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Model: WW11DG6B85LK

INTRODUCTION

Welcome to the user manual for your new Samsung WW11DG6B85LK Front-Load Washing Machine. This manual provides essential information for the safe and efficient operation, installation, maintenance, and troubleshooting of your appliance. Please read this manual thoroughly before using the washing machine and keep it for future reference.

SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury when using your appliance, follow basic precautions, including the following:

- **Electrical Safety:** Ensure the washing machine is connected to a properly grounded outlet. Do not use extension cords. Unplug the appliance before cleaning or performing any maintenance.
- **Water Supply:** Connect the water inlet hoses securely to prevent leaks. Check for leaks periodically.
- **Children and Pets:** Keep children and pets away from the appliance during operation. Do not allow children to play on or in the washing machine.
- **Flammable Materials:** Do not wash items that have been soiled with flammable substances (e.g., cooking oil, gasoline, dry-cleaning solvents).
- **Installation:** Install the washing machine on a firm, level floor. Ensure adequate clearance around the appliance for ventilation.
- **Damage:** Do not operate the appliance if it is damaged, malfunctioning, or has a damaged power cord. Contact authorized service personnel.

PRODUCT OVERVIEW

The Samsung WW11DG6B85LK washing machine is designed for efficient and effective laundry care, incorporating several advanced features:

- **Auto Dispense System:** Automatically dispenses the correct amount of liquid detergent and softener for up to one

month of washing, preventing overdosing. It also notifies you via smartphone when levels are low.

- **AI Wash:** Utilizes advanced sensing technology to detect fabric weight, softness, and soil level, optimizing water, detergent, soaking, rinsing, and spinning times for deep cleaning without fabric damage.
- **Less Microfiber Cycle:** A specialized wash cycle developed in collaboration with Patagonia and Ocean Wise Plastics Lab, designed to reduce microfiber release by up to 54%, contributing to ocean health.
- **Super Speed:** Cleans clothes thoroughly in just 39 minutes for daily loads, using Speed Spray for efficient rinsing and increased spin speed.
- **Steam Function:** Provides hygienic and deep cleaning through steam, effectively sanitizing garments.



Figure 1: Front view of the Samsung WW11DG6B85LK Washing Machine. This image displays the front of the Samsung WW11DG6B85LK washing machine. It features a white body with a black control panel at the top, a central black-rimmed door for the drum, and a small access panel at the bottom right.

SETUP

Unpacking and Placement

- Remove all packaging materials, including the shipping bolts from the rear of the machine. Keep the bolts for future transport.
- Place the washing machine on a solid, level surface. Adjust the leveling feet to ensure the machine is stable and does not rock.
- Ensure there is adequate space around the machine for ventilation and maintenance.

Water and Drain Connections

- Connect the hot and cold water inlet hoses to the corresponding valves on the wall and the back of the washing machine. Tighten connections securely to prevent leaks.
- Insert the drain hose into a standpipe or laundry tub, ensuring it is properly secured to prevent dislodging during operation.

Power Connection

- Plug the power cord into a grounded electrical outlet. Do not use an adapter or extension cord.

Initial Use

- Before washing clothes, run an empty cycle with a small amount of detergent to clean the drum and remove any manufacturing residues.

OPERATING INSTRUCTIONS

Loading Laundry

- Sort laundry by fabric type, color, and soil level.
- Open the door and load items loosely into the drum. Do not overload the machine.
- Close the door firmly.

Adding Detergent and Softener

- **Auto Dispense:** For liquid detergent and softener, fill the Auto Dispense compartments. The machine will automatically dispense the correct amount.
- **Manual Dispense:** For powder detergent or special detergents (e.g., for wool/silk), use the manual dispenser compartment.

Selecting a Wash Cycle

- Turn the cycle selector knob to choose the desired wash program (e.g., Cotton, Synthetics, Delicates, Super Speed, Less Microfiber, Steam).
- The AI Wash feature will automatically optimize settings based on the load.

Adjusting Options

- Use the control panel buttons to adjust temperature, spin speed, rinse count, or add specific options like pre-wash or extra rinse, if available for the selected cycle.
- Press the Start/Pause button to begin the cycle.

MAINTENANCE

Cleaning the Detergent Drawer

- Regularly remove and clean the detergent drawer to prevent residue buildup. Rinse with warm water and a soft brush.

Cleaning the Drum

- Use the "Drum Clean" or "Eco Drum Clean" cycle (if available) periodically to remove bacteria and odors.
- Wipe the rubber gasket around the door opening after each wash to prevent mold and mildew.

Cleaning the Drain Filter

- Locate the drain filter access panel (usually at the bottom front of the machine).
- Place a shallow pan underneath to catch any residual water.
- Carefully open the filter cover, unscrew the filter, and remove any lint or debris. Clean the filter under running water.
- Reinsert and secure the filter and cover.

Exterior Care

- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners.

TROUBLESHOOTING

Before contacting service, review the following common issues and solutions:

- **Machine does not start:** Ensure the power cord is plugged in, the door is fully closed, and the Start/Pause button has been pressed. Check if a circuit breaker has tripped.
- **No water filling:** Check if the water taps are fully open and the water inlet hoses are not kinked or blocked.
- **Water not draining:** Inspect the drain hose for kinks or blockages. Clean the drain filter.
- **Excessive vibration/noise:** Ensure the machine is level and all shipping bolts have been removed. Distribute the laundry evenly inside the drum.
- **Error codes:** Refer to the display for any error codes. Consult the full Samsung support website or contact customer service for specific error code interpretations.

SPECIFICATIONS

Feature	Detail
Brand	Samsung
Model Number	WW11DG6B85LK
Capacity	11 Kilograms
Spin Speed	1400 rpm
Dimensions (L x W x H)	60 x 67 x 89 cm
Weight	72 Kilograms
Installation Type	Freestanding
Special Features	Delayed start, AI Wash, Auto Dispense, Less Microfiber Cycle, Super Speed, Steam
Color	White
Loading Type	Front-load
Energy Efficiency Rating	A

WARRANTY AND SUPPORT

Your Samsung WW11DG6B85LK Washing Machine is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including the duration and coverage details.

For technical assistance, service requests, or to purchase genuine Samsung spare parts, please contact Samsung Customer Service. You can find contact information on the official Samsung website or in your warranty documentation. When contacting support, please have your model number (WW11DG6B85LK) and serial number ready.

Online Resources: For additional support, FAQs, and software updates, visit the official Samsung support website.