



Manuals.plus /

› Shark /

› Shark UR2360S Ultra Robot Vacuum User Manual

## Shark UR2360S

# Shark UR2360S Ultra Robot Vacuum User Manual

Model: UR2360S | Brand: Shark

## INTRODUCTION

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This manual provides essential instructions for the setup, operation, and maintenance of your Shark UR2360S Ultra Robot Vacuum. Please read this guide thoroughly before using the appliance to ensure safe and efficient operation. Keep this manual for future reference.

## Important Safety Instructions

- Always follow basic safety precautions when using electrical appliances.
- Do not operate the robot vacuum with a damaged cord or plug.
- Keep hair, loose clothing, fingers, and all body parts away from openings and moving parts.
- Do not pick up large objects, hard or sharp objects, or anything that is burning or smoking.
- Use only as described in this manual.

## WHAT'S INCLUDED

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Verify that all components are present in your package:

- Shark Matrix Plus Robot Vacuum
- Self-Empty Base
- Filter (pre-installed or separate)
- (1) Side Brush



Image: The Shark UR2360S Robot Vacuum positioned next to its Self-Empty Base, ready for operation.

## SETUP

- 1. Unboxing:** Carefully remove all components from the packaging. Remove any protective film or stickers from the robot and base.
- 2. Charging Base Placement:**
  - Place the Self-Empty Base on a hard, level surface with its back against a wall.
  - Ensure there is at least 3 feet (0.9 meters) of clear space on either side of the base and 5 feet (1.5 meters) in front of it.
  - Plug the base into a power outlet. The indicator light on the base will illuminate.
- 3. Initial Charge:** Place the robot onto the charging base. Ensure the charging contacts on the robot align with those on the base. The robot will begin charging. Allow for a full charge before first use (approximately 6 hours).
- 4. Download the SharkClean App:** Download the SharkClean app from your smartphone's app store. Follow the in-app instructions to connect your robot to your home Wi-Fi network.
- 5. Initial Mapping Run:** Once connected, initiate an Explore Run through the app. The robot will navigate

your home to create a map, which is crucial for efficient cleaning. Ensure all doors are open and clear any obstacles.



Image: The Shark UR2360S Robot Vacuum alongside a smartphone displaying the SharkClean app with a generated home map.

## OPERATING THE ROBOT VACUUM

Your Shark UR2360S offers various cleaning modes and smart features for comprehensive home cleaning.

### Cleaning Modes

- **Matrix Clean:** This mode uses a precision grid pattern, making multiple passes over debris to ensure thorough cleaning. Activate via the app.
- **Whole Home Clean:** The robot cleans all accessible areas of your mapped home.
- **Room Clean:** Select specific rooms to clean using the SharkClean app.
- **Spot Clean:** Direct the robot to clean a specific small area for targeted mess removal.

### Scheduling

Use the SharkClean app to set up recurring cleaning schedules for your robot vacuum. You can customize cleaning times and days.

## Voice Control

Integrate your robot vacuum with Amazon Alexa or Google Assistant for hands-free control. Follow the instructions in the SharkClean app to link your accounts. Common commands include:

- "Alexa, tell Shark to start cleaning."
- "Hey Google, ask Shark to clean the living room."

## Advanced Features

- **Precision Mapping:** The robot uses 360° LiDAR vision for accurate home mapping, enabling efficient navigation day or night.
- **Object Detect:** The robot intelligently detects and avoids objects in its path, navigating around them to prevent collisions.
- **CleanEdge Detect:** This feature uses blasts of air to pull debris from corners and edges into the cleaning path for enhanced edge cleaning.



Image: A woman relaxing on a couch while the Shark robot vacuum efficiently cleans the floor in the foreground.



Image: The Shark robot vacuum actively cleaning scattered debris on a carpeted surface, demonstrating its cleaning capability.

## MAINTENANCE

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Regular maintenance ensures optimal performance of your Shark UR2360S robot vacuum.

### Self-Empty Base Dust Bin

- The Self-Empty Base holds up to 30 days of dirt and debris.
- When the base's dust bin is full, the app will notify you.
- To empty, simply remove the dust bin from the base and dispose of the contents.

### Robot Dust Bin

- Even with the self-empty feature, it is recommended to periodically check and manually empty the robot's internal dust bin.
- Press the dust bin release button on the robot, pull out the bin, and empty it over a trash receptacle.

### Self-Cleaning Brushroll

- The brushroll is designed to be self-cleaning and anti-hair wrap, especially effective for pet hair.
- Periodically inspect the brushroll for any tangled hair or debris that may have accumulated. Use scissors to carefully cut away any stubborn wraps.

## HEPA Filter

- The HEPA filter is located in the robot's dust bin.
- Remove the filter and tap it clean over a trash bin to remove loose dirt. Do not wash the HEPA filter with water.
- Replace the filter every 6-12 months, or as needed, for optimal suction and filtration.

## Side Brush

- Inspect the side brush for wear or damage.
- If necessary, remove the old brush by gently pulling it off and snap a new one into place.

## Sensors and Charging Pads

- Wipe the cliff sensors, bumper sensors, and charging pads on both the robot and the base with a clean, dry cloth to remove dust and debris.

## TROUBLESHOOTING

If you encounter issues with your Shark UR2360S, refer to the following common solutions:

Problem	Possible Cause / Solution
Robot not charging	Ensure the charging base is plugged in and the robot is properly docked. Clean charging contacts on both the robot and base.
Robot getting stuck frequently	Clear obstacles like loose cables, rugs with tassels, or small objects from the cleaning path. Check for debris in wheels or brushroll.
Poor cleaning performance	Empty the dust bin. Clean the brushroll and filter. Ensure no blockages in the suction path.
App connection issues	Ensure your Wi-Fi network is 2.4GHz. Restart your router, robot, and smartphone. Re-attempt the connection process in the SharkClean app.
Robot not returning to base	Ensure the base is in an open area with sufficient clearance. Check for obstacles blocking the robot's path to the base.

For more detailed troubleshooting, refer to the SharkClean app or the official Shark support website.

## SPECIFICATIONS

Feature	Detail
Brand	Shark
Model Name	Shark UR2360S
Special Feature	Self-Cleaning Brushroll
Color	Black
Filter Type	HEPA
Battery Life	90 minutes
Cleaning Path Width	5.7 Inches
Capacity (Dust Bin)	0.26 Quarts
Power Source	Battery Powered
Control Method	App, Voice (Amazon Echo, Google Home)
Product Dimensions	13.39 x 13.39 x 4.19 inches
Item Weight	11.07 pounds

## WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your product or visit the official Shark website. Warranty terms and conditions may vary.

For additional support, FAQs, or to contact customer service, please visit the official Shark support page: [www.sharkclean.com/support](http://www.sharkclean.com/support)