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KOCASO D3890

KOCASO 2000W Electric Double Burner Coil Stove - Model D3890 User Manual

1. INTRODUCTION

Thank you for choosing the KOCASO 2000W Electric Double Burner Coil Stove, Model D3890. This portable hot plate is designed for efficient and versatile cooking, suitable for various environments from home kitchens to RVs and camping trips. This manual provides essential information for safe operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your appliance.



The KOCASO 2000W Electric Double Burner Coil Stove in use, demonstrating its dual cooking capability with two pots. Key features like dual burning plates, 5 temperature levels, fast heating, and anti-skid feet are highlighted.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons. Read all instructions carefully before using this appliance.

- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.

- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'OFF', then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Ensure the appliance is placed on a stable, heat-resistant surface with adequate ventilation.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x KOCASO Double Coil Burner
- 1 x Cord Adapter
- Bottom Feet Pad (pre-installed)
- User Manual (this document)

4. PRODUCT FEATURES

Rapid and Uniform Heating

This appliance features two 6-inch coil heating elements with a total robust capacity of 2000W (1000W per burner). This design ensures swift heating and uniform cooking, eliminating uneven temperature areas. You can simultaneously use one burner for warming a teapot and the other for cooking soup, significantly reducing overall cooking time.

5 Power Levels

Powered by 1000W per plate, heat up fast and efficiently
Dual plates allow you to use both sides simultaneously



A woman preparing food in a kitchen with the KOCASO double burner hot plate, illustrating its dual functionality and 1000W power per plate for efficient cooking.

5 Intensity Settings

The device offers a temperature range adjustable from 302°F (150°C) to 1022°F (550°C) across five distinct settings. This flexibility caters to a wide variety of cooking requirements, from boiling water and warming sauces to preparing soups, frying steak, making pasta, grilling cheese, or cooking vegetables. Each burner is equipped with independently adjustable thermostat controls and indicator lights for user-friendly operation.

5 Power Levels

1-5 Heating temperature adjustment to meet your daily cooking needs

Thermostat controls and indicator lights for convenient operation

The indicator light will extinguish when the heating plate reaches the setting temperature, when it is lower than the temperature you set, the light will be on, cycled and automatically insulated.



Keep Warm

302°F-500°F

Low Temp: 1-2 Power



Stir Fry

698°F-842°F

Middle Temp: 3-4 Power



Deep Fry

Up to 1022°F

High Temp: 5th Power



Close-up of the KOCASO double burner hot plate showing the temperature control knob and examples of cooking tasks for each power level: Keep Warm (Low Temp: 1-2 Power), Stir Fry (Middle Temp: 3-4 Power), and Deep Fry (High Temp: 5th Power).

Secure Operation & Simple Maintenance

The indicator light on the front panel will turn off when the device reaches your selected temperature, and will illuminate again if the temperature drops below the set point, indicating automatic temperature maintenance. For cleaning, ensure the device is fully cooled and unplugged. Wipe down non-electrical components with a damp sponge or a slightly wet cloth.

Extensive Compatibility

This burner is compatible with all types of flat-bottomed cooking vessels, including frying pans, woks, and stovetop teapots made from materials such as aluminum, stainless steel, iron, or glass. Please note that heating ceramic pots on this device may occur at a slower pace.

Compatible With Most Cookware

Fit cookware as large as 6in diameter and as heavy as 11lbs



Frying Pan



Steak Pan



Aluminum Pot



Cast Iron Pan



Wok



Stainless Steel Pot



Glass Pot



Tea Pot



An illustration of various cookware types compatible with the KOCASO double burner, including frying pans, woks, and pots made from aluminum, stainless steel, iron, or glass. It also shows a warning against using cookware with convex, concave, or uneven bottoms.

Space-Saving Configuration

Equipped with non-slip rubber feet, this hot plate remains securely positioned during operation. Its stainless steel body is designed for durability. The compact size enhances portability, making it an ideal choice for college dormitories, small living spaces, recreational vehicles (RVs), caravans, road trips, and camping.



Home & Travel



A collage of images showcasing the KOCASO double burner being used in diverse environments such as a home kitchen, an RV, during travel, and while camping, emphasizing its versatility and portability.

