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› Music Hero TWS Rash Wireless Earbuds User Manual

MUSIC HERO TWS RASH

Music Hero TWS Rash Wireless Earbuds User Manual

Model: TWS RASH

INTRODUCTION

Thank you for choosing the Music Hero TWS Rash Wireless Earbuds. These earbuds are designed for ultimate convenience and freedom, offering a completely wireless audio experience. Featuring True Wireless Stereo (TWS) technology, they provide a stable connection up to 10 meters from your device. The integrated touch controls allow for easy management of music, calls, and voice assistant functions without needing to access your connected smartphone, tablet, or laptop. The compact charging case ensures your earbuds are always ready for use.



Image: Music Hero TWS Rash Wireless Earbuds in their charging case.

WHAT'S IN THE BOX

Please check the contents of your package. If any items are missing or damaged, contact your retailer.

- Music Hero TWS Rash Wireless Earbuds
- Charging Case (200 mAh)
- USB-A to USB-C Charging Cable
- User Manual

SETUP

1. Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case.
2. Connect the USB-A to USB-C cable to the charging port on the case and to a compatible USB power source (e.g., computer, wall adapter).
3. The charging indicator on the case will show the charging status. A full charge for the earbuds takes approximately 1 hour.
4. Once fully charged, disconnect the charging cable.

2. Pairing with Your Device

The earbuds use Bluetooth technology to connect wirelessly to your smartphone, tablet, or laptop.

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode (indicated by flashing lights on the earbuds).
3. On your device (smartphone, tablet, etc.), go to the Bluetooth settings.
4. Turn on Bluetooth and search for available devices.
5. Select "**TWS RASH**" from the list of available devices.
6. Once connected, you will hear a confirmation tone, and the earbud lights will stop flashing.
7. The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

OPERATING INSTRUCTIONS

The Music Hero TWS Rash earbuds feature intuitive touch controls on each earbud.

Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.

Call Management

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

Voice Assistant

- **Activate Voice Assistant:** Press and hold either earbud for 3 seconds.

Power On/Off

- **Power On:** Take earbuds out of the charging case.
- **Power Off:** Place earbuds back into the charging case and close the lid.

MAINTENANCE

Proper care will extend the life of your Music Hero TWS Rash earbuds.

- **Cleaning:** Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or

abrasive materials.

- **Storage:** When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- **Charging:** Charge the case regularly, even if not using the earbuds frequently, to maintain battery health.
- **Water Resistance:** The earbuds are described as "Impermeable" (Waterproof). However, avoid submerging them in water or exposing them to heavy rain for extended periods. Dry them thoroughly if they get wet.

TROUBLESHOOTING

Problem	Solution
Earbuds not pairing with device.	Ensure earbuds are charged. Turn off and on Bluetooth on your device. Forget "TWS RASH" from your device's Bluetooth list and re-pair. Place earbuds back in the case, close the lid, wait a few seconds, then open to re-enter pairing mode.
Only one earbud is working.	Ensure both earbuds are charged. Place both earbuds back into the charging case, close the lid, then take them out together. Try re-pairing the earbuds with your device.
Earbuds not charging.	Ensure the charging cable is securely connected to both the case and the power source. Check if the charging case itself has power. Clean the charging contacts on the earbuds and inside the case with a dry cotton swab.
Poor sound quality or disconnections.	Ensure your device is within the 10-meter Bluetooth range. Avoid obstacles between your device and the earbuds. Check for interference from other wireless devices. Try re-pairing the earbuds.

SPECIFICATIONS

Brand	MUSIC HERO
Model Name	TWS RASH
Model Number	8018417464225
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.0
Bluetooth Range	10 Meters
Earbud Placement	In-ear

Form Factor	True Wireless
Control Type	Touch Controls
Microphone	Integrated
Charging Case Capacity	200 mAh
Earbud Average Battery Life	3 Hours
Battery Charging Time	1 Hour
Frequency Range	20 Hz - 20,000 Hz
Water Resistance Level	Waterproof
Item Weight	95 Grams
Compatible Devices	All devices with wireless connection

WARRANTY AND SUPPORT

Warranty Information

The Music Hero TWS Rash Wireless Earbuds come with a **2-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact your retailer or the manufacturer directly. Refer to the packaging or the official Music Hero website for contact details.

