

[Manuals.plus](#) /

› [CHUWI](#) /

› CHUWI Hi10 Max 2-in-1 Tablet PC User Manual

CHUWI Hi10 Max

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Model: Hi10 Max

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your CHUWI Hi10 Max 2-in-1 Tablet PC. Please read this manual thoroughly before using the device and retain it for future reference.

The CHUWI Hi10 Max is a versatile 2-in-1 tablet PC designed for productivity and entertainment, featuring a 13-inch 3K IPS display, Intel N150 processor, 12GB RAM, and 512GB SSD, running on Windows 11 Home.



Image: CHUWI Hi10 Max 2-in-1 Tablet PC in tablet mode.

2. PRODUCT OVERVIEW

2.1 Package Contents

- CHUWI Hi10 Max Tablet PC x 1
- Power Adapter x 1
- User Manual (Japanese) x 1

Note: The keyboard and stylus are sold separately and are not included in the standard package.

2.2 Device Layout and Ports

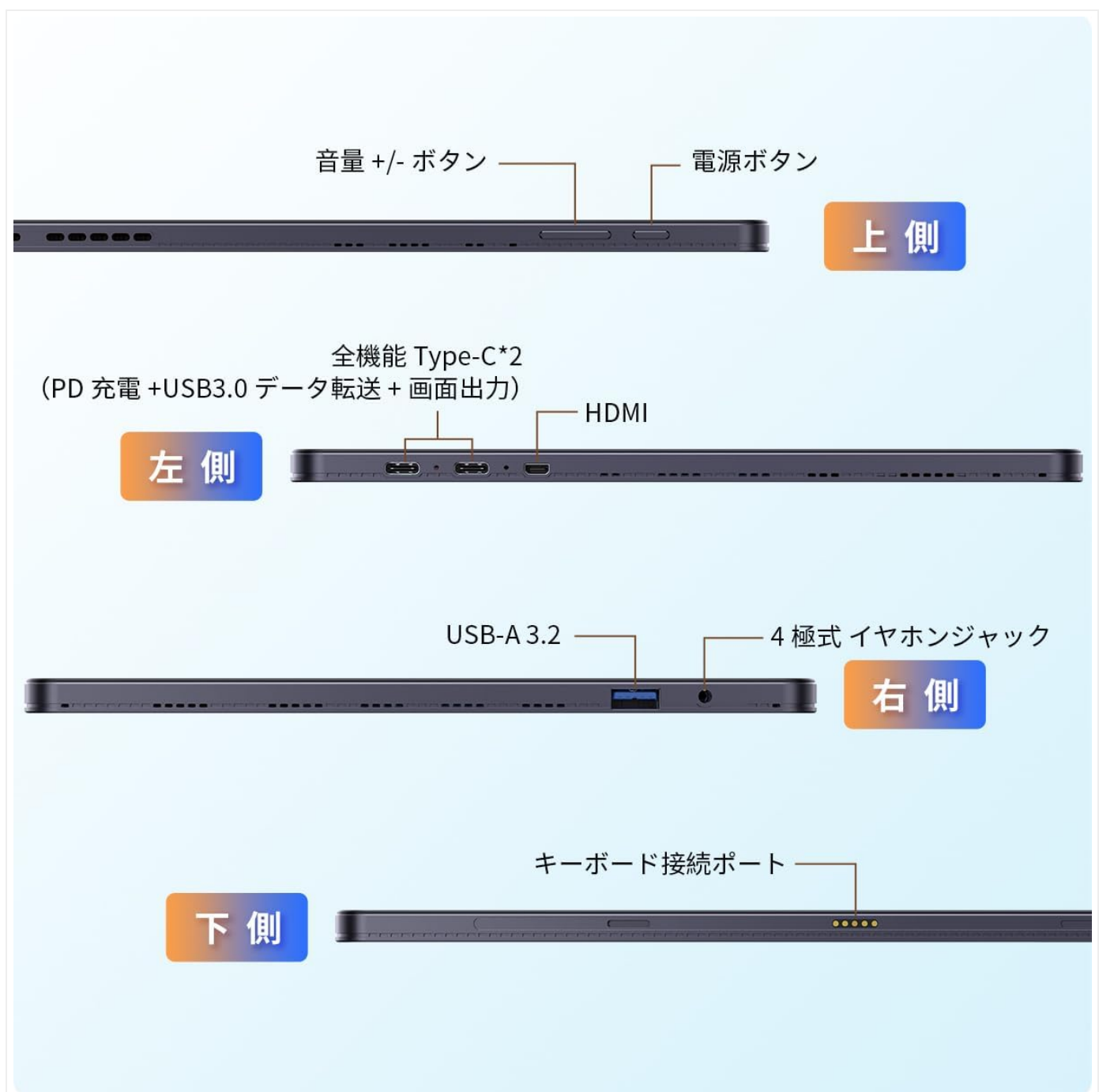


Image: Diagram showing the ports and buttons on the CHUWI Hi10 Max.

- **Top Side:** Volume +/- buttons, Power button.
- **Left Side:** 2x Full-function Type-C ports (support PD charging, USB 3.0 data transfer, and video output), HDMI port.
- **Right Side:** USB-A 3.2 port, 3.5mm audio jack.
- **Bottom Side:** Keyboard connection port.
- **Cameras:** Front camera (5MP), Rear camera (8MP).

3. SETUP

3.1 Initial Charging

