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> Eureka NEY100 Fabric Sofa Cleaner 12500Pa, Carpet Cleaner Vacuum for Sofa, Carpet, Upholstery, Car, Shampooer with 1.5 Liter Water Tank and 450 ml Detergent

Eureka NEY100

Eureka NEY100 Fabric Spot Cleaner User Manual

Model: NEY100

1. PRODUCT OVERVIEW

The Eureka NEY100 is a powerful and versatile spot cleaner designed for deep cleaning of various fabric surfaces. It is ideal for use on carpets, sofas, upholstery, and car interiors, effectively tackling tough stains and everyday spills.



Image 1.1: The Eureka NEY100 spot cleaner unit shown alongside a bottle of Eureka Spot Clean solution.

Key Features:

- **Deep Cleaning Power:** Equipped with 12500 Pa suction for effective stain removal.
- **Injector-Extractor Technology:** Ensures thorough cleaning with a high water recovery rate.
- **Dual Tank System:** Features a 1.5 L clean water tank and an 800 ml dirty water tank for continuous operation.
- **Extended Reach:** A 1.7 m hose and 4.9 m power cord provide ample reach for various cleaning tasks.
- **Triple Action Cleaning:** Combines spraying, scrubbing, and suction for comprehensive cleaning.
- **Fresh Scent:** Includes a 450 ml special cleaning solution to leave surfaces fresh.

2. SAFETY INFORMATION

Please read all safety instructions carefully before using the Eureka NEY100 spot cleaner. Failure to follow these instructions may result in electric shock, fire, or serious injury.

General Safety Precautions:

- Always unplug the appliance from the electrical outlet before cleaning or servicing.
- Do not immerse the appliance in water or other liquids.
- Do not use the appliance on wet surfaces or outdoors.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without tanks in place.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

3. WHAT'S IN THE BOX

Upon opening the packaging, please ensure all components are present and undamaged. If any items are missing or damaged, contact Eureka customer support immediately.

- Eureka NEY100 Spot Cleaner Unit
- Cleaning Hose with Integrated Spray and Suction Nozzle
- Clean Water Tank (1.5 L capacity)
- Dirty Water Tank (0.8 L capacity)

- 450 ml Bottle of Eureka Spot Clean Solution
- User Manual (this document)

4. SETUP

Follow these steps to set up your Eureka NEY100 spot cleaner before first use.

1. **Unpack the Unit:** Carefully remove all components from the packaging.
2. **Attach the Hose:** Ensure the cleaning hose is securely attached to the main unit. The hose is designed to wrap around the base for compact storage.
3. **Fill the Clean Water Tank:** Remove the 1.5 L clean water tank from the unit. Fill it with warm tap water up to the MAX fill line. For enhanced cleaning and a fresh scent, add the recommended amount of Eureka Spot Clean solution as indicated on the solution bottle. Reinsert the tank securely into the unit.



Image 4.1: Illustration of the dual tank system, showing the 1.5 L clean water tank and 0.8 L dirty water tank.

4. **Ensure Dirty Water Tank is Empty:** Verify that the 0.8 L dirty water tank is empty and properly seated in its compartment.

5. **Plug In:** Extend the 4.9 m power cord and plug the unit into a grounded electrical outlet.

5. OPERATING INSTRUCTIONS

The Eureka NEY100 utilizes a triple-action cleaning process: spray, scrub, and suction.

1. **Prepare the Area:** Before cleaning, vacuum the area to remove any loose dirt or debris.
2. **Power On:** Press the power button located on the unit to turn on the spot cleaner.
3. **Spray Solution:** Hold the cleaning nozzle directly over the stained area. Press the spray trigger on the nozzle handle to release the cleaning solution onto the fabric. Allow the solution to penetrate the stain for a few seconds.



Image 5.1: Demonstrates the powerful spray and suction action of the cleaner on a carpet stain.

