

[Manuals.plus](#) /

› [uPunch](#) /

› uPunch MK5000 AI Face Recognition Computerized Time Clock User Manual

uPunch MK5000

uPunch MK5000 AI Face Recognition Computerized Time Clock User Manual

Model: MK5000 | Brand: uPunch

INTRODUCTION

The uPunch MK5000 is an advanced, computerized time clock system designed for efficient employee time tracking. It integrates cutting-edge identification technologies such as AI face recognition, biometric fingerprint scanning, PIN entry, and RFID card options to ensure secure and accurate clock-in and clock-out processes. This system is built to streamline payroll processing and data management for small businesses, offering a standalone solution without the need for monthly subscription fees or external software installations.



Figure 1: The uPunch MK5000 time clock in operation, showing an employee's face being recognized for a punch.

SETUP

The uPunch MK5000 time clock is designed for quick and easy setup, allowing you to get it up and running with minimal hassle. It can be either wall-mounted or placed on a desk, providing flexibility for various office environments.

Package Contents

- uPunch MK5000 Time Clock Unit
- Power Adapter
- USB Flash Drive

- Mounting Bracket and Template
- User Manual (this document)

Mounting Instructions

The device can be securely mounted to a wall using the included bracket and hardware, or simply placed on a flat surface. Refer to the mounting diagram for detailed steps.

