Achaté 002

Achaté Steam and Hot Water Spot Cleaner User Manual

Model: 002

1. Product Overview

The Achaté Steam and Hot Water Spot Cleaner is designed for efficient and deep cleaning of various surfaces. Its powerful suction and integrated sprayer work together to tackle stubborn stains, while the steam and hot water functions provide thorough cleaning, helping to eliminate bacteria and dissolve grease and oil.
This versatile cleaner is ideal for carpets, textiles, cushions, car seats, floors, mattresses, and more, making it a valuable tool for any household.



Image 1: The Achaté Steam and Hot Water Spot Cleaner in its compact, grey and blue design, showing the main unit, handle, and

integrated hose with nozzle.

2. Safety Information

Please read all safety instructions carefully before using the appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always unplug the appliance from the power outlet before cleaning or performing maintenance.
- Do not immerse the appliance in water or other liquids.
- Keep hands, face, and body parts away from the steam nozzle during operation.
- Use only clean water in the water tank. Distilled water is recommended to prevent mineral buildup.
- Do not use the appliance on heat-sensitive materials or surfaces that may be damaged by steam or hot water.
- Keep out of reach of children and pets.
- Ensure the power cord is not damaged or pinched.

3. Package Contents

Verify that all components are present in the package:

- Achaté Steam and Hot Water Spot Cleaner Main Unit
- Integrated Cleaning Hose with Nozzle/Brush Attachment
- User Manual

4. Setup

1. **Unpack the Unit:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Fill the Clean Water Tank:** Locate the clean water tank (usually clear or light-colored). Open the cap and fill with clean tap water or distilled water. For enhanced cleaning, you may add a small amount of approved cleaning solution as per solution manufacturer's instructions. Do not overfill.
3. **Secure the Dirty Water Tank:** Ensure the dirty water collection tank is properly seated and empty before starting operation.
4. **Connect to Power:** Plug the power cord into a grounded electrical outlet.

5. Operating Instructions

Follow these steps for effective stain removal and deep cleaning:

1. **Pre-Treat (Optional):** For heavily soiled areas, you may pre-treat the stain with a suitable cleaning solution before using the machine.
2. **Power On:** Press the power button to turn on the unit. Allow a few moments for the water to heat up if using the hot water or steam function. An indicator light will typically show when ready.

3. **Apply Solution/Water:** Hold the cleaning nozzle firmly against the stained surface. Press the spray trigger to dispense cleaning solution or hot water onto the stain.
4. **Scrub and Extract:** Gently scrub the stained area with the brush attachment on the nozzle. While scrubbing, release the spray trigger and slowly pull the nozzle across the wet area to suction up the dirty water. Overlap passes slightly.
5. **Repeat if Necessary:** For stubborn stains, repeat steps 3 and 4 until the stain is removed or significantly lightened. Finish with a pass of clean water extraction to rinse the area.
6. **Empty Dirty Water Tank:** Monitor the dirty water tank. Empty it when it reaches the MAX fill line or after each cleaning session. Dispose of dirty water appropriately.
7. **Power Off:** Once cleaning is complete, turn off the unit and unplug it from the power outlet.



Image 2: The Achaté spot cleaner in action, demonstrating the nozzle's use on a carpet stain, with water being dispensed.

6. Maintenance

Regular maintenance ensures optimal performance and extends the life of your cleaner.

- **Empty and Rinse Tanks:** After each use, empty both the clean and dirty water tanks. Rinse them thoroughly with clean water and allow them to air dry before reassembling.
- **Clean Nozzle/Brush:** Remove any debris or hair from the cleaning nozzle and brush attachment. Rinse under running water.
- **Wipe Down Unit:** Wipe the exterior of the unit with a soft, damp cloth. Do not use harsh chemicals.
- **Store Properly:** Store the cleaner in a dry, cool place, away from direct sunlight and extreme temperatures.

7. Troubleshooting

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; power outlet issue; power button not pressed.	Ensure unit is securely plugged into a working outlet. Press power button firmly.
No spray/low spray.	Clean water tank empty; nozzle clogged; pump issue.	Refill clean water tank. Clean nozzle. If problem persists, contact support.
Poor suction.	Dirty water tank full; nozzle not sealed to surface; hose blockage.	Empty dirty water tank. Ensure nozzle is flush with surface. Check hose for blockages.
Water leaking.	Tanks not properly sealed; damaged hose/seal.	Ensure tanks are securely latched. Inspect seals for damage.

8. Specifications

Feature	Detail
Brand	Achaté
Model Number	002
Color	Black (as per specifications, though images show grey/blue)
Power Source	Electric
Form Factor	Handheld
Package Dimensions	45.5 x 38.8 x 33 cm
Surface Recommendation	Mattress, Floor, Upholstery, Carpet, Textile
Special Feature	Versatile

9. Warranty and Support

For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official Achaté website. Keep your proof of purchase for warranty claims.
For common questions, please consult the troubleshooting section of this manual or visit our online support portal.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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