realme Realme C65 (RMX3910)

realme C65 Smartphone User Manual

Model: Realme C65 (RMX3910)

Introduction

This user manual provides essential information for the proper use and maintenance of your realme C65 Dual-SIM 4G/LTE Smartphone. Please read this manual thoroughly before using your device to ensure optimal performance and longevity.
The realme C65 is powered by an Octa-core Processor, features 8GB of RAM, and 256GB of internal storage expandable via microSDXC. It operates on Android 14 and is equipped with a 5000mAh non-removable battery.

1. Setup Guide

1.1 Package Contents

Ensure all items are present in the package:

- realme C65 Smartphone
- USB Cable

1.2 Device Layout



Figure 1.1: Front view of the realme C65, showing the display and front camera.



Figure 1.2: Back view of the realme C65, highlighting the camera module and realme branding.

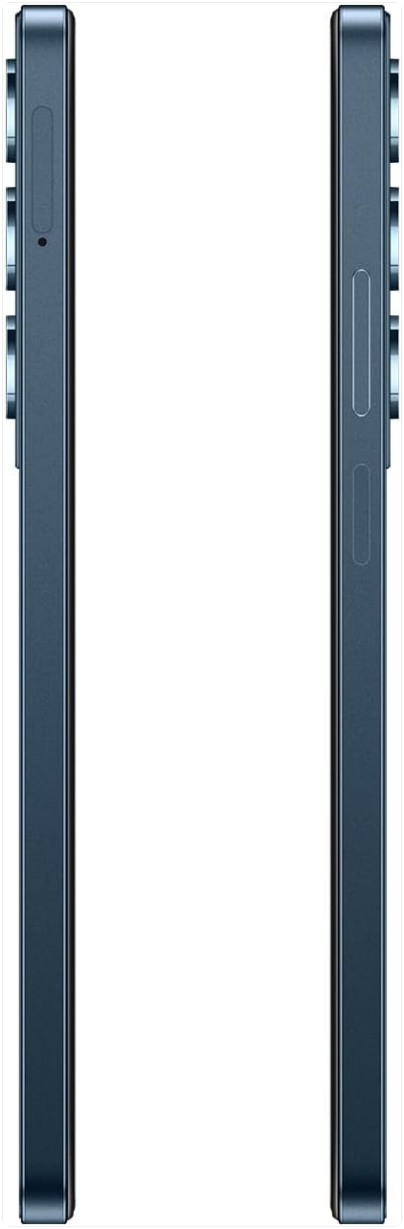


Figure 1.3: Side profile of the realme C65, illustrating the slim design and button placement.



Figure 1.4: Top and bottom view of the realme C65, showing the USB Type-C port, speaker grille, and microphone.

1.3 Inserting SIM Cards and microSD Card

The realme C65 supports Dual-SIM functionality and a dedicated microSDXC slot for storage expansion.

1. Locate the SIM tray on the side of the device.
2. Insert the SIM ejector tool (if provided) into the small hole next to the tray to open it.
3. Carefully pull out the SIM tray.
4. Place your Nano-SIM cards into the designated slots (SIM CARD 1 and SIM CARD 2). Ensure the gold contacts face downwards.
5. If expanding storage, place your microSDXC card into its dedicated slot.
6. Gently push the tray back into the device until it clicks into place.

Important: This smartphone is not compatible with CDMA networks (e.g., Verizon, Sprint, US Cellular). Please verify network compatibility with your provider before use.

1.4 Charging the Battery

The device comes with a 5000mAh non-removable battery. For optimal performance, fully charge the device before first use.

1. Connect the USB Type-C cable to the charging port at the bottom of the phone.
2. Connect the other end of the USB cable to a compatible power adapter (not included, typically) or a computer's USB port.
3. The charging indicator will appear on the screen.

Use only realme-approved chargers and cables to prevent damage to the device.

