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ANJIELO SMART Wired Video Door Phone Apartment Intercom System with 10 Inch Touch Monitor

ANJIELO SMART Wired Video Door Phone Intercom System User Manual

Model: Wired Video Door Phone Apartment Intercom System with 10 Inch Touch Monitor

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your ANJIELO SMART Wired Video Door Phone Intercom System. Please read this manual thoroughly before installation and use to ensure proper function and safety. Keep this manual for future reference.

2. Product Overview

2.1. Components

- 10-inch Touch Monitor (White)
- 1080P Doorbell Camera (with waterproof cover, built-in infrared sensor)
- External HD Cameras (quantity varies by package)
- RFID Cards (5 included)
- Wiring Cables (3m 4-core cable for doorbell, 1.2m external power supply for monitor)

2.2. Key Features

- **10-inch Touch Monitor:** Intuitive touch operation, hands-free communication, and WiFi connectivity for remote access.
- **1080P Doorbell Camera:** 148° wide-angle view, night vision, waterproof, dustproof, and vandal-resistant design.
- **3-in-1 Unlocking:** Unlock via IC card, Tuya APP, or directly from the monitor.
- **Motion Detection:** Customizable motion detection areas to reduce false alerts and enhance security.
- **Two-Way Audio:** Communicate with visitors at your door from any monitor or your mobile phone.
- **Remote Access:** Connects to your home WiFi network, allowing mobile phone access to view visitors and manage the system.
- **Expandable:** Supports connection to 12V electronic locks and multiple indoor monitors.

3. Setup

3.1. Wiring

The monitor and doorbell require a wired connection using a 4-core cable. A 3-meter 4-core cable is provided for each doorbell for basic installation. A 1.2-meter external power supply is provided for each monitor. The distance can be extended using additional 4-core wire.



Figure 3.1: External and Hidden Power Supply Options. The monitor can be powered externally or through a hidden power supply connection.

3.2. Network Connection

The main monitor can connect to your home WiFi network. This allows you to view visitor information and interact with the system from your mobile phone at any time via the Tuya APP.

4. Operating Instructions

4.1. Monitor Interface

The 10-inch touch monitor provides a user-friendly interface for managing your intercom system. From the main screen, you can access various functions such as viewing camera feeds, intercom, unlocking, settings, and more.



Figure 4.1: Monitor Main Interface. The screen displays icons for various functions including door control, settings, and communication.

4.2. Unlocking Methods

The video doorbell offers three convenient unlocking methods:

- **IC Card:** Use the provided RFID cards to unlock the door. Five cards are included.
- **Tuya APP:** Remotely unlock the door using the Tuya application on your smartphone.
- **Monitor:** Unlock directly from the indoor monitor.



Figure 4.2: 3-in-1 Unlocking Methods. The system supports unlocking via mobile app, indoor monitor, or RFID card.

4.3. Two-Way Audio

When a visitor rings the doorbell, all connected monitors and your mobile phone will ring. You can see, hear, and speak to anyone at your door from any location. This ensures you do not miss any visitors and can communicate effectively.



Figure 4.3: Two-Way Audio Communication. Engage in real-time conversation with visitors through the monitor.

4.4. Motion Detection

The system features motion detection to alert you to activity at your door. When motion detection is enabled, you can customize the detection area to minimize false alerts.



Figure 4.4: Motion Detection Alert. Receive notifications on your phone when movement is detected.

To set the motion detection area, navigate to the motion detection settings on the monitor. By default, the entire area is active. Click on squares within the grid to change them to a transparent color, indicating they are not part of the detection area. Click again to reactivate them.

