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## Loccess Smart lock box

# Loccess Fingerprint Smart Key Lock Box User Manual

Model: Smart lock box

## INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Loccess Fingerprint Smart Key Lock Box. This device offers multiple unlocking methods including fingerprint, Bluetooth via mobile application, and remote access with a WiFi gateway, designed for secure key storage and access management.

## WHAT'S IN THE Box

Carefully unpack the contents and ensure all items are present. Refer to the image and video below for a visual guide to the package contents.

### Can be used in multiple occasions



Airbnb



Store Keys for Cleans



Unable to open the door by yourself for some reason

Image: Overview of the Loccess Smart Key Lock Box package contents.

Your browser does not support the video tag.

Video: Unboxing the Loccess Smart Key Lock Box, showing all included components.

- 1 x Loccess Smart Key Lock Box
- 1 x WiFi Gateway

- 1 x Charge Cable (USB-C)
- 1 x User Manual
- 1 x Drill Template
- 4 x Mounting Screws
- 2 x Backup Keys

## SETUP

Follow these steps to set up your Smart Key Lock Box for first-time use.

### 1. App Download and Installation

1. Download the official mobile application (e.g., Tuya Smart or Smart Life) from your device's app store (iOS/Android).
2. Register or log in to your account.

### 2. Device Pairing (Bluetooth)

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the app and select to add a new device.
3. Follow the on-screen instructions to pair the lock box via Bluetooth. This enables basic functions directly from your phone when in close proximity.

### 3. WiFi Gateway Connection (for Remote Access)

To enable remote control and access logs from anywhere, connect the WiFi Gateway.



Image: Connection schematic illustrating how the lock box, gateway, and mobile devices interact.

1. Plug in the WiFi Gateway near your home router.
2. In the app, add the Gateway as a new device.
3. Connect the lock box to the Gateway through the app. This establishes a bridge for remote communication.

## 4. Fingerprint Registration

1. Access the fingerprint management section within the app.
2. Follow the prompts to register your fingerprints. You may need to place your finger on the sensor multiple times from different angles for accurate registration.

## 5. Installation

The lock box can be mounted using the provided screws and drill template. Ensure it is installed in a secure location, protected from direct harsh weather conditions if possible, despite its weatherproof design.

# OPERATING INSTRUCTIONS

The Loccess Smart Key Lock Box offers multiple convenient ways to unlock.

