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> [HEYNEMO 8-Quart 12-in-1 Programmable Slow Cooker Instruction Manual](#)

## HEYNEMO ZES009

# HEYNEMO 8-Quart 12-in-1 Programmable Slow Cooker Instruction Manual

Model: ZES009

## 1. IMPORTANT SAFEGUARDS

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When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the cord, plugs, or the main unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended household use.
- The inner pot, glass lid, and steam rack are dishwasher-safe. The main unit is not.
- Ensure the appliance is placed on a stable, heat-resistant surface.

## 2. PRODUCT OVERVIEW

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### 2.1 Components

- Main Unit (Stainless Steel Housing)
- Removable Non-Stick Aluminum Alloy Inner Pot
- Visual Glass Lid with Handle
- Steaming Rack

- Control Panel with Digital Display and Rotary Knobs
- Cool-Touch Handles



**Figure 2.1:** HEYNEMO 8-Quart 12-in-1 Programmable Slow Cooker. This image displays the complete slow cooker unit, including the stainless steel housing, glass lid, and the front control panel.

## 2.2 Control Panel

The control panel features a digital display and two rotary knobs for setting time and temperature. It includes buttons for Power and Delay, along with indicator lights for 12 cooking functions.



**Figure 2.2:** Detailed view of the control panel. The panel shows the digital display for time and temperature, two rotary knobs, and touch buttons for various cooking modes like Bake, Saute, Roast, Manual, Stew, Rice, Yogurt, Sous Vide, Smarts Steam, Slow Cook, Keep Warm, and Delay Start.

### 2.3 Product Dimensions

# Uniform Heating



**Figure 2.3:** Multi-Cooker Dimensions. This image illustrates the overall dimensions of the slow cooker unit, the inner pot, the glass lid, and the steaming rack, providing a clear understanding of its size and components.

## 3. SETUP

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1. **Unpack:** Carefully remove all packaging materials and promotional labels from the slow cooker.
2. **Clean:** Wash the inner pot, glass lid, and steaming rack in warm, soapy water. Rinse thoroughly and dry completely. The main unit can be wiped with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the slow cooker on a dry, level, heat-resistant surface, away from walls and other appliances to ensure proper ventilation.
4. **Initial Use:** Before first use, it is recommended to run a short cycle (e.g., "Slow Cook" for 30 minutes with water in the inner pot) to eliminate any manufacturing odors.

## 4. OPERATING INSTRUCTIONS

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### 4.1 General Operation

1. **Prepare Ingredients:** Place your ingredients into the non-stick inner pot.
2. **Place Inner Pot:** Insert the inner pot into the main unit and cover with the glass lid.
3. **Connect Power:** Plug the power cord into a standard electrical outlet. The display will illuminate.
4. **Select Function:** Press the "Power" button. Rotate the left knob to select your desired cooking function (e.g., Bake, Saute, Roast, Stew, Rice, Yogurt, Sous Vide, Smarts Steam, Slow Cook). The selected function's indicator light will illuminate.
5. **Set Time and Temperature:**
  - Use the left knob to adjust the cooking time (Hours/Minutes).
  - Use the right knob to adjust the cooking temperature (Fahrenheit).
6. **Start Cooking:** Once time and temperature are set, the cooker will automatically begin the cooking process after a few seconds.
7. **Delay Start (Optional):** To use the delay start function, set your desired cooking function, time, and temperature. Then, press the "Delay" button and use the left knob to set the delay time (1 to 16 hours). The cooker will start automatically after the delay period.
8. **Keep Warm (Automatic):** After most cooking cycles are complete, the slow cooker will automatically switch to the "Keep Warm" function for up to 6 hours.

## 4.2 12-in-1 Functions

This appliance offers 12 pre-set programs for versatile cooking:

- **Bake:** For baking various dishes.
- **Saute:** For browning ingredients before slow cooking or for quick stir-frying.
- **Roast:** Ideal for roasting meats and vegetables.
- **Manual:** Allows for custom time and temperature settings.
- **Stew:** Optimized for preparing stews and hearty dishes.
- **Rice:** For cooking various types of rice.
- **Yogurt:** For making homemade yogurt.
- **Sous Vide:** For precise temperature cooking of vacuum-sealed food.
- **Smarts Steam:** For steaming vegetables, fish, and other foods using the included steaming rack.
- **Slow Cook:** The primary function for slow cooking meals over extended periods.
- **Keep Warm:** Automatically maintains food at a serving temperature after cooking.
- **Delay Start:** Allows you to program the cooker to start at a later time.

