

EILLEO US11-1213

EILLEO Electric Scooter with Seats (Model US11-1213) - User Manual

Comprehensive guide for assembly, operation, and maintenance.

1. IMPORTANT SAFETY INFORMATION

Please read this entire manual carefully before operating the electric scooter. Failure to follow the instructions and safety warnings may result in serious injury or damage to the product.

1.1 Battery Care

- Charge the battery in a dry, cool location.
- Regularly charge the battery, especially when not in use for prolonged periods.
- Do not leave the battery completely drained.
- Clean the battery with a damp cloth.
- Remove the battery before cleaning the bike.
- Do not expose the battery to direct water contact.
- Do not expose the charged battery to high temperatures.

1.2 Riding Safety

- Always check your device before use for any damage or defects.
- Ensure tires are properly inflated and free of cracks.
- Wear appropriate safety gear, including a helmet, knee pads, elbow pads, and closed-toe shoes.
- Always follow local, state, and federal laws when operating.
- Do not ride under the influence of drugs or alcohol.
- This device is recommended for riders over 16 years of age.

2. PRODUCT OVERVIEW

The EILLEO Electric Scooter with Seats (Model US11-1213) is designed for comfortable and versatile urban commuting.

It features a robust frame, powerful motor, and multiple seating options.



Image: The EILLEO Electric Scooter with Seats, showcasing its design and multiple seating.

2.1 What's in the Box

- EILLEO Electric Scooter (main frame with rear wheel and seat)
- Front Wheel
- Front Fender
- Headlight
- Front Seat (child seat)
- Rear Backrest
- Foldable Footrests (2 pairs)
- Charging Adapter
- User Manual
- Tool Kit (Allen keys, wrenches, screwdriver)

3. SETUP AND ASSEMBLY

The scooter comes 90% pre-assembled. Follow these steps to complete the assembly.

3.1 Front Fender and Headlight Installation

Attach the front fender to the fork using the provided bolt and Allen key. Ensure the fender is positioned to allow adequate tire clearance. Then, attach the headlight to the fender bracket, feeding the bolt with washers through the headlight and fender bracket, and tightening it. Adjust the headlight angle as desired before fully tightening.

Your browser does not support the video tag.

Video: Detailed instructions for installing the front fender and headlight.

3.2 Front Wheel Installation

Remove the protective cap from the fork. Carefully align the front wheel's disc brake with the brake pads on the fork. Insert the wheel axle into the fork, ensuring the hooked washer aligns with the fork slot. Secure with the flat washer and nut on both sides. Tighten evenly while ensuring the wheel is centered.

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Video: Step-by-step guide for mounting the front wheel.

3.3 Handlebar Installation

Insert the handlebar stem into the main vertical pipe. If it's too tight, loosen the bolt on the stem. Ensure the handlebar is straight and the brake levers face forward. Secure the handlebar bracket and tighten the bolt. Adjust the handlebar to a comfortable angle before fully tightening.

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Video: Instructions for installing and adjusting the handlebar.

3.4 Foot Pegs Installation

Remove the existing bolts from the side of the scooter's frame. Attach the foldable footpegs, ensuring they fold inwards for safety. Insert the bolt through the footpeg and frame, then tighten using the Allen key. Repeat for all footpegs.

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Video: Guide to installing the foldable footpegs.

3.5 Front Seat (Child Seat) Installation

Align the holes on the front child seat with the corresponding holes on the scooter's frame. Insert the provided bolts and secure them with flat washers and locking nuts from underneath. Tighten all bolts firmly.

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Video: Instructions for attaching the front child seat.

3.6 Rear Backrest Installation

Loosen the screw underneath the rear seat to slide the seat back and remove it. Position the backrest bracket onto the rear rack, aligning the holes. Use the provided bolts with washers and locking nuts to secure the backrest. Re-attach the rear seat by sliding it forward and tightening the screw underneath.

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Video: How to install the rear backrest.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

Insert the key into the ignition slot on the handlebar and turn it clockwise to power on the scooter. The display will light up. Turn the key counter-clockwise to power off.

4.2 Throttle Mode

The scooter is controlled via a twist throttle on the right handlebar. Twist the throttle to accelerate. If the throttle is held for more than 3 seconds, the constant speed function (cruise control) will automatically activate. Tap the brake to disengage this function.

