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› PETULTRA Dual Automatic Cat Feeder Instruction Manual

PETULTRA DU4LB-KY

PETULTRA Dual Automatic Cat Feeder Instruction Manual

Model: DU4LB-KY | Brand: PETULTRA

1. INTRODUCTION

Thank you for choosing the PETULTRA Dual Automatic Cat Feeder. This device is designed to simplify pet feeding by providing timed and portion-controlled meals for up to two cats or small dogs. Its features include a large capacity, dual power supply, and anti-clogging technology, ensuring your pets are fed consistently and their food remains fresh.



The PETULTRA Dual Automatic Cat Feeder, showcasing its main unit and two feeding bowls.

2. SETUP GUIDE

2.1 Unboxing and Components

Carefully remove all components from the packaging. Ensure all parts are present before assembly.

Easy to check food

You could see how much food is left in the food tank. 4L Large capacity can store up to 16 cups of food



Included components: Fuselage, Double Bowl, Food Splitter, Holder, Power Cable, Power Adapter.

2.2 Power Supply Options

The feeder supports dual power supply for continuous operation:

- **AC Power:** Use the provided USB Type-C cable and power adapter to connect the feeder to a wall outlet.
- **Battery Power:** For backup during power outages, install 3 x D-cell batteries (not included) in the battery compartment at the bottom of the unit.

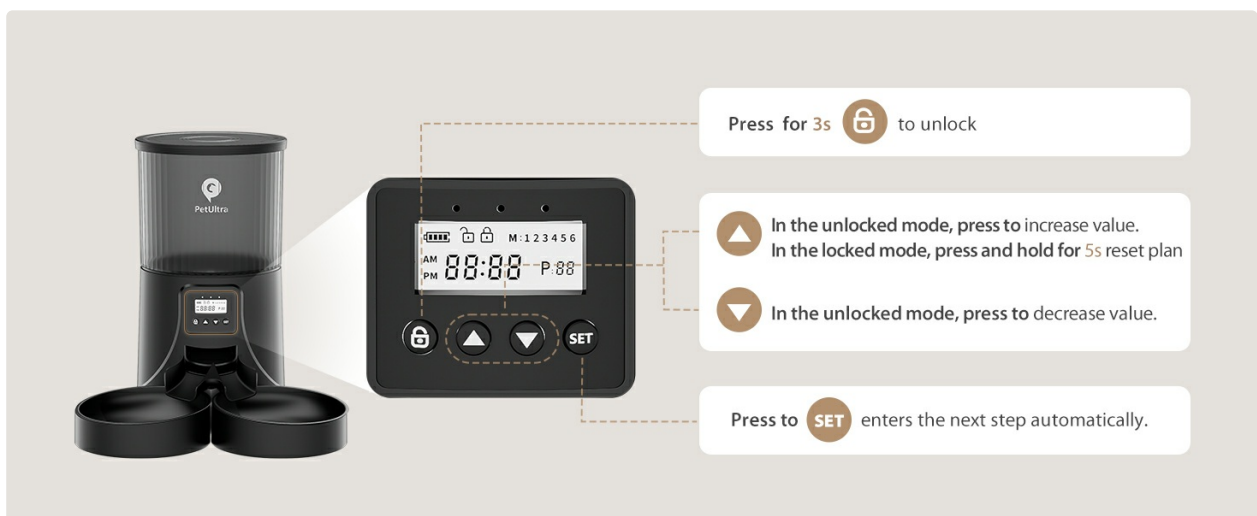


Illustration of the battery compartment and the USB-C power connection.

2.3 Assembly

1. Turn the top cover counter-clockwise to remove it.
2. Take out the inside accessories (food splitter, bowls).
3. Place the food bowls from below onto the feeder base.
4. Pour dry pet food (kibble size 2-10mm) into the food tank. The 4L capacity can store up to 16 cups of food.
5. Turn the lid clockwise to securely close it.
6. Plug in the power supply to use.

Detachable and Simple Construction

Easy to keep clean



Visual steps for assembling and filling the feeder.

Available for 2 cats at feeding time



The dual bowl design allows two pets to eat simultaneously, promoting harmony during mealtimes.

3. OPERATING INSTRUCTIONS

3.1 Setting the Feeding Plan

The feeder allows you to program up to 6 meals per day with customizable portion sizes (1-20 portions per meal, 1 portion $\approx$ 6g).

Official video demonstrating how to set the feeding plan for the PETULTRA Dual Automatic Cat Feeder.

