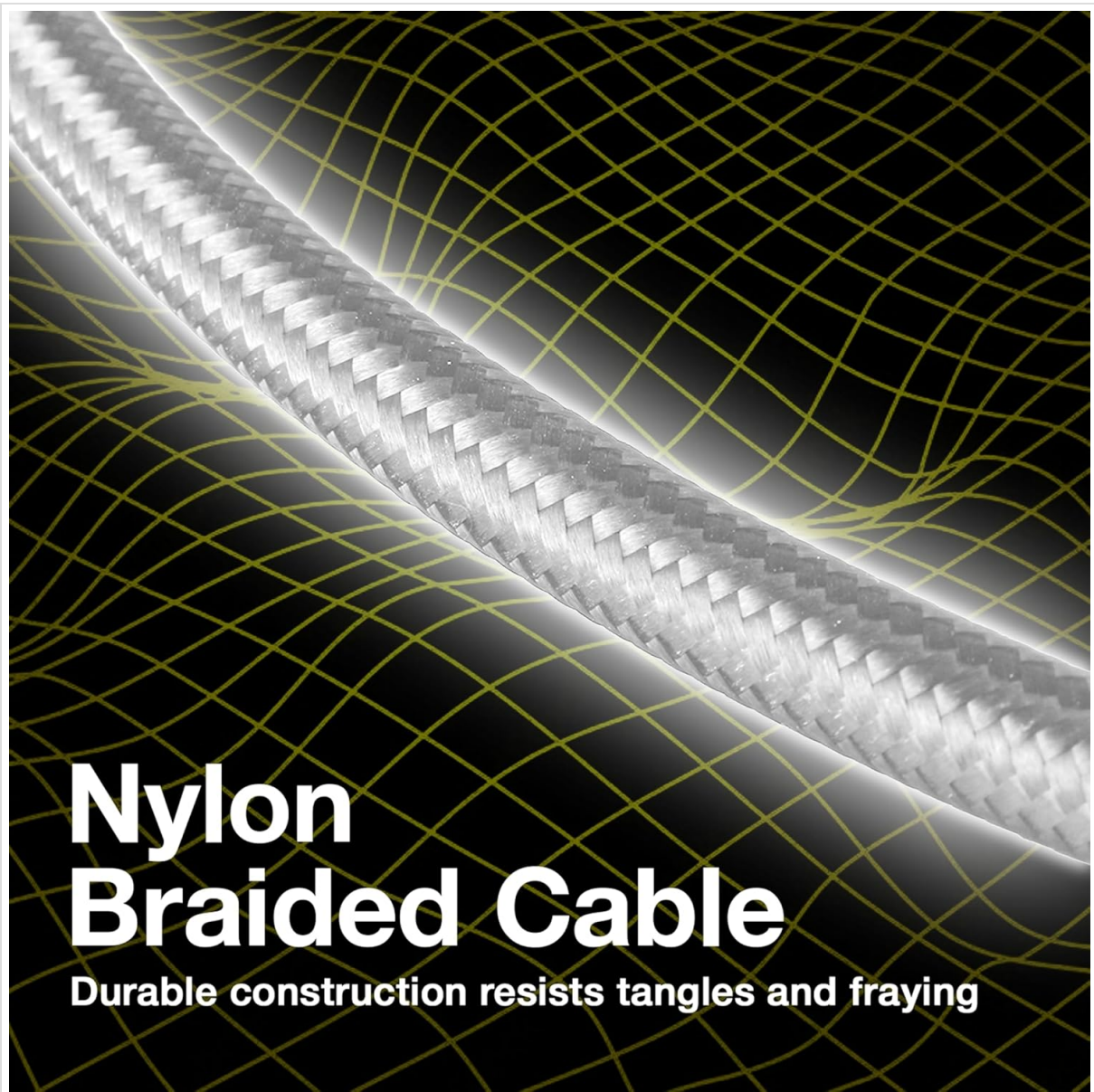


Image 5.1: Detail of the durable braided nylon construction of the DuraCable, designed to resist tangles and fraying.

Reinforced Strain Relief



Rubberized connector supports keep DirectSync from kinking and tearing.



Image 5.2: Illustration of the reinforced strain relief at the connector ends, which helps prevent kinking and tearing.

6. TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|----------------------------|--|---|
| Device not charging. | <ul style="list-style-type: none">◦ Loose connection.◦ Faulty power source.◦ Damaged cable.◦ Device port issue. | <ul style="list-style-type: none">◦ Ensure both ends of the cable are securely connected.◦ Try a different USB port or wall adapter.◦ Inspect the cable for visible damage. If damaged, discontinue use.◦ Test with another Micro USB cable if available to rule out device port issues. |
| Data transfer not working. | <ul style="list-style-type: none">◦ Device not in data transfer mode.◦ Loose connection.◦ Computer driver issue. | <ul style="list-style-type: none">◦ On your device, select "File Transfer" or "MTP" mode when prompted after connecting to a computer.◦ Reconnect the cable to both the device and computer.◦ Try a different USB port on your computer.◦ Ensure your computer has the necessary drivers for your Aiworth E36. |

| Problem | Possible Cause | Solution |
|----------------|---|---|
| Slow charging. | <ul style="list-style-type: none">◦ Low-power USB port.◦ High background activity on device. | <ul style="list-style-type: none">◦ Use a wall adapter designed for faster charging or a high-power USB port on your computer.◦ Close unnecessary applications on your device during charging. |

7. SPECIFICATIONS

- **Product Name:** BoxWave Micro USB DuraCable
- **Compatibility:** Devices with Micro USB port (e.g., Aiworth E36)
- **Connectors:** USB-A to Micro USB
- **Cable Length:** 3 feet (approximately 0.91 meters)
- **Data Transfer Speed:** Up to 480 Mbps (USB 2.0 Standard)
- **Material:** Braided Nylon, Rubberized Grommet Strain Reliefs
- **Color:** Space Grey
- **Item Weight:** 0.7 ounces (approximately 19.8 grams)
- **Manufacturer:** BoxWave

8. WARRANTY AND SUPPORT

BoxWave products are designed for quality and reliability. For specific warranty information regarding your Micro USB DuraCable, please refer to the warranty documentation included with your purchase or visit the official BoxWave website. For technical support or inquiries, please contact BoxWave customer service through their official channels.

Note: This product includes limited 3rd party tech support for your device (up to 3 inquiries via messaging) - not affiliated with or endorsed by Aiworth.