4.3 Braking

The scooter is equipped with front and rear disc braking systems. Pull the brake levers on the handlebar to engage the brakes. The brake levers also activate regenerative braking, which helps to slow the scooter and recharge the battery. Apply brakes gently for smooth stopping.

4.4 Display Functions

The digital display on the handlebar shows the remaining battery power. It indicates charge levels with multiple bars. The bottom LED lights up when the battery is low, and all LEDs are lit when fully charged.

4.5 Front and Rear Lights

To turn on/off the front headlight and rear tail-light, press and hold the light switch on the left handlebar. The rear tail-light also illuminates brighter when the brakes are applied.

5. CHARGING

5.1 Connecting the Charging Lead

The charging port is located on the side of the scooter's frame. Lift the rubber cover. Plug the charging cable into the charging port on the scooter, then plug the other end of the charging cable into a wall socket. The indicator light on the charger will turn red while charging and green when fully charged.

5.2 Charging Safety Tips

- Charge fully before the first use.
- Maximum charging time should not exceed 8 hours.
- Charge once per month or after two days of cycling to maximize battery life.
- Use only chargers and cables supplied by the manufacturer.
- Ensure the connection is dry before charging.
- Unplug the charger from the wall socket and then from the scooter after charging.
- Do not allow the charger or cable to contact sharp or hot items.
- Do not repair the battery, charger, or cable yourself.

6. MAINTENANCE

6.1 Brake Maintenance / Adjustments

If brakes are too tight or loose, use the provided Allen key to adjust the cables. To loosen, unscrew the cable at the brake caliper and slightly pull the cable. To tighten, push the cable and screw it back. Ensure the brake pads are not worn or damaged.

6.2 Tire Pressure

The ideal tire pressure is between 35-45 PSI. Check tire pressure regularly and re-inflate as necessary using a suitable inflator. Ensure the inflation nozzle is securely fastened.

6.3 Cleaning and Storage

Before cleaning, unplug the charging cable. Clean the scooter with a soft, damp cloth. Avoid using water directly on electrical components. Store the scooter in a cool, dry place away from direct sunlight. Avoid storing in high-road dust environments.

7. SPECIFICATIONS

Feature	Specification
Brand	EILLEO
Model Name	US11-1213
Motor Power	500W (350W rated)
Battery	36V 13Ah Lithium-ion
Max Speed	17.5 Mph (28 Km/h)
Max Range	20 Miles (20-25 Km)
Tire Size	14 Inches Pneumatic
Brake System	Dual Drum Brakes (Front & Rear Disc Brakes)
Suspension	Dual Suspension (Front Fork & Rear Shock Absorbers)
Weight Limit	265 Pounds (120 Kg)
Product Dimensions	45"L x 10"W x 42"H
Frame Material	Alloy Steel
Special Feature	Digital Display, Foldable Design

8. WARRANTY AND SUPPORT

The product comes with a 180-day limited warranty that covers manufacturing defects. For damaged or defective products, questions, or replacement parts, please contact customer service.

8.1 Customer Service Contact

- Email: service.buy@gmail.com
- Phone: (+1) 2093101968
- Response Time: 24-48 hours (during peak business hours)

Please DO NOT RETURN THIS PRODUCT WITHOUT ASKING OUR CUSTOMER SERVICE.

8.2 Activate Warranty

Scan the QR code provided in the user guide to activate your warranty eligibility.

9. DISPOSAL AT END OF LIFE

The battery and power equipment must be disposed of according to local regulations. Please dispose of all relevant parts through the authorized processing facility. This product must not be disposed of by incineration, landfilling, or mixing with household trash. Improper disposal of the battery contained within this product may result in the battery heating up, rupturing, or igniting which may cause serious injury. The substances contained inside the battery present chemical risks to the environment.

The recommended disposal for this product at its end-of-life is to dispose of the entire unit at or through an e-waste recycling center, program, or facility. Local regulations and laws pertaining to the recycling and disposal of lithium-ion batteries and/or products containing them will vary according to country, state, and local governments. You must know the laws and regulations corresponding to where you live in order to dispose of the battery unit. It is the user's responsibility to dispose of their waste equipment properly in accordance with local regulations and laws.

10. FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question