2. Operating Instructions

2.1 Power On/Off and Restart

- **Power On:** Press and hold the Power button (located on the right side of the device) until the realme logo appears.
- **Power Off:** Press and hold the Power button, then select "Power off" from the options on the screen.
- **Restart:** Press and hold the Power button, then select "Restart" from the options on the screen.

2.2 Basic Navigation

The realme C65 runs on Android 14 with Realme UI 5.0, offering intuitive touch-based navigation.

- **Tap:** To select an item, open an app, or press a button.
- **Swipe:** To scroll through screens, lists, or content.
- **Pinch:** To zoom in or out on images or web pages.
- **Long Press:** To access contextual menus or move icons.

2.3 Network Connectivity

The device supports 4G LTE, Wi-Fi, and Bluetooth connectivity.

- **Mobile Data:** Access mobile internet via your SIM card. Ensure your SIM card is active and has a data plan.
- **Wi-Fi:** Connect to wireless networks for internet access. Go to *Settings > Network & internet > Wi-Fi* to enable and connect.
- **Bluetooth:** Pair with other Bluetooth devices like headphones or speakers. Go to *Settings > Connected devices > Bluetooth* to enable and pair.

2.4 Camera Usage

The realme C65 features a 50MP + 2MP rear camera and an 8MP front camera.

1. Open the "Camera" application from your home screen or app drawer.
2. Select your desired mode (e.g., Photo, Video, Portrait).
3. Tap the shutter button to capture a photo or start/stop recording a video.
4. Use the zoom controls on the screen to adjust magnification.

3. Maintenance and Care

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. Do not let the battery drain completely often, and avoid overcharging for extended periods.
- **Software Updates:** Regularly check for and install system updates to ensure your device has the latest features and security patches. Go to *Settings > About device > Up to date*
- **Storage Management:** Periodically clear unnecessary files and apps to free up storage space and maintain device performance.
- **Environmental Conditions:** Avoid exposing the phone to excessive dust, moisture, direct sunlight, or extreme temperatures.

4. Troubleshooting

4.1 Common Issues and Solutions

Issue	Possible Solution
Device not turning on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on. If unresponsive, perform a forced restart by holding the Power button for 10-15 seconds.
Apps crashing or freezing	Close the problematic app and reopen it. Clear the app's cache (*Settings > Apps > [App Name] > Storage & cache > Clear cache*). If the issue persists, restart the phone.
Poor network signal	Check if you are in an area with good network coverage. Ensure SIM cards are correctly inserted. Try toggling Airplane Mode on and off. Verify network settings (*Settings > Network & internet > Mobile network*).
Battery drains quickly	Reduce screen brightness, disable unused features like Wi-Fi or Bluetooth when not needed. Close background apps. Check battery usage in *Settings > Battery* to identify power-hungry apps.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled on the phone. Restart your Wi-Fi router. Forget the network and reconnect (*Settings > Network & internet > Wi-Fi > [Network Name] > Forget*).

5. Product Specifications

Feature	Detail
Model Name	Realme C65
Model Number	RMX3910
Operating System	Android 14, Realme UI 5.0
Processor	Mediatek Helio G85 (12 nm), Octa-core (2x2.0 GHz Cortex-A75 & 6x1.8 GHz Cortex-A55)

Feature	Detail
RAM	8 GB
Internal Storage	256 GB
Expandable Storage	microSDXC (dedicated slot)
Display	6.67 inches IPS LCD, 720 x 1604 pixels
Rear Camera	50MP + 2MP
Front Camera	8MP
Battery	5000mAh non-removable Lithium Polymer
Connectivity	Dual-SIM (Nano-SIM), 4G LTE, Wi-Fi, Bluetooth, USB Type-C
Dimensions (Approx.)	Weight: 6.7 ounces (190 Grams)
Color	Starlight Black

6. Warranty and Support

For warranty information and customer support, please refer to the warranty card included with your product or visit the official realme support website. Keep your proof of purchase for warranty claims.
Online Support: www.realme.com/global/support
Manufacturer: Realme

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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