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› RIG 900 MAX HX Universal Dual Wireless Gaming Headset User Manual

RIG 10-1647-01

RIG 900 MAX HX Universal Dual Wireless Gaming Headset

Model: 10-1647-01 | Brand: RIG

INTRODUCTION

The RIG 900 MAX HX is a versatile gaming headset designed to provide an immersive audio experience across multiple platforms. It features dual-wireless technology, offering both a low-latency 2.4GHz connection and Bluetooth 5.2 connectivity, ensuring seamless audio for Xbox, PlayStation, Nintendo Switch, PC, Android, and iPhone devices. This manual provides comprehensive instructions for setup, operation, maintenance, and troubleshooting to help you maximize your gaming experience.



The RIG 900 MAX HX Headset on its dedicated charging base.

WHAT'S IN THE BOX

Carefully unpack all components and ensure the following items are included:

- RIG 900 MAX HX Headset
- USB-A wireless transmitter (2.4GHz)
- Multifunction base station
- USB-A to USB-C power cable



MULTIPLATFORM GAMING

BUILT FOR XBOX AND COMPATIBLE WITH
PLAYSTATION, NINTENDO SWITCH AND PC

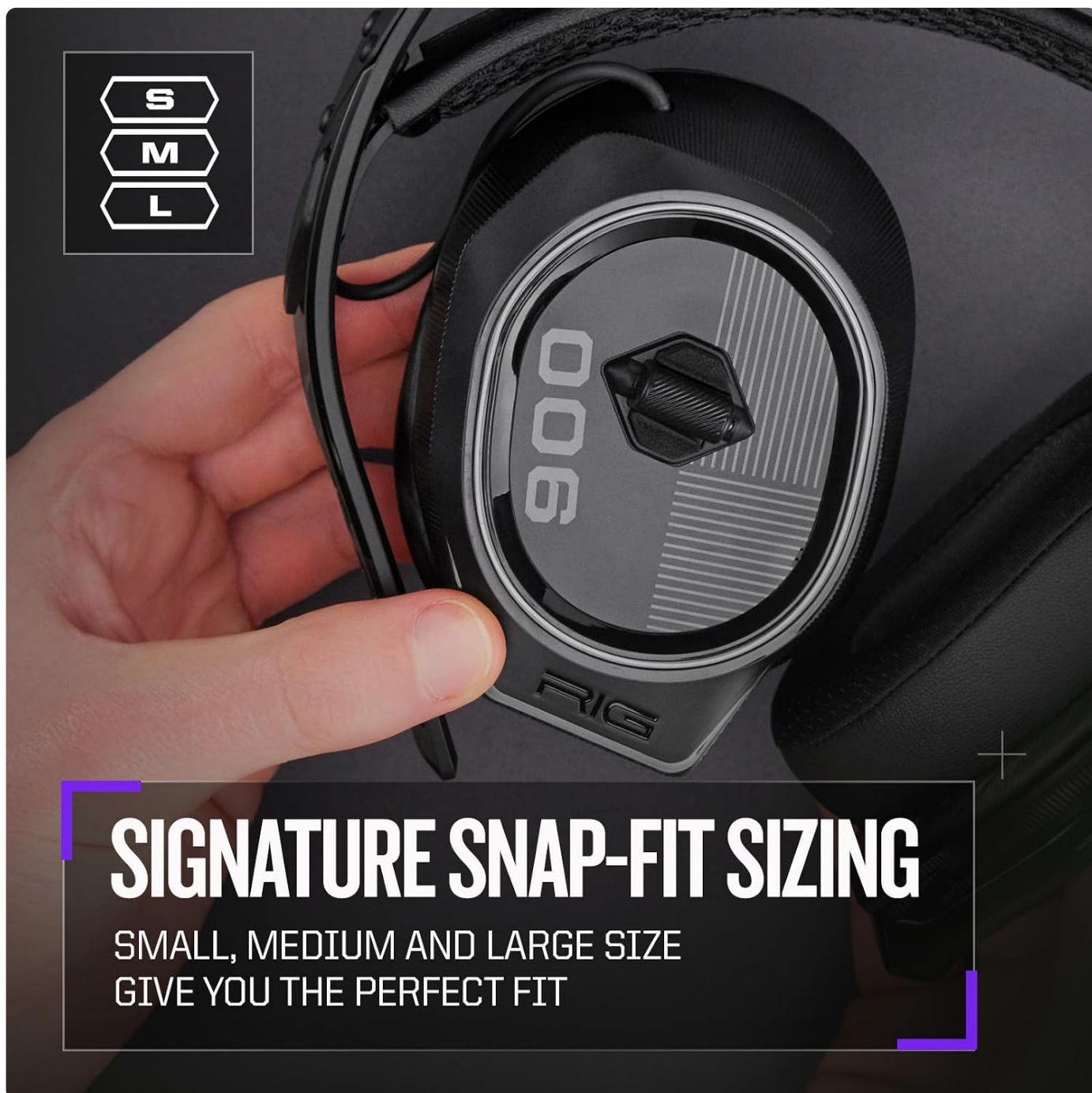
The RIG 900 MAX HX Headset and its charging base, demonstrating multiplatform compatibility with various gaming consoles.

