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JLab Go Air Tones+

JLab Go Air Pop+ Earbuds User Manual

Model: Go Air Tones+ (EBGTONEPCA50WEB)

Introduction

Welcome to your JLab Go Air Pop+ True Wireless Earbuds. This manual provides detailed instructions to help you get the most out of your new earbuds, covering setup, operation, maintenance, and troubleshooting.

What's in the Box



The JLab Go Air Pop+ package includes:

- JLab Go Air Pop+ True Wireless Earbuds
- Charging Case with Integrated USB-C Charging Cable
- Ear Cushions (various sizes for optimal fit)

Setup

1. Initial Charge

Before first use, fully charge your earbuds and charging case. The charging case has an integrated USB-C cable for convenience.



Place the earbuds into the charging case. Connect the integrated USB-C cable to a USB power source. The indicator lights on the case and earbuds will show charging status.



A full charge provides over 35 hours of total playtime (9+ hours per earbud plus 26 more in the case).

2. Bluetooth Pairing

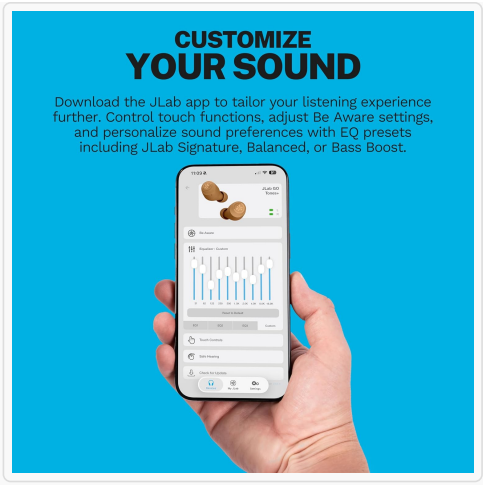
1. Remove the earbuds from the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), go to Bluetooth settings.
3. Select "JLab Go Air Pop+" from the list of available devices.
4. Once connected, you will hear a voice prompt confirming the connection.



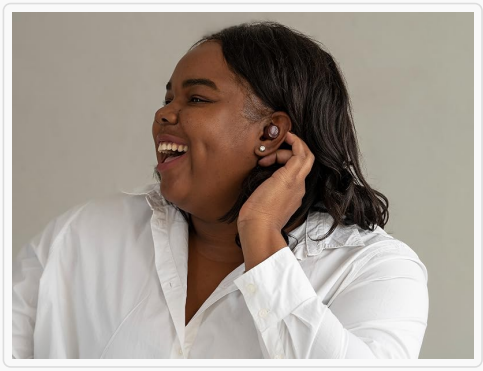
The image shows the earbuds ready to be paired with your device.

3. Optimal Fit

For the best sound quality and comfort, ensure a proper fit. Experiment with the different sized ear tips included to find the best seal for your ears.



The image shows the earbuds with various ear tip sizes. A snug fit helps with passive noise isolation and bass response.



This image illustrates an earbud properly seated in the ear for optimal comfort and sound.

Operating

Touch Controls

The JLab Go Air Pop+ Earbuds feature intuitive touch controls on each earbud. These controls allow you to manage music playback, calls, and EQ settings without needing to access your connected device.

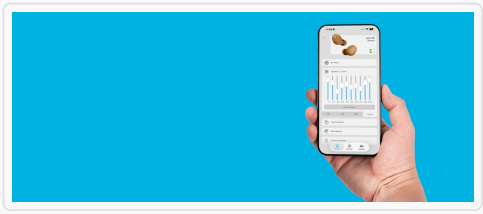
Earbud Touch Controls

Action	Left Earbud	Right Earbud
Volume Down	Single Tap	-
Volume Up	-	Single Tap
Play/Pause	Double Tap	Double Tap
Track Back	Press & Hold (1+ sec)	-
Track Forward	-	Press & Hold (1+ sec)
Answer/Hang Up Call	Single Tap	Single Tap
Reject Call	Press & Hold (1+ sec)	Press & Hold (1+ sec)
Activate Voice Assistant	Triple Tap	Triple Tap
Change EQ Setting	Triple Tap	Triple Tap

Note: Some functions may vary depending on your device and application.

