Thomson 43UA5S13W

THOMSON 43-inch 4K Ultra HD Smart Android TV User Manual

Model: 43UA5S13W

1. Introduction

Thank you for choosing the THOMSON 43-inch 4K Ultra HD Smart Android TV. This manual provides essential information for setting up, operating, and maintaining your new television. Please read this manual thoroughly before using the product and keep it for future reference.

Experience stunning 4K UHD brilliance, bringing every detail to life. The integrated Android TV platform offers access to over 400,000 movies and TV shows from various streaming services, smart voice control with Google Assistant, and Google Cast for seamless streaming from compatible smart devices. HDR10 technology enhances contrast and brightness for accurate color reproduction and lifelike image quality. The built-in triple tuner supports satellite, terrestrial, and cable reception without additional hardware. The ergonomic, backlit remote control ensures easy navigation even in low light, with a dedicated FAVORITE button for quick app access.



Figure 1.1: THOMSON 43-inch 4K Ultra HD Smart Android TV (Model: 43UA5S13W)

This image shows the front view of the white Thomson 43-inch 4K UHD Android TV, highlighting its slim design and the Android TV interface with popular streaming app icons like Netflix, Prime Video, Disney+, YouTube, Spotify, and Apple TV. The screen displays a vibrant coastal landscape.



Figure 1.2: Minimal Bezel Design

This close-up image highlights the very thin, minimal bezel of the Thomson TV, contributing to its frameless design and maximizing screen space.

2. Safety Information

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings.
- Do not place the TV on an unstable cart, stand, tripod, bracket, or table.
- Protect the power cord from being walked on or pinched.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

3. Package Contents

Please check that all items are included in the package:

- THOMSON 43-inch 4K Ultra HD Smart Android TV
- Remote Control (with backlight)
- Power Cord
- User Manual (this document)
- TV Stands (2 pieces) and Screws

4. Setup

4.1 Attaching the Stands

1. Carefully place the TV face down on a soft, clean surface to prevent damage to the screen.
2. Align the stands with the screw holes on the bottom of the TV.
3. Secure each stand with the provided screws.

4.2 Connecting Peripherals

Refer to the diagrams below for common connection ports:



Figure 4.1: Side Panel Connections

This image shows a side profile of the Thomson TV, highlighting the various input and output ports located on the side panel for easy access.



Figure 4.2: Rear Panel Connections

This image illustrates the rear panel of the Thomson TV, showing various input and output ports. These include 4x HDMI (2.0), LAN, 2x USB (2.0), Digital Optical Audio Out, Satellite input, Antenna input, AV In, and Common Interface (CI+).

- **HDMI:** Connect external devices like Blu-ray players, game consoles, or set-top boxes.
- **USB:** For media playback from USB drives.
- **LAN:** For wired internet connection.
- **Antenna/Satellite:** Connect your terrestrial or satellite antenna for broadcast TV.
- **Audio Out (Optical):** For connecting to external sound systems.

4.3 Initial Power On and Setup Wizard

1. Plug the power cord into the TV and then into a wall outlet.
2. Press the Power button on the remote control or the TV.
3. Follow the on-screen instructions to complete the initial setup, including language selection, network connection (Wi-Fi or LAN), and Google account sign-in.

5. Operating Instructions

5.1 Remote Control Functions



Figure 5.1: Remote Control Features

This image displays the Thomson TV remote control, highlighting its ergonomic design, backlit buttons for low-light use, voice control functionality, and a customizable "Favorite App" button for quick access to preferred applications.

- **Power Button:** Turns the TV on or off.
- **Number Buttons:** Select channels directly.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigate menus and confirm selections.
- **Backlit Buttons:** Buttons illuminate for easy use in dark environments.
- **Voice Control Button:** Activates Google Assistant for voice commands.

- **Favorite App Button:** Customizable button for quick access to your preferred streaming application.