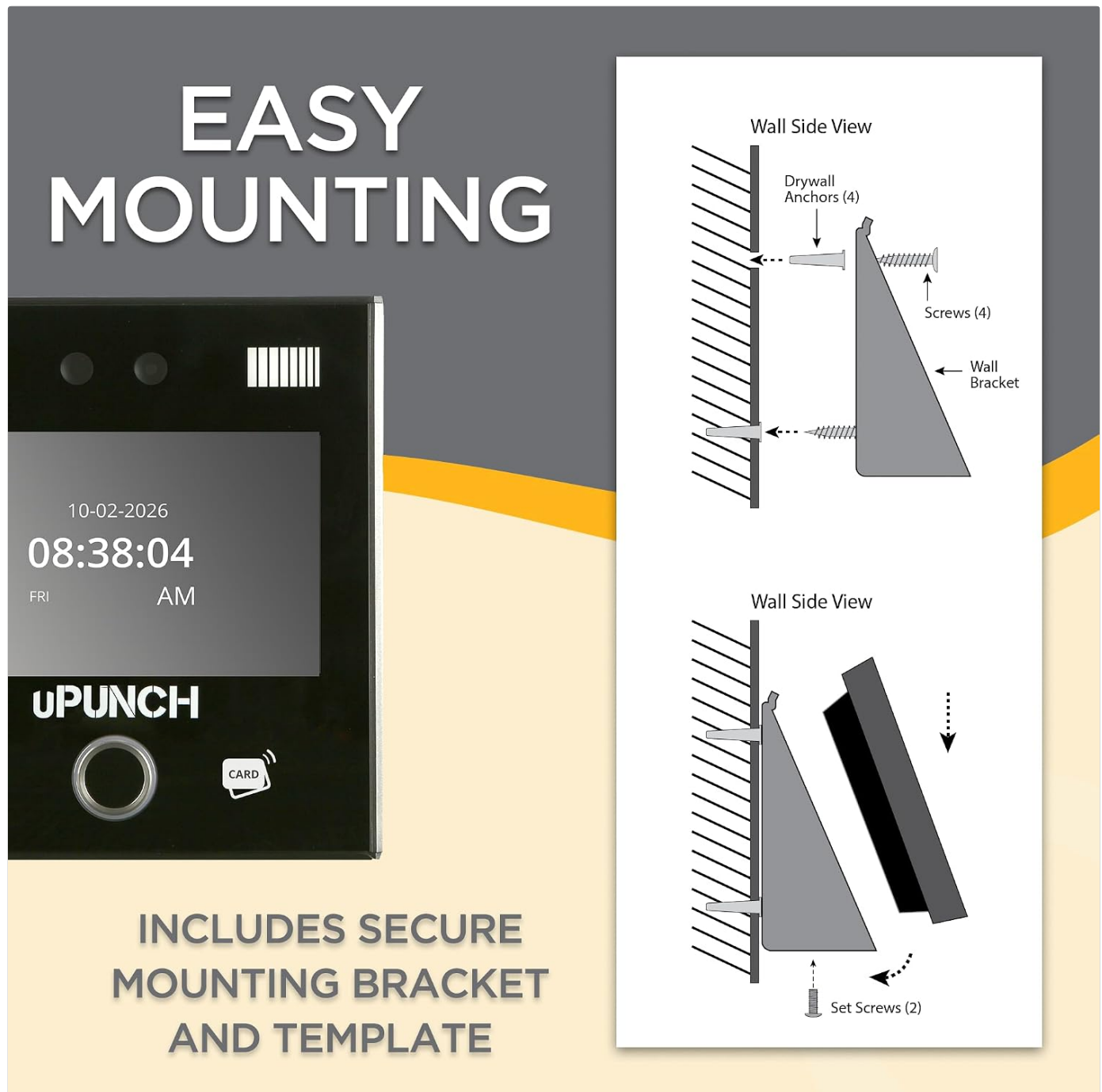


Figure 2: Wall mounting diagram for the uPunch MK5000, detailing the use of the bracket and hardware.

Initial Configuration

Upon powering on the device, you will be guided through initial setup steps including setting the date and time, configuring shift schedules, and adding employee profiles. The system is designed for intuitive navigation.



Figure 3: Quick and easy setup process for the MK5000 time clock.

OPERATING INSTRUCTIONS

The uPunch MK5000 offers multiple secure and convenient options for employees to clock in and out.

Identification Methods

- **Face Recognition:** Employees can clock in/out using advanced AI face recognition technology, even while wearing masks.
- **Biometric Fingerprint:** Secure fingerprint scanning provides an additional authentication method.
- **PIN Entry:** A traditional PIN entry option is available for quick access.
- **RFID Card:** Employees can use RFID cards for convenient tap-and-go punching.

Advanced Face Recognition Even With a Mask



Figure 4: Advanced face recognition technology, capable of identifying users even with a mask.

U.S. Based Customer Service

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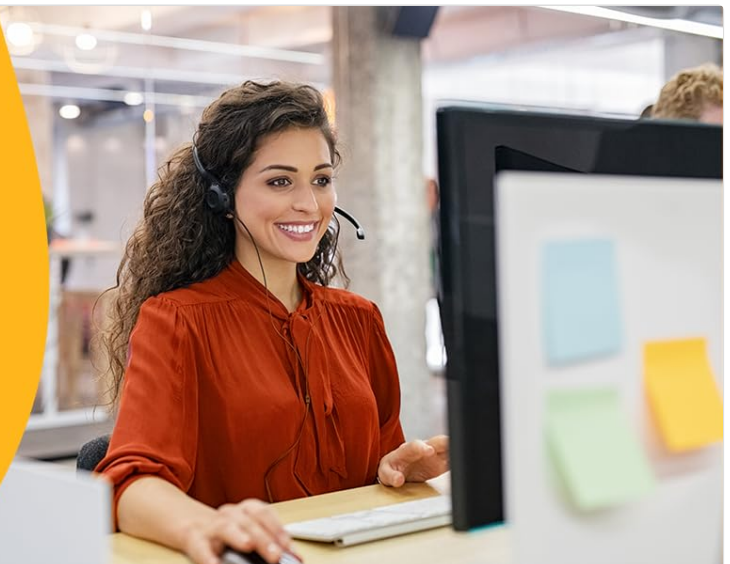


Figure 5: The uPunch MK5000 supports multiple authentication methods for employee time tracking.

Data Management and Payroll

The MK5000 stores time and attendance data directly on the device, eliminating the need for time cards or ribbons. Data can be easily exported to the included USB drive for seamless integration with your payroll system. This feature simplifies payroll processing by providing all necessary time and attendance data in a concise report format.

