

Intellink INT210TWSK

IntelLink 10 inch Video Intercom System User Manual

Model: INT210TWSK

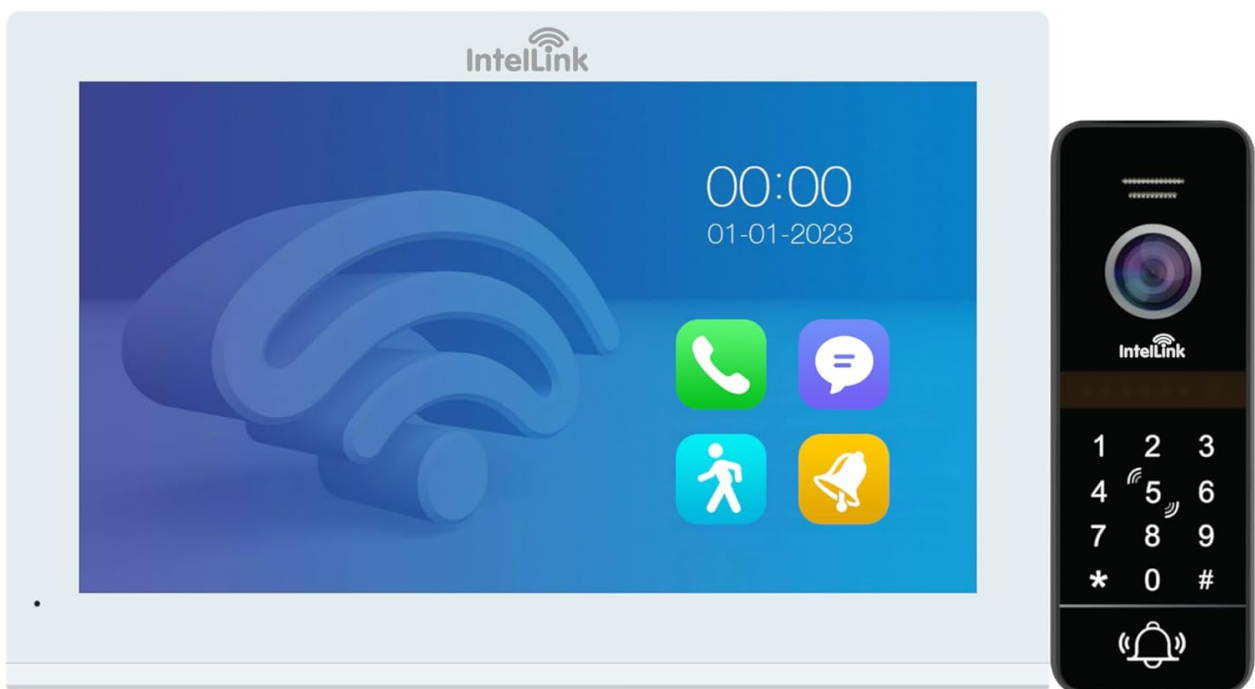
INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your IntelLink 10 inch Video Intercom System with Access Keypad & App. Please read this manual thoroughly before installation and use to ensure proper functionality and safety.

The IntelLink Video Intercom System offers advanced security and communication features for your home or business. Key features include:

- Video Intercom System with Doorbell Keypad Access
- Remote viewing and control from your smartphone
- Local SD Card storage or optional Cloud Subscription for recordings
- Capacity for up to 200 user codes and 200 RFID tags
- Visitor recording and digital photo frame function on standby mode
- Expandable system supporting up to 2 door stations and 6 monitors
- Local (via monitor) or remote (via app) door and gate release

PRODUCT OVERVIEW



The IntelLink 10 inch Video Intercom System, showing the indoor monitor unit and the outdoor keypad doorbell unit.



Size comparison of the 7-inch and 10-inch IntelLink indoor monitor units, demonstrating the larger display of the 10-inch model.

