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Proscenic P13

Proscenic P13 Cordless Stick Vacuum Cleaner User Manual

Model: P13

1. Important Safety Instructions

Please read all instructions carefully before using this appliance and retain them for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- This appliance is intended for household use only. Do not use outdoors or on wet surfaces.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without the dust cup and/or filters in place.
- Turn off the appliance before connecting or disconnecting the motorized brush, extension tube, or other accessories.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not handle the charger or appliance with wet hands.
- If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Exercise extra care when cleaning on stairs.
- Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing the appliance.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

2. Product Overview

The Proscenic P13 Cordless Stick Vacuum Cleaner is designed for efficient cleaning of various surfaces, featuring powerful suction and versatile attachments.



Image: The Proscenic P13 Cordless Stick Vacuum Cleaner shown with its main body, extension tube, floor brush, 2-in-1 dusting brush, crevice tool, and filters.

Package Contents:

- Main Body
- Telescopic Tube

- Floor Brush with Vertect™ LED
- 2-in-1 Dusting Brush
- Crevice Tool
- Power Adapter
- Wall Mount
- Battery Pack (pre-installed or separate)
- HEPA Filters (pre-installed and spare)
- User Manual

Key Features:

- **Powerful Suction:** Equipped with a 400W brushless motor, providing up to 35 kPa suction power for effective cleaning on various surfaces.
- **Anti-Tangle Brush Roll:** Designed to reduce hair entanglement, improving cleaning efficiency and reducing maintenance.
- **Vertect™ LED Light:** Green LED lights on the floor brush illuminate dust and debris, making hidden dirt visible.
- **Smart LED Touch Screen:** Displays battery countdown, suction mode, dustbin full status, and error alarms. Allows touch control to change suction modes.
- **Removable Battery:** 2500 mAh battery offers up to 45 minutes of runtime. Can be charged while installed or separately.
- **Versatile Cleaning:** Multiple attachments for floors, walls, electronics, pet hair, and tight spaces.

3. Setup and Assembly

3.1 Assembling the Vacuum Cleaner

1. Insert the telescopic tube into the main body until it clicks securely into place.
2. Attach the floor brush to the other end of the telescopic tube, ensuring it clicks into place.
3. For handheld use, attach desired accessories (2-in-1 dusting brush or crevice tool) directly to the main body.

3.2 Charging the Battery

Before first use, fully charge the battery. The battery can be charged in three ways:

- **Direct Charging:** Connect the power adapter directly to the charging port on the main body.
- **Separate Charging:** Remove the battery pack from the main body and connect the power adapter directly to the battery pack.
- **Wall Mount Charging:** Install the wall mount (see 3.3 Wall Mount Installation), place the vacuum cleaner on it, and connect the power adapter to the wall mount's charging port.

A full charge typically takes 4 to 5 hours. The LED display will indicate the charging status and battery level.

3.3 Wall Mount Installation

The wall mount provides a convenient storage and charging solution.

1. Choose a suitable location near a power outlet, ensuring it is at an appropriate height for easy access.
2. Mark the drilling points on the wall using the wall mount as a template.
3. Drill holes and insert wall plugs (if necessary for your wall type).
4. Secure the wall mount to the wall with screws.

5. Connect the power adapter to the wall mount's charging port.

4. Operating Instructions

4.1 Power On/Off and Suction Modes

1. Press the power button on the main body to turn the vacuum cleaner on. It will start in the default suction mode.
2. To change suction modes, touch the corresponding icon on the LED display. There are typically 3-4 suction levels available.
3. Press the power button again to turn the vacuum cleaner off.

4.2 Using Attachments

- **Floor Brush:** Ideal for cleaning hard floors and carpets. The Vertect™ LED lights will activate automatically to highlight dust. The brush head can rotate 0° to 180° horizontally and 0° to 90° vertically for maneuverability.
- **2-in-1 Dusting Brush:** Use the brush bristles for delicate surfaces like keyboards or curtains, or retract the bristles for wider suction on upholstery.
- **Crevice Tool:** Perfect for reaching narrow gaps, corners, and edges, such as between sofa cushions or car seats.

5. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your Proscenic P13 vacuum cleaner.

5.1 Emptying the Dustbin

Empty the dustbin when the 'dustbin full' indicator appears on the LED display or when debris reaches the MAX fill line.

1. Ensure the vacuum cleaner is turned off.
2. Locate the dustbin release button, usually near the main body.
3. Press the button to open the dustbin flap and empty contents into a trash bin.
4. Close the dustbin flap securely until it clicks.

5.2 Cleaning Filters

The Proscenic P13 uses HEPA filters. Clean them regularly to maintain suction power.

1. Turn off the vacuum cleaner and remove the dustbin.
2. Remove the pre-motor filter (usually a foam and felt filter) and the post-motor HEPA filter.
3. Tap the filters gently over a trash bin to remove loose dust.
4. Rinse the filters under cold running water until the water runs clear. Do not use detergent.
5. Allow filters to air dry completely for at least 24 hours before reinserting them. Do not use a hairdryer or other heating devices.
6. Replace filters every 3-6 months, depending on usage.

5.3 Cleaning the Brush Roll

Periodically check the brush roll for tangled hair or debris.

1. Ensure the vacuum cleaner is off and disconnected from power.
2. Detach the floor brush from the telescopic tube.

3. Locate the brush roll release mechanism (refer to diagrams in the full manual if available).
4. Remove the brush roll.
5. Use scissors or a cleaning tool to cut and remove any tangled hair or fibers.
6. Clean any debris from the brush roll housing.
7. Reinsert the brush roll and secure it in place.

5.4 Battery Care

- Store the vacuum cleaner and battery in a cool, dry place.
- Avoid exposing the battery to extreme temperatures.
- If storing for an extended period, charge the battery to approximately 50% and recharge every 3-6 months.

6. Troubleshooting

If you encounter issues, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum cleaner does not turn on.	Battery is not charged or not properly installed.	Ensure battery is fully charged and correctly inserted.
Weak suction power.	Dustbin is full; Filters are clogged; Obstruction in nozzle/tube/brush roll.	Empty dustbin; Clean or replace filters; Check for and remove any blockages.
Brush roll not spinning.	Obstruction in brush roll; Brush roll not properly installed.	Remove and clean brush roll; Ensure brush roll is correctly reinstalled.
Battery not charging.	Power adapter not connected; Faulty adapter or battery.	Ensure power adapter is securely connected to both the vacuum/battery and the power outlet; Contact customer support if issue persists.

7. Specifications

Feature	Detail
Brand	Proscenic
Model Number	P13
Color	Grey
Dimensions (L x W x H)	245 x 238 x 1220 cm
Item Weight	1.9 Kilograms

Feature	Detail
Dustbin Capacity	1.2 Liters
Power	550 Watts (Motor: 400W)
Voltage	25.2 Volts
Suction Power	35 kPa
Number of Speeds	4
Noise Level	65 dB
Runtime	Up to 45 minutes
Filter Type	HEPA Filter
Power Source	Battery Powered (1 Lithium-ion battery included)
Special Features	400W Brushless Motor, 35K pa Powerful Suction, Upgraded Anti-Tangle Brush Roll, 45 Mins Runtime, LED Headlight with Vertect™ Light

8. Warranty and Support

Proscenic offers comprehensive customer support for your P13 vacuum cleaner.

- **Warranty:** A 2-year warranty is provided for this product.
- **Customer Service:** 7x24 hours professional after-sales service is available.
- **Support Channels:** Assistance is available via live chat and emails in multiple languages.
- **Repair Services:** A European repair depot is available for service needs.
- **Contact:** For any questions during use, please contact service-fr@proscenic.com.

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