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Dupad story G20S BT

G20S Bluetooth Remote Control User Manual

Brand: Dupad story | **Model:** G20S BT

1. Introduction

Thank you for purchasing the G20S BT Bluetooth Remote Control. This device combines the functionality of a traditional remote with an advanced air mouse, offering intuitive control for various smart devices. Featuring Bluetooth 5.0 connectivity, a 6-axis gyroscope for precise motion sensing, and infrared (IR) learning capabilities, it is designed to enhance your home entertainment experience.

This remote is compatible with a wide range of devices including Smart TVs, Android TV boxes, mini PCs, and HTPCs, supporting operating systems such as Linux, Android, MAC OS, and IOS. Please note that compatibility may vary with certain devices, including some factory-encrypted Nvidia Shield versions and personal computers running Windows.





Figure 1: G20S BT Bluetooth Remote Control

2. Package Contents

Please check the package contents upon unboxing:

- 1 x G20S BT Bluetooth Remote Control
- 1 x User Manual

Note: 2xAAA batteries are required for operation and are not included in the package.

3. Setup

3.1 Battery Installation

The G20S BT remote control requires two AAA batteries. To install:

1. Open the battery compartment cover on the back of the remote.
2. Insert two AAA batteries, ensuring correct polarity (+ and -).
3. Close the battery compartment cover securely.

Figure 2: Battery Installation

3.2 Bluetooth Pairing

Before pairing, it is recommended to clear any previous code information to ensure a smooth connection:

1. Press and hold the **[OK]** and **[RETURN]** buttons simultaneously for a few seconds until the indicator light flashes rapidly. This clears existing pairing data.
2. Release the buttons.
3. On your device (Smart TV, Android TV Box, etc.), navigate to the Bluetooth settings.
4. Search for new devices. The remote should appear as "G20S BT" or similar.
5. Select the remote to pair. The indicator light on the remote will stop flashing once successfully paired.



Figure 3: Clearing Code Information Before Pairing

4. Operating Instructions

4.1 Air Mouse Function

The G20S BT remote features a built-in 6-axis gyroscope, allowing it to function as an air mouse. Simply move the

remote in the air, and the cursor on your screen will follow your hand movements, providing intuitive navigation.



Figure 4: Air Mouse in Operation

4.2 IR Learning Function

The remote control supports infrared (IR) learning, allowing you to program its Power button to control the power of another IR-controlled device (e.g., your TV). This can reduce the number of remotes you need.

To program the Power learning key:

1. Position the G20S BT remote and your TV remote head-to-head, approximately 1 inch apart, on a flat surface.
2. Press and hold the **[POWER]** button on the G20S BT remote. The LED indicator will change from blinking to solid.
3. While still holding the **[POWER]** button, press the **[POWER]** button again. The LED will change from solid to blinking, indicating that the remote has entered the IR learning state.
4. Press the **[POWER]** button of your TV remote. The LED on the G20S BT remote will change from blinking to solid, indicating successful programming.

5. After successful programming, press the **[MUTE]** button on the G20S BT remote to exit the learning mode.

Note: The IR learning function works with many popular TVs, soundbars, and A/V receivers, but compatibility is not guaranteed for all brands or models.



Figure 5: IR Learning Process

4.3 Button Functions

Familiarize yourself with the layout and functions of the remote's buttons:



Figure 6: Remote Control Button Layout and Functions

- **POWER** / **IR LEARNING KEY:** Turns device on/off; initiates IR learning.
- **INDICATOR:** LED light for status.
- **MUTE:** Mutes/unmutes audio.
- **BACKSPACE** / **DEL:** Deletes characters or goes back.
- **MENU:** Opens menu options.
- **MOUSE ON/OFF:** Toggles air mouse function.
- **UP** / **DOWN** / **LEFT** / **RIGHT:** Navigation keys.
- **OK** / **ENTER** / **MOUSE LEFT:** Confirms selection; acts as left mouse click.

- **RETURN:** Goes back to the previous screen.
- **HOME:** Returns to the home screen.
- **VOLUME -** / **VOLUME +:** Adjusts volume down/up.
- **SEARCH:** Activates search function.
- **PREVIOUS** / **NEXT:** Skips to previous/next media track.
- **PLAY** / **PAUSE:** Plays or pauses media.

5. Maintenance

5.1 Battery Replacement

When the low battery indicator flashes slowly, it is time to replace the batteries. Follow the steps in Section 3.1 to replace the two AAA batteries.



Figure 7: Low Battery Reminder

5.2 Cleaning

To clean the remote control, use a soft, dry cloth. Avoid using abrasive cleaners, solvents, or liquids, as these can damage the remote's surface or internal components.

6. Troubleshooting

If you encounter issues with your G20S BT remote control, please refer to the following common problems and solutions:

- **Remote not connecting or unresponsive:**
  - Ensure batteries are correctly installed and have sufficient charge. Replace if necessary.
  - Verify that Bluetooth is enabled on your device and that the remote is within the 10-meter operating range.
  - Try clearing the remote's code information (press and hold**[OK]** + **[RETURN]**) and re-pairing it with your device.
  - Note that due to the variety of Bluetooth modules, the remote may not be compatible with all devices. Some factory-encrypted Nvidia Shield versions may not connect.
- **Air mouse cursor is erratic or not moving:**
  - Ensure the air mouse function is enabled (press the mouse icon button).
  - Recalibrate the gyroscope by placing the remote on a flat surface for a few seconds.
- **IR learning not working:**
  - Ensure the remotes are positioned correctly (head-to-head, 1 inch apart).
  - Confirm that the LED indicator on the G20S BT remote is behaving as described in the IR learning steps.
  - Some IR signals may not be compatible with the learning function.
- **Remote sends multiple commands (e.g., double click):**
  - This can sometimes occur due to interference or a temporary software glitch. Try re-pairing the remote.
  - Ensure the batteries are not low, as this can sometimes cause erratic behavior.
- **Not working with Windows PC:**
  - This product is not designed for use with personal computers running Windows systems.
- **No USB dongle / 2.4G RF connection:**
  - This remote operates solely via Bluetooth 5.0. It does not include a USB dongle and does not support 2.4G RF connection.

7. Specifications

Feature	Specification
Model	G20S BT
Weight	2.08 ounces (approx. 50g)
Dimensions (L x W x H)	6.3 x 1.77 x 0.79 inches (160mm x 45mm x 20mm)
Mode	GFSK
Frequency	2400-2483.5GHz

Feature	Specification
Wireless Distance	>10 meters (32.8 feet)
Battery Type	2 x AAA batteries
Operating Voltage	3.0 V
Working Current	<5mA
Standby Current	<20uA
First Available Date	October 16, 2020



Figure 8: Product Parameters and Dimensions

8. Warranty and Support

The G20S BT Bluetooth Remote Control comes with an unconditional 30-day money-back guarantee and lifetime after-sales service.

For any questions, technical support, or warranty claims, please contact Dupad story customer service through your purchase platform. Your satisfaction is our priority.

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