Before first use, connect the included power adapter to the DC power input or one of the full-function Type-C ports on your tablet and a power outlet. Allow the device to charge fully. The charging indicator light will show the charging status.

3.2 Power On/Off

- **To Power On:** Press and hold the Power button located on the top side until the screen lights up.
- **To Power Off:** Press and hold the Power button, then select "Shut down" from the on-screen options. Alternatively, go to Start Menu > Power > Shut down.
- **To Restart:** Go to Start Menu > Power > Restart.

3.3 Initial Windows 11 Setup

Upon first power-on, you will be guided through the Windows 11 setup process. Follow the on-screen instructions to:

- Select your region and keyboard layout.
- Connect to a Wi-Fi network.
- Sign in with your Microsoft account or create a local account.
- Set up privacy settings.

4. OPERATING INSTRUCTIONS

4.1 Touchscreen Navigation

The Hi10 Max features a responsive IPS touchscreen. Use standard touch gestures for navigation:

- **Tap:** Select an item or open an application.
- **Tap and Hold:** Access context menus or drag items.
- **Swipe:** Scroll through content or navigate between screens.
- **Pinch-to-Zoom:** Zoom in or out on images and web pages.

4.2 Keyboard and Stylus (Optional Accessories)

高感度のスタイラスペン対応

当モデル搭載されたディスプレイは **4096 筆圧**（高感度 + 高精度スタイラスペン）感知されます。子供の知的伸ばせる **絵画を楽しめる** の上、**高精度図面描画** にも役に立つ！