5.2 Smart TV Features (Android TV)

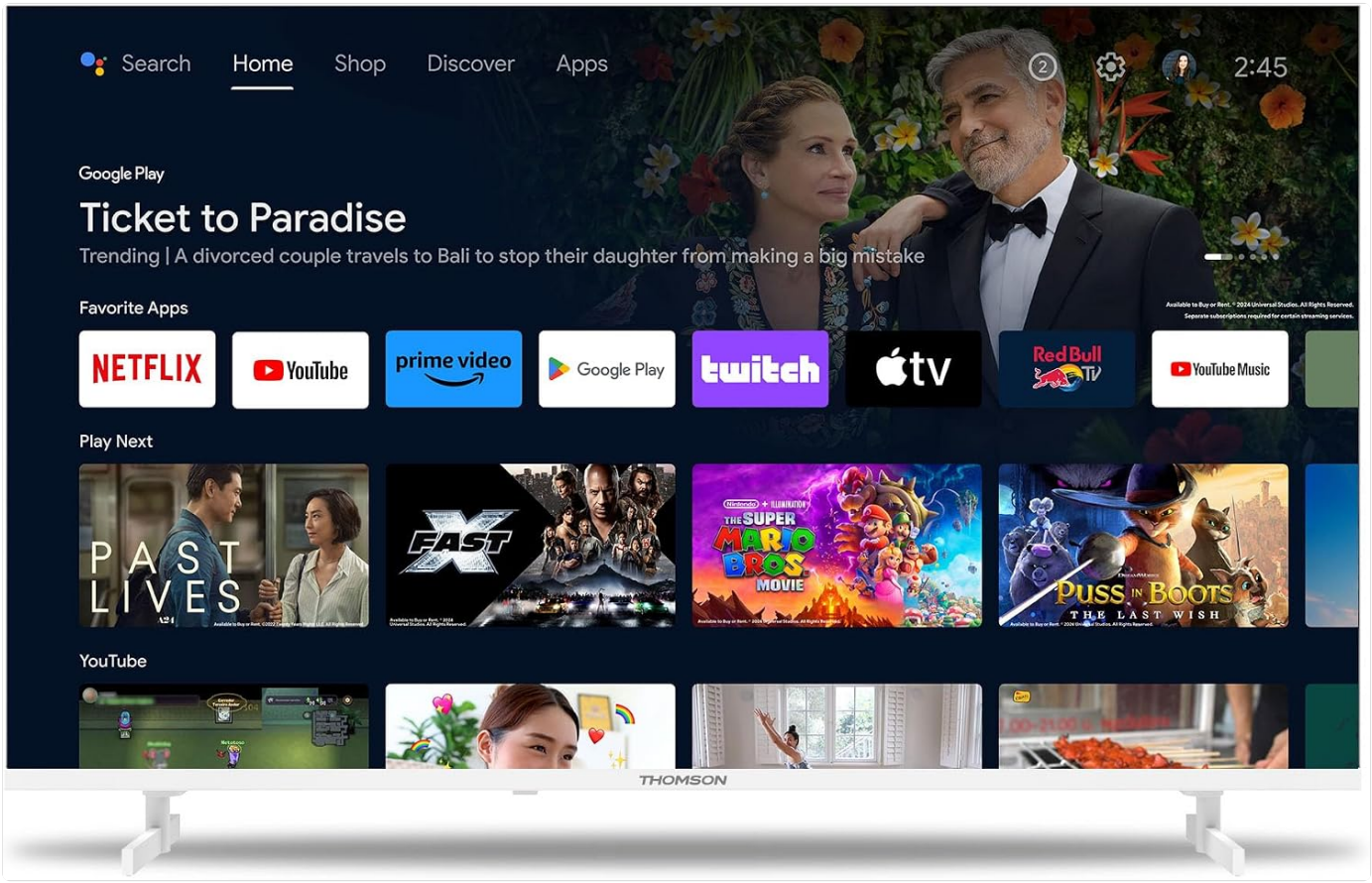


Figure 5.2: Android TV Interface

This image shows the Android TV home screen, featuring a search bar, navigation tabs (Home, Shop, Discover, Apps), a featured movie or show, and rows of favorite apps and "Play Next" content, including Netflix, YouTube, Prime Video, Disney+, Twitch, Apple TV, and Red Bull TV.

