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CASAINC WFW98102H-12

CASAINC 12 Inch High Pressure Shower Faucet Set

USER MANUAL

Product Overview

The CASAINC 12 Inch High Pressure Shower Faucet Set is a matte black wall-mounted square rain shower system designed to provide a luxurious and efficient bathing experience. This complete shower combo set includes an anti-scald valve for safety and a handheld spray for added convenience.

Key features include:

- **Air-in Technology:** Ensures high water pressure even at low water flow, providing a powerful shower experience.
- **CUPC Certified Valve:** Balances hot and cold water supply to prevent sudden temperature changes, enhancing user safety.
- **2-Function Shower Set:** Offers both a rainfall shower head and a handheld spray with multiple patterns, easily switchable via a shower knob.
- **Durable Construction:** Made of high-quality metal for long service life, featuring a 12-inch stainless steel shower head for wide coverage.
- **Easy Maintenance & Installation:** Equipped with easy-to-clean rubber nozzles and designed for compatibility with American standard 1/2 inch NPT plumbing connections.



Image: Complete CASAINC 12 Inch High Pressure Shower Faucet Set components.

Product Components

The CASAINC Shower Faucet Set comes as a complete combo, including all necessary parts for installation and operation. Please verify all components are present before beginning installation.



Image: All components included in the CASAINC Shower Faucet Set package.

- 12-inch Square Rain Shower Head
- Wall-mounted Shower Arm
- Handheld Shower Spray
- 59-inch Stainless Steel Shower Hose
- Shower Holder
- CUPC Certified Pressure Balanced Valve
- Installation Manual
- Mounting Hardware and Accessories

Installation Guide

Professional installation is recommended for optimal performance and safety. Ensure all local plumbing codes are

followed. Turn off the main water supply before beginning installation.

1. Prepare the Installation Area

1. Ensure the wall is prepared for a wall-mounted installation.
2. Confirm that the rough-in plumbing is compatible with American standard 1/2 inch NPT threads.



Image: Diagram showing the connections for the pressure balanced valve, including hot and cold water inlets and outlets for the rainfall and handheld showers.

2. Install the Pressure Balanced Valve

1. Mount the CUPC certified pressure balanced valve securely within the wall, ensuring it is level and accessible for future maintenance.
2. Connect the hot and cold water lines to the designated inlets on the valve.
3. Connect the outlets to the overhead shower and handheld shower lines.

3. Install the Shower Arm and Rain Shower Head

1. Secure the wall-mounted shower arm to the prepared plumbing connection.
2. Attach the 12-inch square rain shower head to the shower arm. Ensure a tight seal to prevent leaks. The shower head features a 360° swivel connection for adjustable angle.



Image: Close-up of the 12-inch rain shower head, highlighting its easy-clean spray holes and 360-degree swivel connection.

4. Install the Handheld Shower and Hose

1. Mount the shower holder at a convenient height on the wall.
2. Connect the 59-inch stainless steel shower hose to the handheld shower spray and the valve outlet.
3. Place the handheld shower into its holder.

5. Test for Leaks

1. Slowly turn on the main water supply and check all connections for leaks. Tighten any leaking connections as needed.

Operating Instructions

The CASAINC Shower Faucet Set offers intuitive controls for a personalized showering experience.

1. Water Flow and Temperature Control

- The single lever handle on the valve controls both water flow and temperature.
- Lift the handle to turn on the water and adjust the flow volume.
- Rotate the handle left for hot water and right for cold water. The CUPC certified valve ensures a balanced mix to prevent scalding.



Image: Detailed view of the shower mixer valve control, showing hot/cold indicators and the diverter knob.

2. Switching Between Shower Functions

- Use the square knob on the valve to switch between the overhead rain shower and the handheld spray.
- Rotate the knob to select your desired shower mode.

3. Handheld Shower Spray Patterns

The handheld shower offers three distinct spray patterns:

- **Power Rain:** A strong, invigorating spray.
- **Soft Rain + Massage:** A combination of gentle rain and targeted massage streams.
- **Massage:** Concentrated streams for a soothing massage.



Image: Visual representation of the three spray patterns available on the handheld shower, along with the easy-to-clean rubber nozzles.

Product Demonstration Video

Your browser does not support the video tag.

Video: An official demonstration of the CASAINC High Pressure Shower Faucet Set, showcasing its features, water flow, and operation in various finishes.

Maintenance and Care

Regular cleaning and proper maintenance will ensure the longevity and optimal performance of your CASAINC shower system.

- **Cleaning:** Use a soft cloth and mild soap or a non-abrasive cleaner specifically designed for bathroom fixtures. Avoid harsh chemicals, abrasive cleaners, or scouring pads, as these can damage the matte black finish.
- **Nozzle Maintenance:** The shower head and handheld spray feature easy-to-clean rubber nozzles. Simply rub the nozzles with your finger or a soft brush to dislodge any mineral buildup (limescale). This helps maintain consistent water flow.
- **Anti-Fingerprint Design:** The matte black finish is designed to resist fingerprints and water spots, making it easier to keep clean. Wipe down regularly with a soft, dry cloth to maintain its appearance.
- **Leak Checks:** Periodically inspect all connections for any signs of leaks. Address any leaks promptly to prevent water damage.



Image: Comparison highlighting the benefits of touch-clean silicone nozzles over old-style metal spray holes for easier maintenance and prevention of lime buildup.

Troubleshooting

This section provides solutions to common issues you might encounter with your CASAINC shower system.

Problem	Possible Cause	Solution
Low Water Pressure	Mineral buildup in nozzles; partially closed shut-off valve; low household water pressure.	Clean the rubber nozzles on the shower head and handheld spray. Ensure shut-off valves are fully open. Consult a plumber if household water pressure is consistently low.
Water Temperature Fluctuations	Pressure imbalance in hot/cold water lines; faulty anti-scald valve.	The CUPC certified pressure balanced valve is designed to prevent this. If fluctuations occur, check household water pressure. If the problem persists, contact customer support for valve inspection.
Leaks from Connections	Loose connections; worn out O-rings/washers; improper sealing.	Ensure all connections are tightened securely. Replace any damaged O-rings or washers. Apply plumber's tape or sealant as needed during installation.
Diverter Knob Not Switching Properly	Debris in diverter mechanism; internal valve issue.	Flush the system by running water through both functions. If the issue persists, contact customer support.

Product Specifications

Attribute	Detail

Attribute	Detail
Brand	CASAINC
Model Number	WFW98102H-12
Color	Matte Black
Material	Metal (Brass Handle)
Finish Type	Matte
Number of Handles	2
Mounting Type	Wall Mount
Head Size	12 inches
Product Dimensions	18.31 x 13.39 x 5.71 inches
Item Weight	12.47 pounds
Included Components	Complete Combo Set

Warranty and Customer Support

CASAINC is committed to providing high-quality products and excellent customer service.

- **Lifetime Limited Warranty:** All CASAINC shower systems come with a lifetime limited warranty. This includes free replacement of accessories/products for non-human quality problems.
- **Dedicated Customer Support:** A dedicated customer support team is available to address any questions or concerns you may have.
- **Free Replacement Parts:** In case of non-human quality issues, free replacement parts are provided.
- **24-Hour Customer Support & 1-on-1 Follow-Up:** CASAINC strives to offer prompt assistance and personalized follow-up for customer satisfaction.

For further assistance or to explore more CASAINC products, please visit the official CASAINC Store on Amazon.

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