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hexahedron DG-CPAA9

Wireless CarPlay & Android Auto Adapter User Manual

Model: DG-CPAA9 | Brand: hexahedron

INTRODUCTION

This Wireless CarPlay and Android Auto Adapter is designed to convert your vehicle's existing wired CarPlay or Android Auto system into a wireless connection. This allows for a more convenient and clutter-free in-car experience, enabling seamless access to navigation, music, calls, and voice assistants without the need for a physical cable connection to your smartphone.



Image: The adapter facilitating wireless CarPlay and Android Auto in a vehicle, demonstrating a clean, cable-free setup.

SAFETY INFORMATION

- Always operate the device and your vehicle responsibly. Distracted driving can lead to accidents.
- Ensure the adapter is securely placed and does not obstruct driving controls or airbags.
- Do not attempt to disassemble or modify the adapter. This may void the warranty and cause damage.
- Keep the device away from water, extreme temperatures, and direct sunlight.
- Use only the provided cables and accessories.

PACKAGE CONTENTS

Please check the package contents upon unboxing to ensure all items are present:

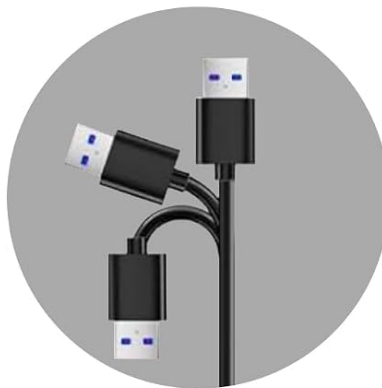
- Wireless CarPlay & Android Auto Adapter Unit

- USB-A to USB-C Cable
- USB-C to USB-C Adapter (if applicable, for Type-C car ports)

What's in it all?



Disclosure cable



Durable



Comes with USB-C adapter

Image: Components included in the package, highlighting the compact adapter, USB cable, and USB-C adapter.

SETUP GUIDE

Follow these steps for initial setup:

1. **Connect the Adapter:** Locate your car's wired CarPlay or Android Auto USB port. Connect the adapter to this port using the provided USB-A to USB-C cable. If your car has a USB-C port, use the included USB-C to USB-C adapter.
2. **Power On:** Once connected, the adapter will power on automatically. The indicator light on the adapter will illuminate.
3. **Enable Bluetooth on Phone:** On your smartphone (iPhone or Android), go to your Bluetooth settings and ensure Bluetooth is enabled.
4. **Pair with Adapter:** Search for available Bluetooth devices. You should see a device named "smartBox-7xx" (the exact numbers may vary). Select this device to pair.

5. **Confirm Authorization:** Your phone may prompt you to confirm authorization for CarPlay or Android Auto. Accept the prompt.
6. **Start Wireless Connection:** After successful pairing and authorization, your car's infotainment system should automatically switch to wireless CarPlay or Android Auto.



Image: Visual representation of the three-step setup process: connecting the adapter, enabling phone Bluetooth, and pairing with the device.

OPERATING INSTRUCTIONS

Once the adapter is set up, operating your wireless CarPlay or Android Auto is intuitive:

- **Automatic Connection:** After the initial setup, the adapter will automatically connect to your paired smartphone when you start your car, provided Bluetooth is enabled on your phone.
- **Using Car Controls:** You can interact with CarPlay or Android Auto using your car's original controls, including:
 - **Touch Screen:** If your car has a touchscreen, you can directly tap and swipe.

- **Car Knob/Rotary Controller:** Navigate menus and select options using the car's physical knob.
- **Steering Wheel Buttons:** Use integrated steering wheel buttons for volume, track skipping, and voice assistant activation.
- **Voice Control:** Activate Siri (for CarPlay) or Google Assistant (for Android Auto) by pressing the voice control button on your steering wheel or saying the wake phrase ("Hey Siri" or "Hey Google").
- **Functions:** Access all standard CarPlay/Android Auto functions wirelessly, including:
 - Navigation (Apple Maps, Google Maps, Waze)
 - Music and Podcasts (Spotify, Apple Music, etc.)
 - Phone Calls and Messaging
 - Calendar and other compatible apps

Supports All Basic Controls for Vehicles



Voice Control



Touch Screen



Car Button



Car Knob

Image: Demonstrates how the adapter supports various in-car control methods, including voice, touchscreen, buttons, and knobs.

