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› [PuraFlame Bernice 60 Inch Smart Linear Electric Fireplace Instruction Manual](#)

## PuraFlame EF526A

# PuraFlame Bernice 60 Inch Smart Linear Electric Fireplace Instruction Manual

Model: EF526A

## 1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient operation, installation, and maintenance of your PuraFlame Bernice 60 Inch Smart Linear Electric Fireplace. Please read this manual thoroughly before installation and use, and retain it for future reference.



*The PuraFlame Bernice 60 Inch Smart Linear Electric Fireplace, designed for modern living spaces.*

## 2. SAFETY INFORMATION

**WARNING:** To reduce the risk of fire, electric shock, or injury, read all instructions before using this appliance.

- Always disconnect power before performing any service or cleaning.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Ensure proper grounding and follow all local electrical codes.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.



*The fireplace features overheat protection for enhanced safety.*

### 3. WHAT'S IN THE BOX

Carefully unpack all components and check against the list below. Ensure all items are present and undamaged before proceeding with installation.



*All components included in the package for your PuraFlame Bernice Electric Fireplace.*

- PuraFlame Bernice Electric Fireplace Unit
- L Bracket (2 pcs)
- Crystal Media (1 set)
- Remote Control (1 pc)
- Battery (2 pcs)
- Resin Log (1 set)
- Hard Wire Part (1 pc)
- Wall Mount Bracket (1 pc)
- Standing Bracket (2 pcs)
- ST4\*40 Screw (4 pcs)
- ST5\*40 Screw (10 pcs)
- Wall Plug (10 pcs)
- Black Chips (1 set)
- Cable Cap (3 pcs)
- Suction Cup (1 pc)

## 4. INSTALLATION OPTIONS

The PuraFlame Bernice Electric Fireplace offers versatile installation options to suit your space and design preferences:

- **Wall Recessed:** Designed to be built into a framed wall for a seamless, flush appearance.
- **Wall Mounted:** Can be directly mounted on a wall using the included wall mounting bracket.
- **Freestanding:** Utilize the provided standing brackets to place the fireplace on a flat surface.



*Wall Recessed Installation*



Wall Mounted Installation



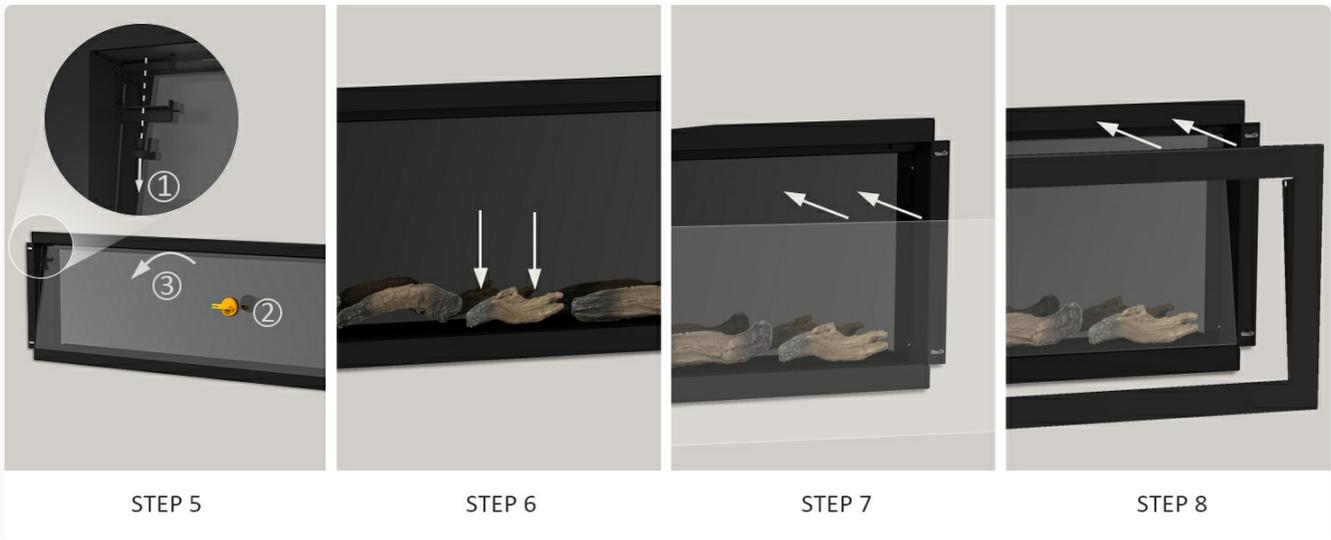
Freestanding Installation

### 4.1. Detailed Installation Steps (Recessed Example)

Follow these steps for a typical recessed installation. Always refer to the full manual for detailed instructions and safety precautions.



