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HP Pavilion x360 14 inch Laptop User Manual

MODEL: 14-EK1099NR

PRODUCT OVERVIEW

The HP Pavilion x360 14 inch Laptop is a versatile 2-in-1 device designed for entertainment and productivity. Featuring a 360-degree hinge, it seamlessly transitions between laptop, tablet, tent, and stand modes. It is powered by a 13th Generation Intel Core i3-1315U processor, includes 8 GB of RAM, and a 256 GB SSD for fast performance and ample storage. The Full HD touchscreen display provides intuitive interaction, complemented by Audio by B&O for an immersive sound experience. This laptop is also consciously crafted with recycled materials, reflecting a commitment to environmental responsibility.




This image displays the HP Pavilion x360 14 inch laptop in a partially folded, 2-in-1 configuration, highlighting its versatile touchscreen display and sleek silver design. The screen shows a vibrant, abstract background.







KEY FEATURES

- **Full HD Touch Display:** Intuitive touchscreen technology with a vibrant 1920 x 1080 resolution, offering versatile entertainment options with its 360-degree design.
- **Intel Core Processor:** Equipped with a 13th Generation Intel Core i3-1315U processor for efficient multitasking and real-world computing performance.
- **Intel UHD Graphics:** Enables smooth streaming of 4K content and supports casual gaming.
- **Storage and Memory:** Features a 256 GB PCIe NVMe M.2 SSD for up to 15x faster performance than traditional hard drives, and 8 GB DDR4 RAM for enhanced bandwidth and performance.
- **Windows 11 Home:** Provides a refreshed user experience with new ways to connect and create.

HP Pavilion x360 14" Laptop



Entertainment anywhere and any way

<p>PROCESSOR</p>  <p>13th Gen Intel® Core™ i3-1315U</p>	<p>MEMORY</p>  <p>8 GB DDR4-3200 MHz RAM (onboard)</p>	<p>STORAGE</p>  <p>256 GB PCIe® NVMe™ M.2 SSD</p>
<p>GRAPHICS</p>  <p>Intel® UHD</p>	<p>OPERATING SYSTEM</p>  <p>Windows 11 Home</p>	<p>DISPLAY</p>  <p>Full HD IPS touchscreen</p>

An infographic detailing the core specifications of the HP Pavilion x360 14 inch laptop, including its Intel Core i3 processor, 8 GB RAM, 256 GB SSD, Intel UHD Graphics, Windows 11 Home operating system, and Full HD IPS touchscreen.

Entertainment anywhere you choose



Innovatively engineered to rotate 360° so that you can be entertained from any angle you choose.



A person is shown comfortably reclining and using the HP Pavilion x360 14 inch laptop in its 360-degree tablet mode, demonstrating its flexibility for various viewing angles and casual use.

SETUP GUIDE

To begin using your HP Pavilion x360 14 inch Laptop, follow these steps:

1. **Unpack the Box:** Carefully remove the laptop, charger, and any included documentation from the packaging.
2. **Connect Power:** Plug the 45 W Smart AC power adapter into the laptop's power port and then into a wall outlet. It is recommended to fully charge the battery before initial use.
3. **Power On:** Open the laptop lid and press the power button, typically located on the side or keyboard deck.
4. **Initial Windows Setup:** Follow the on-screen prompts to complete the Windows 11 Home setup, including selecting your region, language, connecting to a Wi-Fi network, and creating a user account.
5. **Software Updates:** Once setup is complete, connect to the internet and allow Windows to download and install any pending updates to ensure optimal performance and security.

What's in the box



HP Pavilion x360 14" Laptop



45 W Smart AC
power adapter



Setup
instructions

This image clearly shows the items included in the product packaging: the HP Pavilion x360 14 inch laptop, its 45W Smart AC power adapter, and setup instructions.

OPERATING INSTRUCTIONS

The HP Pavilion x360 offers flexible operating modes to suit your needs:

- **Laptop Mode:** Use as a traditional laptop for typing and productivity tasks.
- **Tent Mode:** Fold the display back to form a tent shape, ideal for watching videos or presentations in confined spaces.
- **Stand Mode:** Fold the display back with the keyboard facing down, perfect for touch-based applications and media consumption.
- **Tablet Mode:** Fold the display completely back against the base for a full tablet experience, great for browsing or drawing with the touchscreen.
- **Touchscreen Usage:** Interact directly with the display using your fingers for navigation, tapping, swiping, and pinch-to-zoom gestures.



A person is depicted wearing headphones and actively using the HP Pavilion x360 14 inch laptop at a desk, showcasing its use in a work or study environment.



This image captures a person comfortably using the HP Pavilion x360 14 inch laptop while relaxing on a couch, highlighting its portability and suitability for casual use.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your laptop:

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. For stubborn smudges, dampen the cloth slightly with water or a screen-safe cleaner. Avoid harsh chemicals.
- **Battery Care:** To maximize battery life, avoid extreme temperatures. It is generally recommended to keep the battery charged between 20% and 80% for daily use. Periodically allow the battery to discharge fully and then recharge.
- **Ventilation:** Ensure the laptop's vents are not obstructed to prevent overheating. Use the laptop on a hard, flat surface rather than soft materials like blankets or pillows.
- **Software Maintenance:** Regularly update your operating system and drivers. Run antivirus scans to protect against malware.

