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## ACwO DwOTS Fire

# ACwO DwOTS Fire Earbuds User Manual

Model: DwOTS Fire | Brand: ACwO

## 1. INTRODUCTION

Welcome to the ACwO DwOTS Fire user manual. These innovative earbuds offer a unique dual-style design, providing both in-ear and half-in-ear options within a single charging case. Designed for versatility and high-quality audio, the DwOTS Fire earbuds feature advanced connectivity, extended battery life, and intuitive controls to enhance your listening experience.

## One Case. Two Styles.

One for Work, One for Play!



**Pair 1: Half In-Ear**  
**All-Day Comfort**

**Pair 2: In-Ear –**  
**Deep Bass & Immersion**

Image: ACwO DwOTS Fire earbuds showcasing both half-in-ear and in-ear styles from a single case.

## 2. WHAT'S IN THE Box

Please verify that all items are present in your package:

- 2 x Set of Wireless Earbuds (one in-ear, one half-in-ear)
- 1 x Type-C Fast Charging Cable
- 4 x Extra Earmuffs (for in-ear style)
- 1 x Warranty Card
- 1 x Scan Me Card



Image: The ACwO DwOTS Fire earbuds and charging case.

## 3. SETUP AND PAIRING

### 3.1 Initial Pairing

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available devices and select "ACwO Fire" or "ACwO DwOTS Fire" to connect.
5. Once connected, you will hear an audio prompt, and the indicator light on the earbuds will change.

### 3.2 Dual Connectivity

The ACwO DwOTS Fire earbuds offer unique dual connectivity options:

- **Connect Each Pair to Two Different Devices:** Ideal for sharing your listening experience.
- **Connect Both Pairs to a Single Device:** Perfect for watching movies or listening to music together with a loved one. This feature is available only for devices with dual audio connectivity (e.g., certain Android devices).

# India's Only 2 Pair of Earbuds In 1 case



Image: Illustration of the dual connectivity feature, showing two pairs of earbuds.

## Steps for Dual Sharing (Connecting Both Pairs to a Single Device):

1. Connect both 'ACwO DwOTS Fire' and 'ACwO Fire +' with your device's Bluetooth.
2. Once both pairs are connected, scroll down your device's notification panel and click on 'Media Output'.
3. One pair will already be selected. Select the other pair to enable dual audio.
4. You can now listen on both pairs of your earbuds simultaneously.

# Listen to Music Or Watch Movies On Both The Pairs

Of ACwO DwOTS Fire TWS Earbuds

Follow The Below Steps for Dual Sharing:

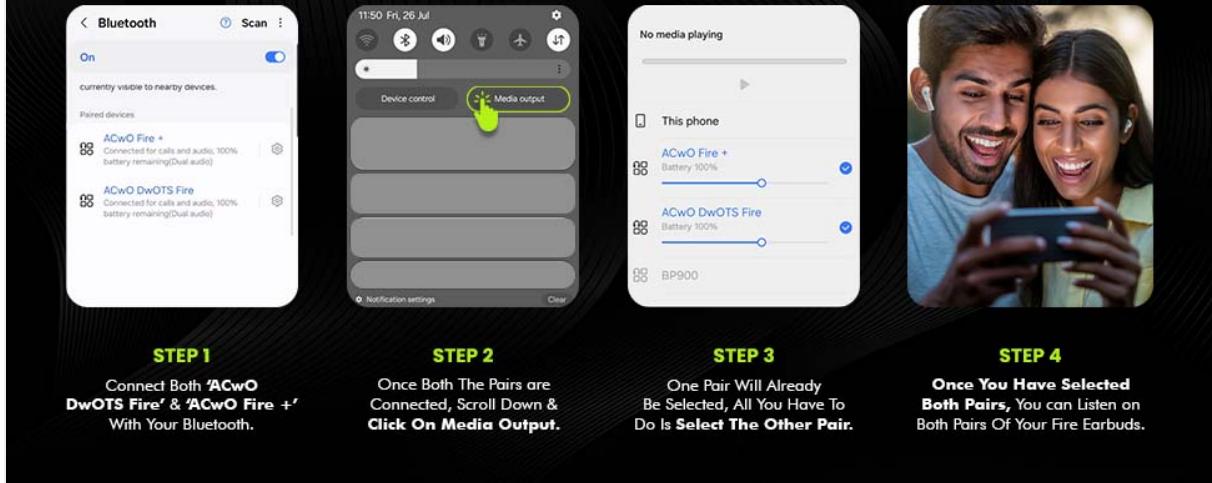


Image: Visual guide for setting up dual sharing on a compatible device.

## 4. OPERATING INSTRUCTIONS

### 4.1 Intuitive Touch Controls

The earbuds feature intuitive touch controls for easy management of music, calls, and voice assistants. Refer to the included 'Scan Me Card' for a detailed diagram of touch functions.

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Long press on either earbud.
- **Activate Voice Assistant:** Triple tap on either earbud.

### 4.2 EQ Modes

Customize your audio experience with 3 preset EQ modes, offering a total of 3+3 EQ options across the two earbud styles. Switch between modes to suit your preference for deep bass, balanced sound, or enhanced treble.

