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Poly 8J8V7AA#ABB

Poly Savi D400 DECT Dongle User Manual

POLY

Model: 8J8V7AA#ABB

PRODUCT OVERVIEW

The Poly Savi D400 DECT Dongle is a compact USB adapter that enables your Poly Savi headset to connect wirelessly to your computer. This dongle utilizes DECT technology to provide a secure and reliable connection for PC communication, ensuring clear audio and extended range.



Image: The Poly Savi D400 DECT Dongle, a small black USB device with a silver USB-A connector on one end and a micro-USB port on the other. The Poly logo is visible on the top surface, along with three small indicator lights.

Key Features

- Allows connection between headset and PC
- Compatible with: Savi 7310/7320, 8210 UC/8220 UC, 8240 UC/8245 UC
- Small Form Factor
- Data transfer: DECT
- Connector: USB

WHAT'S IN THE BOX

- Poly Savi D400 DECT Dongle

SETUP

1. **Insert the Dongle:** Plug the Poly Savi D400 DECT Dongle into an available USB-A port on your computer.
2. **Power On Headset:** Ensure your compatible Poly Savi headset (e.g., Savi 7310/7320, 8210 UC/8220 UC, 8240 UC/8245 UC) is powered on and charged.
3. **Pairing:** The dongle and headset should automatically attempt to pair. Look for indicator lights on the dongle to confirm connection status (refer to your headset's manual for specific pairing instructions if automatic pairing does not occur).
4. **Software Installation (if required):** For full functionality and advanced settings, you may need to install Poly Lens Desktop App or similar software from the official Poly website.
5. **Select as Audio Device:** In your computer's sound settings or communication application (e.g., Microsoft Teams, Zoom), select the Poly Savi D400 as your default audio input and output device.

OPERATING INSTRUCTIONS

Once the dongle is successfully paired with your Savi headset and recognized by your computer, it functions as the wireless bridge for your audio communications.

- **Making/Receiving Calls:** Use your communication software (e.g., softphone, UC client) to make or receive calls. Audio will be routed through your Savi headset via the D400 dongle.
- **Audio Playback:** The dongle also enables your headset to play audio from your computer, such as music, videos, or system sounds.
- **Headset Controls:** Utilize the controls on your Savi headset (e.g., volume, mute, call answer/end) to manage your audio experience. These controls typically integrate seamlessly with your computer's operating system and communication applications.
- **Range:** The DECT technology provides an extended wireless range, allowing you to move freely while on calls. Be aware of potential interference from other DECT devices or physical obstructions.

MAINTENANCE

- **Cleaning:** Gently wipe the dongle with a dry, soft cloth to remove dust or smudges. Do not use liquid cleaners or abrasive materials.

- **Storage:** When not in use, store the dongle in a clean, dry place, away from extreme temperatures and direct sunlight.
- **Firmware Updates:** Periodically check the Poly support website or the Poly Lens Desktop App for firmware updates for your dongle and headset. Keeping firmware updated ensures optimal performance and compatibility.

TROUBLESHOOTING

- **No Connection/Pairing Issues:**
 - Ensure the dongle is fully inserted into a working USB port.
 - Verify your Savi headset is powered on and within range.
 - Try re-pairing the headset and dongle according to your headset's manual.
 - Test the dongle in a different USB port on your computer.
 - Restart your computer.
- **No Audio/Poor Audio Quality:**
 - Check your computer's sound settings to ensure the Poly Savi D400 is selected as the default playback and recording device.
 - Adjust the volume on both your computer and your headset.
 - Ensure there are no physical obstructions or excessive distance between the dongle and headset.
 - Update audio drivers on your computer.
- **Dongle Not Recognized by Computer:**
 - Try a different USB port.
 - Check Device Manager (Windows) or System Information (macOS) to see if the device is listed, even with an error.
 - Restart your computer.

SPECIFICATIONS

Attribute	Value
Product Dimensions	3.94 x 1.57 x 0.59 inches
Item Weight	2.11 ounces
Item Model Number	8J8V7AA#ABB
Compatible Devices	Savi 7310/7320, 8210 UC/8220 UC, 8240 UC/8245 UC
Specific Uses For Product	PC Communication
Connector Type	USB Type A
Color	black
Data Transfer	DECT

WARRANTY INFORMATION

Poly products typically come with a limited warranty. For detailed information regarding the warranty period, terms, and conditions for your Poly Savi D400 DECT Dongle, please refer to the warranty card included with your product or visit the official Poly website's support section. Keep your proof of purchase for warranty claims.

