

Hisense 32A5NQ

Hisense 32A5NQ QLED Full HD Smart TV User Manual

Model: **32A5NQ** | Brand: **Hisense**

1. INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Hisense 32A5NQ QLED Full HD Smart TV. Please read this manual thoroughly before using your television to ensure proper and safe operation. Keep this manual for future reference.

The Hisense A5NQ series offers a perfect image experience with its Quantum Dot LED panel, extending the color spectrum for billions of color nuances and optimal brightness. It features flexible foot positioning, Dolby Atmos support for enhanced acoustics, and the intuitive VIDAA Smart OS for easy access to streaming services and applications.



Figure 1.1: Front view of the Hisense 32A5NQ QLED Full HD Smart TV.

2. SETUP

2.1 Unboxing and Initial Inspection

Carefully remove the TV and all accessories from the packaging. Ensure all components listed in the packing list are present and undamaged. If any items are missing or damaged, contact your retailer immediately.

2.2 Stand Installation (Dual Positioning)

The Hisense 32A5NQ features dual positioning for its feet, allowing for flexible setup, including an 8-degree tilt. This is ideal for use as a computer monitor or for comfortable viewing at short distances.

1. Place the TV screen-down on a soft, flat surface to prevent scratches.
2. Identify the left and right stand components.
3. Align each stand with the corresponding screw holes on the bottom of the TV.
4. Secure the stands using the provided screws. Ensure they are firmly attached.
5. For the 8-degree tilt, position the stands in the designated alternative slots as indicated in the quick start guide.



Figure 2.1: Side view of the Hisense 32A5NQ, showing the stand design.

2.3 Connecting the TV

Ensure the TV is unplugged from the power outlet before making any connections.

- **Power:** Connect the power cable to the TV's power input and then to a wall outlet.
- **HDMI:** For high-definition devices (Blu-ray players, game consoles), use HDMI cables. The TV supports multiple HDMI inputs.
- **Network (Ethernet/Wi-Fi):** For Smart TV features, connect an Ethernet cable to the LAN port or connect to your Wi-Fi network during the initial setup process.
- **Antenna/Cable:** Connect your antenna or cable TV source to the RF input.

3. OPERATING

3.1 Basic Operations

- **Power On/Off:** Press the Power button on the remote control or on the TV.

- **Channel Selection:** Use the CH+/CH- buttons or the number pad on the remote.
- **Volume Adjustment:** Use the VOL+/VOL- buttons.
- **Input Source:** Press the 'Input' or 'Source' button to switch between connected devices (HDMI, AV, TV).

3.2 Smart TV Features (VIDAA OS)

The Hisense 32A5NQ runs on the VIDAA U operating system, offering a customizable and fast user interface.

- **Home Screen:** Access your favorite apps, inputs, and settings from the customizable home screen.
- **App Store:** Download and install additional applications from the VIDAA App Store.
- **Streaming Services:** Easily access popular streaming platforms.
- **VIDAA Free:** Explore free content available through the VIDAA platform.

3.3 Picture and Sound Settings

Optimize your viewing and listening experience.

- **QLED Technology:** The Quantum Dot Color technology provides precise contrasts and maximum color brilliance, displaying a wider range of colors than traditional TVs. Adjust picture modes (Standard, Dynamic, Movie, etc.) in the settings menu.
- **Dolby Atmos:** Experience immersive audio with Dolby Atmos, which places you in the action with extreme clarity and depth. Access sound settings to customize audio profiles or enable/disable Dolby Atmos.

3.4 AI Sports Mode

The AI Sports Mode automatically adjusts picture and sound settings to optimize sports events. It enhances brightness and contrast and emphasizes ambient noise to create an immersive stadium-like experience.



Figure 3.1: Overview of key features including QLED, Game Mode, Dual Position, Type-C Input, Dolby Atmos, and AI Sports Mode.

4. MAINTENANCE

4.1 Cleaning

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaning

solution specifically designed for electronics, applied to the cloth, not directly to the screen.

- **Cabinet:** Use a soft, dry cloth to clean the TV cabinet. Avoid using abrasive cleaners or solvents.

4.2 Software Updates

Regularly check for and install software updates to ensure optimal performance and access to the latest features. Updates can usually be found in the TV's settings menu under 'System' or 'About TV'.

5. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
No Power	Power cable disconnected; outlet issue.	Check power cable connection; try a different outlet.
No Picture, but Sound is Present	Incorrect input source; loose HDMI/AV cable.	Select correct input source; check cable connections.
No Sound, but Picture is Present	Volume muted or too low; incorrect audio output setting.	Unmute volume or increase level; check audio settings.
Smart TV Apps Not Working	No internet connection; app requires update.	Check network connection; update the app or TV firmware.

6. SPECIFICATIONS

Below are the key technical specifications for the Hisense 32A5NQ QLED Full HD Smart TV.

- **Model Number:** 32A5NQ
- **Display Size:** 32 Inches
- **Display Technology:** QLED, Full HD (1920 x 1080 pixels)
- **Operating System:** VIDAA U
- **Refresh Rate:** 60 Hz
- **Connectivity:** Ethernet, Wi-Fi, HDMI (multiple ports), USB
- **Audio Technology:** Dolby Atmos
- **Special Features:** AI Sports Mode, Game Mode, Dual Positioning, Browser
- **Dimensions (with stand):** Approximately 18D x 72.6W x 45.7H centimeters
- **Components Included:** Remote control, batteries, quick start guide, power cable

7. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official Hisense website for details specific to your region. Keep your purchase receipt as proof of purchase. For technical support, troubleshooting assistance beyond this manual, or service requests, please contact Hisense customer service. Contact details can typically be found on the Hisense website or in the product packaging.