SETUP

Initial Charging

Before first use, fully charge your RIG 900 MAX HX headset. The headset offers up to 60 hours of battery life on a 2.4GHz connection and up to 50 hours using Bluetooth.

1. Connect the multifunction base station to a power source using the provided USB-A to USB-C power cable.
2. Place the headset onto the charging contacts of the base station. The headset's LED indicator will show charging status.
3. A full charge typically takes approximately 4 hours.



The RIG 900 MAX HX Headset and its charging base, highlighting its extended battery life for marathon gaming sessions.

Connecting to Devices

2.4GHz Wireless Connection (for Xbox, PlayStation, PC, Nintendo Switch)

1. Insert the USB-A wireless transmitter into an available USB-A port on your gaming console (Xbox, PlayStation, Nintendo Switch) or PC.
2. Power on your RIG 900 MAX HX headset. The headset should automatically connect to the transmitter.
3. Ensure the headset is selected as the audio output and input device in your console or PC's sound settings.

Bluetooth 5.2 Connection (for Nintendo Switch, iPhone, Android, portable gaming devices)

1. Power on your RIG 900 MAX HX headset.
2. Activate Bluetooth pairing mode on the headset (refer to the headset's controls for specific button presses).
3. On your device (Nintendo Switch, smartphone, etc.), go to Bluetooth settings and select "RIG 900 MAX HX" from the list of available devices to pair.

DUAL-MODE WIRELESS

COMBINING LOW LATENCY 2.4GHZ ADAPTER
AND BLUETOOTH 5.2 CONNECTIVITY



The RIG 900 MAX HX Headset supports dual-mode wireless connectivity, combining low-latency 2.4GHz USB-A and Bluetooth 5.2.

Adjusting for Comfort

The RIG 900 MAX HX is designed for premium comfort during extended gaming sessions.

- **Self-Adjusting Headband:** The headset features a reinforced steel lightweight headband with a self-adjusting strap that conforms to your head shape for optimal fit.
- **Snap-Fit Earcups:** The RIG signature Snap-Fit (S/M/L) earcup design allows for easy adjustment to achieve the perfect fit. The breathable fabric material enhances comfort.

WIRELESS GAMING COMPANION

CUSTOMIZATION OF EQUALIZER OPTIONS, MIC SENSITIVITY, MONITORING LEVELS AND MORE VIA NAVIGATOR APP



DOES NOT INCLUDE MOBILE PHONE

The RIG 900 MAX HX features signature Snap-Fit sizing with small, medium, and large options for a perfect fit.



The headset is engineered for premium comfort, featuring breathable fabric material, a self-adjusting headband, and a reinforced steel headband.

OPERATING INSTRUCTIONS

Power On/Off

Locate the power button on the headset. Press and hold to power on or off. An audible cue or LED indicator will confirm the status.

