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### Amazon 4K43N400A

## Amazon Fire TV 4-Series 4K UHD Smart TV User Manual

Model: 4K43N400A

### INTRODUCTION

Welcome to the user manual for your new Amazon Fire TV 4-Series 4K UHD Smart TV. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your television. Designed for an immersive viewing experience, your Fire TV combines crisp 4K Ultra HD picture quality with the convenience of built-in Fire OS and Alexa voice control.



The Amazon Fire TV 4-Series 4K UHD Smart TV, showcasing its sleek design and vibrant display.

# SETUP GUIDE

## 1. What's in the Box

Before you begin, ensure all components are present:

- Fire TV 4-Series 43"
- Fire TV Alexa Voice Remote Enhanced
- Power cord
- 2 AAA batteries
- 4 screws
- TV stand (2 legs)
- Quick Start Guide

## 2. Attaching the TV Stand

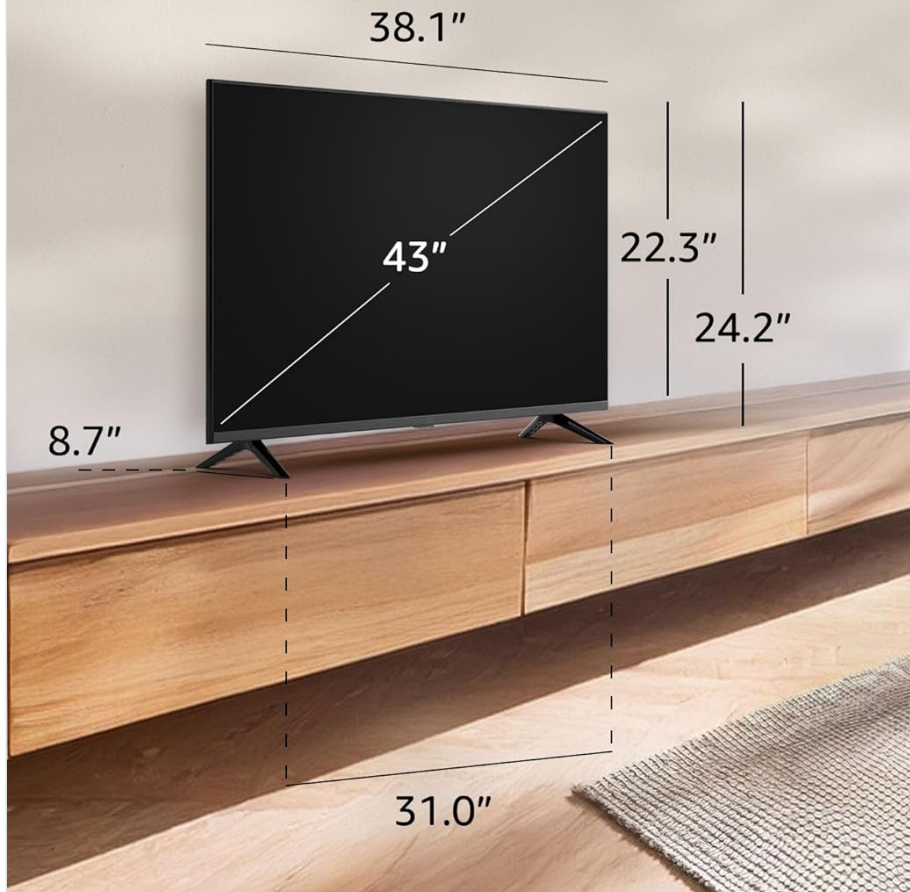
1. Carefully place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align each stand leg with the corresponding slots on the bottom of the TV.
3. Secure each leg with the provided screws. Ensure they are tightened firmly.

## 3. Connecting Devices

Your Fire TV offers multiple ports for connectivity:

- **HDMI Ports:** 3 HDMI 2.0 ports and 1 HDMI 2.1 port with eARC for connecting gaming consoles, Blu-ray players, and soundbars.
- **Ethernet:** 1 Ethernet port for wired internet connection.
- **USB:** 1 USB port for external storage or accessories.
- **Digital Optical Audio Output:** 1 port for connecting to audio receivers or sound systems.
- **Cable/Antenna:** For connecting an antenna for over-the-air broadcasts.

