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Billboard BB-E78671

Billboard TWS Soul ANC Plus Headphones User Manual

Model: BB-E78671

Introduction

Welcome to the user manual for your new Billboard TWS Soul ANC Plus Headphones. These true wireless earbuds are designed to provide a superior audio experience with advanced features such as Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC) for clear calls, and IPX5 water resistance. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your device to ensure optimal performance and longevity.

Product Overview

Components

- Billboard TWS Soul ANC Plus Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- Multiple Sizes of Eartips
- User Manual (this document)

Key Features

- **Active Noise Cancellation (ANC):** Reduces ambient noise for an immersive listening experience.
- **Environmental Noise Cancellation (ENC):** Ensures clear voice calls by minimizing background noise.
- **Long Battery Life:** Up to 7 hours of playback on a single charge, with extended total playtime using the charging case.
- **IPX5 Water Resistance:** Protects against sweat and light splashes, suitable for workouts and outdoor activities.
- **Bluetooth 5.3 Connectivity:** Provides stable and efficient wireless connection.
- **Intuitive Touch Controls:** Manage music, calls, and noise modes with simple taps.

Product Images



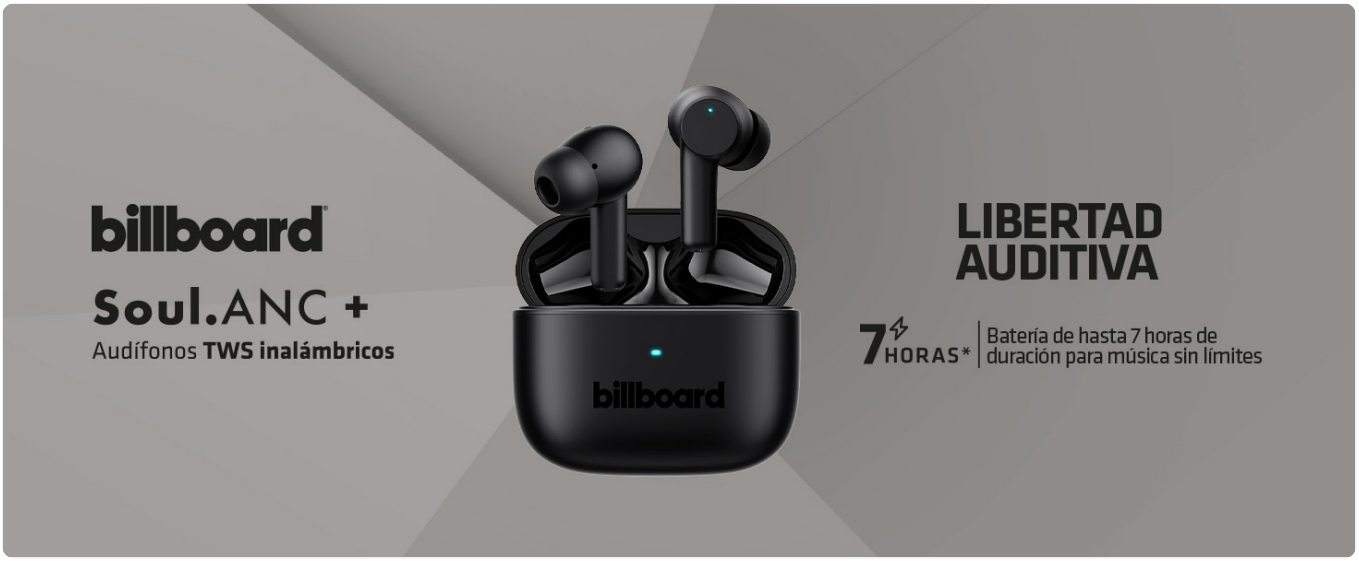
The Billboard TWS Soul ANC Plus earbuds securely placed within their charging case, ready for use or charging. The case features a subtle LED indicator.



A detailed view of the left and right Billboard TWS Soul ANC Plus earbuds, highlighting their ergonomic design and in-ear tips.



The retail packaging for the Billboard TWS Soul ANC Plus headphones, showcasing the product image and key features like 49+ hours of playtime and ANC.



An illustrative image emphasizing the "Audio Freedom" provided by the Billboard TWS Soul ANC Plus, highlighting its long battery life for extended listening.



This image highlights the noise cancellation capabilities of the Billboard TWS Soul ANC Plus, ensuring an undisturbed listening experience.



An image illustrating the IPX5 water resistance of the Billboard TWS Soul ANC Plus, making them suitable for various activities and environments.

