

Sarpaws F17C

Sarpaws Automatic Cat Feeder with Camera User Manual

Model: F17C | Brand: Sarpaws

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Sarpaws Automatic Cat Feeder with Camera. Please read this manual thoroughly before using the product to ensure proper function and safety. This smart pet feeder is designed to provide scheduled meals for your pet while allowing you to monitor them remotely.



Image: The Sarpaws Automatic Cat Feeder, a white and black unit with a clear food hopper filled with kibble, a camera lens on the front, and a stainless steel bowl at the base. A smartphone screen showing a cat eating from the feeder is superimposed next to it.

2. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your Sarpaws Automatic Cat Feeder:

- **Food Hopper:** Transparent container for storing dry pet food.
- **Lid:** Secures the food hopper and includes a desiccant box compartment.
- **Control Panel:** Features a 'FEED' button and indicator lights.
- **HD Camera:** Integrated camera with night vision and a privacy lens cover.
- **Food Outlet:** Dispenses food into the bowl.
- **Stainless Steel Bowl:** Removable feeding bowl.
- **Base Unit:** Houses electronics, motor, and battery compartment.
- **Power Adapter:** Type-C power cable for primary power supply.

3. SETUP

3.1 Unpacking and Assembly

1. Remove all components from the packaging.
2. Place the stainless steel bowl into the designated slot at the base of the feeder.
3. Ensure the food hopper is securely seated on the base unit.
4. Open the lid and insert a desiccant packet into the desiccant box to maintain food freshness. Close the lid securely.

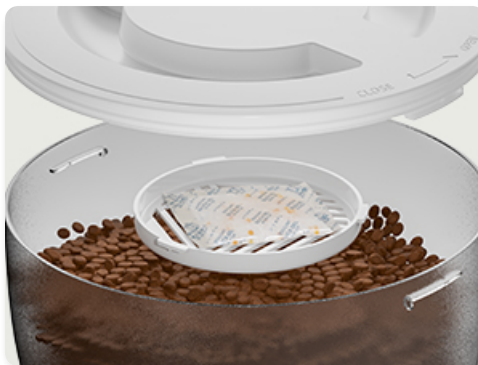


Image: A close-up view of the open lid of the Sarpaws Automatic Cat Feeder, showing the desiccant box placed inside the lid, above the food hopper.

3.2 Power Supply

The feeder supports dual power options:

- **Primary Power:** Connect the Type-C power adapter to the feeder and plug it into a wall outlet.
- **Battery Backup:** For uninterrupted feeding during power outages, install 4 D-cell batteries (not included) into the battery compartment at the bottom of the feeder.

Never Miss a meal, Even in Power Outages

Dual Power Sources for Uninterrupted Service



Image: Two panels illustrating the dual power options. The top panel shows the feeder plugged into a wall outlet with a 5V power adapter. The bottom panel shows the internal battery compartment for 4 D-sized batteries.

3.3 Filling the Food Hopper

1. Open the lid of the food hopper.
2. Pour dry pet food into the hopper. Ensure the kibble size is between 2mm and 15mm (0.08-0.6 inches) to prevent jamming. Do not use wet food or kibble larger than 15mm.
3. Close the lid securely.

Cherished Memories with Your Pets

When the motion detector senses activity, the camera springs into action, capturing and saving your pet's playful moments.

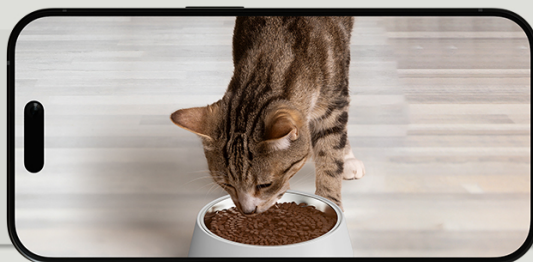
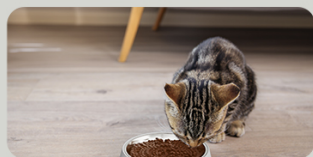


Image: A graphic illustrating recommended kibble sizes (2-15mm) and compatible food types (dry, freeze-dried, mixed, air-dried food) for the feeder, with a note to avoid wet food or kibble over 15mm.

3.4 App Installation and WiFi Connection

1. Download the official Sarpaws App from the iOS App Store or Google Play Store.
2. Register an account and log in.
3. Follow the in-app instructions to add your device. The feeder supports both 2.4GHz and 5GHz WiFi networks, as well as Bluetooth for initial pairing.
4. Ensure your phone is connected to the same WiFi network during the setup process.