## TV dimensions



## What's in the box?

- TV
- Power cord
- 4 screws
- TV stand (2 legs)
- Quick Start Guide
- Alexa Voice Remote Enhanced
- 2 AAA batteries



Detailed view of the connectivity ports on the back of the Fire TV, including HDMI, USB, and Ethernet.

### 4. Initial Power-On and Network Setup

1. Plug the power cord into the TV and then into a wall outlet.
2. Press the power button on the remote or the TV.
3. Follow the on-screen instructions to select your language, connect to your Wi-Fi network (or use Ethernet), and sign in with your Amazon account.
4. The TV will guide you through channel scanning if you connected an antenna.

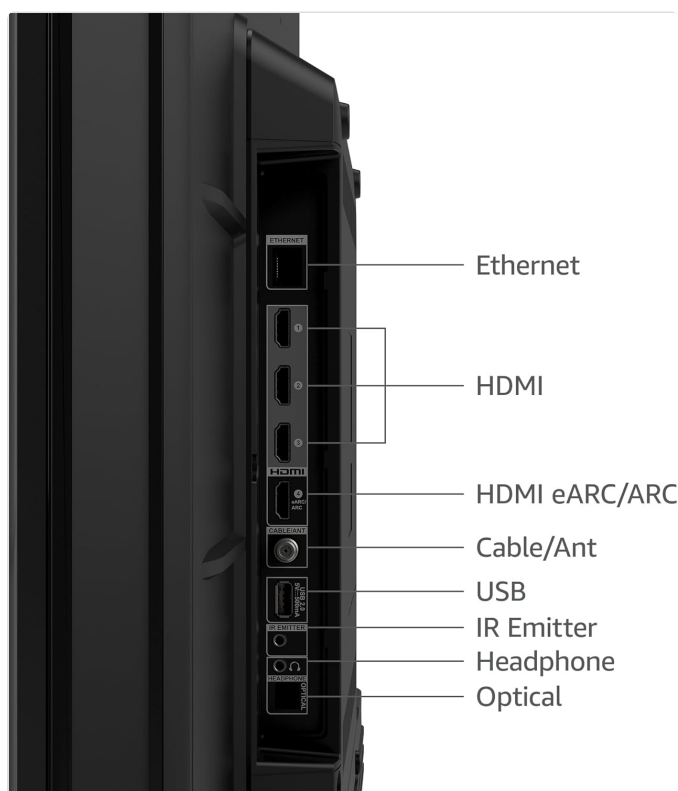
## OPERATING YOUR FIRE TV

### 1. Using the Alexa Voice Remote Enhanced

The included Alexa Voice Remote Enhanced allows for easy navigation and voice control. Insert the two AAA

batteries into the remote.

- **Power Button:** Turns the TV on or off.
- **Alexa Button:** Press and hold to activate Alexa voice commands.
- **Navigation Ring:** Use to move through menus and select items.
- **Home Button:** Returns to the Fire TV home screen.
- **Back Button:** Goes back to the previous screen.
- **Menu Button:** Accesses contextual options.
- **Volume Buttons:** Adjusts TV volume.
- **Mute Button:** Mutes or unmutes the TV sound.
- **Channel Buttons:** Changes channels (for live TV).
- **App Buttons:** Quick access to popular streaming apps.



The Fire TV Alexa Voice Remote Enhanced, demonstrating its voice command capabilities and dedicated app buttons.

## 2. Voice Control with Alexa

Press and hold the Alexa button on your remote and speak your command. You can ask Alexa to:

- Find movies and TV shows (e.g., "Alexa, find fantasy movies about dragons.").
- Launch apps (e.g., "Alexa, open Netflix.").
- Control playback (e.g., "Alexa, pause," "Alexa, fast forward.").
- Check weather, sports scores, and more.
- Control compatible smart home devices.