Compact and Portable

This box is very small in size does not take up any space and is very lightweight, allowing you to easily wireless Carplay



Disclosure cable



Durable



Comes with USB-C adapter

Image: Illustrates the use of voice control with the adapter, showing prompts for Siri and Google Assistant.

MAINTENANCE

To ensure the longevity and optimal performance of your adapter:

- **Cleaning:** Wipe the adapter with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Storage:** When not in use for extended periods, store the adapter in a cool, dry place away from direct sunlight.
- **Avoid Physical Damage:** Do not drop, bend, or expose the adapter to strong impacts.
- **Firmware Updates:** Periodically check the manufacturer's website for any available firmware updates to ensure compatibility and performance improvements.

TROUBLESHOOTING

If you encounter issues, try the following solutions:

Problem	Possible Solution
Adapter does not power on.	Ensure the adapter is securely plugged into the car's USB port. Try a different USB port in your car, if available. Verify your car's USB port is functional (e.g., by charging a phone).

Problem	Possible Solution
Cannot find "smartBox-7xx" in Bluetooth settings.	Ensure the adapter is powered on. Restart your phone's Bluetooth. Unplug and replug the adapter from the car's USB port. Ensure no other device is currently connected to the adapter.
Wireless CarPlay/Android Auto does not start.	Confirm your car has a factory-wired CarPlay or Android Auto system. This adapter does not add CarPlay/Android Auto functionality to cars that don't already have it. Ensure your phone's iOS version is 10+ (for iPhone 6+ and newer) or Android version is 11.0+ (with Android Auto support). Forget the "smartBox-7xx" device from your phone's Bluetooth settings and re-pair. Clear the CarPlay/Android Auto cache on your car's infotainment system if possible (refer to your car's manual).
Connection is unstable or frequently disconnects.	Ensure the adapter is not obstructed and has clear line of sight to your phone. Avoid placing other wireless devices (e.g., Wi-Fi hotspots) too close to the adapter. Try restarting both the adapter (by unplugging/replugging) and your phone. Check for firmware updates for the adapter.

SPECIFICATIONS

Feature	Detail
Model Number	DG-CPAA9
Brand	hexahedron
Product Dimensions (L x W x H)	2.5 x 2.49 x 0.5 inches (6.35 x 6.32 x 1.27 cm)
Item Weight	3.87 ounces (109.7 grams)
Connectivity	Wireless CarPlay, Wireless Android Auto
Input Port	USB Type-C (with USB-A adapter included)
Compatible Car Systems	Vehicles with factory-wired CarPlay or Android Auto
Compatible Phones (CarPlay)	iPhone 6+ and newer, iOS 10+
Compatible Phones (Android Auto)	Android 11.0+ with Android Auto support

Compatible with iOS and Android system

iphone 6+
iOS10+/Android 11.0+



For iOS



For Android

Image: Illustrates the broad compatibility of the adapter with both iOS (iPhone 6+/iOS 10+) and Android (Android 11.0+) devices.

Wireless Keeps Your Car Tidy



Various connecting cables are a pain to use



Wireless connected and ready to use

Image: Depicts the wide range of car models compatible with the adapter, emphasizing its support for vehicles with existing wired CarPlay/Android Auto.

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the contact details provided with your purchase or visit the official hexahedron website. Keep your purchase receipt as proof of purchase for warranty claims.

Online Support: For the most up-to-date information, FAQs, and troubleshooting guides, please visit the hexahedron brand store on Amazon or their official support page.

Contact Customer Service: If you require further assistance, please contact hexahedron customer service directly. Contact information can typically be found on the product packaging or the brand's official online presence.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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