Reliable Connection on 2.4GHz & 5GHz

Effortless Setup with QR Code Scanning



Image: The Sarpaws Automatic Cat Feeder placed on a smartphone, with a WiFi symbol indicating support for both 2.4GHz and 5.0GHz networks.

4. OPERATING INSTRUCTIONS

4.1 Setting a Feeding Schedule

Use the Sarpaws App to customize your pet's feeding plan:

- Open the App and select your feeder.
- Navigate to the feeding schedule section.
- Set up to 10 meals per day.

- Adjust the portion size for each meal (1-10 portions).
- The feeder will execute the schedule automatically. An offline feeding plan ensures meals are dispensed even if the internet connection is lost.

Remote Feeding at Your Fingertips

Personalize Your Pet's Meal Plan with Ease

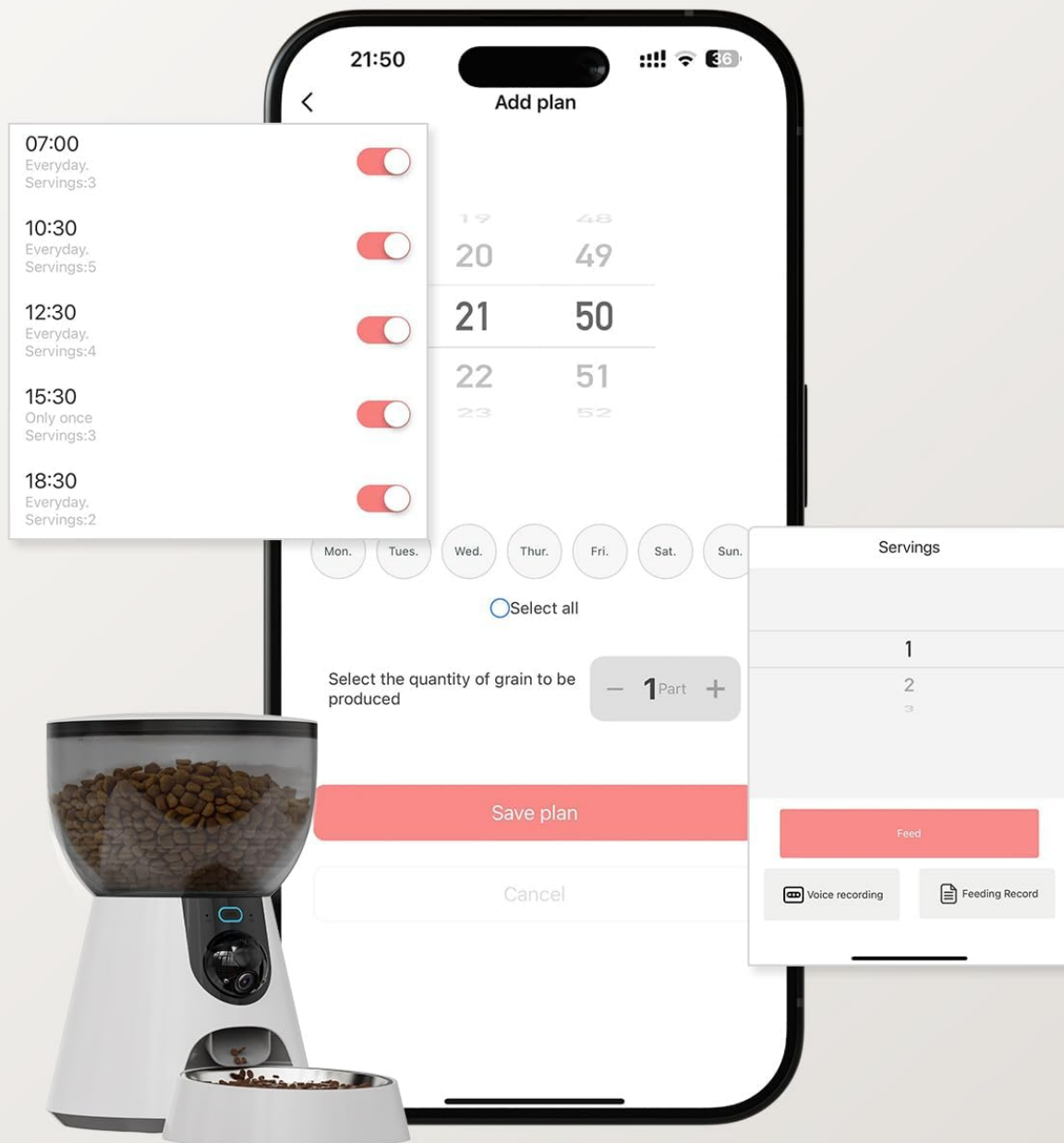


Image: A smartphone displaying the Sarpaws App interface, showing options to set feeding times, adjust servings, save plans, record voice, and view feeding records. The feeder is visible in the background.