- **App Access:** Access a wide range of apps from the Google Play Store, including Netflix, Prime Video, YouTube, Disney+, and more.
- **Google Assistant:** Use voice commands to search for content, control smart home devices, and get information.

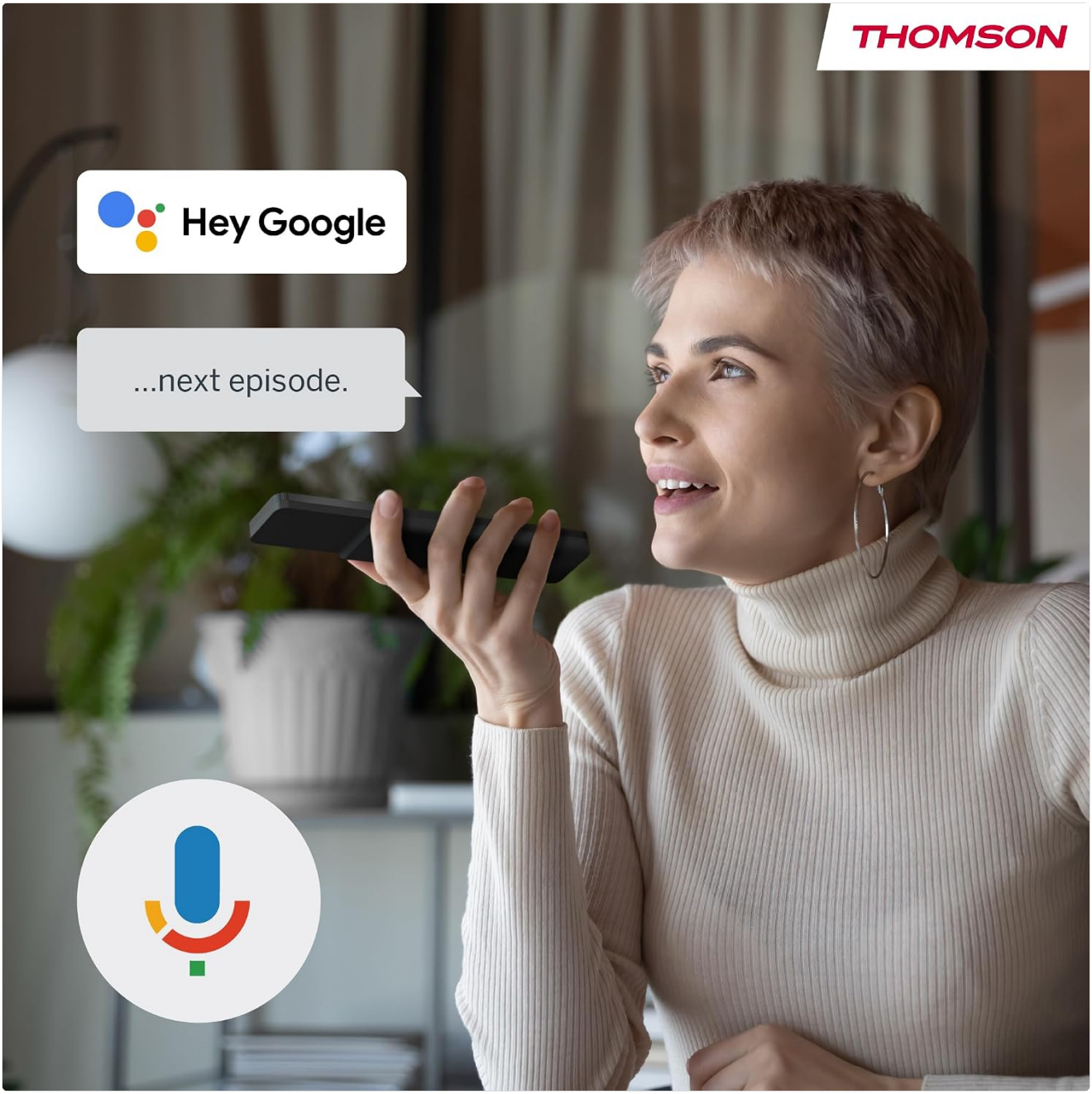


Figure 5.3: Google Assistant Voice Control

This image depicts a person using the remote control to activate Google Assistant, with a speech bubble showing "Hey Google" and "...next episode." The Google Assistant microphone icon is also visible.