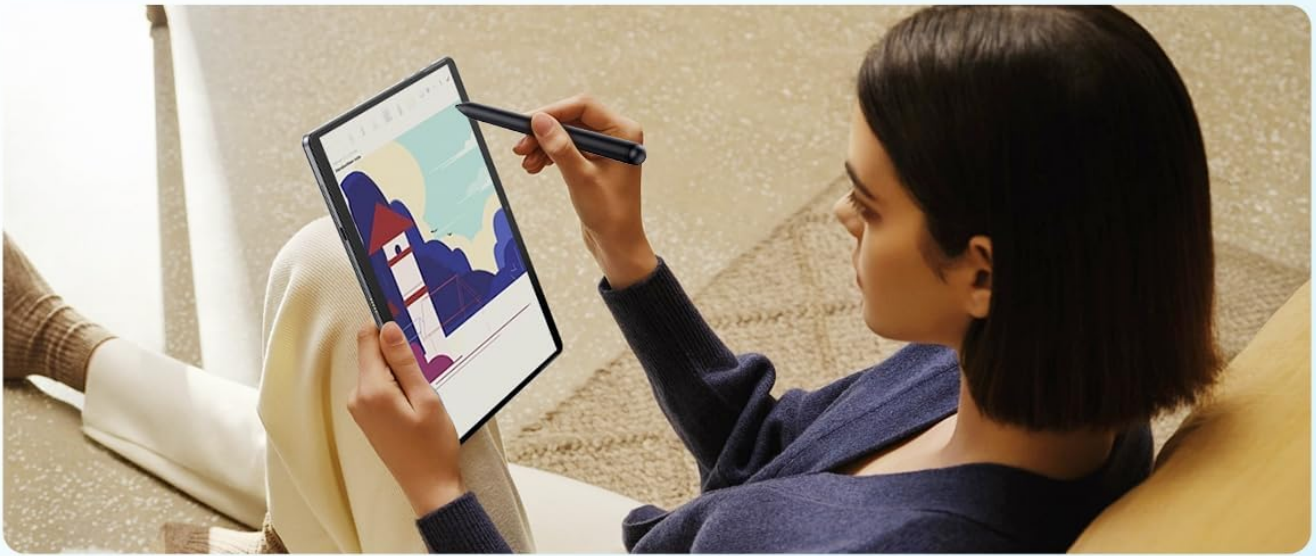


Image: CHUWI Hi10 Max in laptop mode with the detachable keyboard.

If you have purchased the optional detachable keyboard, align it with the magnetic connector on the bottom of the tablet until it snaps into place. The keyboard allows for traditional laptop-style input.

2.8K 液晶ディスプレイ

当 Hi10 max は 12.96 インチの、**2.8K 解像度**、液晶ディスプレイが搭載され、通常の 1080P ディスプレイより、映画やゲームなどのマルチメディアコンテンツを楽しむのに理想的な解像度です。高品質な映像と快適な視覚体験を提供します。



12.96 インチ

2.8K (2880*1920)

液晶ディスプレイ

Image: User interacting with the CHUWI Hi10 Max using a stylus.

The tablet supports a stylus with 4096 pressure levels for precise drawing, writing, and navigation. Ensure you are using a compatible stylus for full functionality.

4.3 Display Modes (2-in-1 Functionality)

両手を解放する 2in1 タブレット pc

当モデル専用のキーボード組み合わせて、手で持ち不要、
ノートパソコンのように立って、使用便利です。キーボードはケースとして、
ディスプレイを保護することも可能です。



Image: The CHUWI Hi10 Max configured in different 2-in-1 modes, such as tablet and laptop.

The Hi10 Max can be used in multiple modes:

- **Tablet Mode:** Detach the keyboard for a pure tablet experience.
- **Laptop Mode:** Attach the keyboard and use the integrated stand for a traditional laptop setup.
- **View Mode:** Fold the keyboard back to use the tablet as a display stand.

Windows 11 will automatically switch to Tablet Mode when the keyboard is detached, optimizing the interface for touch input.

5. CONNECTIVITY

5.1 Wi-Fi Connection



Image: Illustration of high-speed wireless connectivity with Wi-Fi 6 and Bluetooth 5.2.

The Hi10 Max supports Wi-Fi 6 (802.11ax) for fast and stable wireless internet access. To connect:

1. Click the Wi-Fi icon in the taskbar.
2. Select your desired network from the list.
3. Enter the network password if prompted and click "Connect".

5.2 Bluetooth Devices

The tablet features Bluetooth 5.2 for connecting wireless peripherals such as headphones, speakers, and mice. To pair a Bluetooth device:

1. Go to Start Menu > Settings > Bluetooth & devices.
2. Ensure Bluetooth is turned On.
3. Click "Add device" and select "Bluetooth".
4. Choose your device from the list and follow the pairing instructions.

5.3 External Display Connection

動画を小画面から大画面に移す！

Hi10 max には **HDMI** ポートが搭載され、HDMI 経由で、
大画面で 1080P 動画を見ることができます。



Image: The CHUWI Hi10 Max connected to a large external monitor via HDMI, displaying video content.

You can connect your Hi10 Max to an external monitor or TV using the HDMI port or one of the full-function Type-C ports (which supports DisplayPort Alt Mode). This allows for extended or mirrored display setups.

- Connect an HDMI cable from the tablet's HDMI port to your external display.
- Alternatively, use a compatible USB-C to DisplayPort/HDMI cable or adapter with a full-function Type-C port.
- Press **Windows key** + **P** to open the Project menu and select your desired display mode (Duplicate, Extend, Second screen only).

6. PERFORMANCE AND STORAGE

6.1 Processor and Memory



Image: Diagram highlighting the 12th generation Intel N150 processor.