Steps 1-4: Framing the opening, preparing electrical, and securing the unit.



*Steps 5-8: Installing the glass panel and media.*

## 4.2. Wiring Options

The fireplace offers two wiring options for convenience:

- **Plug-in:** Connect directly to a standard 120V outlet.
- **Hardwired:** For a permanent installation, the unit can be hardwired. Consult a qualified electrician for hardwiring.

## 5. OPERATING INSTRUCTIONS

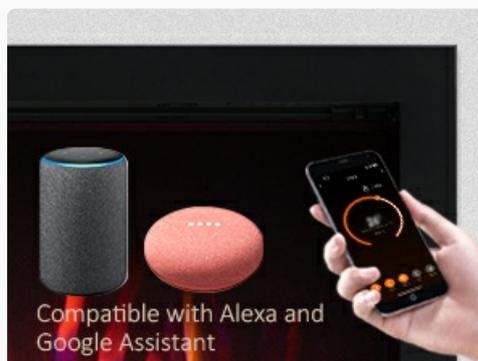
Your PuraFlame Bernice fireplace can be controlled via multiple methods for maximum convenience:

- **Smart Device App:** Control all functions from your smartphone or tablet.
- **Voice Control:** Compatible with Alexa and Google Assistant for hands-free operation.
- **Remote Control:** Use the included remote for easy adjustments.
- **Manual Control:** Buttons located on the unit provide direct control.

## Operations: Touch Buttons / Remote / Wi-Fi (Voice Control)



*Control via remote, app, or voice assistants.*



*Voice control compatibility.*

Your browser does not support the video tag.

*Official product video demonstrating various features and controls of the PuraFlame Bernice fireplace.*

### 5.1. Flame and Fuel Bed Settings

Customize your fireplace ambiance with a wide range of visual and auditory options:

- **9 Flame Colors:** Choose from a spectrum of colors to match your mood or decor.
- **9 Fuel Bed Colors:** Independently adjust the color of the fuel bed (crystals or logs).
- **5-Level Flame Brightness:** Adjust the intensity of the flames from subtle glow to vibrant display.
- **Cracking Sound:** Activate a realistic cracking sound effect for an authentic fireplace experience.

## 9 Flame Colors



## 5-Level Flame Brightness



*Explore 9 flame colors and 5 brightness levels.*

# Lifelike Drift Logs & Decorative Crystals



## 9 Fuel Bed Colors



*Choose between driftwood logs or crystals, and customize with 9 fuel bed colors.*

9 Flame Colors  
×  
9 Fuel Bed Settings  
=  
Multi-Combination  
Flame Effect



Dimmer Brighter

5 Brightness Levels



*Select your preferred fuel bed: modern crystals or traditional logs.*

## 5.2. Heating Functions

The fireplace provides efficient heating for your space:

- **Heat Output:** 5100 BTU per hour, capable of heating up to 400 sq. ft.
- **Temperature Range:** Adjustable thermostat from 60°F - 84°F (16°C - 28°C).
- **Two Heat Settings:** Low (750W) and High (1500W).
- Can be used with or without the flame effect.
- Features a quiet fan heater for comfortable operation.



*Efficient heating capability for rooms up to 400 sq. ft.*

## Two Fuel Bed Options



Modern Crystals



Traditional Handcrafted Logs

*Enjoy quiet operation with the integrated fan heater.*

## 6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace. Always disconnect power before cleaning or maintenance.

- **Cleaning:**
  - Clean the glass panel with a soft, damp cloth. Do not use abrasive cleaners.
  - Dust the exterior surfaces with a soft, dry cloth.
  - Periodically vacuum the air intake and exhaust vents to prevent dust buildup.

- **Light Bulb Replacement:** (If applicable, refer to specific model instructions for LED components)
- **General Care:**
  - Do not block the air vents.
  - Store the fireplace in a dry, cool place when not in use for extended periods.

## 7. TROUBLESHOOTING

If you encounter issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, tripped circuit breaker, loose connection.	Check power outlet, reset circuit breaker, ensure all connections are secure.
No heat output.	Heater function off, thermostat setting too low, overheat protection activated.	Activate heater, increase thermostat setting, allow unit to cool down if overheated.
Flame effect not working.	Flame function off, LED issue.	Ensure flame function is on. If issue persists, contact customer support.
Remote control not working.	Dead batteries, remote out of range, sensor blocked.	Replace batteries, ensure remote is within range and pointed at the unit, clear any obstructions.

If the problem persists after attempting these solutions, please contact PuraFlame customer support.