- **Chromecast Built-in:** Stream movies, music, and videos directly from compatible smart devices to your TV.

5.3 Picture and Sound Settings

- **4K UHD Resolution:** Enjoy crystal-clear images with four times the resolution of Full HD.
- **HDR10 & Dolby Vision:** Experience balanced brightness, rich contrast, and accurate color reproduction.



Figure 5.4: SDR vs. Dolby Vision Comparison

This image shows a side-by-side comparison of a scene rendered in SDR (Standard Dynamic Range) on the left, appearing darker and less vibrant, versus the same scene rendered in Dolby Vision on the right, which is brighter, more colorful, and shows greater detail in highlights and shadows, emphasizing the enhanced visual quality of Dolby Vision.

- **Dolby Atmos:** Immerse yourself in a dynamic audio experience (compatible sound device needed).



Figure 5.5: Dolby Atmos Sound Experience

This image illustrates the immersive sound experience of Dolby Atmos, showing sound waves emanating from above and around a group of people watching TV, suggesting multi-dimensional audio. A note indicates "Compatible sound device needed."

- Adjust picture modes (Standard, Vivid, Movie, etc.) and sound modes (Standard, Music, Clear Voice, etc.) in the TV settings menu.

6. Maintenance

6.1 Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, lint-free cloth to wipe the screen and cabinet.
- For stubborn marks, dampen the cloth lightly with water or a mild, non-abrasive cleaner specifically designed for electronics.
- Do not spray cleaner directly onto the screen.

6.2 Software Updates

Your Android TV may receive software updates periodically. It is recommended to keep your TV connected to the internet to receive these updates, which can improve performance and add new features. You can check for updates manually in the TV's settings menu.

7. Troubleshooting

Problem	Possible Cause	Solution
No power	Power cord not connected; outlet not working.	Check power cord connection; test outlet with another device.
No picture, but sound is present	Incorrect input source selected; loose HDMI cable.	Press the "Input" button on the remote to select the correct source; re-connect HDMI cable.
Remote control not working	Batteries are dead or inserted incorrectly; obstruction between remote and TV.	Replace batteries; ensure clear line of sight to TV's IR sensor.
Cannot connect to Wi-Fi	Incorrect password; router issues; TV too far from router.	Verify password; restart router; move TV closer or use wired connection.

8. Specifications

Feature	Detail
Brand	Thomson
Model	43UA5S13W
Screen Size	43 inches (109 cm)
Display Technology	4K UHD
Resolution	3840 x 2160 pixels
Refresh Rate	60 Hz
Operating System	Android TV
Special Features	Chromecast Built-in, Google Assistant, HDR10, Dolby Vision, Dolby Atmos
Connectivity	Bluetooth, HDMI (4x), USB (2x), Wi-Fi, LAN, Optical S/PDIF
Tuner Technology	Digital (DVB-S2, DVB-T2, DVB-C)
Audio Output Power	16 Watts
Product Dimensions (D x W x H)	8 x 96 x 59 cm

