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## iWALK BTC004

# iWALK Open Ear Headphones (Model BTC004) - Instruction Manual

Brand: iWALK | Model: BTC004

## INTRODUCTION

The iWALK Open Ear Headphones (Model BTC004) are true wireless earbuds designed for comfort, enhanced awareness, and immersive audio. Featuring an open-ear design with soft, skin-friendly silicone ear hooks, these headphones weigh only 10g, ensuring long-lasting comfort during daily activities, outdoor sports, and gym workouts. The open design allows users to remain aware of their surroundings while enjoying high-fidelity audio through oversized 16.2mm graphene composite diaphragm speakers. Equipped with 4 microphones and ENC noise cancellation technology, they provide clear calls and maintain privacy through directional sound transmission. With up to 60 hours of playtime with the charging case and a digital display, these headphones offer convenience and performance.

## WHAT'S IN THE BOX

- Open Ear Headphones
- Charging Case
- USB-C Cable
- User Manual

Video: Unboxing and contents of the iWALK Open Ear Headphones package.

## PRODUCT OVERVIEW



The iWALK Open Ear Headphones (Model BTC004) with their sleek design and portable charging case.

# COMFORT



Open-Ear



Soft Earhooks

**Open-Ear for Long Lasting Comfort:** Ergonomically designed with soft, skin-friendly silicone ear hooks, weighing only 10g, for extended wear without discomfort.

# Safety and Awareness

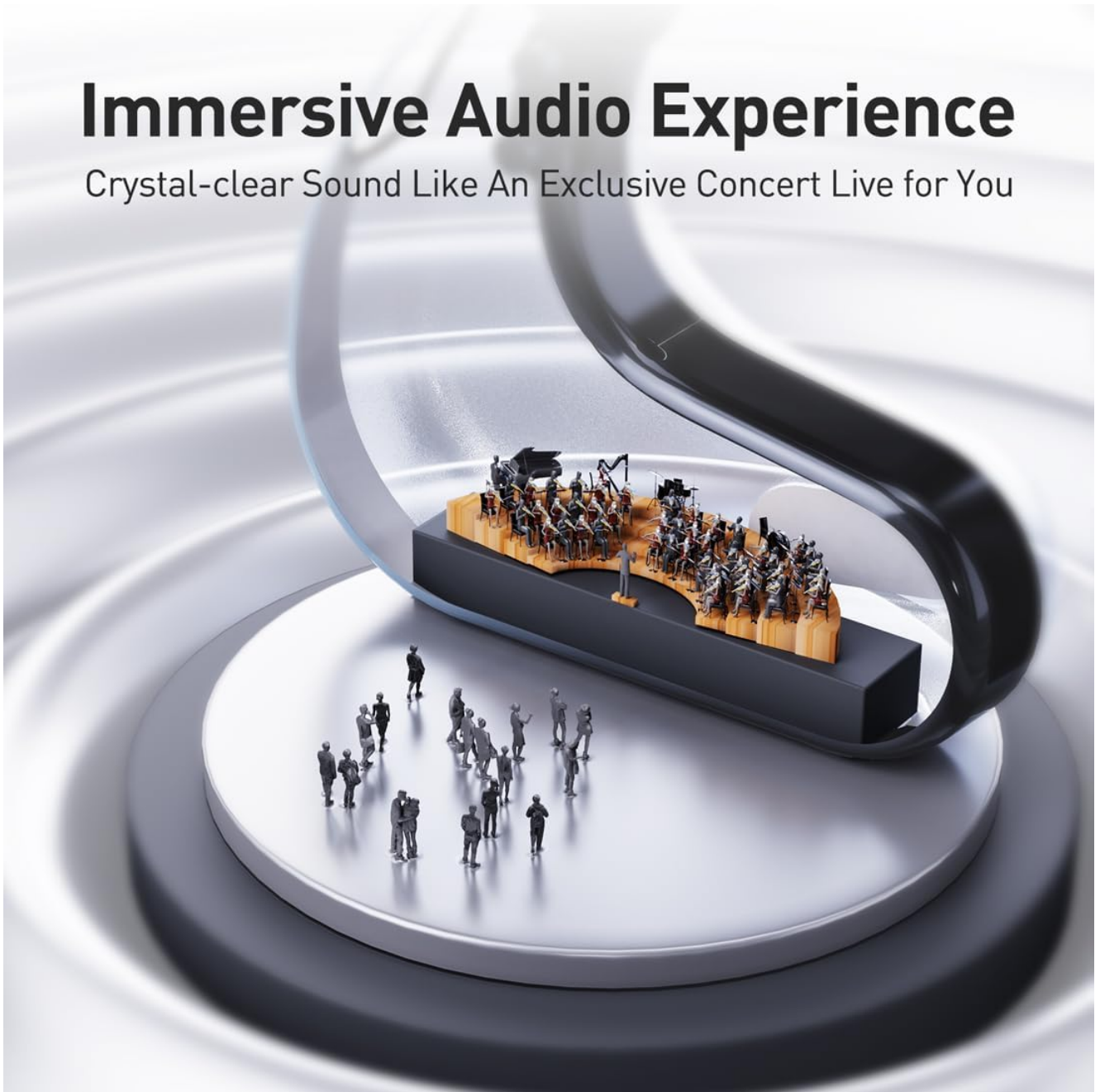
Hear Your Surroundings While Enjoying Music Outdoors



