Blackview N1000

Blackview N1000 Mobile Phone User Manual

Model: N1000 | Brand: Blackview

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Blackview N1000 mobile phone.

1. PRODUCT OVERVIEW

The Blackview N1000 is a robust and user-friendly mobile phone, specifically designed for ease of use with its large buttons and clear 2.4-inch display. It features a durable build, including MIL-STD 810H certification and IP69 waterproofing, making it suitable for various environments. Key functionalities include dual SIM support, expandable memory, and an essential SOS emergency button for enhanced safety.

Figure 1.1: Blackview N1000 Mobile Phone with Charging Dock

2. SETUP

2.1 Package Contents

Please check the box for the following items:

- Blackview N1000 Mobile Phone
- Charging Cable (Type-C)
- Charging Station
- Synopsis (Quick Start Guide)

- Lithium Polymer Battery (pre-installed or separate)

2.2 SIM Card and Memory Card Installation

The Blackview N1000 supports dual Nano-SIM cards and a TF (microSD) card for expandable memory up to 512GB. To install:

1. Carefully remove the back cover of the phone.
2. Locate the SIM card slots (SIM1, SIM2) and the MicroSD card slot.
3. Insert your Nano-SIM cards into the designated slots with the gold contacts facing down.
4. Insert the MicroSD card into its slot until it clicks into place.
5. Replace the back cover securely.

Figure 2.1: SIM and Memory Card Slots

2.3 Initial Charging

Before first use, fully charge your Blackview N1000. The phone comes with a 3300 mAh removable battery, offering up to 12 days of standby time and 12 hours of talk time.

- Connect the Type-C charging cable to the phone or place the phone in the provided charging station.
- Connect the other end of the cable to a power adapter and plug it into a wall outlet.
- The charging indicator on the phone will show the charging status. Allow the phone to charge completely before disconnecting.

Figure 2.2: Battery and Charging Features

3. OPERATING INSTRUCTIONS

3.1 Basic Functions

- **Power On/Off:** Press and hold the Power button (usually located on the side or top) until the screen turns on/off.
- **Making Calls:** Enter the phone number using the large keypad buttons and press the green call button.
- **Sending Messages:** Navigate to the 'Messages' application, select 'New Message', enter the recipient's number and your text, then send.
- **Display and Navigation:** The 2.4-inch display features large fonts and a resolution of 240 x 320 for clear readability. Use the navigation keys and the central selection button to move through menus and select options.

Figure 3.1: Large Display and Buttons

3.2 Special Features

- **SOS Emergency Button:** The N1000 is equipped with a dedicated SOS button. In an emergency, press and hold this button for 3 seconds to automatically send an emergency message and call up to 5 pre-set emergency contacts. Ensure these contacts are configured in the phone's settings.

Figure 3.2: SOS Emergency Call Function

- **LED Flashlight:** The phone includes a strong LED flashlight. Refer to your quick start guide or phone settings for activation instructions.

Figure 3.3: Integrated LED Flashlight

- **Connectivity:** The N1000 supports 4G/3G/2G GSM networks, Wi-Fi, GPS, and Bluetooth 4.2, allowing for versatile communication and navigation.
- **Supported Applications:** Running on KaiOS, the phone supports various applications such as messaging, phone calls, FM radio, music, games, video playback, calendar, camera, and internet browsing.

Figure 3.4: KaiOS Interface and Applications

4. MAINTENANCE

4.1 Durability and Protection

The Blackview N1000 is built to withstand harsh conditions, certified with MIL-STD 810H and IP69 ratings for water and dust resistance. It has undergone rigorous testing for rain, sand, dust, shock, moisture, and altitude.

- **Waterproof:** IP68 rated for immersion in water.
- **Dustproof:** 360° dustproof design.
- **Drop-proof:** IP69K certified for resistance against drops and impacts.

Figure 4.1: Durability Features (Waterproof, Dustproof, Drop-proof)

4.2 Battery Care

- Avoid exposing the battery to extreme temperatures.
- Use only the original charging cable and station provided.
- If the battery is removable, ensure it is properly seated before use.

4.3 Cleaning

To clean your phone, use a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials that could damage the device.

5. TROUBLESHOOTING

If you encounter issues with your Blackview N1000, please refer to the following common solutions:

- **Phone not turning on:** Ensure the battery is charged. Connect to the charger and wait a few minutes before attempting to power on again.

- **No network signal:** Check if your SIM card is correctly inserted. Ensure you are in an area with network coverage. Try restarting the phone.
- **Battery not charging:** Verify that the charging cable and adapter are securely connected and functional. Try charging using the charging station.
- **Buttons unresponsive:** Restart the phone. If the issue persists, contact customer support.
- **Sound issues:** Check the volume settings. Ensure the speaker is not obstructed.

For more complex issues, please consult the full user manual or contact Blackview customer support.

6. SPECIFICATIONS

Feature	Specification
Model Number	N1000
Operating System	KaiOS
Screen Size	2.4 Inches
Scanner Resolution	240 x 320
RAM Memory Installed Size	4 GB
Memory Storage Capacity	4 GB (expandable up to 512GB via MicroSD)
Battery Power Rating	3300 mAh
Phone Talk Time	12 Hours
Standby Time	Up to 12 Days
Connectivity Technologies	Bluetooth, Wi-Fi, USB
Special Features	Rugged Body, Dual SIM, Built-In GPS, SOS Button, LED Flashlight
Item Weight	410 g
Audio Jack	3.5 mm

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Your Blackview N1000 mobile phone is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, product inquiries, or warranty service, please contact Blackview customer support through their official website or the contact information provided in your product documentation. When contacting support, please have your model number (N1000) and purchase details ready.