SUPPORT

For further assistance, technical support, or to download the latest drivers and software for your Poly Savi D400 DECT Dongle, please visit the official Poly support website:

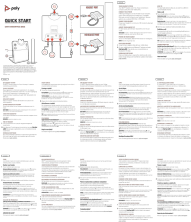
Visit Poly
Support

You can also find FAQs and community forums on their website to help resolve common issues.



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Related Documents - 8J8V7AA#ABB

 Savi 8210/8220 UC Wireless DECT headset system for computer User Guide	Poly Savi 8210/8220 UC Wireless DECT Headset System User Guide User guide for the Poly Savi 8210/8220 UC Wireless DECT headset system for computers. Learn about headset basics, DECT information, connecting to a PC, software, controls, features, and troubleshooting.
	Poly Savi X400 Office Base Quick Start Guide Concise guide to setting up, charging, pairing, and using the Poly Savi X400 Office Base headset system for computer, desk phone, and mobile connectivity. Includes troubleshooting and software information.
 Savi 8240/8245 UC Wireless DECT headset system for computer User Guide	Poly Savi 8240/8245 UC Wireless DECT Headset System User Guide User guide for the Poly Savi 8240/8245 UC wireless DECT headset system for computers, covering setup, features, troubleshooting, and more.

 Savi 7310/7320 Office Wireless DECT headset system for computer and desk phone User Guide	Poly Savi 7310/7320 Office Wireless DECT Headset System User Guide Comprehensive user guide for the Poly Savi 7310/7320 Office Wireless DECT headset system, detailing setup, features, operation, and troubleshooting.
 Savi 8210/8220 UC Wireless DECT headset system for computer User Guide	Poly Savi 8210/8220 UC Wireless DECT Headset System User Guide User guide for the Poly Savi 8210/8220 UC Wireless DECT headset system for computers. Learn about headset basics, connecting to a PC, features, troubleshooting, and what's in the box.
 Savi 7310/7320 Office Wireless DECT headset system for computer and desk phone User guide	Poly Savi 7310/7320 Office Wireless DECT Headset System User Guide Comprehensive user guide for the Poly Savi 7310 and 7320 Office Wireless DECT headset system, covering setup, features, operation, and troubleshooting.

Documents - Poly – 8J8V7AA#ABB

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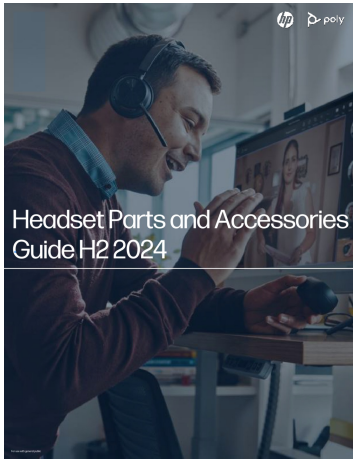


[Poly Headsets & Speakerphones SKU Selection Guide](#)

A comprehensive guide to selecting Poly headsets and speakerphones, detailing product series, features, and SKUs. Includes information on Blackwire, Voyager, Sync, Savi, and EncorePro product lines, along with guidance on Microsoft Teams certification and TCO certification.

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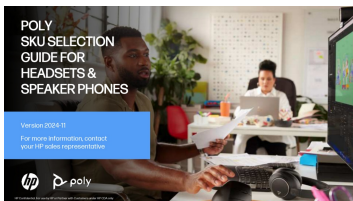


[\[pdf\]](#) Guide Accessories

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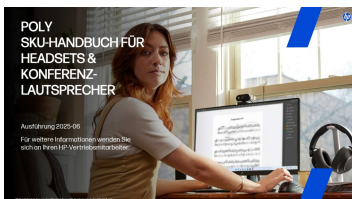
PowerPoint Presentation Ashley Joshua CW Product Data Sheet BrochurePoly Ear cushion for headset
Overview Specs Details SHI9300c19b 7e7c 434c a0bc 142f426e1ff5cdn cs 1worldsync 93 00 9300c19b
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[Poly Headsets & Conference Speakerphones SKU Handbook](#)

A comprehensive guide to Poly's range of headsets and conference speakerphones, detailing models, series, features, and SKU information. Includes product overviews, compatibility, and transition guides.

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