TROUBLESHOOTING

Here are solutions for common issues you might encounter:

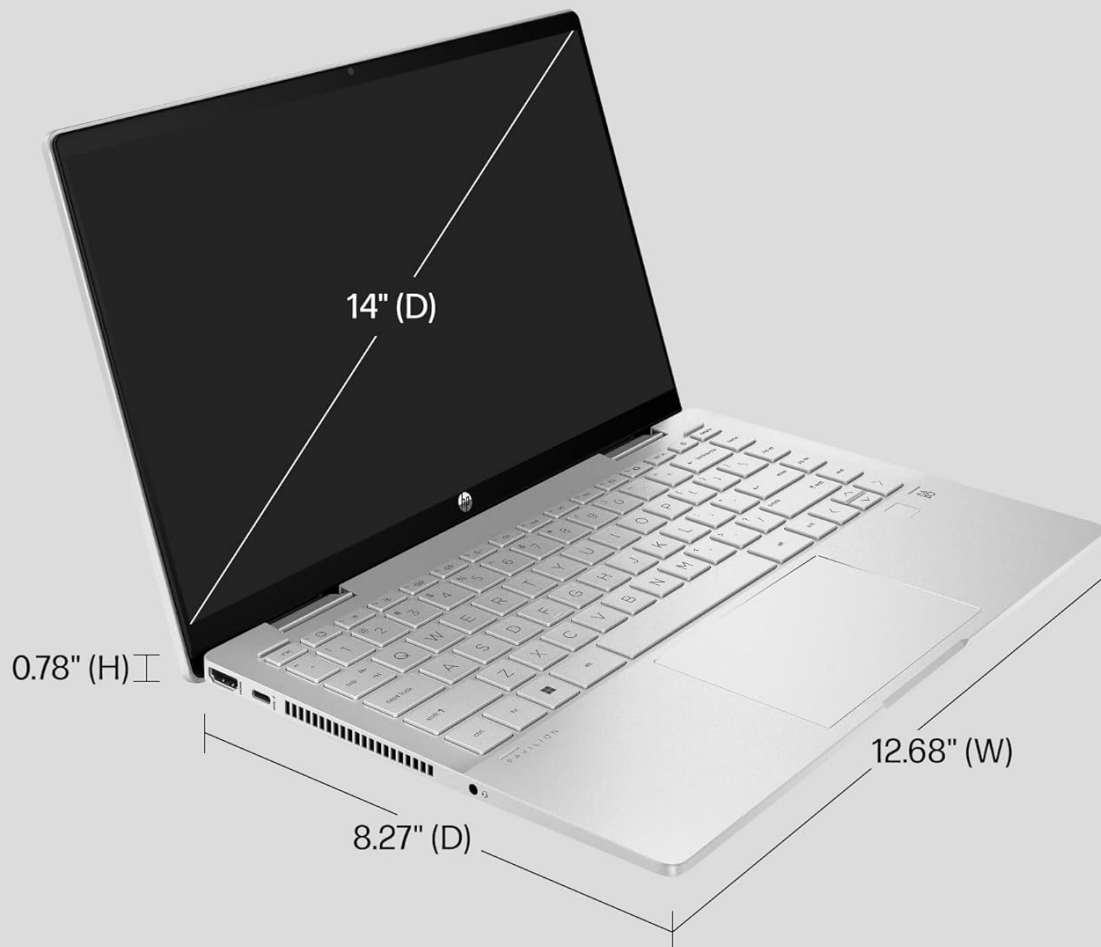
- **Laptop Not Powering On:** Ensure the power adapter is securely connected and the outlet is working. Try a different outlet. If the battery is completely drained, it may take a few minutes of charging before the laptop powers on.
- **Display Issues:** If the screen is black, try pressing the F2 or F4 key (depending on your model) to toggle the display. Ensure external monitors are properly connected if applicable.
- **No Wi-Fi Connection:** Check if Wi-Fi is enabled in Windows settings. Restart your router and modem. Ensure your Wi-Fi drivers are up to date.
- **Slow Performance:** Close unnecessary applications. Check for background processes consuming high CPU or RAM. Ensure your storage drive has sufficient free space.
- **Touchscreen Not Responding:** Restart the laptop. Check for updated touchscreen drivers in Device Manager.

SPECIFICATIONS

Detailed technical specifications for the HP Pavilion x360 14 inch Laptop (Model: 14-ek1099nr):

Feature	Detail
Standing Screen Display Size	14 Inches
Screen Resolution	1920 x 1080 pixels (Full HD)
Processor	13th Generation Intel Core i3-1315U (up to 4.5 GHz)
RAM	8 GB DDR4
Hard Drive	256 GB PCIe NVMe M.2 SSD
Graphics Coprocessor	Intel UHD Graphics
Operating System	Windows 11 Home
Wireless Type	802.11a/b/g/n/ac, Bluetooth
Average Battery Life	Up to 9 Hours
Item Weight	3.35 pounds
Product Dimensions	12.68 x 0.74 x 8.27 inches (W x H x D)
Color	Silver

Portable performance



Up to 9 hours mixed usage



3.35 lb

A clear diagram illustrating the physical dimensions of the HP Pavilion x360 14 inch laptop, including its width, depth, height, screen size, and weight, along with battery life.

WARRANTY AND SUPPORT

Your HP Pavilion x360 14 inch Laptop comes with a **1-year limited hardware warranty** and **1-year limited technical support** for software and initial setup. HP provides 24-hour, 7 days a week web support for products shipped from and sold by Amazon.com.

For further assistance, troubleshooting, or to access detailed support resources, please visit the official HP support website or refer to the documentation included with your product.

Little things. Big difference.

Containing ocean-bound plastic, recycled materials and EPEAT® Gold & ENERGY STAR® ratings, this planet-friendly laptop is a great choice.



The HP Pavilion x360 laptop is displayed with a natural green forest background, emphasizing its construction with ocean-bound and post-consumer recycled plastics, and its EPEAT Gold and ENERGY STAR certifications, reflecting HP's commitment to sustainability.