EQ3 Sound Modes

Customize your listening experience by switching between three EQ presets: Signature, Bass Boost, and Balanced. This can be done via the touch controls (triple tap) or through the JLab app.



The JLab app allows for detailed customization of sound preferences, including EQ presets and other settings.

Dual Connect

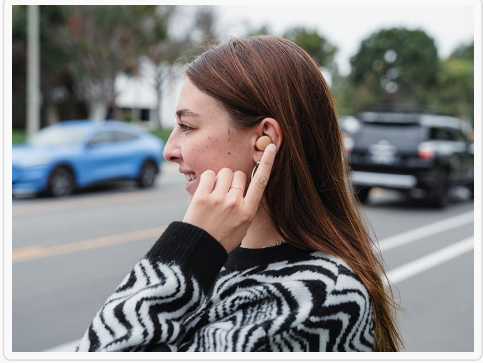
The Dual Connect feature allows you to use both earbuds together for stereo sound or either earbud independently for mono listening. This provides flexibility for calls or when you need to be aware of your surroundings.

Be Aware Mode

Be Aware Mode allows ambient sounds to pass through the earbuds, keeping you connected to your surroundings while still enjoying your audio. This feature is useful for safety in urban environments or when interacting with others.

Your browser does not support the video tag.

Video demonstrating the "Be Aware Mode" feature of the JLab Go Air Pop+ Earbuds, highlighting its utility for situational awareness.



This image shows a user utilizing Be Aware Mode in an outdoor setting, allowing them to hear ambient sounds.

Maintenance

Cleaning

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry cloth to wipe the surfaces. For ear tips, you can gently remove them and clean with a mild soap solution, then rinse and dry thoroughly before reattaching.

Storage

When not in use, store your earbuds in their charging case to protect them from dust and damage. Keep the case in a cool, dry place away from extreme temperatures.

Water Resistance

The JLab Go Air Pop+ Earbuds are IPX4 sweat resistant, meaning they are protected against splashing water from any direction. They are suitable for workouts and light rain but should not be submerged in water.

Troubleshooting

Earbuds not pairing with device:
Ensure both earbuds are fully charged. Place them back in the case, then remove them to re-enter pairing mode. Check your device's Bluetooth settings and forget any previous "JLab Go Air Pop+" connections before attempting to pair again.

Only one earbud is playing sound:
Try placing both earbuds back in the charging case, then remove them simultaneously. If the issue persists, perform a factory reset (refer to JLab's official support for specific instructions if needed, as this model may not have a dedicated reset button).

Poor sound quality or low volume:
Check the earbud fit and try different sized ear tips to ensure a proper seal. Clean any debris from the earbud speakers. Adjust the EQ settings via touch controls or the JLab app.

Charging case not charging:
Ensure the integrated USB-C cable is securely connected to a working USB power source. Try a different USB port or power adapter.

Specifications

Feature	Detail
Brand	JLab
Model Name	Go Air Tones+
Model Number	EBGTONEPCA50WEB
Connectivity	Bluetooth Wireless
Ear Placement	In Ear
Total Playtime	35+ Hours (9+ hours per earbud + 26 hours in case)
Water Resistance	IPX4 Sweat Resistant
EQ Settings	EQ3 Sound (Signature, Bass Boost, Balanced)
Controls	Touch Control
Microphone	Included
Features	Dual Connect, Be Aware Mode, Noise Isolation
Weight	0.3 g (per earbud)
GTIN	810119072122

Warranty

The JLab Go Air Pop+ Earbuds come with a **Two Year JLab Warranty**. For detailed information regarding warranty coverage and claims, please refer to the official JLab website or contact customer support.

Support

For further assistance, frequently asked questions, or to contact customer support, please visit the official JLab website:
Visit the JLab Store on Amazon
You can also refer to the official User Manual (PDF) available for download:
Download User Manual (PDF)

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