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› Prosonic 108cm (43 Inches) 4K Ultra HD Smart Android LED TV PRO-AS-5034 (Black) User Manual

PROSONIC PRO-AS-5034

Prosonic 108cm (43 Inches) 4K Ultra HD Smart Android LED TV

Model: PRO-AS-5034

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Prosonic 108cm (43 Inches) 4K Ultra HD Smart Android LED TV, model PRO-AS-5034. Please read this manual thoroughly before using the product to ensure proper functionality and safety.



Figure 1: Front view of the Prosonic 43-inch 4K Ultra HD Smart Android LED TV.

SAFETY INFORMATION

Always adhere to the following safety precautions to prevent electric shock, fire, or damage to the television:

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Unplug the TV during lightning storms or when unused for long periods.
- Keep the TV away from direct sunlight, heat sources, and strong magnetic fields.
- Use only the power cord supplied with the TV.

WHAT'S IN THE BOX

Verify that all components are present upon unpacking:

- 1 x Prosonic LED Television
- 1 x Remote Controller
- 1 x User Manual (this document)
- 1 x Warranty Card
- 2 x Table Top Stands

SETUP

1. Installing the Table Top Stands

1. Carefully place the TV face-down on a soft, flat surface to prevent screen damage.
2. Align each table top stand with the corresponding screw holes on the bottom of the TV.
3. Secure the stands using the provided screws. Do not overtighten.

2. Connecting External Devices

The TV features multiple ports for connectivity:

- **HDMI Ports (3):** Connect set-top boxes, Blu-ray players, gaming consoles, or other HDMI-enabled devices.
- **USB Ports (2):** Connect hard drives or other USB storage devices for media playback.
- **Antenna/Cable Input:** Connect an antenna or cable TV signal.
- **Audio Output:** For connecting external audio systems.

3. Powering On

1. Connect the power cord to the TV and then to a wall outlet.
2. Press the power button on the TV or the remote control to turn on the TV.
3. Follow the on-screen instructions for initial setup, including language selection, network connection, and channel scanning.



Figure 2: Prosonic TV dimensions and side profile for setup planning.

OPERATING INSTRUCTIONS

1. Remote Control Functions

Familiarize yourself with the remote control for optimal navigation:



Figure 3: Prosonic TV remote control highlighting dedicated app buttons for quick access.

- **Power Button:** Turns the TV on or off.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigates menus and confirms selections.
- **Volume +/-:** Adjusts volume levels.
- **Channel +/-:** Changes TV channels.
- **Source:** Selects input source (HDMI, USB, TV).
- **Menu:** Accesses the main settings menu.
- **Netflix, Prime Video, YouTube, Hotstar:** Dedicated buttons for direct access to streaming applications.

2. Smart TV Features (Android OS)

Your Prosonic TV runs on Official Android 9, providing access to a wide range of smart features:

