**NexiGo NG17QH**

# NexiGo NG17QH 4K Portable Monitor 17.3 Inch User Manual

## 1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your NexiGo NG17QH 4K Portable Monitor. Please read this manual thoroughly before using the device to ensure optimal performance and to prevent damage. Keep this manual for future reference.



Image: The NexiGo NG17QH 4K Portable Monitor, showcasing its sleek design and smart cover.

## 2. PACKAGE CONTENTS

Verify that all items listed below are included in your package. If any items are missing or damaged, please contact NexiGo customer support.

- NexiGo NG17QH 4K Portable Monitor
- Smart Cover / Stand
- USB-C to USB-C Cable
- Mini HDMI to HDMI Cable
- USB-A to USB-C Power Cable
- Power Adapter

## 3. PRODUCT OVERVIEW

Familiarize yourself with the ports and controls on your NexiGo NG17QH portable monitor.



Image: Detailed view of the monitor's ports and controls.

### Ports and Buttons:

1. **Full-Featured USB-C Port:** Used for power, video, and audio transmission with compatible devices.
2. **Mini HDMI Port:** Used for video and audio transmission with HDMI-compatible devices.
3. **Power Button:** Press and hold to power the monitor on or off. Short press to access the OSD menu.
4. **Power Indicator Light:** Indicates the monitor's power status.
5. **Multi-Function Key:** Used to navigate the OSD menu and adjust settings.
6. **OTG Interface (USB-C):** Allows connection of USB peripherals like keyboards or mice when the monitor is connected via the full-featured USB-C port.
7. **3.5mm Headphone Jack:** For connecting external audio devices.

## 4. SETUP

Follow these steps to set up your NexiGo NG17QH portable monitor.
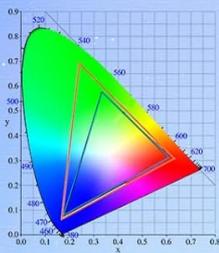
### 4.1 Powering the Monitor

- **Using a single USB-C cable (Full-Featured):** If your device (laptop, smartphone) supports full-featured USB-C output, connect the monitor to your device using the provided USB-C to USB-C cable. This single cable can provide both power and display signal.
- **Using an external power adapter:** If your device does not provide sufficient power or if you are using the Mini HDMI port, connect the provided USB-A to USB-C power cable to the monitor's full-featured USB-C port and plug the USB-A end into the power adapter, then into a wall outlet.

### 4.2 Connecting to Devices

- **Laptop/PC (USB-C):** Connect the monitor to your laptop/PC using the USB-C to USB-C cable. Ensure your laptop's USB-C port supports DisplayPort Alternate Mode.
- **Laptop/PC (HDMI):** Connect the monitor to your laptop/PC using the Mini HDMI to HDMI cable. Ensure the monitor is powered externally via the USB-C power cable.
- **Gaming Consoles (PS5, Xbox, Switch):** Connect the monitor to your console using the Mini HDMI to HDMI cable. Ensure the monitor is powered externally via the USB-C power cable.
- **Smartphone:** Connect the monitor to your smartphone using the USB-C to USB-C cable. Ensure your smartphone's USB-C port supports video output.

# 100% Adobe RGB Color Space

### Provides exceptional details and vibrant colors

100%sRGB

100%Adobe RGB

Others ——— NexiGo

The Adobe RGB color space improves the range of colors that you see on screen, giving you more detail and vibrancy in every frame.

Image: The portable monitor connected to a laptop, demonstrating an extended display setup.

Image: The portable monitor connected to a smartphone, displaying content.

## 4.3 VESA Mounting

The monitor is compatible with VESA mounts (75x75mm). To mount the monitor, remove the smart cover and attach it to a compatible VESA arm or wall mount using appropriate screws (not included).

# Designed to Improve Your Productivity



Image: The monitor mounted on a VESA-compatible desk arm.

## 5. OPERATING THE MONITOR

### 5.1 Power On/Off

Press and hold the **Power Button** for approximately 3 seconds to turn the monitor on or off.

### 5.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various display settings. Short press the **Power Button** to open the OSD menu. Use the **Multi-Function Key** to navigate and select options.

- **Up/Down:** Move the Multi-Function Key up or down to navigate through menu options.
- **Enter:** Press the Multi-Function Key inward to select an option or confirm a setting.
- **Exit:** Press the Power Button to exit the current menu or the OSD.

### 5.3 Display Settings

- **Brightness/Contrast:** Adjust the overall luminance and contrast of the display.

- **Color Settings:** Modify color temperature, hue, and saturation.
- **HDR Mode:** Enable or disable High Dynamic Range for enhanced visual quality with compatible content.
- **FreeSync:** Enable FreeSync for smoother gaming experiences by synchronizing the monitor's refresh rate with your GPU's frame rate.
- **Aspect Ratio:** Adjust the display aspect ratio (e.g., 16:9, 4:3).

## 5.4 Audio Settings

Adjust the volume of the built-in dual speakers or connected headphones through the OSD menu.

