

[Manuals.plus](#) /

› [CANDY](#) /

› Candy Artico CCHH 200E Chest Freezer User Manual

CANDY CCHH 200E

Candy Artico CCHH 200E Chest Freezer User Manual

Model: CCHH 200E | Brand: CANDY

INTRODUCTION

Thank you for choosing the Candy Artico CCHH 200E Chest Freezer. This manual provides essential information for the safe and efficient use of your appliance. Please read these instructions carefully before installation and operation, and keep them for future reference.

The Candy Artico CCHH 200E is a freestanding chest freezer with a 196-liter capacity, designed for optimal performance even in low ambient temperatures (down to -15°C). It features an ergonomic handle for easy opening and is equipped with smart connectivity via the hOn App.



Image: Front view of the Candy Artico CCHH 200E Chest Freezer, showcasing its clean white design.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury.

- Ensure the appliance is properly grounded.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- This appliance is intended for household use only.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Unplug the appliance before cleaning or performing maintenance.

SETUP AND INSTALLATION

Unpacking

Carefully remove all packaging materials. Inspect the freezer for any damage. If damage is found, do not install or operate the appliance and contact your retailer.

What's in the box:

- Chest Freezer Unit
- Integrated Handle
- Main Body
- Power Cable
- Instruction Manual

Placement

Place the freezer on a firm, level surface away from direct sunlight and heat sources (e.g., ovens, radiators). Ensure adequate ventilation around the appliance. The Artico function allows operation in low ambient temperatures, making it suitable for cellars, garages, or warehouses where temperatures can drop to -15°C .



Image: The Candy Artico CCHH 200E Chest Freezer positioned in an attic room, highlighting its versatile placement options due to its Artico function.



Image: A diagram illustrating the external dimensions of the freezer: 915 mm (width), 845 mm (height), and 555 mm (depth).

Electrical Connection

Connect the freezer to a dedicated, properly grounded electrical outlet. The appliance operates on 230 Volts. Do not use extension cords or adapters.

OPERATING INSTRUCTIONS

Initial Startup

After installation, wait at least 2-4 hours before plugging in the appliance to allow the refrigerant to settle. Once plugged in, set the thermostat to the desired freezing temperature. The freezer will begin to cool.



Image: Front view of the freezer, highlighting the control panel which includes indicator lights and a temperature adjustment dial.

Temperature Control

The temperature inside the freezer is controlled by a thermostat dial, typically located on the front lower right side. Turn the dial to adjust the temperature. Lower numbers usually indicate warmer temperatures, while higher numbers indicate colder temperatures. Refer to the markings on the dial for specific temperature ranges.

Loading the Freezer

Allow the freezer to reach its operating temperature before loading it with food. Do not overload the freezer. The included storage basket helps organize smaller items for easy access.





Image: The freezer with its lid open, revealing the interior filled with frozen food and a convenient wire storage basket for organization.



Image: A detailed view of the freezer's interior, focusing on the wire storage basket containing several frozen packages.

Easy Opening Handle

The freezer is equipped with an ergonomic and functional handle designed for easy opening of the lid, even immediately after closing.



Image: A close-up shot of the integrated, ergonomic handle on the freezer lid, designed for comfortable and easy opening.

hOn App Connectivity

This appliance supports connectivity via the hOn App. Download the hOn App to access features such as Inventory Assistant, Shopping List, and video tutorials. Refer to the app's instructions for pairing and usage.



Image: The official logo for the hOn App, indicating smart connectivity features.

MAINTENANCE AND CARE

Defrosting

Defrost the freezer when the ice layer reaches a thickness of about 5-10 mm. To defrost:

1. Unplug the freezer from the power outlet.
2. Remove all food items and store them in another freezer or cooler.
3. Leave the lid open to allow the ice to melt naturally. Place towels or a tray at the bottom to collect water.
4. Once defrosted, clean the interior with a mild detergent and warm water.
5. Dry thoroughly before plugging the freezer back in and reloading food.

Cleaning

Regularly clean the interior and exterior of the freezer. Use a soft cloth with a mild detergent. Avoid abrasive cleaners or solvents. Ensure the power is disconnected before cleaning.

Power Outage

In case of a power outage, keep the freezer lid closed to maintain the internal temperature for as long as possible. Food can remain frozen for several hours depending on the ambient temperature and how full the freezer is.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Freezer does not operate.	No power supply; power cord not plugged in; circuit breaker tripped.	Check power supply; ensure cord is securely plugged in; reset circuit breaker.
Freezer is not cold enough.	Temperature setting too high; lid not closed properly; excessive door openings; warm food recently added.	Adjust thermostat to a colder setting; ensure lid is sealed; minimize lid openings; allow time for new food to freeze.
Excessive frost buildup.	Lid not sealed properly; frequent lid openings; high humidity.	Check lid seal for obstructions; reduce frequency of lid openings; defrost as needed.
Unusual noises.	Appliance not level; objects vibrating against the freezer; normal operating sounds.	Ensure freezer is level; move objects away from the freezer; some gurgling or humming sounds are normal.

If the problem persists after checking these solutions, please contact customer support.

SPECIFICATIONS

Model: CCHH 200E
Brand: CANDY
Type: Chest Freezer, Freestanding
Capacity: 196 Liters
Energy Efficiency Class: E (New Energy Label)
Dimensions (HxWxD): 84.5 cm x 91.5 cm x 55.5 cm
Weight: 32 kg
Color: White
Door Material: Plastic
Power: 70 Watts
Voltage: 230 Volts
Noise Level: 39 dB
Special Features: Artico Function (operates down to -15°C ambient), hOn App Connectivity, Easy Opening Handle, Storage Basket.

WARRANTY AND SUPPORT

Warranty Information

This Candy Artico CCHH 200E Chest Freezer comes with a **10-year product warranty**. Please retain your proof of purchase for warranty claims. The availability of spare parts in the EU is guaranteed for 10 years.

Customer Support

For technical assistance, warranty claims, or further information, please contact Candy customer service. You may also find helpful resources and video tutorials through the hOn App.

Visit the official [CANDY Store](#) for more product information and support.

© 2023 CANDY. All rights reserved.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question