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## HLDIRECT HLDIRECT CH103

# HLDIRECT Gaming Chair User Manual

Model: HLDIRECT CH103

## 1. INTRODUCTION

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Thank you for choosing the HLDIRECT Gaming Chair. This manual provides detailed instructions for the assembly, operation, and maintenance of your new chair. Please read this manual thoroughly before assembly and use to ensure proper function and longevity of the product.





Figure 1: HLDIRECT Gaming Chair (Black & White)

This image displays the HLDIRECT Gaming Chair in its assembled state, highlighting its ergonomic design and two-tone color scheme.

## 2. SAFETY INFORMATION

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- **Maximum Weight Capacity:** Do not exceed the maximum weight recommendation of 300 pounds (136 kg). Exceeding this limit may cause damage to the chair or personal injury.
- Ensure all screws and bolts are securely tightened before use and periodically check for looseness.
- Keep hands and fingers clear of moving parts during adjustment.
- Use the chair on a flat, stable surface to prevent tipping.
- Keep children and pets away from the chair during assembly.

### 3. PARTS LIST

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Before beginning assembly, verify that all components are present and undamaged. If any parts are missing or damaged, please contact customer support.

No.	Part Name	Quantity
1	Backrest	1
2	Seat Cushion	1
3	Armrests (Left & Right)	2
4	Base (5-star)	1
5	Caster Wheels	5
6	Gas Lift	1
7	Neck Cushion	1
8	Lumbar Support Cushion	1
9	Footrest Assembly	1
10	Hardware Pack (Screws, Allen Key)	1

### 4. SETUP (ASSEMBLY INSTRUCTIONS)

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Assembly of the HLDIRECT Gaming Chair is designed to be straightforward, typically taking less than 30 minutes for one person. Necessary installation tools are included in the package.

- 1. Attach Casters to Base:** Insert the five caster wheels into the holes at the end of each leg of the 5-star base.
- 2. Install Gas Lift:** Place the gas lift cylinder into the center hole of the 5-star base.
- 3. Attach Armrests to Seat:** Secure the armrests to the underside of the seat cushion using the provided screws. Ensure they are oriented correctly (left and right).
- 4. Attach Backrest to Seat:** Connect the backrest to the seat cushion assembly using the designated screws. The sturdy one-piece alloy frame and upgraded steel plates ensure stability.
- 5. Mount Seat Assembly to Gas Lift:** Carefully place the assembled seat and backrest onto the gas lift cylinder, ensuring it is firmly seated.
- 6. Attach Footrest:** Slide the footrest assembly into the designated slots beneath the seat cushion.
- 7. Attach Cushions:** The neck cushion and lumbar support cushion attach via adjustable clips on the back of the chair. Adjust their position for optimal ergonomic support.

# DIMENSIONS



	Recommended	Max Load
 Size	5-6.1FT	6.2FT
 Weight	80LBS-250LBS	300LBS

Note: There will be errors in the data due to manual measurement

Figure 2: Assembly Overview

This diagram illustrates the key components and their assembly points, providing a visual guide for setting up the chair.

## 5. OPERATING INSTRUCTIONS

### 5.1. Height Adjustment

Locate the lever on the right side, underneath the seat cushion. Pull this lever upwards to adjust the chair's height. Release the lever at your desired height. The 4-inch adjustable height allows for personalized seating.

### 5.2. Recline and Rocking Function

The lever on the left side, underneath the seat cushion, controls the recline and rocking function. Pull this lever outwards to unlock the rocking mechanism, allowing the chair to recline between 90 and 135 degrees. Push the lever inwards to lock the chair in your preferred reclined position.

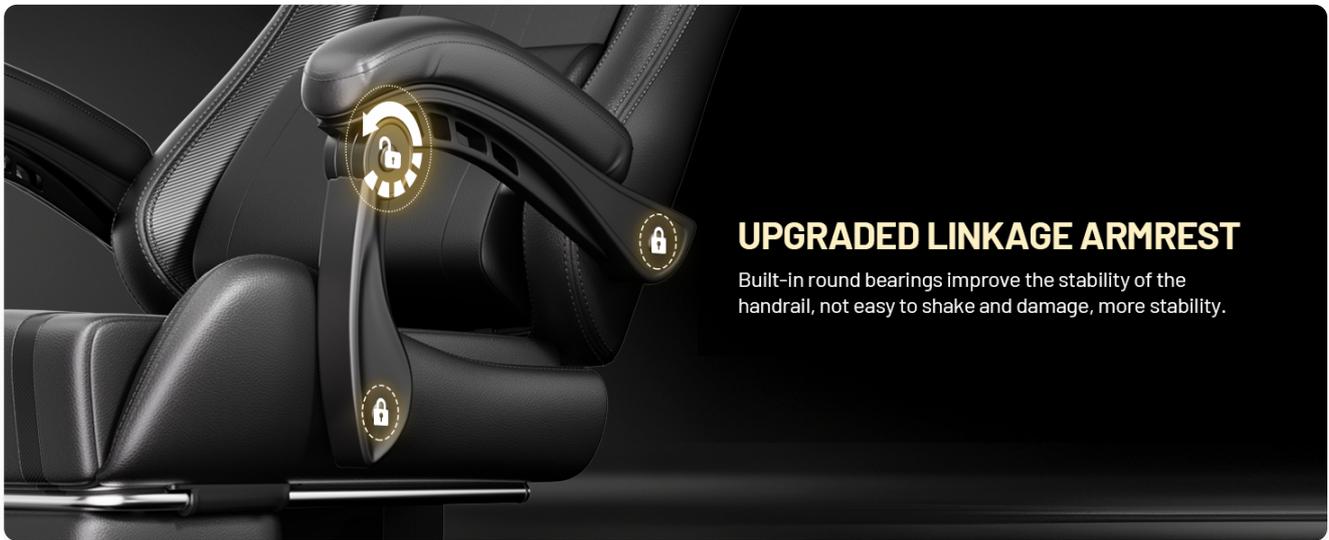


Figure 3: Tilt Design

This image illustrates the chair's adjustable tilt design, allowing for various positions suitable for working, gaming, or resting.