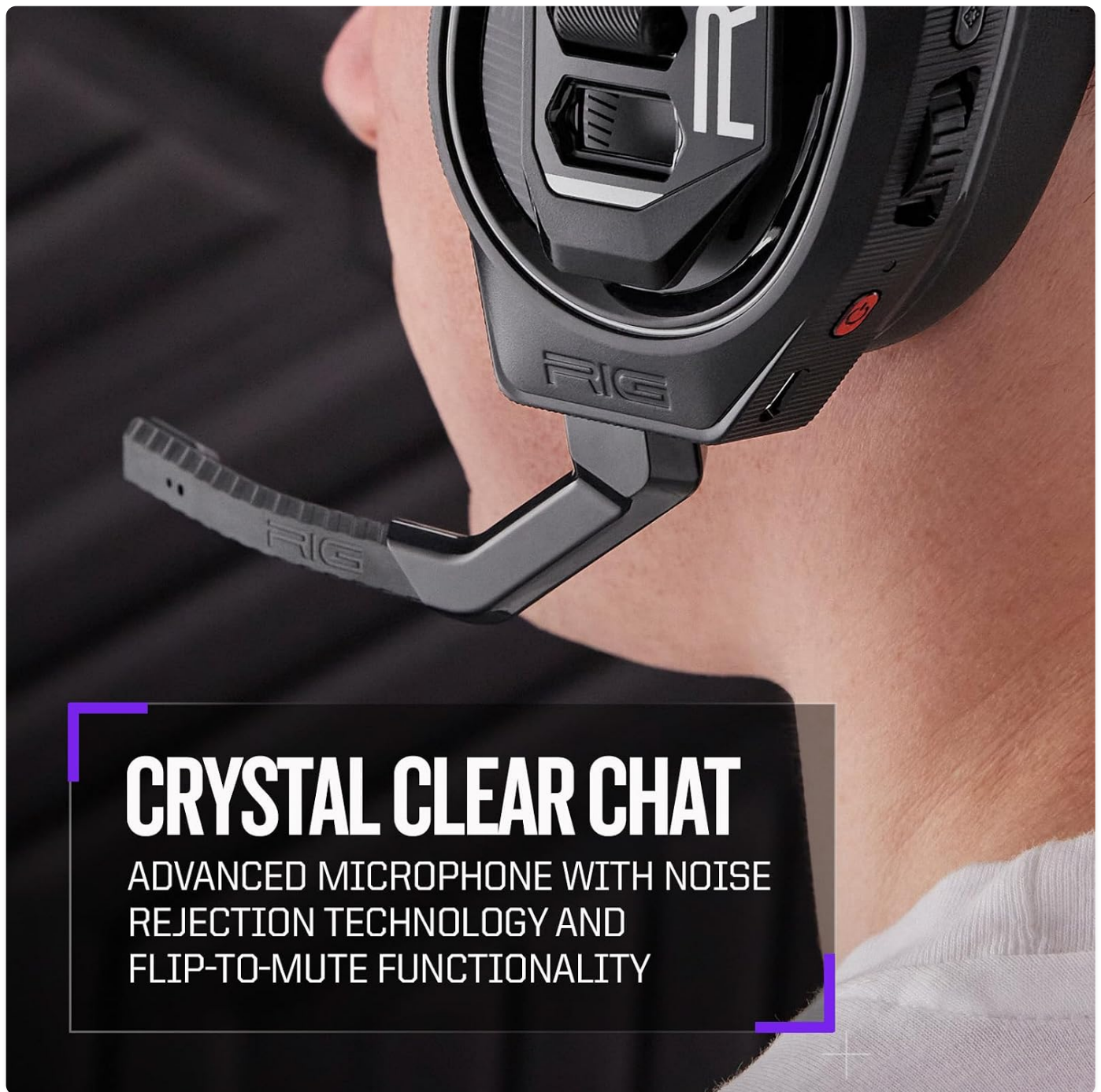
Volume Control

Adjust the master volume using the dedicated volume dial on the headset's earcup. Some platforms may also allow volume adjustment through system settings.

Microphone Usage

The RIG 900 MAX HX features an omni-directional microphone with noise rejection technology for clear voice pickup.

- **Flip-to-Mute:** To mute your microphone, simply flip the microphone boom arm upwards. Flip it back down to unmute.