The CHUWI Hi10 Max is equipped with a 12th generation Intel N150 processor (up to 3.6GHz, 4 cores/4 threads) and 12GB of DDR5 RAM, providing efficient performance for daily computing tasks, office applications, and multimedia consumption.

6.2 Storage



Image: Visual representation of 12GB LPDDR5 RAM and 512GB SSD storage.

The device includes a 512GB SSD for fast boot times and data access. This storage can be expanded up to 1TB via an M.2 SSD slot (user-installable, not included).

7. CAMERA USAGE

The CHUWI Hi10 Max is equipped with a 5MP front camera and an 8MP rear camera. To use the cameras:

1. Open the "Camera" application from the Start Menu or taskbar.
2. Select between front and rear cameras within the app.
3. Tap the shutter button to take photos or record videos.

The cameras are suitable for video calls, quick photos, and document scanning (e.g., QR codes).

8. MAINTENANCE

- Keep the device away from extreme temperatures, direct sunlight, and high humidity.
- Avoid dropping or subjecting the device to strong impacts.
- Clean the screen with a soft, lint-free cloth. Do not use harsh chemicals.
- Ensure proper ventilation when using the device for extended periods.
- Regularly back up your important data to prevent loss.
- Keep the operating system and drivers updated for optimal performance and security.

9. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Low battery, power adapter issue.	Connect the power adapter and charge for at least 30 minutes. Ensure the adapter is working correctly.
Screen is unresponsive.	Software glitch, temporary freeze.	Perform a forced restart by holding the Power button for 10-15 seconds.
Wi-Fi connection issues.	Incorrect password, router problem, driver issue.	Verify Wi-Fi password. Restart your router. Check for updated Wi-Fi drivers in Device Manager.
External display not detected.	Incorrect cable, port issue, display settings.	Ensure cables are securely connected. Try a different cable or port. Press Windows key + P to adjust display settings.
Slow performance.	Too many applications running, low storage, outdated drivers.	Close unnecessary applications. Free up storage space. Update Windows and drivers.

If problems persist, please contact customer support.

10. SPECIFICATIONS

Feature	Detail
Brand	CHUWI
Model Name	Hi10 Max
Operating System	Windows 11 Home
Processor	Intel N150 (up to 3.6 GHz)
RAM	12 GB DDR5
Storage	512 GB SSD (expandable up to 1 TB)
Display Size	13 inches
Display Resolution	2880x1920 pixels (3K IPS)
Graphics Hardware	Intel UHD Graphics 620 (Integrated)
Wireless Connectivity	Wi-Fi 6 (802.11ax), Bluetooth 5.2

Feature	Detail
Ports	2x Full-function Type-C, 1x USB 3.2, 1x HDMI, 1x 3.5mm Audio Jack, 1x DC Power Input
Cameras	Front 5MP, Rear 8MP
GPS	Yes
Dimensions (L x W x H)	29 x 21 x 1 cm
Item Weight	810 grams
Battery	36.48Wh (7.6V/4800MA)

11. WARRANTY INFORMATION



Image: Graphic indicating a 1-year warranty.

Your CHUWI Hi10 Max Tablet PC comes with a one-year limited warranty from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. For warranty claims, please contact customer support with your proof of purchase.

The warranty may include free exchange or partial refund depending on the purchase timing and product condition.

12. CUSTOMER SUPPORT



Image: A customer service representative with a headset, symbolizing support.

For any inquiries, technical assistance, or warranty claims, please contact CHUWI customer support. Our dedicated support team aims to respond promptly, typically within 24 hours (48 hours on weekends).

CHUWI has an after-sales service center in Japan to handle exchanges and returns, ensuring reliable support for our customers.

Important Note: Due to increased business volume and staff shortages, product repair services have been discontinued

as of May 1, 2026. Depending on the product's condition, exchange or refund options will be offered. We appreciate your understanding and continued support for CHUWI products.



Amazonフルフィルメント

CHUWI製品はすべてAmazonで安全に発送され、送料無料で迅速かつ安全にご自宅までお届けします。

Image: Graphic indicating Amazon Fulfillment services.

All CHUWI products are safely shipped via Amazon, ensuring fast and secure delivery to your home with free shipping.