**Enhanced Awareness:** The open design allows you to stay aware of your surroundings, ensuring safety during outdoor activities like walking, hiking, running, or cycling.

# Immersive Audio Experience

Crystal-clear Sound Like An Exclusive Concert Live for You



**Immersive Audio Experience:** Features oversized 16.2mm graphene composite diaphragm speakers for high-fidelity audio with crystal-clear treble and rich deep bass.

# Long Battery Life

Type-C Fast Charging Case with LED Digital Display

**10** Hrs  
Single Earbuds

**60** Hrs  
with Charging Case



**60H Playtime and Digital Display:** Provides up to 10 hours of use per earbud, with the charging case offering an additional 20 hours, totaling 60 hours. The built-in LED digital display shows real-time power levels.

# Sweat-proof and Secure Fit

Long-lasting Wear During Sports Without Hurting Ears.



**Sweat-Proof and Secure Fit:** Designed for long-lasting wear during sports without causing ear discomfort, ensuring a secure fit even during intense activities.

# 3D Surround Stereo Sound

16.2mm Dynamic Speakers with Well-Balanced Sound



**3D Surround Stereo Sound:** Experience enhanced audio with 16.2mm dynamic speakers providing well-balanced sound.



**Additional Features:** Lightweight design, directional sound transmission, powerful bass, and 4 microphones for clear calls.

## SETUP

### Charging the Headphones

Before first use, fully charge the iWALK Open Ear Headphones and their charging case. The headphones fully charge in approximately 2 hours. The charging case takes about 1.5 hours to fully charge.

- Place the earbuds into the charging case. Ensure they are correctly seated to initiate charging.
- Connect the provided USB-C cable to the charging port on the case and plug the other end into a compatible USB power source.
- The LED digital display on the charging case will indicate the charging status and remaining power.

### Pairing with a Bluetooth Device

The iWALK Open Ear Headphones feature one-step pairing for convenience.

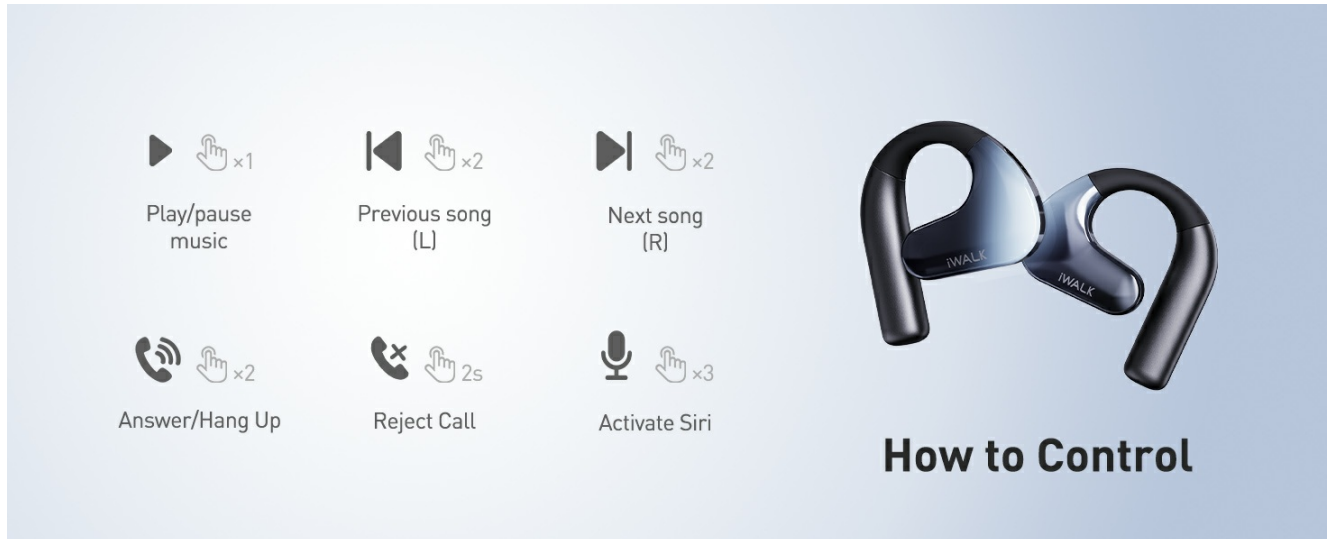
- Open the lid of the charging case. The earbuds will automatically enter pairing mode.