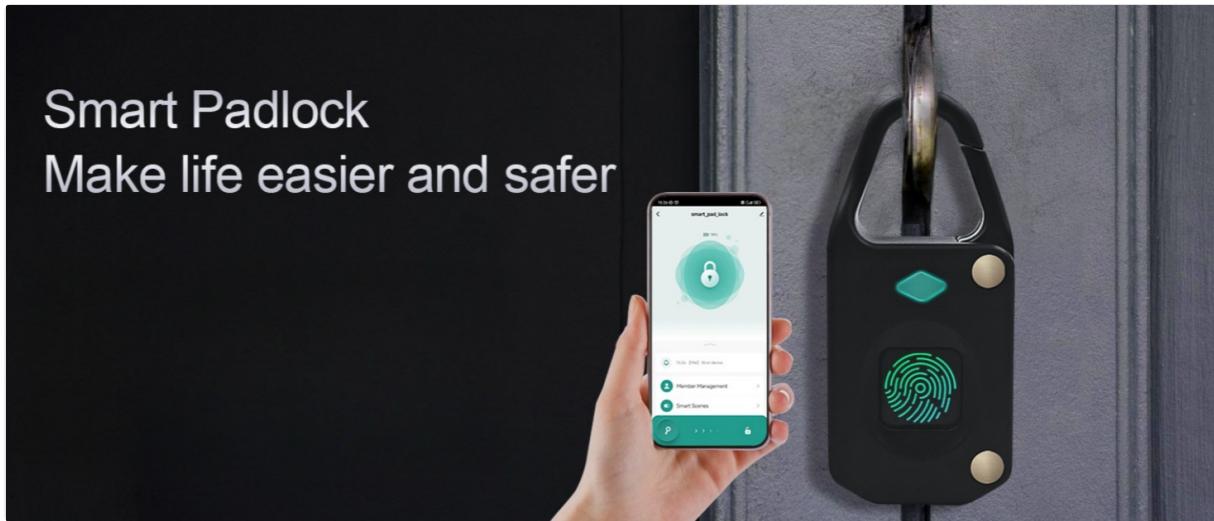


Image: Visual representation of fingerprint and Bluetooth app unlocking methods.

### 1. Fingerprint Unlocking

1. Place your registered finger on the fingerprint sensor.
2. The lock box will unlock if the fingerprint is recognized.

## More convenient unlocking method



Image: Demonstrating fingerprint unlocking on the device.

### 2. Bluetooth App Unlocking

1. Ensure your smartphone is within Bluetooth range of the lock box.
2. Open the mobile application.
3. Tap the unlock icon within the app to open the lock box.

### 3. Remote Unlocking (via Gateway)

With the WiFi Gateway connected, you can unlock the box from any location with internet access.

LOCCESS

Image: Illustrating remote unlocking capabilities from different locations.

1. Open the mobile application on your smartphone.
2. Select the lock box and tap the unlock icon. The command will be sent via the WiFi Gateway.

## 4. Checking Operation Logs

The app records all unlocking activities, providing a history of who accessed the lock box and when.



Image: Screenshot of the app's operation log feature.

1. Navigate to the 'Logs' or 'History' section within the mobile application.
2. View the detailed records of all unlocking events.

## MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your lock box.

- **Battery Replacement:** The lock box requires batteries for operation. Replace them when the low battery indicator appears in the app or on the device.
- **Emergency Power:** In case of complete battery depletion, use the provided charge cable with a power bank to temporarily power the lock box via the emergency power port.



Image: Location of the emergency power port and indicator light.

- **Cleaning:** Wipe the device with a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Weather Protection:** The lock box features IP65 waterproof protection, making it suitable for outdoor use. However, prolonged exposure to extreme weather conditions should be minimized to extend its lifespan.



Image: The lock box demonstrating its weatherproof capabilities.

## TROUBLESHOOTING

If you encounter issues with your Loccess Smart Key Lock Box, refer to the following common solutions:

- **Device not responding:** Check battery levels. Use the emergency power port if batteries are completely drained.
- **Fingerprint not recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if recognition issues persist.
- **App connection issues:** Ensure Bluetooth is on and you are within range for direct connection. For remote access, verify the WiFi Gateway is powered on and connected to your home network.
- **Remote access not working:** Confirm the WiFi Gateway is properly set up and connected to both the internet and the lock box. Check your home WiFi signal strength.
- **Lock box not opening:** Verify the correct unlocking method is being used. If using a backup key, ensure it is inserted correctly.

For persistent issues, please contact customer support.

## SPECIFICATIONS

Feature	Detail
Brand	Loccess
Model Name	Smart lock box
Special Feature	Fingerprint
Lock Type	Combination Lock
Item Dimensions (L x W x H)	6 x 3 x 2 inches
Material	Metal
Color	Black
Item Weight	1.61 pounds (0.73 Kilograms)
Control Method	Remote
Connectivity Protocol	Bluetooth
Controller Type	Android, iOS
Smart Home Compatibility	Smart Home Compatible
Batteries Required?	Yes

## WARRANTY AND SUPPORT

Loccess provides quality assurance for its products. If you experience any missing or damaged parts upon arrival, or if the product incurs non-human damage within one year of purchase, please contact us for a replacement.

Our engineers are available 24 hours online to answer any questions you may have regarding the use of the product. For support, please refer to the contact information provided with your purchase or visit the official Loccess website.