4. **Scrub the Stain:** Gently scrub the stained area with the integrated brush on the nozzle. For stubborn stains, you may need to apply more pressure or repeat the spraying and scrubbing steps.



Fonction tout en un

Tête de brosse multifonctionnelle

Image 5.2: A close-up view of the multi-function brush head, highlighting its design for effective scrubbing.

5. **Suction Dirty Water:** Release the spray trigger and press the nozzle firmly against the surface. Slowly pull the nozzle across the wet area to suction up the dirty water and cleaning solution. Repeat this step until no more dirty water is being extracted and the area is as dry as possible.
6. **Repeat if Necessary:** For heavily soiled areas, repeat the spray, scrub, and suction process until the stain is removed.
7. **Cleaning Hard-to-Reach Areas:** The 1.7m hose and 4.9m cord allow for easy access to stairs, car interiors, and other confined spaces.



Image 5.3: The extended reach of the hose and cord enables cleaning of difficult areas like stairs.

8. **Power Off:** Once cleaning is complete, press the power button to turn off the unit and unplug it from the outlet.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Eureka NEY100 spot cleaner.

After Each Use:

- **Empty and Rinse Dirty Water Tank:** Remove the dirty water tank, empty its contents, and rinse thoroughly with clean water. Allow it to air dry before reinserting.
- **Rinse Clean Water Tank:** If any solution remains, empty and rinse the clean water tank.
- **Clean the Nozzle and Hose:** Rinse the cleaning nozzle and the inside of the hose with clean water to prevent clogs and odors. You can do this by suctioning clean water through the hose.



Conception à entretien facile

Image 6.1: The cleaning nozzle is easily detachable for rinsing under a faucet, ensuring hygienic maintenance.

- **Wipe Down Unit:** Wipe the exterior of the unit with a damp cloth.
- **Store Properly:** Store the unit in a cool, dry place. The compact design allows for easy storage in cabinets or closets.



Conception compacte pour un rangement facile

Image 6.2: The compact design of the Eureka NEY100 allows for convenient storage in small spaces.

7. TROUBLESHOOTING

If you encounter issues with your Eureka NEY100, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; Power outlet not working; Circuit breaker tripped.	Ensure unit is securely plugged into a working outlet. Check circuit breaker.
No spray.	Clean water tank empty; Tank not seated properly; Spray nozzle clogged.	Refill clean water tank. Re-seat tank firmly. Clean spray nozzle.
Poor suction.	Dirty water tank full; Dirty water tank not seated properly; Hose or nozzle clogged.	Empty dirty water tank. Re-seat tank firmly. Clear any blockages in hose or nozzle.
Leaking.	Tanks not properly sealed; Hose connection loose.	Ensure both clean and dirty water tanks are securely closed and seated. Check hose connections.
Unpleasant odor.	Dirty water tank not cleaned; Residue in hose/nozzle.	Thoroughly clean dirty water tank, hose, and nozzle after each use.

If the problem persists after trying these solutions, please contact Eureka customer support.

8. SPECIFICATIONS

- **Model:** NEY100
- **Brand:** Eureka
- **Color:** Blue
- **Power:** 400 Watts
- **Suction Power:** 12500 Pa
- **Clean Water Tank Capacity:** 1.5 Liters
- **Dirty Water Tank Capacity:** 0.8 Liters
- **Hose Length:** 1.7 Meters
- **Cord Length:** 4.9 Meters
- **Product Dimensions (L x W x H):** 19.5 x 38.5 x 30 cm
- **Item Weight:** 4.7 Kilograms
- **Noise Level:** 82 dB
- **Power Source:** Corded Electric

9. WARRANTY AND SUPPORT

Eureka products are manufactured to the highest quality standards. This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your packaging for specific terms and conditions.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the official Eureka website or contact their customer service department.

Online Support: www.eureka.com

Please have your model number (NEY100) and purchase date available when contacting support.