## 3. Navigating Fire OS

The Fire TV home screen provides access to your favorite apps, live TV, and recommended content. Use the navigation ring on your remote to browse and select.

## 4. Switching Inputs

To switch between connected devices (e.g., gaming console, cable box):

1. From the home screen, navigate to the "Inputs" section.
2. Select the desired HDMI input (HDMI 1, HDMI 2, HDMI 3, HDMI 4/eARC).

## 5. Accessibility Features

Your Fire TV includes various accessibility features:

- **VoiceView screen reader:** Provides audio feedback for on-screen elements.
- **Screen magnifier:** Zooms in and out of the display.
- **Text Banner:** Consolidates on-screen text into a compact banner.
- **Closed Captioning:** Displays captions for compatible content.
- **Audio Description:** Provides verbal descriptions of visual content.
- **Bluetooth Hearing Aid Support:** Supports audio streaming to select compatible Bluetooth hearing aids and devices for private listening.

These features can be configured in the TV's settings menu under "Accessibility."

## MAINTENANCE

### 1. Cleaning Your TV

To clean the screen and frame:

- Unplug the TV from the power outlet.
- Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a screen-cleaning solution designed for electronics.
- Wipe the frame with a soft, dry cloth.
- Avoid using abrasive cleaners, waxes, or solvents.

### 2. Software Updates

Your Fire TV regularly receives software updates to improve performance and add new features. Ensure your TV is connected to the internet to receive these updates automatically. You can also manually check for updates in the TV's settings menu.

## TROUBLESHOOTING

| Problem                     | Possible Solution                                                                                                                                                                       |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No Power / TV won't turn on | Ensure the power cord is securely plugged into both the TV and a working electrical outlet.<br>Try a different outlet.<br>Check if the remote batteries are dead; replace if necessary. |



| Problem                         | Possible Solution                                                                                                                                                                                      |
|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No Picture / Black Screen       | Verify the correct input source is selected (HDMI 1, 2, 3, 4).<br>Check HDMI cable connections to external devices.<br>Restart the TV by unplugging it for 30 seconds and plugging it back in.         |
| No Sound                        | Check the TV volume and ensure it's not muted.<br>If using external audio (soundbar, receiver), ensure it's powered on and correctly connected.<br>Check audio settings on the TV and external device. |
| Remote not responding           | Replace the remote batteries.<br>Ensure there are no obstructions between the remote and the TV.<br>Try re-pairing the remote by holding the Home button for 10 seconds.                               |
| Slow Performance / App Freezing | Restart the TV.<br>Check your internet connection speed.<br>Clear cache for problematic apps in settings.<br>Perform a factory reset as a last resort (this will erase all settings and data).         |

## SPECIFICATIONS

| Feature                      | Detail                            |
|------------------------------|-----------------------------------|
| Model Number                 | 4K43N400A                         |
| Screen Size                  | 43" (42.5" viewable)              |
| Resolution                   | 3840 x 2160 (4K UHD)              |
| HDR Format                   | HDR10, HLG                        |
| Refresh Rate                 | 60Hz                              |
| Backlight Type               | Direct LED                        |
| HDMI Ports                   | 3 HDMI 2.0 + 1 HDMI 2.1 with eARC |
| Ethernet                     | 1 Ethernet port                   |
| USB                          | 1 USB port                        |
| Digital Optical Audio Output | 1 port                            |
| Audio Support                | Dolby Digital Plus                |
| Operating System             | Fire OS                           |

| Feature                      | Detail               |
|------------------------------|----------------------|
| Product Size (without stand) | 38.0" x 22.3" x 3.6" |
| Weight (without stand)       | 15.5 lb              |
| VESA Wall Mount Standard     | 300 mm x 300 mm      |
| Connectivity                 | Wifi or Ethernet     |

## WARRANTY AND SUPPORT

### Warranty Information

Your Amazon Fire TV 4-Series 43" comes with a 1-year limited warranty and service included. An optional 4-Year Extended Warranty is available for U.S. customers, sold separately. The use of Fire TV is subject to the terms found on the Amazon website.

The Fire TV Alexa Voice Remote Enhanced has a 90-day limited warranty and service included.



