

**Baseus A00069700223-00**

# Baseus Bowie E20 True Wireless Earbuds User Manual

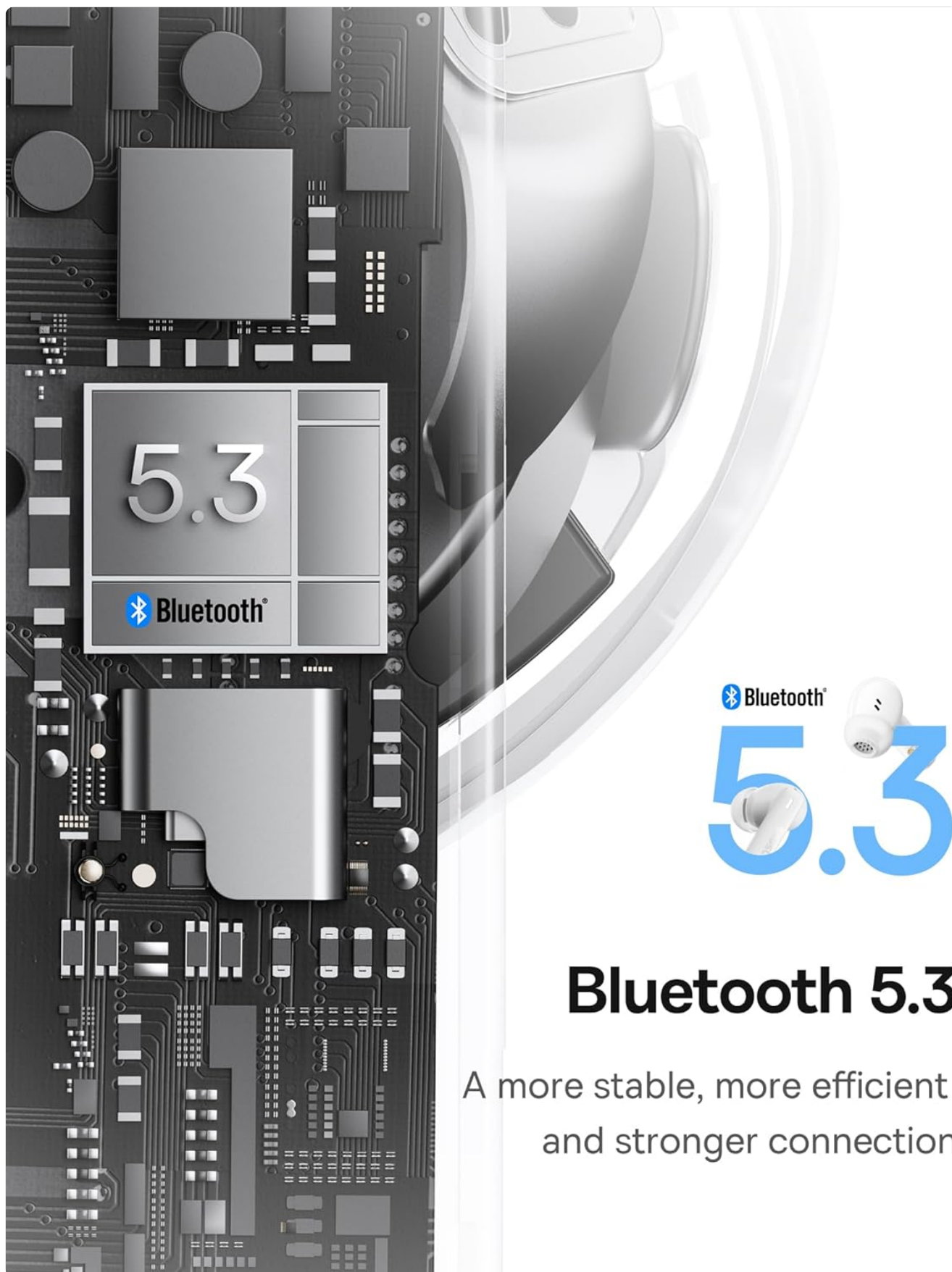
Model: Baseus Bowie E20 (A00069700223-00)

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## INTRODUCTION

Thank you for choosing the Baseus Bowie E20 True Wireless Earbuds. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before using the product.