- On your device (smartphone, tablet, computer), go to the Bluetooth settings.
- Search for "CrazyDuo Open1" in the list of available devices and select it to connect.
- Once connected, you will hear an audio prompt, and the device will show the headphones as paired.

Video: Demonstrating the one-step Bluetooth pairing process for iWALK Open Ear Headphones.

## OPERATING INSTRUCTIONS

The iWALK Open Ear Headphones utilize button controls for various functions.



Visual guide to the button controls on the iWALK Open Ear Headphones.

- **Play/Pause Music:** Single click (x1) on either earbud.
- **Previous Song:** Double click (x2) on the left (L) earbud.
- **Next Song:** Double click (x2) on the right (R) earbud.
- **Answer/Hang Up Call:** Double click (x2) on either earbud.
- **Reject Call:** Press and hold for 2 seconds (2s) on either earbud.
- **Activate Voice Assistant (Siri):** Triple click (x3) on either earbud.

## MAINTENANCE

To ensure the longevity and optimal performance of your iWALK Open Ear Headphones, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Avoid using abrasive materials or harsh chemicals.
- **Sweat-Proof:** While the headphones are sweat-proof, it is recommended to wipe them dry after intense workouts to prevent moisture buildup.
- **Storage:** When not in use, store the headphones in their charging case to protect them from dust and damage.
- **Charging:** Use only the provided USB-C cable for charging. Avoid exposing the charging case or earbuds to extreme temperatures.

## TROUBLESHOOTING

If you encounter issues with your iWALK Open Ear Headphones, try the following common troubleshooting steps:

- **No Sound/Connectivity Issues:**

- Ensure both earbuds are charged.
- Verify Bluetooth is enabled on your device.
- Forget the device in your phone's Bluetooth settings and attempt to re-pair.
- Place earbuds back in the case, close the lid for a few seconds, then reopen to reset.

- **Charging Issues:**

- Check if the charging cable is securely connected to both the case and the power source.
- Try a different USB port or power adapter.
- Ensure the charging contacts on the earbuds and inside the case are clean and free of debris.

- **Sound Quality Issues:**

- Ensure the earbuds are positioned correctly on your ears.
- Adjust the volume on your connected device.
- Move closer to your connected device to avoid interference.

## SPECIFICATIONS

Feature	Specification
Model Name	BTC004
Connectivity Technology	Wireless, Bluetooth 5.3
Bluetooth Version	5.3
Bluetooth Range	10 Meters
Playtime (Single Earbud)	Approx. 10 Hours
Playtime (with Charging Case)	Up to 60 Hours
Charging Time (Headphones)	2 Hours
Charging Time (Case)	1.5 Hours
Audio Driver Size	16.2 Millimeters
Microphones	4 (with ENC Noise Cancellation)
Water Resistance Level	Water Resistant
Control Type	Button Control
Item Weight	6.4 ounces
Product Dimensions	4.02 x 5.59 x 1.57 inches

## WARRANTY AND SUPPORT

For detailed warranty information and customer support, please refer to the official iWALK website or contact iWALK customer service directly. Keep your purchase receipt for any warranty claims.