Feature	Detail
Product Weight	8.5 kg
Energy Efficiency Class	F

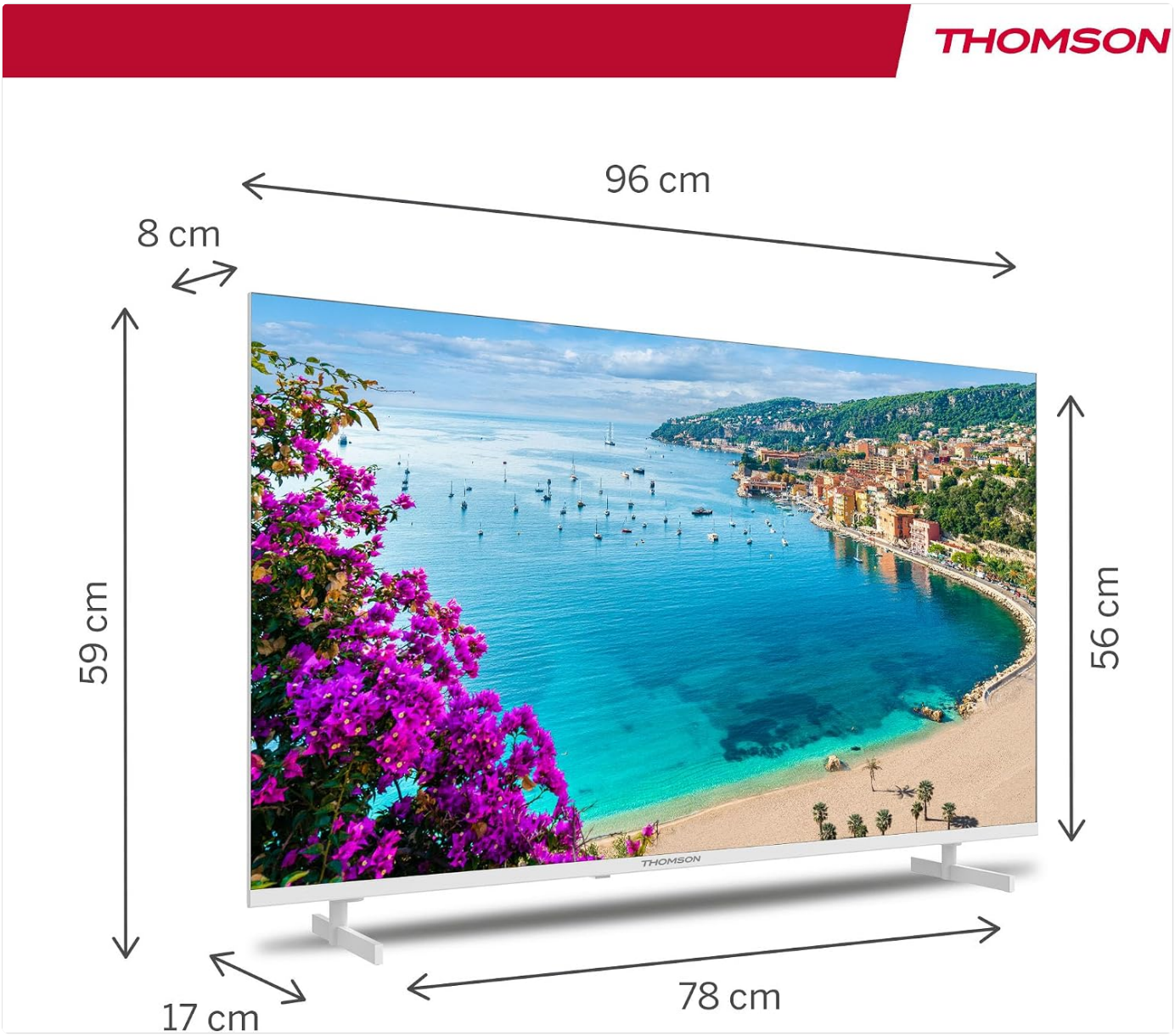


Figure 8.1: Product Dimensions

This image provides the physical dimensions of the Thomson 43-inch TV, indicating a width of 96 cm, height of 59 cm (including stands), and depth of 17 cm (including stands), with the screen itself being 8 cm deep.