The Baseus Bowie E20 earbuds feature advanced Bluetooth 5.3 connectivity, Environmental Noise Cancellation (ENC) for clear calls, powerful 12mm drivers for immersive sound, IPX5 water resistance, and up to 33 hours of total playtime with the charging case.



## Bluetooth 5.3

A more stable, more efficient  
and stronger connection

Image: A detailed diagram of the 12mm PU diaphragm driver, highlighting its components responsible for powerful bass and clear audio.

### PACKAGE CONTENTS

Ensure all items are present in the package:

- Baseus Bowie E20 True Wireless Earbuds (Left and Right)

- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Eartips (S, M, L)
- User Manual



## Non-Stop Music, for 33 Hours

With a total listening time of 33 hours  
and getting 2 hours of music with  
just a 10-minute charge

Image: Contents of the Baseus Bowie E20 package, including the charging case with earbuds, USB-C charging cable, and various eartip sizes.

### PRODUCT OVERVIEW

Familiarize yourself with the components of your Baseus Bowie E20 earbuds and charging case.



Image: The Baseus Bowie E20 earbuds placed inside their open charging case, showing the charging contacts and internal layout.

- **Earbuds:** Left and Right earbuds with touch control areas and microphones.
- **Charging Case:** Houses and charges the earbuds, with a USB-C charging port and LED indicator.
- **LED Indicator:** Shows charging status and battery level.
- **Microphones:** Dual-mic setup for Environmental Noise Cancellation (ENC).

### 1. Initial Charge

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and a power source (e.g., USB wall adapter, computer USB port).
3. The LED indicator on the case will show charging status. A full charge typically takes approximately 1.5 hours for the case and 1 hour for the earbuds.

# Crystal-Clear Calls

The dual-mic ENC eliminates background noise  
and environmental disturbance  
during voice or video calls



Image: The Baseus Bowie E20 charging case connected to a USB-C cable, illustrating the charging process.

## 2. Pairing with a Device (Bluetooth 5.3)

The Baseus Bowie E20 uses Bluetooth 5.3 for a stable and efficient connection.

1. Ensure the earbuds are charged and placed inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode, and the LED indicator will flash.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for "Baseus Bowie E20" in the list of available Bluetooth devices and select it to connect.



5. Once connected, the LED indicator on the case will turn off or show a steady light, and you will hear a confirmation tone.

# Reliable, Regardless Conditions

IPX5 Waterproof earbuds resilient against sweat and raindrops for supreme audio performance in any conditions at any time



Image: A visual representation of the Bluetooth 5.3 chip and connection process for the Baseus Bowie E20 earbuds, highlighting faster and more stable connectivity.

**Note:** The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

## Touch Controls

The Baseus Bowie E20 earbuds feature intuitive touch controls on each earbud. The capacitive touch technology provides responsive and durable control.

Action	Control (L or R Earbud)
Play/Pause	Double-tap
Next Track	Triple-tap Right earbud
Previous Track	Triple-tap Left earbud
Answer/End Call	Double-tap
Reject Call	Press and hold for 2 seconds
Activate Voice Assistant	Press and hold for 3 seconds
Cycle Noise Cancellation Modes (ANC/Transparency/Normal)	Press and hold for 2 seconds (L or R)



# Simple Touch Controls

The capacitive touch technology offers more touch responsiveness and longer touch panel life expectancy

⦿ **Play/Pause**

•• (L or R)

⦿ **Noise Cancellation**

•• (L or R) cycle through  
Noise cancellation(default)>  
Normal>Transparency

⦿ **Voice Assistant**

••• (L or R)

⦿ **Spatial Audio**

•• (L or R) cycle through  
Music mode>Theater Mode>  
Normal(default)



Image: Diagram illustrating the touch control functions on the Baseus Bowie E20 earbuds, including play/pause, voice assistant, noise cancellation, and spatial audio.

## Environmental Noise Cancellation (ENC)

The dual-mic ENC technology helps eliminate background noise for crystal-clear calls.

# Power and Dynamic

The 12mm PU diaphragm produces strong and accurate ultra-low-frequencies



Image: Close-up internal view of the Baseus Bowie E20 earbud highlighting the dual-mic setup for Environmental Noise Cancellation (ENC).