# 12 Functions, Infinite Flavors



**Figure 4.1:** Overview of the 12 cooking functions. This image visually lists and depicts the various cooking modes, from baking and sautéing to slow cooking and sous vide.

## 4.3 Uniform Heating Technology

The HEYNEMO slow cooker features 3D uniform heating technology, ensuring even heat distribution for consistent cooking results and energy efficiency.

# 8QT Spacious Capacity

Cook More, Save More

Larger cooking pot sear more food in less time while saving more energy



Figure 4.2: 3D Uniform Heating. This diagram shows how heat is distributed evenly around the inner pot, promoting thorough and consistent cooking.

## 4.4 Capacity

With an 8-quart capacity, this slow cooker is suitable for preparing large meals, serving 10 or more people. It is ideal for family gatherings or meal prepping.

# Multi-Cooker Dimensions



**Figure 4.3:** 8-Quart Spacious Capacity. The image shows the large inner pot filled with cooked food, highlighting its generous capacity for substantial meals.

## 4.5 Product Video



**Video 4.1:** HEYNEMO 12-in-1 Programmable Slow Cooker Overview. This video demonstrates the various functions and ease of use of the slow cooker, including setting time and temperature, and showcasing different cooking results like slow-cooked stew, roasted chicken, and rice.

## 5. CLEANING AND MAINTENANCE

Proper cleaning and maintenance will extend the life of your slow cooker.

1. **Unplug and Cool:** Always unplug the appliance from the power outlet and allow it to cool completely before cleaning.
2. **Inner Pot and Lid:** The removable non-stick inner pot, glass lid, and steaming rack are dishwasher-safe. For hand washing, use warm, soapy water and a non-abrasive sponge or cloth. Rinse thoroughly and dry completely.

3. **Main Unit:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use abrasive cleaners or scouring pads. Never immerse the main unit in water or any other liquid.
4. **Storage:** Ensure all parts are clean and dry before storing. Store the slow cooker in a dry place.



**Figure 5.1:** Easy Cleaning. This image shows the inner pot and glass lid placed in a dishwasher, illustrating their dishwasher-safe design for convenient cleaning.

## 6. TROUBLESHOOTING

If you encounter issues with your slow cooker, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power outlet malfunction; power button not pressed.	Ensure the power cord is securely plugged into a working outlet. Press the "Power" button.

Problem	Possible Cause	Solution
Food is not cooking properly.	Incorrect time/temperature settings; lid not sealed properly; insufficient liquid.	Verify settings. Ensure the lid is securely placed. Add sufficient liquid as per recipe.
Food is burning or sticking.	Temperature too high; cooking time too long; not enough liquid; inner pot not properly cleaned.	Adjust temperature/time. Ensure adequate liquid. Clean the non-stick inner pot thoroughly before use.
Display shows an error code.	Internal malfunction.	Unplug the unit, wait a few minutes, then plug it back in. If the error persists, contact customer support.
Lid is difficult to remove.	Steam pressure buildup.	Allow the unit to cool slightly or gently release steam before attempting to remove the lid.

## 7. SPECIFICATIONS

Feature	Detail
Brand	HEYNEMO
Model Number	ZES009
Capacity	8 Quarts
Color	Silver
Material	Stainless Steel (exterior), Aluminum Alloy (inner pot)
Product Dimensions	13"D x 19.7"W x 11.5"H
Item Weight	17.16 pounds
Wattage	1250 watts
Voltage	120 Volts
Control Method	Touch, Rotary Knobs
Control Type	Programmable
Number of Settings	12 (Pre-set Programs)
Dishwasher Safe Parts	Inner pot, Glass lid, Steam rack

## 8. WARRANTY AND SUPPORT

For warranty information or customer support, please refer to the documentation included with your purchase or contact the retailer where the product was acquired. Specific warranty terms and conditions may vary.

