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Ibergrif MU24320

Ibergrif Waterfall Kitchen Faucet with Pull Down Sprayer

Model: MU24320 | Brushed Nickel

1. Introduction

Thank you for choosing the Ibergrif Waterfall Kitchen Faucet. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new kitchen faucet. Please read these instructions thoroughly before installation and retain them for future reference.



Image 1.1: Ibergrif Waterfall Kitchen Faucet in Brushed Nickel finish.

2. Safety Information

Please observe the following safety precautions during installation and use:

- Always turn off the main water supply before beginning any installation or maintenance.
- Wear appropriate personal protective equipment, such as safety glasses and gloves, during installation.
- Ensure all connections are secure to prevent leaks.
- Do not overtighten connections, as this may damage components.
- If you are unsure about any part of the installation, consult a qualified plumber.

3. Package Contents

Verify that all components are present before beginning installation:

- Ibergrif Kitchen Faucet (Main Unit)

- Pull-down Sprayer Hose (Pre-installed)
- Deck Plate (Pre-attached)
- Hot and Cold Water Supply Hoses (Pre-installed)
- Mounting Hardware (Included for installation)
- User Manual (This document)

4. Specifications

Feature	Detail
Brand	Ibergrif
Model Name	MU24320
Color	Brushed Nickel
Material	Stainless Steel (304 Grade)
Finish Type	Brushed
Mounting Type	Embedded, Single Hole
Number of Handles	1 (Single Handle)
Spout Design	Waterfall
Special Feature	Pull Out Sprayer, 3 Water Outlet Modes, 360° Swivel
Product Dimensions	2.44"D x 10.4"W x 17.32"H
Item Weight	7 ounces

5. Installation Instructions

The Ibergrif kitchen faucet is designed for hassle-free installation, typically taking less than 25 minutes. No plumber is required for standard installations.

5.1 Before You Begin

- Ensure you have all package contents (refer to Section 3).
- Turn off the hot and cold water supply valves under the sink.
- Clear the area under the sink for easy access.
- Remove your old faucet if applicable.

5.2 Installation Steps

1. **Position the Faucet:** Insert the faucet body, with the pre-attached deck plate and hoses, into the single hole on your sink or countertop.
2. **Secure the Faucet:** From underneath the sink, slide the rubber washer, metal washer, and mounting nut onto the threaded shank. Hand-tighten the mounting nut, then use a basin wrench to fully secure it.
3. **Connect Water Supply Lines:** Connect the pre-installed hot and cold water supply hoses to your corresponding hot and cold water supply valves. Ensure connections are tight but do not overtighten.
4. **Connect Pull-Down Hose:** Connect the pull-down sprayer hose to the quick-connect fitting under the faucet. Ensure it

clicks securely into place.

5. **Attach Weight:** Attach the counterweight to the pull-down hose at the marked location (or approximately 6-8 inches from the spray head connection) to ensure smooth retraction.
6. **Test for Leaks:** Slowly turn on the hot and cold water supply valves. Check all connections for leaks. If leaks occur, tighten the connections slightly until they stop.
7. **Flush the Faucet:** Remove the spray head and turn on the water to flush out any debris from the lines for about 1 minute. Reattach the spray head.



Image 5.1: Illustration of the pull-down hose and rotatable connection for easy installation and use.

6. Operating Instructions

6.1 Water Flow and Temperature Control

- **Turn On/Off:** Lift the single handle to turn on the water. Push down to turn off.
- **Temperature Adjustment:** Move the handle to the left for hot water and to the right for cold water.

- **Flow Adjustment:** The further you lift the handle, the greater the water flow.



Image 6.1: Faucet handle operation for controlling water flow and temperature.

6.2 Water Outlet Modes

Your faucet features three distinct water dispensing modes:

1. **Aerator Stream Mode:** Ideal for filling pots and general washing.
2. **Waterfall Mode:** A gentle yet powerful flow, suitable for rinsing fruits and delicate dishes.
3. **Sweep Mode:** A powerful spray designed to tackle stubborn residues and effectively clean the sink.

To switch between modes, rotate the nozzle or press the button located on the spray head. The pull-down sprayer allows for extended reach and maneuverability.



Image 6.2: Visual representation of the three water outlet modes: Waterfall, Stream, and Sweep.



Image 6.3: Innovative design allows rotation of the nozzle to switch between water modes without pulling out the sprayer.

6.3 360° Swivel Function

The faucet features a 360° rotatable spout, providing full sink coverage and flexibility for various kitchen tasks.



Image 6.4: The faucet spout can rotate 360 degrees for complete sink access.

7. Maintenance and Care

Proper care will ensure the longevity and appearance of your Ibergrif faucet. The faucet is crafted from high-quality 304 stainless steel with a five-layer nanotechnology finish, designed to resist fingerprints and spots.

- **Cleaning:** Clean the faucet regularly with a soft, damp cloth. For stubborn spots, use a mild soap and water solution, then rinse thoroughly and dry.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.
- **Aerator Maintenance:** Periodically unscrew the aerator from the spray head and clean any mineral deposits or debris. Rinse and reattach.
- **Hose Inspection:** Periodically check the pull-down hose for any signs of wear or damage.

8. Troubleshooting

Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator; partially closed water supply valve; kinked hose.	Clean the aerator; fully open water supply valves; check and straighten the pull-down hose.
Leaks at Connections	Loose connections; damaged washers.	Ensure all connections are hand-tightened, then use a wrench for a final snug fit. Check washers for damage and replace if necessary.
Sprayer Not Retracting	Improperly positioned counterweight; obstruction under the sink.	Adjust the counterweight position on the pull-down hose; clear any obstructions under the sink that might impede hose movement.
Water Temperature Issues	Hot/cold supply lines reversed; water heater setting.	Verify hot and cold supply line connections; check your water heater settings.

If you encounter issues not listed here or require further assistance, please contact customer support.

9. Warranty Information

The Ibergrif Waterfall Kitchen Faucet (Model MU24320) comes with a**2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures dependable performance. Please retain your proof of purchase for warranty claims.

The warranty does not cover damage caused by improper installation, misuse, abuse, accident, or normal wear and tear.

10. Customer Support

For any questions, technical assistance, or warranty inquiries regarding your Ibergrif Waterfall Kitchen Faucet, please feel free to get in touch with our customer service team. Contact information can typically be found on the Ibergrif official website or through your retailer.

Please have your model number (MU24320) and proof of purchase ready when contacting support.

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