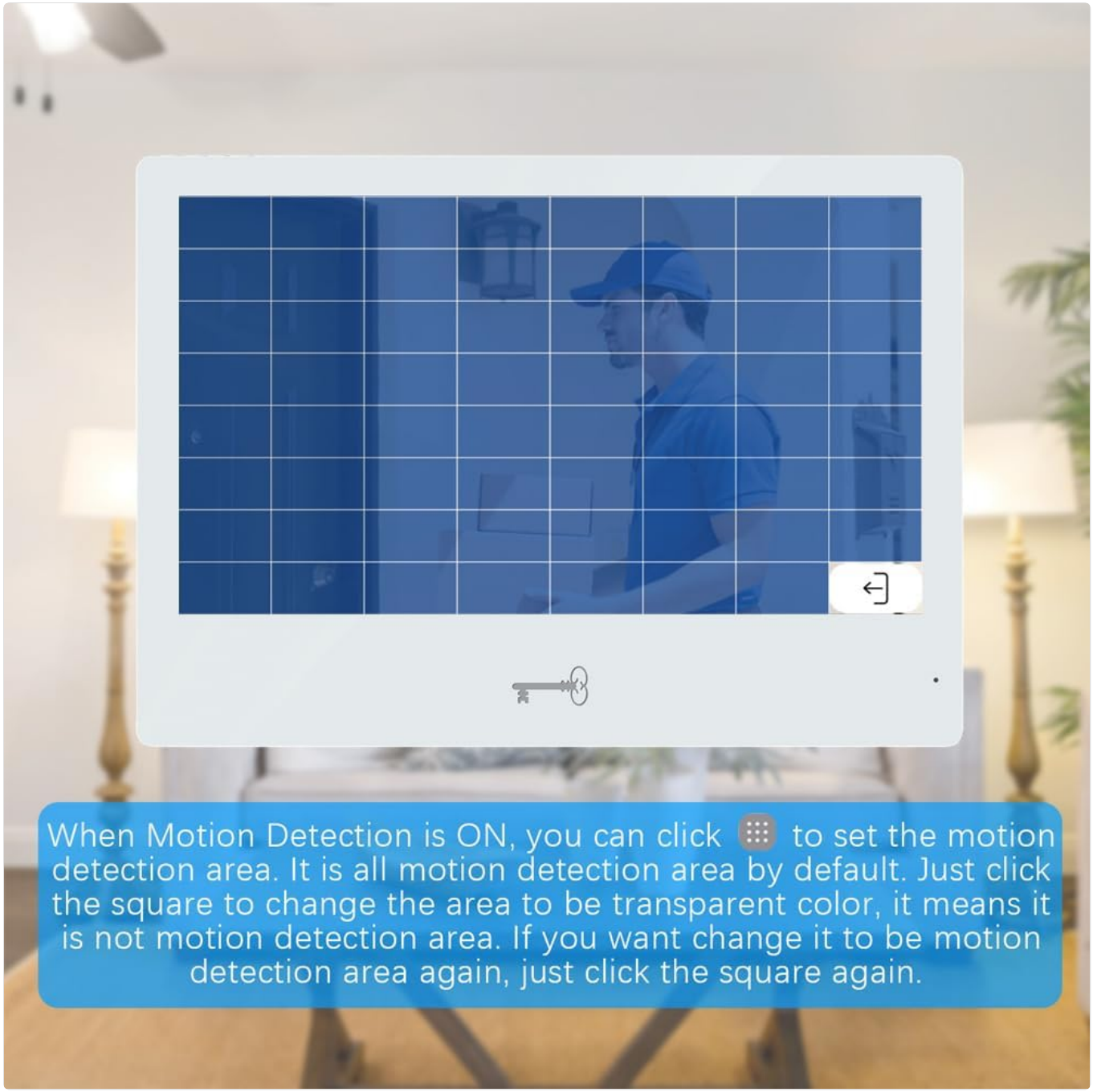


Figure 4.5: Customizing Motion Detection Area. Adjust the detection zone on the monitor screen.

4.5. Night Vision

The doorbell camera is equipped with infrared night vision capabilities, providing clear visibility even in low-light or nighttime conditions.



Figure 4.6: Day and Night Vision. The camera provides clear images both during the day and at night.

4.6. Recording and Storage

For models equipped with an SD card slot, insert a compatible SD card to enable recording functionality. This allows for storage of video footage from the doorbell and connected cameras.



Figure 4.7: SD Card Slot. Insert an SD card for recording video footage.

5. Maintenance

To ensure optimal performance and longevity of your intercom system, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the monitor screen and doorbell camera lens. Avoid abrasive cleaners or solvents.
- **Weather Protection:** Ensure the doorbell camera's waterproof cover is properly sealed to protect against environmental elements.
- **Cable Inspection:** Periodically check all wiring for any signs of damage or wear.
- **Software Updates:** Check for and install any available firmware updates for the monitor to ensure the latest features and security patches.

6. Troubleshooting

If you encounter issues with your ANJIELO SMART intercom system, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No image on monitor	Power supply issue, loose cable connection, camera malfunction.	Check power connections. Ensure all cables are securely connected. Restart the system.
No audio during two-way communication	Microphone/speaker issue, volume settings, network interference.	Check monitor volume settings. Ensure network connection is stable.
Doorbell not ringing	Doorbell wiring issue, monitor settings, power supply.	Verify doorbell wiring. Check ringtone settings on the monitor.
Remote access via Tuya APP not working	WiFi connectivity issue, incorrect app settings, outdated app.	Ensure monitor is connected to WiFi. Check Tuya APP settings and update to the latest version.

If the problem persists after attempting these solutions, please contact customer support for further assistance.

7. Specifications

Feature	Detail
Brand	ANJIELO SMART
Power Source	Corded Electric
Compatible Devices	Smartphone
Item Dimensions (L x W x H)	13 x 10 x 1 inches
Video Capture Resolution	1080p
Monitor Size	10 Inch Touch Screen
Doorbell Camera Angle	148° Wide Angle
Unlocking Methods	IC Card, Tuya APP, Monitor
Storage	Supports SD Card (for models with slot)

8. Warranty and Support

For warranty information or technical support, please refer to the product packaging or contact ANJIELO SMART customer service directly. Ensure you have your product model and purchase details available when seeking support.

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