The RIG 900 MAX HX provides crystal clear chat with its advanced microphone and flip-to-mute functionality.

Dolby Atmos for Headphones

Experience immersive 3D audio with Dolby Atmos for Headphones. This feature is available for Xbox consoles and Windows 10/11 PCs.

- To unlock Dolby Atmos, plug in the USB wireless adaptor to your Xbox or PC.
- Download the free Dolby Access app from the Microsoft Store and log in with a Microsoft account.
- Follow the in-app instructions to activate Dolby Atmos for your headset.

UNMATCHED GAME AUDIO

BASS-BOOSTED, HIGH SENSITIVITY DRIVERS
GIVE MORE VOLUME AND LOW DISTORTION



The RIG 900 MAX HX is engineered for 3D game audio, allowing faster and more accurate reactions with Dolby Atmos.

RIG 900 MAX Navigator App

Enhance your audio experience and customize settings using the RIG 900 MAX Navigator app, available for iOS and Android mobile phones.

- Download the app from your device's app store.
- Connect your headset via Bluetooth to your mobile device.
- The app allows you to access deep customization options, including custom equalizer settings, microphone sensitivity, power settings, wireless modes, and more.

MARATHON GAMING

50 + HOUR BATTERY LIFE AND HIGH-SPEED
CHARGING VIA DOCK STATION



The RIG 900 MAX HX is a versatile wireless gaming companion, offering customization via the Navigator app for equalizer options, mic sensitivity, and more.

MAINTENANCE

Cleaning

- Wipe the headset and charging base with a soft, dry, lint-free cloth.
- For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive cleaners.
- Do not submerge the headset or base station in water.

Storage

- Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.

- When not in use, it is recommended to place the headset on its charging base to keep it charged and ready for your next session.

TROUBLESHOOTING

No Audio / Low Volume

- Ensure the headset is powered on and fully charged.
- Check the volume dial on the headset and increase it.
- Verify that the headset is correctly paired and selected as the default audio output device in your console or PC's sound settings.
- For 2.4GHz connection, ensure the USB transmitter is securely plugged in.

Microphone Not Working

- Ensure the microphone boom arm is flipped down to unmute.
- Check the microphone input settings on your console or PC to ensure the headset microphone is selected and not muted.
- If using the Navigator app, verify microphone sensitivity settings.

Connection Issues (2.4GHz Wireless)

- If experiencing frequent disconnections when the USB transmitter is plugged into the base station, try plugging the USB transmitter directly into a USB-A port on your PC or console. This can resolve intermittent connection issues.
- Ensure no other wireless devices are causing interference.
- Try re-pairing the headset with the transmitter if connection is lost.

Bluetooth Connection Problems

- Ensure the headset is in Bluetooth pairing mode.
- Delete the headset from your device's Bluetooth list and attempt to re-pair.
- Ensure your device's Bluetooth is enabled and within range.

SPECIFICATIONS

Feature	Specification
Model Name	RIG 900 MAX HX
Connectivity Technology	Bluetooth, RF, Wireless
Wireless Communication Technology	Bluetooth 5.2, RF (2.4GHz)
Audio Driver Size	40 Millimeters
Frequency Range	20 Hz - 20,000 Hz

Sensitivity	111 dB
Battery Life (2.4GHz)	Up to 60 Hours
Battery Life (Bluetooth)	Up to 50 Hours
Charging Time	Approx. 4 Hours
Item Weight	308 Grams (10.9 ounces)
Compatible Devices	Android, Nintendo Switch, PlayStation, Xbox, iPhone, PC
Included Components	Headset, USB-A wireless transmitter, Multifunction base station, USB-A to USB-C power cable

WARRANTY AND SUPPORT

Warranty Information

For detailed warranty information, please refer to the warranty card included with your product or visit the official RIG website. Keep your proof of purchase for warranty claims.

Customer Support

If you encounter any issues not covered in this manual or require further assistance, please contact RIG customer support. Support contact details can typically be found on the official RIG website or within your product packaging.

You can also visit the official RIG Store on Amazon for more product information and support resources [RIG Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question