Snailax 9c84d044-1b6b-4fbb-8c8e-c0b7728634fb

Snailax Cordless Knee Massager with Heat User Manual

Model: 9c84d044-1b6b-4fbb-8c8e-c0b7728634fb

Brand: Snailax

1. Introduction

This manual provides instructions for the safe and effective use of your Snailax Cordless Knee Massager with Heat. Please read this manual thoroughly before operation and retain it for future reference.



Image: The Snailax Cordless Knee Massager, showing its ergonomic design and integrated control panel.

2. Safety Information

Always consult a physician before using this product if you have any pre-existing medical conditions, including but not limited to heart conditions, diabetes, or pregnancy. Do not use on swollen, inflamed, or injured areas. Keep out of reach of children. Discontinue use if discomfort occurs.

3. Package Contents

- Snailax Cordless Knee Massager
- USB-C Charging Cable
- User Manual

4. Product Overview

The Snailax Cordless Knee Massager features an intuitive LED touch screen for control, adjustable straps for a secure fit, and a rechargeable battery for portable use.



Image: Close-up of the LED touch screen control panel on the knee massager, showing buttons for heating, vibration, and power.



Image: A person adjusting the Velcro straps of the knee massager to fit their leg, demonstrating its adjustable design.

5. Setup

1. **Charge the Device:** Before first use, fully charge the knee massager using the provided USB-C cable. The battery indicator on the LED screen will show charging status.
2. **Position the Massager:** Place the massager directly on your knee, ensuring the massage nodes are centered over the desired area.
3. **Secure with Straps:** Use the adjustable Velcro straps to secure the massager firmly but comfortably around your knee. Ensure it is snug enough to maintain contact but not so tight as to restrict circulation.

6. Operating Instructions

The device features an LED touch screen for easy control of its functions.

6.1 Power On/Off

- Press the **Power button** on the LED touch screen to turn the device on.
- Press and hold the **Power button** to turn the device off.
- The device has a 10-minute auto shut-off feature for safety and energy saving.

6.2 Vibration Modes

The massager offers 3 adjustable vibration modes.

- Press the **Vibration button** to cycle through the available modes: Auto, Low, High.
- Select the mode that provides the most comfortable experience.