Setup

1. Initial Charging

1. Before first use, fully charge the charging case and earbuds.
2. Connect the USB Type-C charging cable to the charging port on the case and the other end to a 5V/1A power adapter (not included).
3. The LED indicator on the case will show charging status. Once fully charged, the indicator will change or turn off.
4. Place the earbuds into the charging case. They will begin charging automatically.

2. Bluetooth Pairing

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode, indicated by a flashing LED on the earbuds.
3. On your device (smartphone, tablet, laptop), enable Bluetooth.
4. Search for available Bluetooth devices and select "Billboard Soul ANC Plus" from the list.
5. Once connected, a voice prompt will confirm successful pairing, and the earbud LEDs will stop flashing.
6. For subsequent uses, the earbuds will automatically connect to the last paired device when removed from the case.

Operating Instructions

Power On/Off

- **Power On:** Open the charging case lid, or long-press the touch control area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch control area on both earbuds for 5 seconds.

Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.
- **Volume Up:** Triple tap the right earbud.
- **Volume Down:** Triple tap the left earbud.

Call Management

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Long-press on either earbud for 2 seconds.

Noise Control Modes (ANC/Transparency)

- **Switch Modes:** Long-press the touch control area on the left earbud for 2 seconds to cycle through: Active Noise Cancellation (ANC) -> Transparency Mode -> Normal Mode.
- **ANC (Active Noise Cancellation):** Reduces external noise for focused listening.
- **Transparency Mode:** Allows you to hear your surroundings while listening to audio.
- **Normal Mode:** Standard audio playback without noise cancellation or transparency.

Voice Assistant

- **Activate Voice Assistant:** Long-press the touch control area on the right earbud for 2 seconds.

Maintenance

Cleaning

- Regularly clean the earbuds, eartips, and charging case with a soft, dry, lint-free cloth.
- Remove eartips and clean any earwax or debris from the earbud nozzles using a small, soft brush or cotton swab.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure the charging contacts on both the earbuds and the case are clean and dry.

Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store the device in a cool, dry place, away from extreme temperatures, humidity, and direct sunlight.

Troubleshooting

Problem	Solution
Earbuds do not power on.	Ensure the earbuds and charging case are fully charged. Place earbuds in case, close lid, then open again.
Cannot pair with device.	Ensure Bluetooth is enabled on your device. Make sure earbuds are in pairing mode (flashing LED). Forget "Billboard Soul ANC Plus" from your device's Bluetooth list and try pairing again. Ensure earbuds are within 10 meters of your device.
No sound or low volume.	Check volume levels on both the earbuds and your connected device. Ensure earbuds are properly seated in your ears. Reconnect the earbuds to your device.
ANC function not working effectively.	Ensure earbuds are properly sealed in your ear canal. Try different eartip sizes. Confirm ANC mode is activated (long-press left earbud).
One earbud has no sound.	Place both earbuds back into the charging case, close the lid, wait a few seconds, then open and try again. Ensure both earbuds are charged.

Specifications

Feature	Value

Feature	Value
Model Name	BB-E78671
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth 5.3
Noise Control	Active Noise Cancellation
Included Components	Eartips
Specific Product Uses	Music and Calls
Compatible Devices	Mobile phones, Tablets, Laptops, Smartwatches
Water Resistance Level	IPX5 (Water Resistant)
Manufacturer	Stuffactory
Special Features	Noise Cancellation
Earbud Battery Life	Up to 7 hours
Total Battery Life (with case)	Up to 40 hours (ANC ON)
Batteries Required	No (Internal rechargeable battery)
Package Dimensions	19.4 x 12.4 x 5 cm; 110 g
Brand	STF (Billboard)
Color	Black
Ear Placement	In-Ear
Form Factor	In-Ear
Impedance	32 Ohm
Sound Pressure (dBSPL)	98 dB
Power Supply	5 Vcc 1 A
Battery Capacity (Case)	400 mAh
ANC Cancellation	15 - 20 dB
Wireless Range	10 m

Feature	Value
Microphone	Yes (4 Microphones)
Connector	USB Type-C

Warranty and Support

Your Billboard TWS Soul ANC Plus Headphones come with a standard manufacturer's warranty. Please refer to the warranty card or documentation included with your purchase for specific terms and conditions, including warranty period and coverage details.
For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact the manufacturer or authorized reseller. Contact information can typically be found on the product packaging, the manufacturer's official website, or your purchase receipt.
Manufacturer: STF

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question