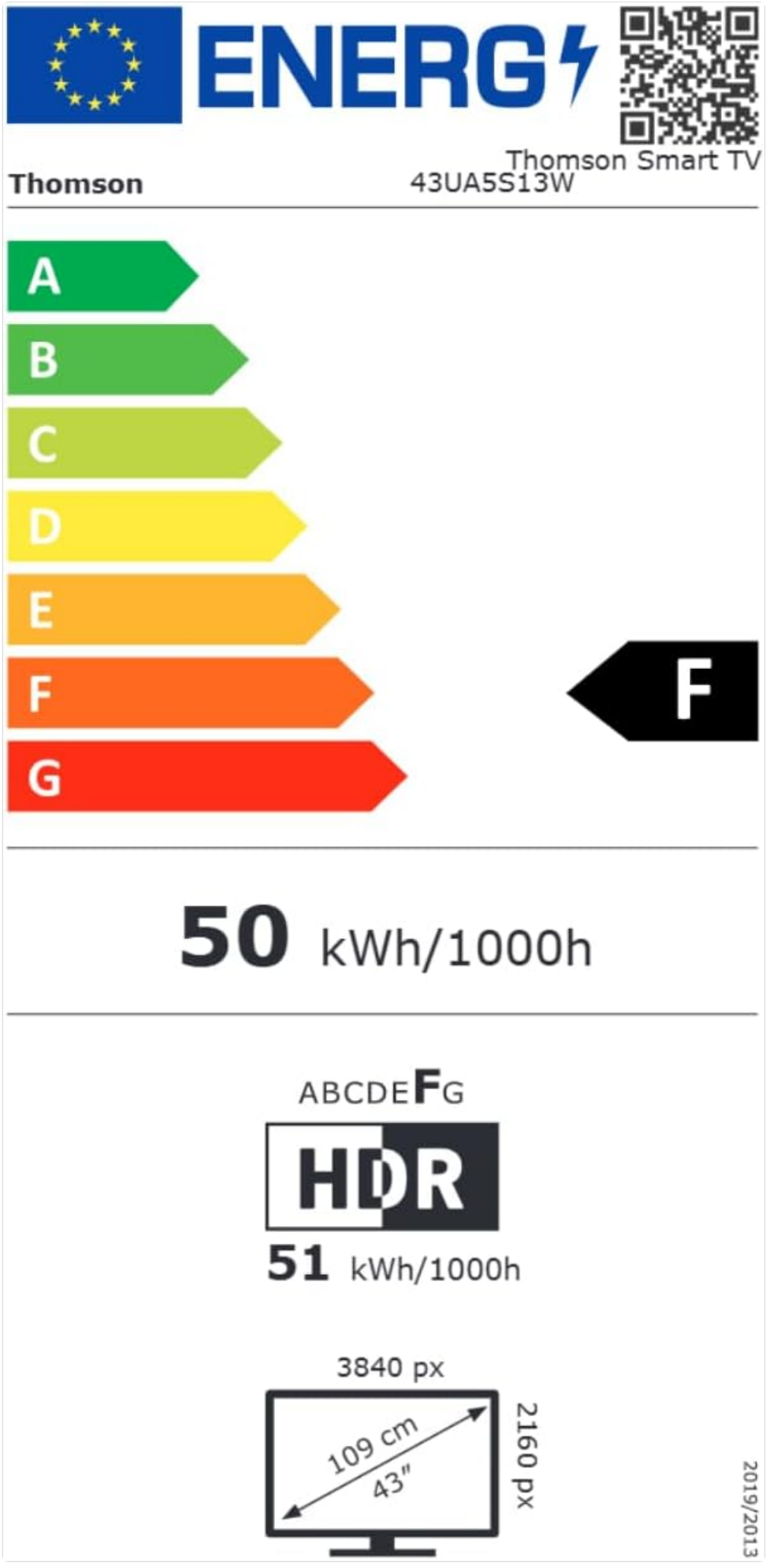


Figure 8.2: EU Energy Label

This image displays the EU Energy Label for the Thomson 43UA5S13W TV, indicating an energy efficiency class of F and energy

consumption of 50 kWh/1000h. It also shows the screen size (43 inches / 109 cm) and resolution (3840x2160 pixels).

For more details, visit the EPREL database.

9. Warranty and Support

Your THOMSON TV comes with a**3-year warranty**, ensuring peace of mind and reliable performance. For technical support, service, or warranty claims, please contact your local THOMSON service center or the retailer from whom you purchased the product.

Please have your model number (43UA5S13W) and purchase receipt ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question