## 6. MAINTENANCE

- **Cleaning the Screen:** Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- **Cleaning the Casing:** Wipe the monitor casing with a soft, dry cloth. Avoid using harsh chemicals or solvents.
- **Storage:** When not in use, store the monitor in a cool, dry place, preferably in its original packaging or smart cover to protect it from dust and scratches.
- **Avoid Extreme Conditions:** Do not expose the monitor to extreme temperatures, humidity, or direct sunlight.

## 7. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following table for common problems and solutions.

| Problem | Possible Cause | Solution |
|---|---|---|
| No display / "No Signal" message | Incorrect cable connection, insufficient power, incorrect input source. | Ensure cables are securely connected. Verify external power is supplied if needed. Check the input source setting in the OSD menu. |
| Monitor does not power on | No power supply, faulty cable. | Ensure the power adapter is connected and working. Try a different USB-C cable or power source. |
| Flickering screen | Faulty cable, unstable power, incompatible resolution/refresh rate. | Replace the cable. Ensure stable power. Adjust the display resolution or refresh rate on your connected device. |
| No audio | Volume too low, incorrect audio output setting, faulty cable. | Increase volume via OSD or connected device. Ensure the monitor is selected as the audio output device on your source. Check cable connections. |
| OTG port not working | Monitor not powered via full-featured USB-C, device incompatibility. | Ensure the monitor is connected to a device via the full-featured USB-C port that supports OTG functionality. |

## 8. SPECIFICATIONS

Detailed technical specifications for the NexiGo NG17QH 4K Portable Monitor.

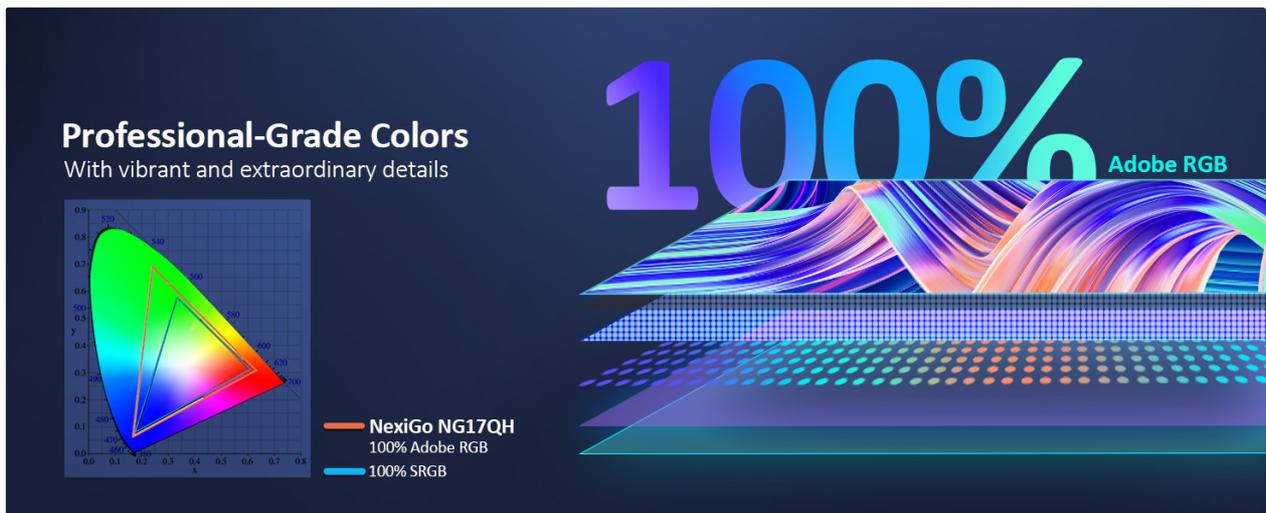| Feature | Specification |
| --- | --- |
| Model Number | NG17QH |
| Screen Size | 17.3 Inches |
| Resolution | 3840 x 2160 (4K UHD) |
| Panel Type | IPS |
| Brightness | 400 cd/m² |
| Color Gamut | 100% Adobe RGB |
| Aspect Ratio | 16:9 |
| Viewing Angle | 178° |
| Features | FreeSync, HDR, Eye Care Screen |
| Speakers | Dual Built-in Speakers |
| Connectivity | Full-Featured USB-C (x1), Mini HDMI (x1), OTG USB-C (x1), 3.5mm Audio Jack (x1) |
| VESA Compatibility | 75 x 75 mm |
| Product Dimensions | 16.1 x 10.12 x 0.55 inches |
| Item Weight | 6.39 pounds |



Image: Visual comparison of 1080p, 2K, and 4K resolutions, demonstrating the clarity of the 4K display.

Image: A visual representation of 100% Adobe RGB color space coverage, indicating vibrant and detailed color reproduction.

## 9. WARRANTY AND SUPPORT

Your NexiGo NG17QH Portable Monitor comes with a manufacturer's warranty. For detailed warranty information, product registration, or technical support, please visit the official NexiGo website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

**NexiGo Official Website:** www.nexigo.com