## 8. SPECIFICATIONS

Feature	Detail
Brand	PuraFlame
Model Name	EF526A
Product Dimensions	6"D x 60"W x 17.7"H
Material	Tempered Glass, Metal
Finish Type	Powder Coated
Installation Type	Wall Mount, Recessed, Freestanding
Heat Output	5100 BTU per Hour
Heating Coverage	400 sq ft
Power Consumption	1500 Watts

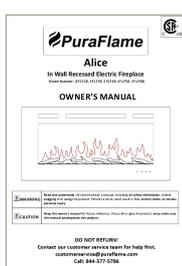
Feature	Detail
Special Features	LED Flame, Multicolor Flame, Safety Shut Off, Overheat Protection, Adjustable Flame, Hidden Vent Design
Power Source	AC (120V)
Included Components	Driftwood, Crystal, Remote Control, Mounting Hardware
Number of Batteries	2 AAA batteries required (for remote)
Item Weight	64.9 pounds
Certifications	CSA, CUSA, FCC certified

## 9. WARRANTY AND SUPPORT

- **Warranty:** This product comes with a limited warranty. Please refer to the warranty card included in your package for specific terms and conditions.
- **Returns:** Enjoy a 30-day easy return policy.
- **Customer Support:** For any questions, technical assistance, or warranty claims, please contact PuraFlame customer support. Contact information can typically be found on the manufacturer's website or on the packaging.

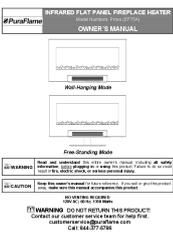
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### Related Documents - EF526A



#### [Alice In-Wall Recessed Electric Fireplace Owner's Manual](#)

Owner's manual for the Alice In-Wall Recessed Electric Fireplace, covering safety information, technical specifications, installation, operation, troubleshooting, and maintenance for models EF172B, EF173B, EF174B, EF175B, and EF176B.

 <p><b>PuraFlame</b> Alice In Wall Recessed Electric Fireplace OWNER'S MANUAL</p> <p><b>DO NOT RETURN!</b> Contact our customer service team for help first. customerservice@puraflame.com Call: 888-377-0786</p>	<p><a href="#">PuraFlame Alice Electric Fireplace: Owner's Manual &amp; Installation Guide</a></p> <p>Owner's manual for PuraFlame Alice electric fireplace. Includes installation instructions, safety guidelines, technical specifications, operating procedures, troubleshooting tips, and warranty information for models EF172B, EF173B, EF174B, EF175B, EF275A.</p>
 <p><b>PuraFlame</b> Alice In Wall Recessed Electric Fireplace OWNER'S MANUAL</p> <p><b>DO NOT RETURN!</b> Contact our customer service team for help first. customerservice@puraflame.com Call: 888-377-0786</p>	<p><a href="#">PuraFlame Alice In Wall Recessed Electric Fireplace Owner's Manual</a></p> <p>This owner's manual provides comprehensive instructions for the PuraFlame Alice In Wall Recessed Electric Fireplace, covering essential safety guidelines, technical specifications, installation procedures, operating instructions, troubleshooting tips, maintenance advice, and warranty information.</p>
 <p><b>Electric Fireplace Log Set</b> Model: EF511A OWNER'S MANUAL</p> <p><b>DO NOT RETURN!</b> Contact our customer service team for help first. Call: 767-288-6688 Email: customerservice@puraflame.com</p>	<p><a href="#">PuraFlame EF511A Electric Fireplace Log Set Owner's Manual</a></p> <p>Comprehensive owner's manual for the PuraFlame EF511A Electric Fireplace Log Set, covering safety information, technical specifications, installation, operation, maintenance, and warranty. Includes detailed instructions and troubleshooting.</p>
 <p><b>PuraFlame</b> INFRARED FLAT PANEL FIREPLACE HEATER OWNER'S MANUAL</p> <p><b>DO NOT RETURN!</b> Contact our customer service team for help first. customerservice@puraflame.com Call: 888-377-0786</p>	<p><a href="#">PuraFlame Provo EF75A Infrared Flat Panel Fireplace Heater Owner's Manual</a></p> <p>Comprehensive owner's manual for the PuraFlame Provo EF75A Infrared Flat Panel Fireplace Heater, covering safety information, preparation, assembly for both free-standing and wall-hanging modes, operation, care and maintenance, troubleshooting, and warranty details.</p>
 <p><b>PuraFlame</b> Western Electric Fireplace Insert OWNER'S MANUAL</p> <p><b>DO NOT RETURN!</b> Contact our customer service team for help first. customerservice@puraflame.com Call: 888-377-0786</p>	<p><a href="#">PuraFlame Western Electric Fireplace Insert Owner's Manual</a></p> <p>Comprehensive owner's manual for the PuraFlame Western Electric Fireplace Insert, covering safety, installation, operation, maintenance, and troubleshooting for models EF42D, EF43D, EF44D, EF45D, EF302A. Includes technical specifications and warranty information.</p>