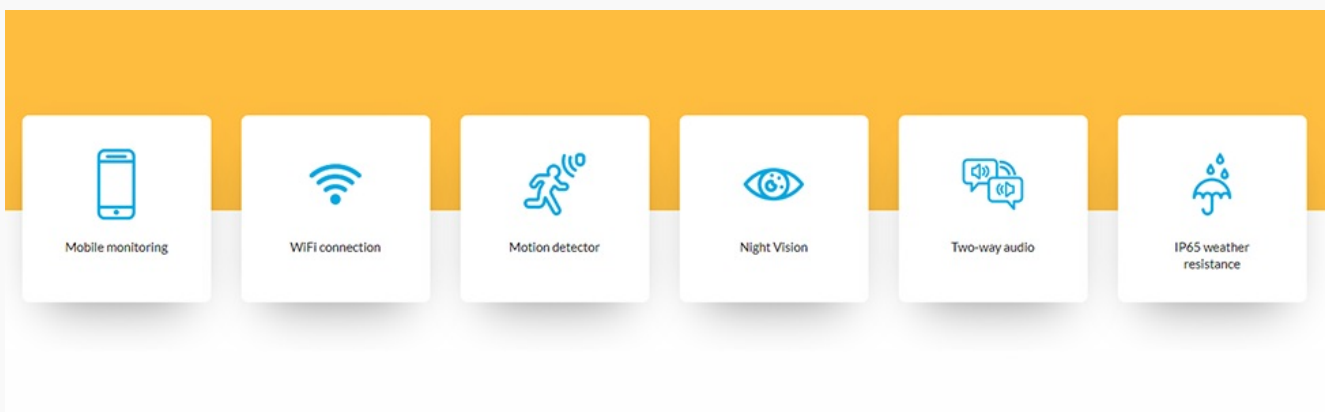


Detailed view of the outdoor keypad doorbell unit, featuring the camera, speaker, and numeric keypad for access control.



The outdoor keypad doorbell unit securely installed on a gate, demonstrating its integration into an access point.

Key Features Visualized:



Visual representation of key features: Mobile monitoring, WiFi connectivity, Motion detection, Night Vision capabilities, Two-way audio communication, and IP65 weather resistance for the outdoor unit.

SETUP AND INSTALLATION

Package Contents:

Before beginning installation, verify that all components are present:

- IntelLink 10 inch Indoor Monitor Unit
- Outdoor Keypad Doorbell Unit
- Mounting hardware (screws, wall anchors)
- Power adapter
- User Manual (this document)
- Wiring for connection (if applicable)

Installation Guidelines:

1. **Site Selection:** Choose a suitable location for the indoor monitor, typically near an electrical outlet and within Wi-Fi range. The outdoor unit should be placed at a standard doorbell height, ensuring clear camera view and easy access to the keypad.
2. **Mounting the Indoor Monitor:**
 - Secure the mounting bracket to the wall using the provided screws and wall anchors.
 - Connect necessary wiring (power, network, doorbell) to the monitor.

- Attach the monitor to the mounting bracket.



The indoor monitor unit installed on a wall, demonstrating its discreet placement.

3. Mounting the Outdoor Keypad Unit:

- Determine the optimal height for the camera and keypad.
 - Mount the outdoor unit using the self-adhesive method or screw-in method as appropriate for your surface.
 - Connect the doorbell wiring to your existing doorbell system or directly to the indoor monitor.
4. **Power Connection:** Connect the power adapter to the indoor monitor and plug it into a power outlet. The system will power on automatically.
 5. **Network Configuration:** Follow the on-screen prompts on the indoor monitor to connect the system to your home Wi-Fi network. This is essential for smartphone app functionality.

OPERATING INSTRUCTIONS

Indoor Monitor Operation:

- **Main Screen:** Displays time, date, and icons for various functions (e.g., Call, Message, Motion Detection, Settings).
- **Answering Calls:** When a visitor presses the doorbell, the monitor will ring and display the visitor's video feed. Tap the "Answer" icon to communicate.
- **Door/Gate Release:** During a call, tap the "Unlock" icon to remotely open a connected door or gate.
- **Recording:** The system can automatically record visitors or you can manually initiate recording from the monitor. Recordings are stored on an SD card (not included) or via cloud subscription.
- **Digital Photo Frame:** In standby mode, the monitor can display a slideshow of images from the SD card.

Outdoor Keypad Operation:

- **Doorbell Function:** Press the bell icon to alert residents.
- **Keypad Access:** Enter a pre-programmed user code on the numeric keypad to gain entry.
- **RFID Tag Access:** Present a registered RFID tag to the designated area on the unit for entry.

Smartphone App Integration:

The IntelLink system allows remote monitoring and control via a dedicated smartphone application. Download the app from your device's app store.

1. **App Pairing:** Follow the instructions in the app to pair it with your indoor monitor unit. This typically involves

scanning a QR code displayed on the monitor.

2. **Remote Viewing:** View live video feed from the outdoor unit anytime, anywhere.
3. **Two-Way Audio:** Communicate with visitors at your door directly from your smartphone.
4. **Remote Unlock:** Remotely unlock connected doors or gates.
5. **Event Notifications:** Receive push notifications for doorbell presses, motion detection, and other events.
6. **Playback:** Access recorded video history from the app.