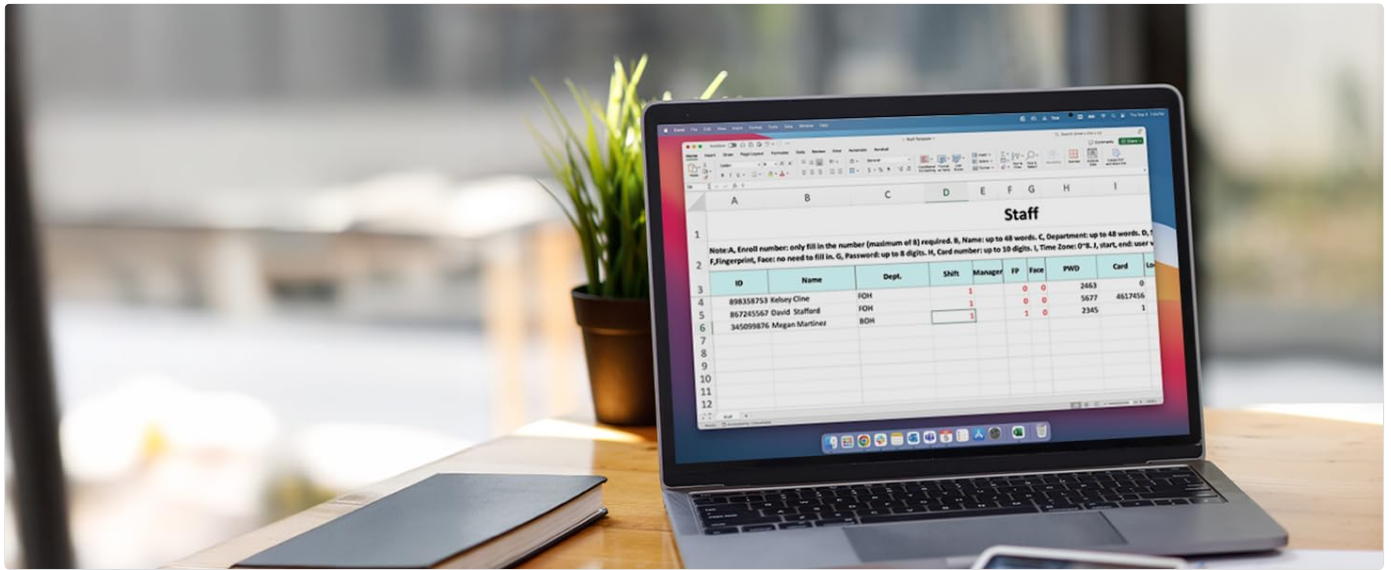


Figure 6: Data can be easily exported from the time clock using the included USB drive.



Figure 7: Streamlined payroll processing with data exported from the MK5000.

Key Advantages

- **No Monthly Fees:** The system operates without any recurring subscription costs.
- **No Time Cards or Ribbons:** Eliminates the need for consumable supplies, reducing operational costs.
- **No Buddy Punching:** Biometric and facial recognition features prevent fraudulent clock-ins.

Absolutely No Monthly Fees



No software to install, no monthly
subscription needed

Figure 8: The uPunch MK5000 operates with absolutely no monthly fees.

Product Overview Video

Your browser does not support the video tag.

Video 1: An official overview of the uPunch MK5000 AI Face Recognition Computerized Time Clock, demonstrating its features and benefits for small businesses.

MAINTENANCE

To ensure optimal performance and longevity of your uPunch MK5000 time clock, regular maintenance is recommended.

- **Cleaning:** Gently wipe the screen and exterior surfaces with a soft, dry, lint-free cloth. Avoid using abrasive cleaners or solvents.
- **Sensor Care:** Keep the face recognition cameras and fingerprint sensor clean and free of dust or smudges to ensure

accurate readings.

- **Software Updates:** Periodically check the manufacturer's website for any available firmware updates to ensure your device has the latest features and security enhancements.

TROUBLESHOOTING

If you encounter any issues with your uPunch MK5000, please refer to the following common troubleshooting tips before contacting support.

