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POLY 874P8AA

Poly Wall Mount for TC10 Instruction Manual

Model: 874P8AA

INTRODUCTION

The Poly Wall Mount for TC10 is designed to provide a secure, elegant, and professional way to position your Poly TC10 device. This mount ensures optimal visibility and accessibility for the TC10, making it an ideal solution for various environments where the TC10 needs to be wall-mounted.

SAFETY INFORMATION

- Always ensure the mounting surface is structurally sound and can support the weight of the mount and the Poly TC10 device.
- Use appropriate tools and hardware for installation. If unsure, consult a qualified professional.
- Keep small parts and packaging materials away from children to prevent choking hazards.
- Do not overtighten screws, as this may damage the mount or the mounting surface.
- Ensure all cables are routed safely to prevent tripping hazards or damage.

WHAT'S IN THE BOX

Verify that all components are present before beginning installation.

- Wall mount for TC10
- Mounting hardware (screws, anchors - specific types may vary based on package)

SETUP AND INSTALLATION

Follow these steps to properly install your Poly Wall Mount for TC10.

Tools Required (Not Included):

- Drill
- Screwdriver (Phillips head recommended)
- Pencil
- Level

Installation Steps:

1. **Choose Location:** Select a suitable wall location for the Poly TC10, ensuring it is at an appropriate height for interaction and visibility. Consider proximity to power outlets and network connections for the TC10.
2. **Mark Drilling Points:** Hold the wall mount against the desired location on the wall. Use a pencil to mark the positions for drilling through the mounting holes on the bracket. Use a level to ensure the marks are aligned horizontally.
3. **Drill Pilot Holes:** Using an appropriate drill bit size for your wall anchors (if applicable) and screws, drill pilot holes at the marked points.
4. **Insert Anchors (if needed):** If drilling into drywall or other hollow surfaces, insert wall anchors into the pilot holes until flush with the wall surface.
5. **Attach Mount to Wall:** Align the wall mount with the drilled holes (and anchors). Insert the provided screws through the mount's holes and into the wall/anchors. Tighten the screws securely with a screwdriver, but do not overtighten.
6. **Mount Poly TC10:** Carefully align the Poly TC10 device with the mounted bracket. Gently slide or click the TC10 into place on the wall mount, ensuring it is securely seated and locked. Refer to the Poly TC10's own manual for specific attachment instructions if necessary.
7. **Cable Management:** Route any necessary cables (power, network) for the TC10 neatly behind or alongside the mount to maintain a clean and professional appearance.



Image: Poly TC10 securely mounted on a wall using the Poly Wall Mount.

OPERATING THE MOUNT

The Poly Wall Mount is a passive accessory designed to hold the Poly TC10. Its operation is integrated with the use of the TC10 device itself.

- Once the TC10 is securely mounted, it is ready for use as per its own operational guidelines.
- The mount provides a stable and fixed position for the TC10, allowing for consistent interaction.

- Ensure the TC10 is properly seated in the mount at all times to prevent accidental dislodgement.

MAINTENANCE

To ensure the longevity and appearance of your wall mount:

- Clean the mount periodically with a soft, dry cloth.
- Avoid using abrasive cleaners or solvents, as these may damage the finish.
- Periodically check the mounting screws to ensure they remain tight and secure.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Mount feels loose on the wall.	Screws are not tight enough or anchors are not properly seated.	Tighten mounting screws. If still loose, consider using larger anchors or relocating the mount to a stud.
Poly TC10 does not fit securely into the mount.	Incorrect orientation or obstruction.	Ensure the TC10 is oriented correctly according to the mount's design. Check for any debris or obstructions in the mounting slot.
Scratches on the mount surface.	Abrasive cleaning materials used.	Use only soft, dry cloths for cleaning. Minor scratches may be permanent.

SPECIFICATIONS

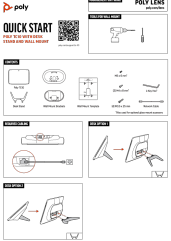
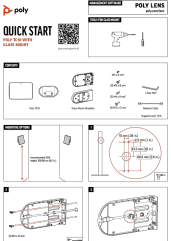



Feature	Detail
Product Dimensions	7.87 x 4.72 x 1.38 inches
Item Weight	9 ounces
Item Model Number	874P8AA
Color	black
Manufacturer	Poly
Compatible Devices	Poly TC10
Mounting Type	Wall Mount
What's in the box	Wall mount for TC10

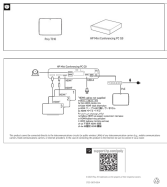
WARRANTY AND SUPPORT

For information regarding product warranty, please refer to the warranty card included with your purchase or visit the official Poly website. For technical support or further assistance, please contact Poly customer service through their official support channels.

Official Poly Website: www.poly.com

Related Documents - 874P8AA

	<p>Poly TC10 Quick Start Guide: Desk Stand and Wall Mount Installation</p> <p>Quick start guide for installing the Poly TC10 device using the included desk stand or wall mount. Includes instructions for junction box mounting and wall mounting, hardware lists, and setup diagrams.</p>
	<p>Poly TC10 with Glass Mount Quick Start Guide</p> <p>This guide provides step-by-step instructions for installing the Poly TC10 device with its accompanying glass mount, including a list of included components and necessary tools.</p>
	<p>Poly TC10 User Guide: Setup, Operation, and Troubleshooting</p> <p>Comprehensive user guide for the Poly TC10 touch controller, covering setup, Poly Video Mode, Zoom Rooms, Microsoft Teams integration, device maintenance, and troubleshooting.</p>
	<p>Poly VideoOS Configuration Parameters Reference Guide 4.6.0</p> <p>This comprehensive reference guide details the configuration parameters for Poly VideoOS systems, covering essential settings for audio, video, network, security, call control, provisioning, and VoIP for technical users.</p>
	<p>Poly TC10 Admin Guide 6.0.0</p> <p>A comprehensive guide for administrators on configuring, managing, and troubleshooting the Poly TC10 device, detailing its features, setup, and integration with various collaboration platforms like Zoom Rooms and Microsoft Teams Rooms.</p>



[Poly Studio Base Kit for Zoom Rooms](#)

Quick start guide for the Poly Studio Base Kit, a solution for Zoom Rooms, detailing component connections and setup.