HP HP 14

HP 14 Stream Laptop User Manual
Model: HP 14

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 14 Stream laptop. Please read this guide thoroughly to ensure optimal performance and longevity of your device. The HP 14 Stream is designed for everyday computing tasks, offering portability and efficiency.

Image 1.1: The HP 14 Stream Laptop, open with a scenic display.

2. PACKAGE CONTENTS

Verify that all items are present in the package:

- HP 14 Stream Laptop
- AC Power Adapter
- Ghost Manta 128GB SD Card with Adapter

Image 2.1: Ghost Manta 128GB SD Card and adapter.

3. PRODUCT OVERVIEW

3.1. External Components

Familiarize yourself with the various ports and features of your laptop.

Image 3.1: Side view of the HP 14 Stream Laptop with port labels.

- **Left Side Ports:**
    - Multi-format SD media card reader: For inserting SD cards to expand storage or transfer files.

- **Right Side Ports:**

  - Headphone/microphone combo jack: For connecting headphones or an external microphone.
  - USB Type-C (5Gbps signaling rate): Versatile port for data transfer and connecting compatible devices.
  - USB Type-A (5Gbps signaling rate) (x2): Standard USB ports for connecting peripherals like mice, keyboards, or external drives.
  - HDMI 1.4b: For connecting to external displays or projectors.
  - AC smart pin: For connecting the power adapter to charge the laptop.

Image 3.2: HP 14 Stream Laptop with Windows 11 desktop.

4. SETUP

4.1. Initial Power On and Charging

1. Connect the AC power adapter to the AC smart pin port on the laptop and then to a power outlet.
2. Press the power button to turn on the laptop.
3. Follow the on-screen instructions to complete the Windows 11 initial setup, including language, region, network connection, and user account creation.

4.2. Installing the SD Card

To expand your laptop's storage, insert the provided Ghost Manta 128GB SD Card:

1. Locate the multi-format SD media card reader slot on the left side of the laptop.
2. Insert the Ghost Manta SD card into the slot until it clicks into place. Ensure the card is oriented correctly.
3. The operating system will detect the new storage device. You may need to format it if prompted, or if you wish to use it as primary storage for new files.

5. OPERATING YOUR LAPTOP

5.1. Basic Navigation

- **Touchpad:** Use the touchpad for cursor control. Tap to click, use two fingers to scroll, and pinch to zoom.
- **Keyboard:** The keyboard includes function keys (F1-F12) that can be used with the **Fn** key for various shortcuts (e.g., volume control, screen brightness).

5.2. Connecting to Wi-Fi

1. Click the Wi-Fi icon in the system tray (bottom right corner of the screen).
2. Select your desired Wi-Fi network from the list.
3. Enter the network security key (password) if prompted, then click **Connect**.

5.3. Using External Displays

To connect an external monitor or projector:

1. Connect an HDMI cable from the laptop's HDMI port to the external display.
2. Press the **Windows key + P** to open the Project menu.
3. Select your preferred display mode (e.g., Duplicate, Extend, Second screen only).

6. MAINTENANCE

6.1. Cleaning Your Laptop

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals.
- Periodically use compressed air to clear dust from vents to maintain proper airflow.

6.2. Software Updates

Regularly update your Windows operating system and drivers to ensure security and optimal performance:

1. Go to **Settings > Windows Update**.
2. Click **Check for updates** and install any available updates.

6.3. Battery Care

- Avoid completely discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use for extended periods.

7. TROUBLESHOOTING

This section addresses common issues you might encounter.

Issue	Possible Solution
Laptop does not power on.	- Ensure the AC adapter is securely connected to both the laptop and a working power outlet. - Try a different power outlet. - Perform a hard reset: Disconnect the power adapter, press and hold the power button for 15 seconds, then reconnect and try to power on.
No Wi-Fi connection.	- Check if Wi-Fi is enabled in Windows settings. - Restart your router and modem. - Ensure you are entering the correct Wi-Fi password. - Update Wi-Fi drivers via Device Manager.
Slow performance.	- Close unnecessary applications running in the background. - Check for and install Windows updates. - Run a disk cleanup and defragmentation (for HDD, not eMMC/SSD). - Scan for malware or viruses.

8. SPECIFICATIONS

Key technical specifications for the HP 14 Stream Laptop:

Feature	Detail
Model Name	HP 14
Screen Size	14 Inches

Feature	Detail
Screen Resolution	1366 x 768 pixels
Processor	Intel Celeron
RAM	16 GB DDR4 SDRAM
Storage	256 GB (128GB eMMC + 128GB SD Card)
Graphics	Intel UHD Graphics 600 (Integrated)
Operating System	Windows 11
Wireless Type	802.11ac
Ports	HDMI 1.4b, USB Type-A (x2), USB Type-C, Headphone/microphone combo, Multi-format SD media card reader, AC smart pin
Item Weight	3.24 pounds
Product Dimensions	12.78 x 0.71 x 7.8 inches (LxWxH)

Image 8.1: HP 14 Stream Laptop dimensions.

9. WARRANTY AND SUPPORT

Your HP 14 Stream Laptop comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official HP support website. For technical assistance, driver downloads, or service inquiries, please contact HP Customer Support.

HP Support Website: support.hp.com