### Software Security Updates



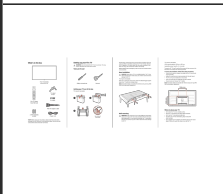
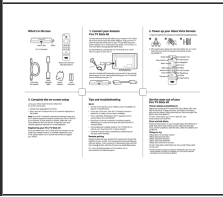
This device receives guaranteed software security updates until at least four years after the device is last available for purchase as a new unit on Amazon websites. For more information, visit the Amazon website's section on software security updates.

### Customer Support

For additional support, troubleshooting, or to explore more information about your Fire TV 4-Series, please refer to the official Amazon support resources. You can also visit the "Manage Your Content and Devices" section on Amazon for device-specific information.

### Related Documents - 4K43N400A

|                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <br><br>User Manual<br><small>Fire TV 4-Series - 50" &amp; 55"   Fire TV Omni Series - 32" &amp; 43"   Fire TV Omni QLED Series - 55" &amp; 65"</small> | <a href="#">Amazon Fire TV 4-Series and Omni Series User Manual</a><br>Comprehensive user manual for Amazon Fire TV 4-Series and Omni Series smart TVs. Learn how to set up, install, and use your Fire TV, including connecting devices, navigating the interface, and utilizing Alexa features.                  |
| <br><br>User Manual<br><small>Fire TV 4-Series - 50" &amp; 55"   Fire TV Omni Series - 32" &amp; 43"   Fire TV Omni QLED Series - 55" &amp; 65"</small> | <a href="#">Amazon Fire TV User Manual: Setup, Features, and Troubleshooting Guide</a><br>Comprehensive user manual for Amazon Fire TV 4-Series, Omni Series, and Omni QLED Series smart TVs. Provides detailed instructions on setup, connecting devices, navigating features, and troubleshooting common issues. |

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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <p>The cover of the Amazon Fire TV User Manual: Setup and Features. It features the Fire TV logo at the top and a list of supported devices below: Fire TV 4-Series (55" &amp; 65"), Fire TV Omni Series (50" &amp; 55"), and Fire TV Omni QLED Series (55" &amp; 65").</p>                    | <p><a href="#">Amazon Fire TV User Manual: Setup and Features</a></p> <p>Comprehensive user manual for Amazon Fire TV 4-Series, Omni Series, and Omni QLED Series smart TVs. Covers setup, features, troubleshooting, and smart home integration.</p>                          |
|  <p>The cover of the Amazon Fire TV User Manual: 4-Series, Omni, and Omni QLED Series. It features the Fire TV logo at the top and a list of supported devices below: Fire TV 4-Series (55" &amp; 65"), Fire TV Omni Series (50" &amp; 55"), and Fire TV Omni QLED Series (55" &amp; 65").</p> | <p><a href="#">Amazon Fire TV User Manual: 4-Series, Omni, and Omni QLED Series</a></p> <p>Comprehensive user manual for Amazon Fire TV smart televisions, covering setup, features, settings, and troubleshooting for 4-Series, Omni Series, and Omni QLED Series models.</p> |
|  <p>The cover of the Amazon Fire TV 4-Series 4K UHD Smart TV Setup Guide. It features a collage of images showing the TV, remote, and setup steps.</p>                                                                                                                                         | <p><a href="#">Amazon Fire TV 4-Series 4K UHD Smart TV Setup Guide</a></p> <p>A comprehensive guide to setting up and using your Amazon Fire TV 4-Series 4K UHD Smart TV, including unboxing, installation, remote pairing, network connection, and troubleshooting.</p>       |
|  <p>The cover of the Amazon Fire TV Stick 4K Quick Start Guide. It features a collage of images showing the stick, remote, and setup steps.</p>                                                                                                                                               | <p><a href="#">Amazon Fire TV Stick 4K Quick Start Guide</a></p> <p>A concise, SEO-optimized HTML guide for setting up and using the Amazon Fire TV Stick 4K. Includes setup instructions, remote pairing, Wi-Fi troubleshooting, and Alexa voice command examples.</p>        |