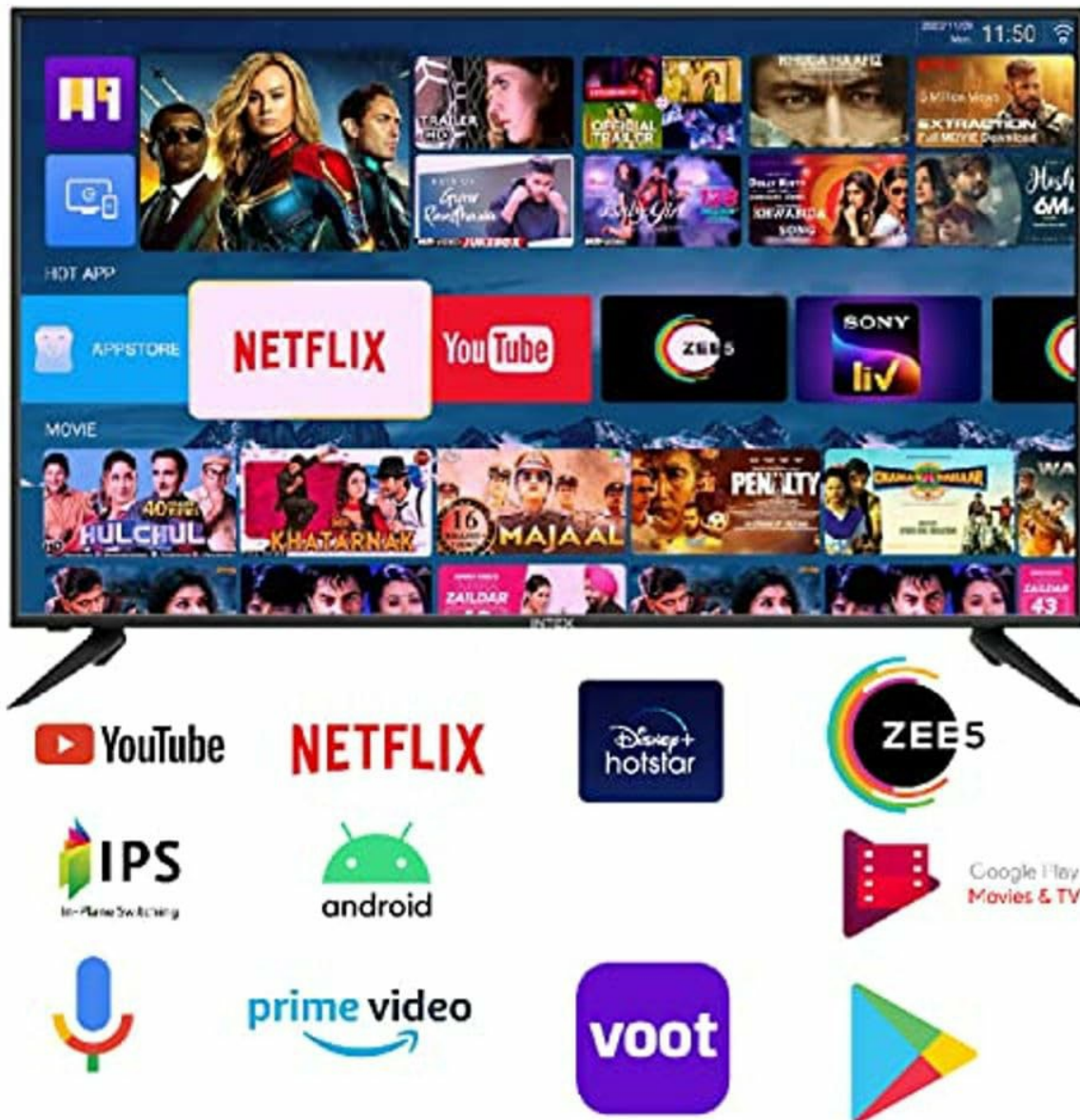


Figure 4: The Smart TV interface displaying popular streaming applications and content recommendations.

- **Google Play Store:** Download and install various applications, games, and utilities.
- **Chromecast Built-in:** Cast content from your smartphone or tablet directly to the TV.
- **Pre-installed Apps:** Enjoy immediate access to Netflix, Prime Video, YouTube, and Hotstar.
- **Bluetooth 5.0:** Connect wireless headphones, soundbars, or other Bluetooth devices.

3. Display and Audio Settings

Customize your viewing and listening experience:

- **Picture Modes:** Select from Standard, Vivid, Movie, Game, or Custom modes. Features include AI Picture Booster, Dolby Vision, HDR10, HLG, and VOD Upscaling.
- **Sound Modes:** Choose from Standard, Music, Movie, or Custom. Features include Dolby Audio, DTS Virtual-X Surround Sound, TruBass HDX, TruSurround X, and Dialog Clarity.
- **Anti-Glare Screen:** Reduces reflections for comfortable viewing.

MAINTENANCE

1. Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- Avoid using alcohol, benzene, thinners, or other volatile substances.

2. Software Updates

Ensure your TV's software is up-to-date for optimal performance and new features. The TV will typically notify you of available updates. You can also check manually via the settings menu: *Settings > About > System Update*.

TROUBLESHOOTING

Refer to the table below for common issues and their solutions:

Problem	Possible Cause / Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Test the outlet with another device.
No picture, but sound is present	Ensure the correct input source is selected. Check cable connections to external devices.
No sound, but picture is present	Check volume level and mute status. Verify audio cable connections. Check TV's audio output settings.
Remote control not working	Replace batteries. Ensure no obstructions between remote and TV. Point remote directly at the TV's IR sensor.
Cannot connect to Wi-Fi	Check Wi-Fi password. Restart your router and the TV. Ensure the TV is within range of the Wi-Fi signal.
Apps not loading or crashing	Ensure stable internet connection. Clear app cache/data in TV settings. Update the app or TV firmware.

If the problem persists, please refer to the warranty and support section for further assistance.

SPECIFICATIONS

Feature	Detail
Model Name	PRO-AS-5034

Feature	Detail
Screen Size	108 cm (43 Inches)
Resolution	4K Ultra HD (3840x2160)
Refresh Rate	60 Hertz
Viewing Angle	178 Degrees
Operating System	Official Android 9
Connectivity	3 HDMI Ports, 2 USB Ports, Wi-Fi, Bluetooth 5.0
Sound Output	30 Watts
Audio Features	Dolby Audio, DTS Virtual-X Surround Sound, TruBass HDX, TruSurround X, Dialog Clarity
Display Features	Premium 4K Display, AI Picture Booster, Dolby Vision, HDR10, HLG, VOD Upscaling, Anti-Glare Screen
Pre-installed Apps	Netflix, Prime Video, YouTube, Hotstar
Special Features	Google Play Store, Google Eco-system, Chromecast Built-in, PC and Game Mode, Cricket/Movie Mode
Product Dimensions (LxWxH)	160 x 20 x 95 cm
Item Weight	26.4 kg

WARRANTY AND SUPPORT

Your Prosonic TV comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable operation of your device.

For warranty claims, technical support, or service inquiries, please refer to the contact information provided on your warranty card or visit the official Prosonic website. Keep your purchase receipt and warranty card safe as proof of purchase.

Note: The warranty information provided in the product description mentions "1 year warranty provided by Vu". Please refer to the official warranty card included with your product for precise and up-to-date warranty terms and conditions from PROSONIC.

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