Reference for Portion Setting

4L=16 cups 1 cups =16 portion, 1 portion =1 tbsp						
Daily Intake	1/8 Cup 30ml/2tbsp 	1/4 Cup 60ml/4tbsp 	1/2 Cup 60ml/4tbsp 	3/4 Cup 180ml/12tbsp 	1 Cup 250ml/16tbsp 	2 Cup 500ml/32tbsp 
Recommended Portion	2 Portion	4 Portion	8 Portion	12 Portion	16 Portion	32 Portion

Detailed view of the control panel and button functions.

- Unlock Screen:** Press and hold the unlock button () for 3 seconds. The screen will unlock, and the 'M' (Meal) icon will flash.
- Set Number of Meals:** Use the '▲' and '▼' buttons to select the number of daily feeding meals (1-6). Press 'SET' to confirm and move to the next step.
- Set Meal Time (Hour):** The hour display will flash. Use the '▲' and '▼' buttons to scroll through the numbers to set the desired hour for the first meal. Press 'SET'.
- Set Meal Time (Minute):** The minute display will flash. Use the '▲' and '▼' buttons to set the desired minute. Press 'SET'.
- Set Portion Size:** The 'P' (Portion) display will flash. Use the '▲' and '▼' buttons to set the portion size from 1 to 20 for this meal. Press 'SET'.
- Repeat for Additional Meals:** Repeat steps 3-5 for the 2nd, 3rd, 4th, 5th, and 6th meals as needed.
- Confirm Settings:** After setting all desired meals, press the 'SET' button to confirm and complete all settings. The screen will return to the current time display.

Scientific Feeding Schedule

Easy to Set, Keep a Healthy Diet



Example of a programmed feeding schedule.

3.2 Portion Control Reference

Understanding portion sizes is crucial for your pet's diet. One portion is approximately 6 grams or 1 tablespoon.

Pet food separator with bowls

This 2-pet set is ideal for feeding two pets at the same time.



Reference table for converting cups to portions and recommended daily intake.

3.3 Food Compatibility

The feeder is designed for dry kibble. To prevent blockages and ensure smooth dispensing, use kibble with a size between 2mm and 10mm.



Recommended food types include dry food, freeze-dried food, mixed food, and air-dried food, with suitable kibble sizes illustrated.

4. CARE AND CLEANING

4.1 Cleaning Instructions

Regular cleaning ensures hygiene and extends the life of your feeder. The feeder features a detachable design for easy cleaning.

Detachable and Simple Construction



Keep machine deep-cleaning



The feeder's detachable components, including the food tank, bowls, and food splitter, can be easily washed.

- Disassemble the food tank, food splitter, and bowls from the main unit.
- Wash these detachable parts with mild soap and water.
- Rinse thoroughly and allow them to air dry completely before reassembly.
- **Important: DO NOT wash the main feeder base** which contains electronic components. Wipe it clean with a damp cloth only.

5. TROUBLESHOOTING

If you encounter issues with your PETULTRA Dual Automatic Cat Feeder, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Food not dispensing.	Food tank empty, kibble size too large/small, food blockage, low battery.	Refill food tank. Ensure kibble is 2-10mm. Check for and clear any blockages in the dispenser. Replace batteries or use AC power.
Feeder not turning on.	No power, batteries dead or incorrectly installed.	Check power adapter connection. Ensure batteries are correctly inserted and have sufficient charge.
Programming issues.	Screen locked, incorrect button sequence.	Press and hold the unlock button for 3 seconds. Follow the programming steps carefully as outlined in Section 3.1.
Lid not sealing tightly.	Lid not aligned correctly.	Ensure the lid is aligned with the grooves and turned clockwise until it clicks securely into place.

6. PRODUCT SPECIFICATIONS

Feature	Detail
Model Name	DU4LB-KY-02
Capacity	4L (approx. 16 cups)
Item Weight	2.5 Pounds
Dimensions (LxWxH)	7.7 x 7.6 x 14.5 inches
Material	Acrylonitrile Butadiene Styrene
Color	Black
Meals per Day	1-6 meals
Portions per Meal	1-20 portions
Kibble Size	2-10mm (dry kibble)
Power Supply	AC Adapter (included) or 3 x D-cell batteries (not included)
Target Species	Cats, Small and Medium Dogs, Small Animals

7. WARRANTY AND CUSTOMER SUPPORT

The PETULTRA Dual Automatic Cat Feeder comes with a **1-year warranty** from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims.

For any questions, technical assistance, or warranty inquiries, please contact PETULTRA customer service. Our team is available to provide support and ensure your satisfaction.



PETULTRA offers a 12-month warranty and dedicated customer service.