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› SUNSMAI S12 Wet Dry Vacuum Cordless Floor Cleaner User Manual

## SUNSMAI S12

# SUNSMAI S12 Wet Dry Vacuum Cordless Floor Cleaner User Manual

Model: S12

## 1. IMPORTANT SAFETY INSTRUCTIONS

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Please read all instructions carefully before using this appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- This appliance is for household use only. Do not use outdoors or on commercial surfaces.
- Do not immerse the appliance in water or other liquids.
- Always disconnect the appliance from the power outlet before cleaning or performing maintenance.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Exercise extreme care when cleaning on stairs.
- Do not use without tanks and filters in place.
- Store the appliance indoors in a cool, dry place.

## 2. PRODUCT OVERVIEW

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The SUNSMAI S12 is a cordless wet dry vacuum designed for one-step cleaning of hard floors. It vacuums and mops simultaneously, featuring a two-tank system for clean and dirty water, and a self-cleaning function.

### Components

- Main Unit (Handle, Motor Body, Floor Head)
- Clean Water Tank
- Dirty Water Tank

- Roller Brush
- Charging Dock
- Power Adapter



**Figure 2.1:** The SUNSMAI S12 Wet Dry Vacuum Cleaner. This image displays the complete assembly of the vacuum cleaner, including the handle, main body with water tanks, and the floor head with the roller brush.



**Figure 2.2:** Dimensions of the SUNSMAL S12 Wet Dry Vacuum. The vacuum measures approximately 11.02 inches in length, 11.81 inches in width, and 45.27 inches in height.



**Figure 2.3:** The roller brush component of the SUNSMAL S12. This brush is designed for effective cleaning of various hard floor surfaces.

## 3. SETUP

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### 3.1 Assembly

1. Insert the handle into the main body until it clicks securely into place.
2. Ensure the clean water tank and dirty water tank are correctly seated in their respective positions.
3. Verify the roller brush is properly installed in the floor head.

### 3.2 Initial Charging

Before first use, fully charge the appliance. Place the vacuum on the charging dock and connect the power adapter to a wall outlet. The battery indicator will show charging status.

### 3.3 Filling the Clean Water Tank

1. Remove the clean water tank from the main unit.
2. Open the tank cap and fill with clean tap water. For enhanced cleaning, a small amount of non-foaming floor cleaning solution designed for wet vacuums can be added. Do not exceed the MAX fill line.
3. Securely close the cap and reinsert the tank into the main unit until it clicks.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Powering On/Off

- To turn on: Press the Power button located on the handle.
- To turn off: Press the Power button again.

### 4.2 Cleaning Modes

The S12 operates in a combined wet and dry cleaning mode, simultaneously vacuuming debris and mopping the floor. The voice assistant will provide real-time updates on tank levels and operational status.

### 4.3 Cleaning Tips

- For best results, move the vacuum at a moderate pace.
- For stubborn messes, allow the vacuum to sit over the mess for a few seconds to allow the water to loosen it, then slowly pass over it.
- Ensure the dirty water tank is emptied regularly to maintain optimal suction and prevent odors.
- The flexible roller brush is designed to adapt to various hard floor surfaces, including hardwood and tiles.

## 5. MAINTENANCE

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### 5.1 Self-Cleaning Function

After each use, it is recommended to activate the self-cleaning function:

1. Place the vacuum on the charging dock.
2. Ensure the clean water tank has sufficient water.
3. Press the Self-Clean button (usually indicated by a water droplet icon). The vacuum will perform a cleaning cycle for the roller brush and internal pathways.
4. Empty the dirty water tank immediately after the self-cleaning cycle is complete.

### 5.2 Emptying and Cleaning the Dirty Water Tank

The dirty water tank should be emptied and rinsed after every use to prevent odors and maintain hygiene.

1. Remove the dirty water tank from the main unit.
2. Open the tank lid and pour out the dirty water.
3. Rinse the tank thoroughly with clean water.
4. Clean the filter located within the dirty water tank. Allow all parts to air dry completely before reassembling.

### 5.3 Cleaning the Roller Brush

Even with the self-cleaning function, occasional manual cleaning of the roller brush may be necessary.

1. Turn off the vacuum and remove the dirty water tank.
2. Open the roller brush cover on the floor head.

3. Remove the roller brush.
4. Remove any hair or debris tangled around the brush. Rinse the brush under running water.
5. Allow the roller brush to air dry completely before reinstalling.

## 6. TROUBLESHOOTING

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Problem	Possible Cause	Solution
No power	Battery is depleted	Charge the vacuum fully.
Poor suction	Dirty water tank is full or clogged filter	Empty and clean the dirty water tank and filter.
Poor suction	Roller brush is tangled or worn	Clean the roller brush. Replace if necessary.
Water not dispensing	Clean water tank is empty	Refill the clean water tank.
Unpleasant odor	Dirty water tank not cleaned	Empty and thoroughly clean the dirty water tank and filter. Run self-cleaning cycle.

## 7. SPECIFICATIONS

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Feature	Specification
Model Number	S12
Brand	SUNSMAI
Product Dimensions	11.02 x 11.81 x 45.27 inches
Item Weight	7.9 pounds
Battery Type	Lithium Ion (1 included)
Runtime	Up to 38 minutes
Surface Recommendation	Hard floors
Included Components	Adaptor

## 8. WARRANTY AND CUSTOMER SUPPORT

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For warranty information, product registration, or technical support, please refer to the warranty card included with your purchase or visit the official SUNSMAI website. You may also contact SUNSMAI customer service directly for assistance with any issues or questions regarding your S12 Wet Dry Vacuum.

**Online Support:** [Visit the SUNSMAI Store on Amazon](#)