4.2 Manual Feeding

Press the 'FEED' button on the feeder's control panel to dispense one portion of food instantly. You can also use the App for manual feeding.

4.3 Camera Features and Monitoring

The integrated 1080P HD camera provides a clear view of your pet:

- **Live View:** Access a live 1080P HD video stream via the App.
- **Wide-Angle Lens:** The 150° wide-angle lens captures a broad area around the feeder.
- **Night Vision:** Infrared night vision allows monitoring in low-light conditions.
- **Motion Detection:** The feeder detects activity and captures playful moments, sending instant alerts to your phone.
- **Privacy Lens Cover:** A downward-tilting camera and a physical lens cover provide privacy when monitoring is not desired.

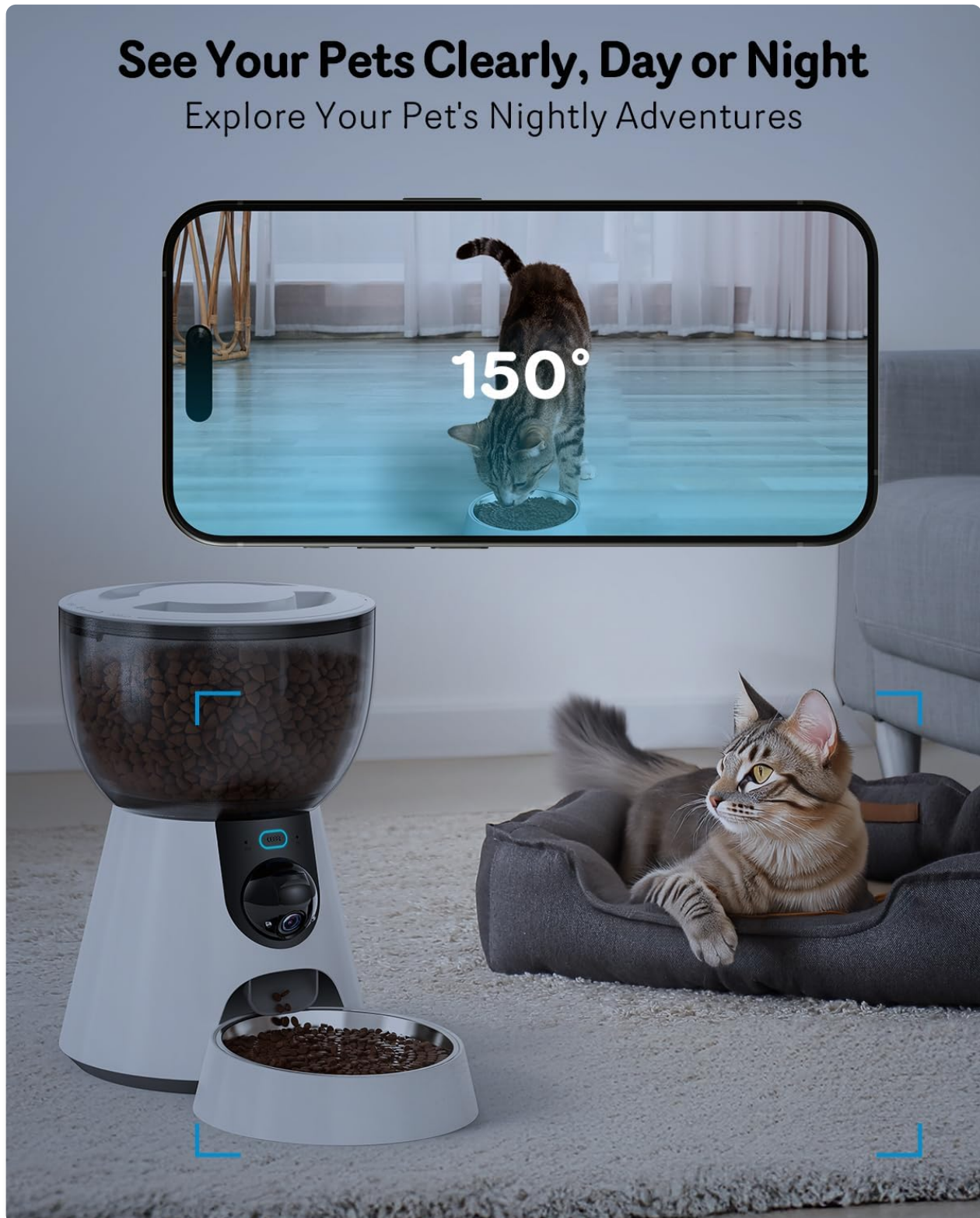


Image: The Sarpaws Automatic Cat Feeder in a dimly lit room, with a cat resting on a bed nearby. A smartphone screen shows a cat eating from the feeder, demonstrating the 150-degree wide-angle view and night vision capabilities.

Keep Your Privacy



Image: Two panels showing the privacy features of the Sarpaws feeder's camera. The top panel shows a hand closing the lens cover. The bottom panel illustrates the 45-degree downward angle of the camera, designed to capture only pets.

4.4 Two-Way Audio and Voice Recording

- **Two-Way Audio:** Use the App to speak to your pet and hear their responses in real-time.
- **Voice Recorder:** Record a custom message (up to 10 seconds) that will play at each scheduled feeding time to call your pet.