- **Gaming Mode:** Optimized for immersive gaming audio with low latency.
- **Theater Mode:** Enhanced soundstage for movies and videos.
- **Balanced Mode:** Provides a neutral and clear audio profile for general listening.



Image: ACwO DwOTS Fire earbuds with a visual representation of available EQ modes.

#### 4.3 Voice Assistant

Easily access your device's voice assistant by triple-tapping either earbud. Compatible with "Ok Google" and "Hey Siri" for hands-free control.

### 5. CHARGING

#### 5.1 Earbuds and Case Charging

The ACwO DwOTS Fire earbuds provide up to 52 hours of music playtime with the charging case. The case supports both wired and wireless charging.

- **Wired Charging:** Connect the provided Type-C fast charging cable to the charging port on the case and a power source.
- **Wireless Charging:** Place the charging case on a compatible wireless charging pad (wireless charger not included). The indicator light on the case will show charging status.



Image: ACwO DwOTS Fire charging case highlighting 52 hours of playtime.



## 6. MAINTENANCE

### 6.1 Water and Sweat Resistance

The earbuds are IPX5 water and sweat resistant, making them suitable for workouts and outdoor activities. This rating protects against low-pressure water jets from any direction. Do not submerge the earbuds in water.

<b>Connect Both Pair Of Earbuds With A Single Device &amp; Enjoy Music Or Movies Together</b>	
<b>Check Compatible Devices Below</b>	
<b>Galaxy S8+</b>	<b>Galaxy Tab S6</b>
<b>Galaxy S9 Series</b>	<b>Galaxy Tab S7 Series</b>
<b>Galaxy S10 Series</b>	<b>Galaxy Tab S8 Series</b>
<b>Galaxy S20 Series</b>	<b>Galaxy Tab S9 Series</b>
<b>Galaxy S21 Series</b>	<b>Galaxy Tab S10 Series</b>
<b>Galaxy S22 Series</b>	<b>Galaxy Tab S10 FE</b>
<b>Galaxy S23 Series</b>	<b>Galaxy Tab S10 FE+</b>
<b>Galaxy S24 Series</b>	<b>Xiaomi 11, 12, 13, 14, 15 series all models</b>
<b>Galaxy Note Series</b>	<b>Xiaomi Pad 6S Pro</b>
<b>Galaxy Z Flip Series</b>	<b>Xiaomi MIX Flip</b>
<b>Galaxy Z Fold Series</b>	<b>POCO F5, F6, F7 series</b>
<b>Galaxy Tab S4</b>	<b>Xiaomi Pad 7 series</b>
	<b>Poco F7 series</b>

Image: ACwO DwOTS Fire earbuds demonstrating IPX5 water and sweat resistance.

### 6.2 Cleaning

Regularly clean your earbuds and charging case with a soft, dry, lint-free cloth. Avoid using abrasive materials or harsh chemicals. For the in-ear style, gently remove and clean the earmuffs with water and mild soap, ensuring they are completely dry before reattaching.

## 7. SPECIFICATIONS

Feature	Detail

Model Name	DwOTS Fire
Connectivity Technology	Wireless (Bluetooth V5.3)
Audio Driver Type	13mm Real Drivers
Noise Control	AI-ENC with Quad Mics, Passive Noise Cancellation
Playtime	Up to 52 Hours (with charging case)
Latency	Up to 45ms (Ultra-low)
Water Resistance Level	IPX5 (Water Repellent)
Charging	Type-C Fast Charging, Wireless Charging Capability
Control Method	Touch Controls, Voice Assistant (Ok Google, Hey Siri)
Earpiece Shape	In-Ear, Half-in-Ear
Item Weight	43 g
Product Dimensions	5.6 x 5.6 x 1.8 cm
Material	Plastic



Image: Summary of ACwO DwOTS Fire key features.

## 8. TROUBLESHOOTING

### 8.1 Earbuds Not Pairing

- Ensure earbuds are charged and the case lid is open.
- Turn off and on your device's Bluetooth.
- Forget the device from your Bluetooth list and try pairing again.
- Reset the earbuds (refer to the 'Scan Me Card' for specific reset instructions).

### 8.2 No Sound or Low Volume

- Check the volume levels on both your device and the earbuds.
- Ensure earbuds are properly seated in your ears.
- Clean any debris from the earbud speakers and charging contacts.
- Reconnect the earbuds to your device.

### 8.3 Charging Issues

- Ensure the charging cable is securely connected to both the case and the power source.

- If using wireless charging, ensure the case is correctly placed on a compatible wireless charging pad.
- Check for any obstructions on the charging contacts of the earbuds and inside the case.
- Try a different charging cable or power adapter.

## 9. WARRANTY AND SUPPORT

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The ACwO DwOTS Fire earbuds come with a standard brand warranty. Please refer to the included Warranty Card for specific terms and conditions.

### Customer Support:

For any queries, technical assistance, or warranty claims, please contact ACwO customer support:

- **Email:** [help@acwo.com](mailto:help@acwo.com)
- **Phone:** +91 9320420001
- **Manufacturer:** ACWO LIFESTYLE PRIVATE LIMITED, Borivali, Mumbai, Maharashtra - 400092, India