Problem	Possible Cause	Solution
Device not powering on	Power adapter not connected or faulty outlet.	Ensure power adapter is securely plugged into the device and a working electrical outlet. Try a different outlet.
Face recognition failure	Poor lighting, obstructed face, or unrecognized profile.	Ensure adequate lighting. Remove any obstructions from face. Re-enroll employee's face if issue persists.
Fingerprint scanning issues	Dirty sensor, wet finger, or improper placement.	Clean the fingerprint sensor. Ensure finger is dry and placed flat on the sensor. Re-enroll fingerprint if necessary.
Data export problems	USB drive not properly inserted or corrupted.	Ensure USB drive is fully inserted. Try a different USB drive. Format the USB drive if necessary (backup data first).

SPECIFICATIONS

Feature	Detail
Brand	uPunch
Model Number	MK5000
Color	Black
Display Type	Digital
Product Dimensions	5"W x 5"H
Power Source	Corded Electric
Mounting Type	Wall mount or desk mount
Item Weight	1 Pounds
Identification Methods	AI Face Recognition, Biometric Fingerprint, PIN, RFID Card
Data Storage	Onboard memory for up to 5,000 employees
Data Export	USB Drive

WARRANTY AND SUPPORT

Warranty Information

The uPunch MK5000 AI Face Recognition Computerized Time Clock comes with a **2-year manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

Customer Support

uPunch is committed to your success and offers unlimited free in-house customer support. Our team is ready to assist you with any questions or solutions for your time clock needs, ensuring your employee time tracking is as smooth and efficient as possible.

Phone: (800) 518-8925

Email: Support@TrackMyPunch.com

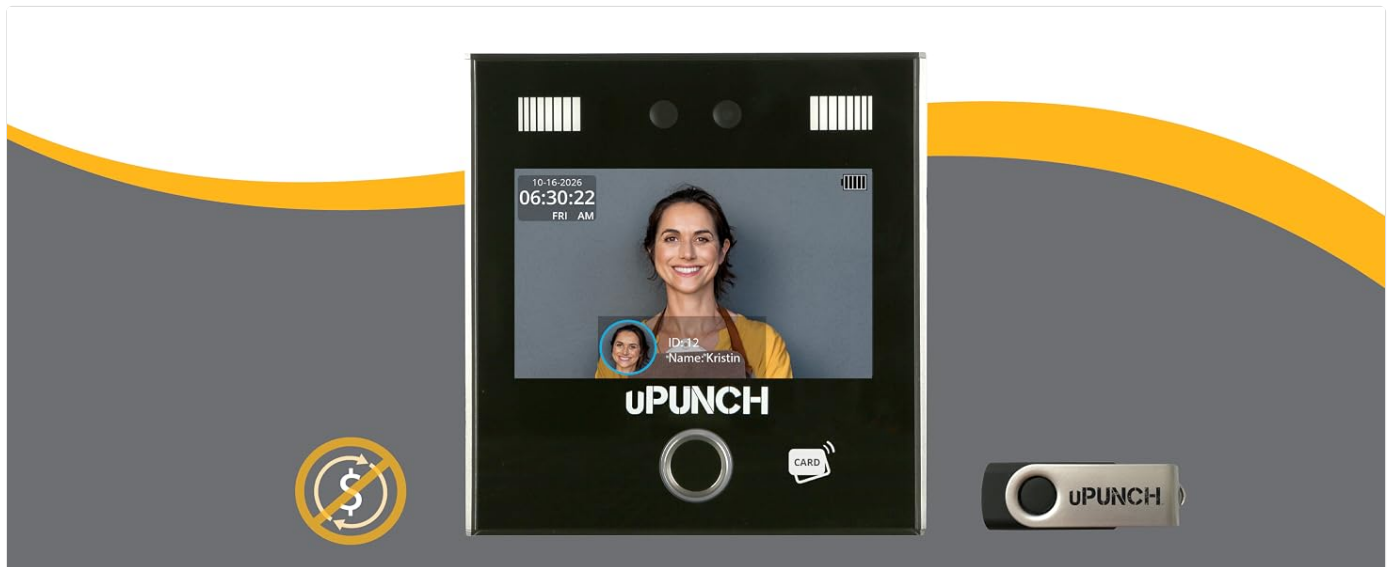


Figure 9: Dedicated U.S. based customer service for uPunch products.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question