Strengthen Your Connection

Real-Time Interaction with Two-Way Audio

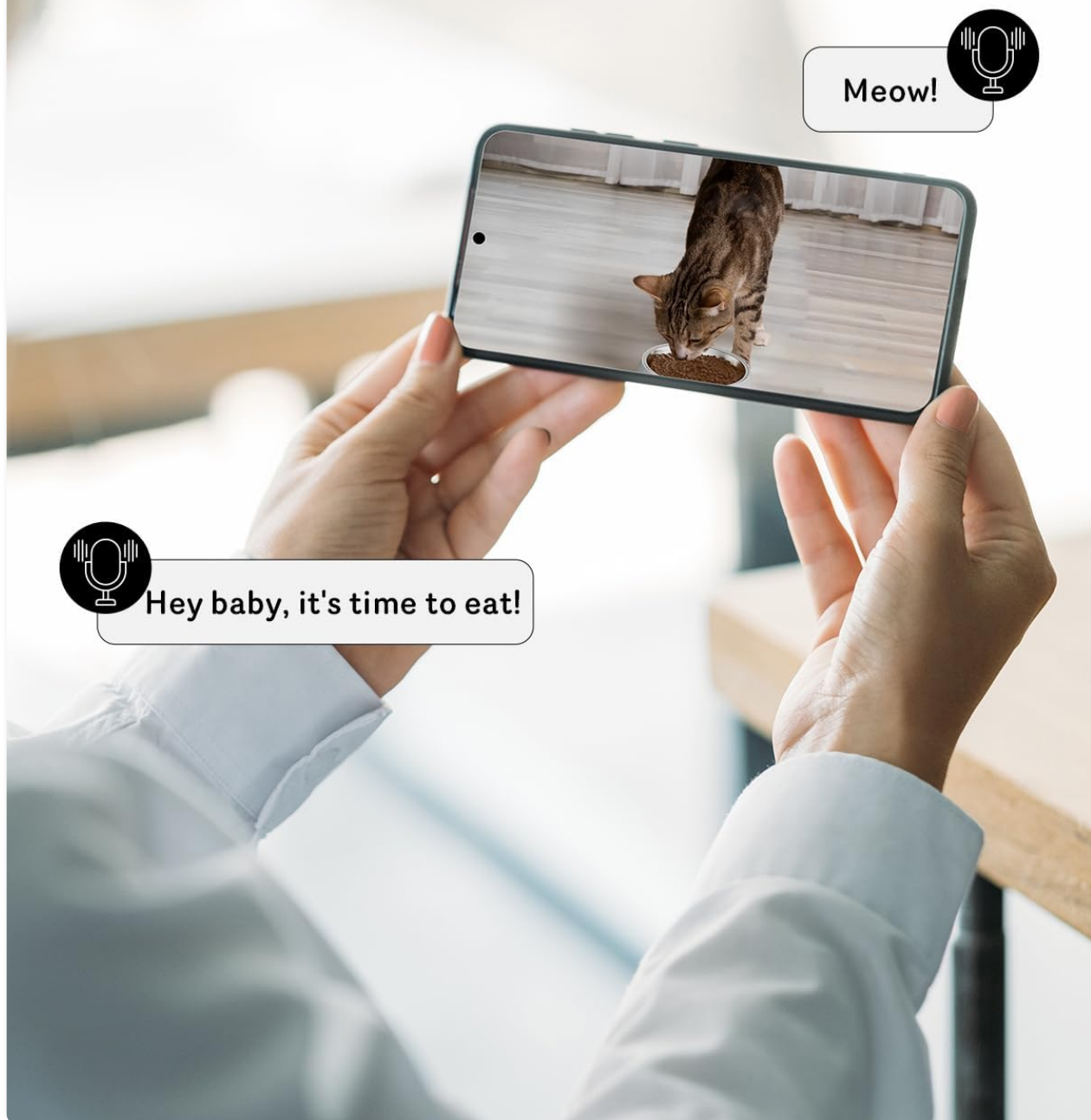


Image: A person holding a smartphone displaying a live view of a cat eating from the feeder. Speech bubbles indicate two-way audio functionality, with messages like "Hey baby, it's time to eat!" and "Meow!"

4.5 Alerts and Notifications

The App will send notifications for:

- Low food supply in the hopper.
- Low battery levels (if using battery backup).
- Motion or sound detection (e.g., pet activity, meows/barks).
- Potential food blockage.

5. MAINTENANCE

5.1 Cleaning

The Sarpaws Automatic Cat Feeder is designed for easy, screw-free disassembly to facilitate thorough cleaning:

1. Unplug the feeder and remove any batteries.
2. Empty any remaining food from the hopper.
3. Disassemble the food hopper, lid, and stainless steel bowl.
4. Wash these components with mild soap and water. Rinse thoroughly and dry completely before reassembly.
5. Wipe the base unit with a damp cloth. Do not immerse the base unit in water.
6. Replace the desiccant packet regularly (e.g., monthly) to ensure food freshness.

Simplify Pet Cleanup

Effortless Maintenance with Detachable Components



Image: The Sarpaws Automatic Cat Feeder disassembled, with its food hopper, lid, and stainless steel bowl being washed in a kitchen sink, demonstrating its easy-to-clean design.

5.2 Desiccant Replacement

The desiccant packet helps keep the food fresh and dry. Replace it every 2-4 weeks, or as needed, depending on humidity levels.

6. TROUBLESHOOTING

- Feeder not dispensing food:

- Check if the food hopper is empty.
- Ensure the feeder is powered on (check power adapter connection or battery levels).
- Verify that the kibble size is within the recommended range (2-15mm) to prevent blockages.
- Clean the food outlet and impeller to remove any obstructions.

- **App not connecting to feeder:**