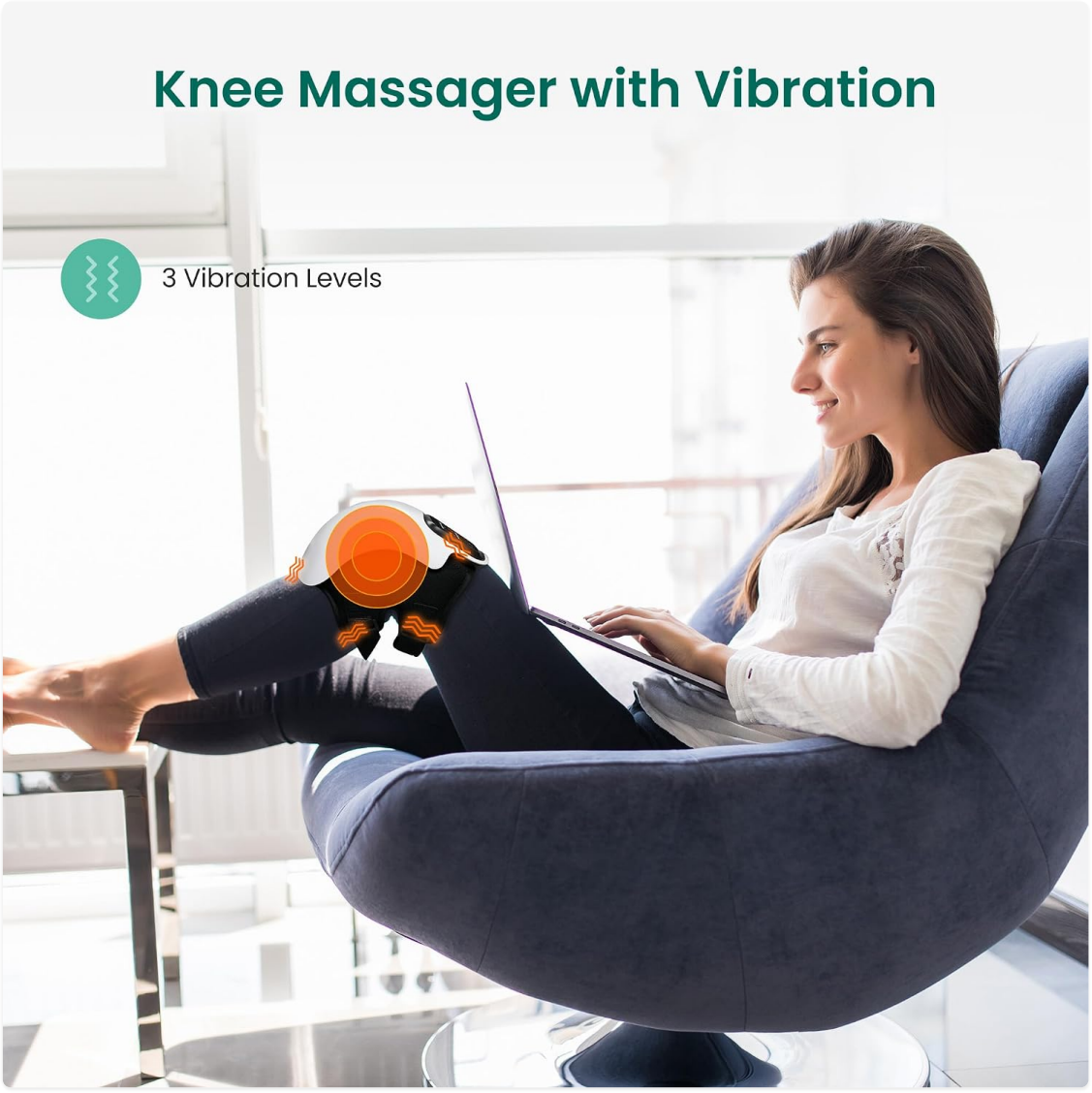


Image: A woman relaxing on a chair, using the Snailax knee massager on her knee, illustrating the vibration function.

6.3 Heating Levels

The massager provides 3 heating levels, ranging from 113°F to 131°F (45°C to 55°C).

- Press the **Heating button** to select your desired heat intensity: Low, Medium, High.
- The heating function can be used independently or in conjunction with vibration.



Image: An elderly man sitting on a sofa, using the Snailax knee massager on his knee, demonstrating the soothing heat function.

7. Charging

The Snailax Cordless Knee Massager is equipped with a 3000mAh Lithium Ion battery, providing cordless operation.

- Connect the provided USB-C charging cable to the charging port on the device and to a suitable USB power adapter (not included).
- The battery indicator on the LED screen will illuminate during charging.
- Do not operate the device while it is charging.



Image: The Snailax knee massager highlighting its 3000mAh battery capacity and 10-minute auto shut-off timer.

8. Maintenance

- **Cleaning:** Disconnect the device from power before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the device regularly, even if not in use for extended periods.

9. Troubleshooting Guide

Refer to the table below for common issues and their solutions.

Use Failure	Reason	Solution

Use Failure	Reason	Solution
Product cannot work normally	The product has just completed a 10-minute timer massage and automatically switches to standby.	Press the power switch again to restart.
	Too long use causes the product to overheat and automatically cut off the power.	If the device has run for 60 minutes, turn back on after resting the unit for 15 minutes.
Product does not heat	When used outside the recommended ambient temperature range, the heating effect is not obvious.	Recommended for use at an ambient temperature of 15-35 degrees Celsius.
Product abnormal sound	This sound is caused by the mechanical structure of the product.	This sound is normal and does not mean that the product function is malfunctioning.
Stop during operation	The battery is exhausted.	Connect the charging cable to charge.
	The device will switch off when the timer runs out.	Continue using by pressing the On/Off button.

10. Specifications

- **Model:** 9c84d044-1b6b-4fbb-8c8e-c0b7728634fb
- **Product Dimensions:** 6.1 x 5.31 x 9.25 inches
- **Weight:** 1.92 Pounds
- **Power Source:** Battery Powered
- **Battery Type:** 2 Lithium Ion batteries (included)
- **Battery Capacity:** 3000mAh
- **Material:** Plastic
- **Vibration Modes:** 3 (Auto, Low, High)
- **Heating Levels:** 3 (113°F - 131°F / 45°C - 55°C)
- **Auto Shut-off Timer:** 10 minutes

11. Warranty and Support

For warranty information and customer support, please refer to the official Snailax website or contact their customer service directly. Keep your purchase receipt for warranty claims.
Snailax Official Website: Visit the Snailax Store on Amazon

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