To activate or cycle through noise cancellation modes, use the touch control as described in the table above.

## MAINTENANCE

### Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner.

- Do not use harsh chemicals or abrasive materials.
- Ensure charging contacts on both earbuds and case are clean and dry to prevent charging issues.

### **Storage**

- When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- Store in a cool, dry place away from extreme temperatures and direct sunlight.

### **Water Resistance (IPX5)**

The Baseus Bowie E20 earbuds are IPX5 water-resistant, meaning they can withstand sweat and light rain. They are not designed for submersion in water.

# Baseus E20 TWS Earbuds



Powerful Bass



IPX5



33Hrs  
Listening Time



Environmental  
Noise Cancellation

Image: The Baseus Bowie E20 earbuds and charging case depicted with water splashes, illustrating their IPX5 waterproof rating for resilience against sweat and raindrops.

- Do not expose to running water or submerge in liquid.
- Dry the earbuds thoroughly before placing them back in the charging case if they get wet.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Earbuds not pairing with device.	Bluetooth is off; earbuds not in pairing mode; device list cluttered.	Ensure Bluetooth is on. Open case lid to enter pairing mode. Forget "Baseus Bowie E20" from device's Bluetooth list and re-pair.
Only one earbud playing sound.	Earbuds not properly connected to each other or device.	Place both earbuds back in the case, close the lid, wait a few seconds, then open again. Re-pair if necessary.
Earbuds not charging.	Dirty charging contacts; faulty cable/power source; case battery low.	Clean charging contacts. Try a different USB-C cable and power source. Ensure charging case has sufficient battery.
Low volume or poor sound quality.	Incorrect eartip size; earbud placement; dirty speaker mesh; device volume too low.	Try different eartip sizes for a better seal. Adjust earbuds for proper fit. Clean speaker mesh. Increase device volume.
Touch controls unresponsive.	Earbuds not properly seated; temporary software glitch.	Ensure earbuds are firmly in your ears. Place earbuds back in case, close, then reopen to reset.

## Factory Reset

If you experience persistent issues, a factory reset may resolve them:

1. Forget "Baseus Bowie E20" from your device's Bluetooth list.
2. Place both earbuds into the charging case and ensure they are charging.
3. With the lid open, press and hold the function button on the charging case (if available, otherwise refer to specific model instructions for reset) for approximately 10-15 seconds until the indicator light flashes rapidly, then turns off.
4. Close the case, then open it again to re-enter pairing mode and re-pair with your device.

*Note: The provided product information does not specify a physical reset button. The general reset procedure for many TWS earbuds involves placing them in the case and holding a button or tapping the earbuds. If the above doesn't work, consult the official Baseus support for the exact reset procedure for Bowie E20.*

## SPECIFICATIONS

Feature	Detail
Model Number	A00069700223-00
Bluetooth Version	5.3
Driver Size	12mm
Noise Cancellation	ENC (Environmental Noise Cancellation)
Waterproof Rating	IPX5
Total Playtime	Up to 33 hours (with charging case)

Feature	Detail
Earbud Playtime	Approximately 6 hours (single charge)
Charging Port	USB-C
Battery (Case)	500 mAh / 1.85Wh
Input (Case)	5V / 220mA
Product Dimensions	5.4 x 5.2 x 3.1 cm
Product Weight	47 g
Impedance	32 Ohm
Country of Origin	China



Image: Rear view of the Baseus Bowie E20 charging case showing printed specifications like battery capacity and input/output voltage.

## WARRANTY AND SUPPORT

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Baseus products typically come with a limited warranty. Please refer to the warranty card included in your package or visit the official Baseus website for detailed warranty terms and conditions specific to your region.

For technical support, product inquiries, or warranty claims, please contact Baseus customer service through their official website or the retailer where you purchased the product.

**Baseus Official Website:** [www.baseus.com](http://www.baseus.com)

## SAFETY INFORMATION

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- Do not disassemble, repair, or modify the product.
- Keep away from extreme temperatures, humidity, and corrosive substances.
- Avoid dropping or subjecting the product to strong impacts.
- Do not use the product in environments that require your full attention (e.g., driving, cycling) to avoid accidents.
- Prolonged exposure to high volume levels may cause hearing damage.
- Dispose of the product responsibly according to local regulations for electronic waste.