- Ensure your home WiFi network is active and stable.
- Confirm that the feeder is within range of your WiFi router.
- Restart the feeder and your router.
- During initial setup, ensure your phone is connected to the same 2.4GHz or 5GHz WiFi network as the feeder.

- **Camera not working or poor image quality:**

- Check your internet connection speed.
- Ensure the camera lens is clean and free from obstructions.
- Verify that the privacy lens cover is open if you intend to view.

- **Voice recording not playing:**

- Ensure a voice message has been successfully recorded and saved in the App.
- Check the volume settings in the App.

7. SPECIFICATIONS

Feature	Detail
Model Number	F17C
Brand	Sarpaws
Dimensions (LxWxH)	8.8 x 10.6 x 8.8 inches
Item Weight	4.02 pounds
Material	Plastic
Connectivity Technology	WiFi (2.4GHz & 5GHz), Bluetooth
Camera Resolution	1080P HD
Camera Angle	150° Wide-Angle
Night Vision	Yes
Voice Recorder	Up to 10 seconds
Feeding Schedule	Up to 10 meals/day, 1-10 portions/meal
Compatible Food Type	Dry, Freeze-dried, Mixed (2mm-15mm kibble)
Power Supply	Type-C Adapter (included), 4 x D-cell Batteries (not included)
Target Species	Cats, Dogs, Small Animals

8. SAFETY INFORMATION

- This product is intended for indoor use only.
- Do not immerse the base unit in water or other liquids.
- Keep out of reach of children and pets when not in use or during assembly/disassembly.
- Use only the provided power adapter or recommended D-cell batteries.
- Ensure the feeder is placed on a stable, level surface.
- Regularly inspect the power cord for damage. If damaged, discontinue use and contact support.

9. WARRANTY AND SUPPORT

For warranty information, technical support, or any questions regarding your Sarpaws Automatic Cat Feeder, please refer to the contact information provided with your purchase or visit the official Sarpaws website. Please retain your proof of purchase for warranty claims.