A user interacting with the IntelLink smartphone application, demonstrating remote viewing capabilities.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your IntelLink system.

- **Cleaning:** Use a soft, damp cloth to clean the monitor screen and outdoor unit. Avoid abrasive cleaners or solvents.
- **Outdoor Unit:** Periodically check the outdoor unit for any obstructions to the camera lens or keypad. Ensure it is free from dirt, dust, or spiderwebs.
- **Software Updates:** Check for firmware updates through the indoor monitor's settings or the smartphone app to ensure you have the latest features and security enhancements.
- **SD Card Management:** If using local storage, regularly back up important recordings and format the SD card to maintain performance.

TROUBLESHOOTING

This section addresses common issues you might encounter with your IntelLink Video Intercom System.

Problem	Possible Cause	Solution
No power to indoor monitor.	Power adapter unplugged or faulty; power outlet issue.	Check power connections. Try a different power outlet.
No video from outdoor unit.	Loose wiring; camera obstruction; unit malfunction.	Check wiring connections. Clear any obstructions from the camera lens. Restart the system.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password; monitor too far from router; router issue.	Verify Wi-Fi password. Move monitor closer to router or use a Wi-Fi extender. Restart router.

Problem	Possible Cause	Solution
Smartphone app not receiving notifications.	App not running in background; notification settings disabled; network issues.	Ensure app is running. Check app notification settings on your phone. Verify internet connection.
Keypad access codes not working.	Incorrect code entered; code not programmed correctly; keypad malfunction.	Double-check the code. Re-program the access code via the monitor settings.

SPECIFICATIONS

- **Model Number:** INT210TWSK
- **Brand:** Intellink
- **Manufacturer:** PSA Products Pty Ltd
- **Display Size:** 10 inch
- **Color:** White and Black
- **Connectivity:** Wireless (Wi-Fi)
- **Installation Method:** Self-Adhesive, Screw-In
- **Included Components:** Keypad
- **Compatible Devices:** Smartphone
- **Batteries Required:** No
- **Item Weight:** 11 kg
- **Package Dimensions:** 38 x 37 x 34 cm

WARRANTY AND SUPPORT

Warranty Information:

Please refer to the warranty card included with your product or visit the official IntelLink website for detailed warranty terms and conditions. Keep your proof of purchase for warranty claims.

Customer Support:

For technical assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact IntelLink customer support:

- **Website:** www.intellink.com.au (Example link, replace with actual if known)
- **Email:** support@intellink.com.au (Example email, replace with actual if known)
- **Phone:** Refer to your product packaging or website for regional contact numbers.

When contacting support, please have your product model number (INT210TWSK) and purchase date ready.



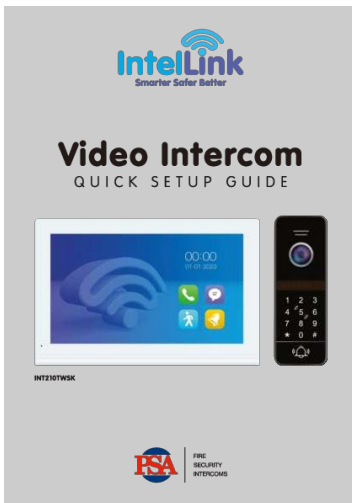
[\[pdf\]](#) Specifications Datasheet Dimension Guide

Datasheet IntelLink 10 Smart Touchscreen Intercom Kit PSA Products 122 IntelLink Data Sheets

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INT210TWSK VIDEO INTERCOM SYSTEM WITH WIFI DOORBELL WITH ACCESS 10 TOUCHSCREEN MONITOR Features 10 HD Touchscreen Monitor IP65 door station with built in access keypad and RFID reader C onnect for remote notifications and control using the Intellink App R ecord visitors on SD card or Cloud ...

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[\[pdf\]](#) User Manual Quick Start Guide Diagram

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WIRING DIAGRAMS CODE PROGRAMMING B. Preparing the IntelLink Intercom for Connection C. Pairing Inte ... External PIR Audio VCC Door Strikes, Push-To-Exit Buttons, PIRs, Cameras are not included in the **INT210TWSK** Kit, which contains one Door Station and the Master Monitor only Camera 1 PIR, Camera, ...

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[\[pdf\]](#) User Manual Installation Guide Specifications Diagram

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