5. SETUP

1. **Unpack:** Carefully remove the hot plate and all accessories from the packaging. Retain packaging for future storage or transport.
2. **Placement:** Place the hot plate on a dry, level, heat-resistant surface. Ensure there is sufficient space around the appliance for proper ventilation (at least 4 inches from walls or other appliances). Do not place it on or near flammable materials.
3. **Power Connection:** Ensure the power cord is securely connected to the hot plate and then plug it into a standard 120V AC electrical outlet. Ensure the outlet is properly grounded.
4. **Initial Use:** During the first use, a small amount of smoke or odor may be emitted. This is normal and will dissipate quickly as protective coatings burn off. Operate the burner on the highest setting for approximately 5-10 minutes during initial use in a well-ventilated area.



The KOCASO double burner hot plate positioned on a countertop in a kitchen, ready for use.

6. OPERATING INSTRUCTIONS

Using the Burners

1. Place your flat-bottomed cookware securely on the desired coil heating element.
2. Turn the corresponding control knob clockwise from the 'OFF' position to your desired temperature setting (1-5).
3. The red indicator light for that burner will illuminate, indicating that the heating element is active.
4. Once the set temperature is reached, the indicator light will turn off. It will cycle on and off to maintain the selected temperature.
5. Adjust the knob as needed for different cooking requirements.
6. After cooking, turn the control knob counter-clockwise back to the 'OFF' position. The indicator light will turn off.
7. Allow the appliance to cool completely before cleaning or storing.



A close-up view of the control knob and the illuminated indicator light on the KOCASO double burner, demonstrating its simple operation.

Official Product Video

Your browser does not support the video tag.

This official product video demonstrates the features and practical use of the KOCASO 2000W Electric Double Burner, including temperature control, simultaneous cooking, and easy cleaning procedures.

7. MAINTENANCE AND CLEANING

Proper maintenance ensures the longevity and safe operation of your KOCASO Electric Double Burner.

1. **Always Unplug:** Before cleaning, ensure the hot plate is unplugged from the power outlet and has completely cooled down.
2. **Clean Surfaces:** Use a damp sponge or a slightly wet cloth to wipe down the non-electrical components, such as the stainless steel body and drip pans. Do not use abrasive cleaners, steel wool, or scouring pads, as these can scratch the surface.
3. **Coil Elements:** The coil elements are not designed to be removed for cleaning. If food spills onto the coils, allow them to cool, then gently wipe with a damp cloth. For stubborn stains, a non-abrasive brush can be used carefully. Ensure the coils are completely dry before next use.
4. **Drip Pans:** The drip pans under the coils can be removed for more thorough cleaning if necessary. Wash them with warm, soapy water, rinse, and dry thoroughly before replacing.
5. **Do Not Immerse:** Never immerse the entire appliance, cord, or plug in water or any other liquid.
6. **Storage:** Store the appliance in a dry place when not in use. Its compact size allows for easy storage in cabinets or drawers.



A close-up view of the non-slip rubber feet on the KOCASO double burner, which provide stability during cooking and protect surfaces.

8. TROUBLESHOOTING

If you encounter issues with your KOCASO Electric Double Burner, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power outlet malfunction; control knob not set.	Ensure the appliance is securely plugged into a working outlet. Turn the control knob to a setting other than 'OFF'. Check the circuit breaker.

Problem	Possible Cause	Solution
Food cooks unevenly.	Cookware not flat; incorrect temperature setting; insufficient preheating.	Use flat-bottomed cookware. Adjust temperature setting as needed. Allow the burner to preheat for a few minutes until the indicator light cycles off.
Indicator light does not illuminate.	Burner not active; temperature reached.	Ensure the control knob is turned to an active setting. If the light is off, it may indicate the burner has reached the set temperature and is maintaining it. If no heat is produced, refer to 'Appliance does not turn on'.
Smoke or odor during initial use.	Protective coating burning off.	This is normal for first use. Ensure good ventilation. It will dissipate after a few minutes.

If the problem persists after attempting these solutions, please contact KOCASO customer support for further assistance.

9. SPECIFICATIONS

Detailed technical specifications for the KOCASO D3890 Electric Double Burner Coil Stove:

Feature	Detail
Brand	KOCASO
Model Number	D3890
Power Source	Electric
Wattage	2000 watts (1000W per burner)
Heating Elements	2 (6-inch coil burners)
Controls Type	Button (Rotary Knobs)
Temperature Settings	5 levels (302°F to 1022°F)
Material	Stainless Steel
Color	Black
Product Dimensions	17.51"D x 9.45"W x 2.52"H
Item Weight	2.6 Pounds
UPC	717971958420
Special Feature	Electric Stovetop Compatible, Non-Slip Rubber Feet

10. WARRANTY AND SUPPORT

For warranty information, product support, or any inquiries not covered in this manual, please contact KOCASO customer service directly. Refer to the contact information provided with your purchase or visit

the official KOCASO website.