### 5.3. Lumbar Massage Function

The lumbar support cushion features a built-in massage function. Connect the USB cable from the lumbar cushion to a power source (e.g., USB port on a computer or a USB wall adapter) to activate the massage. This feature helps relieve long-sitting fatigue.



Figure 4: Lumbar Massage Support

A detailed view of the lumbar support cushion, highlighting the integrated massage feature designed to alleviate back discomfort.

### 5.4. Retractable Footrest

To use the footrest, pull the assembly outwards from underneath the seat cushion. Then, flip the padded cushion over to create a comfortable resting surface for your feet. To retract, flip the cushion back and push the assembly inwards until it is fully stored.

### 5.5. Armrests

The armrests are designed for comfort and support, linked to the chair's recline mechanism. They are fixed in position and do not offer independent adjustment.

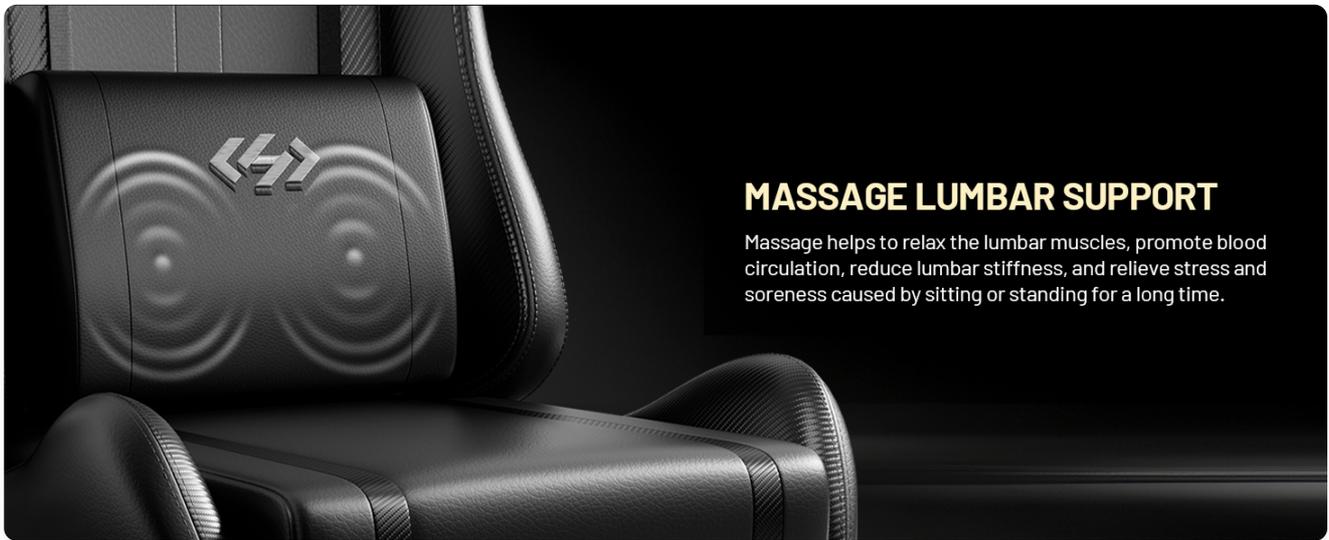


Figure 5: Upgraded Linkage Armrest

This image showcases the robust design of the armrests, featuring built-in round bearings for enhanced stability and durability.

## 6. MAINTENANCE

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### 6.1. Cleaning

The chair features a skin-friendly soft PU leather surface that is resistant to friction, peeling, and stains. For general cleaning, wipe the surface with a damp cloth. Avoid using harsh chemicals or abrasive cleaners, as these may damage the material.

### 6.2. Inspection

Periodically inspect all screws and connections to ensure they remain tight. Re-tighten any loose fasteners to maintain the chair's stability and safety. The triangularly distributed fixing screws enhance backrest stability.

### 6.3. Caster Wheels

The Shore hardness 65 silent casters are designed for smooth, 360-degree swivel movement with minimal noise. Keep the wheels free of debris (hair, dust, etc.) to ensure optimal performance. Clean them regularly with a soft brush or cloth.

## 7. TROUBLESHOOTING

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- **Chair is Wobbly:** Ensure all assembly screws are fully tightened. Check the connection between the gas lift and the base/seat.
- **Height Adjustment Not Working:** Verify that the gas lift lever is fully engaged and not stuck. Ensure the gas lift is properly inserted into the base and seat mechanism.
- **Recline Function Not Working:** Check that the recline lever is fully engaged or disengaged as desired. Ensure no obstructions are preventing the backrest from moving.
- **Footrest Not Extending/Retracting Smoothly:** Check for any obstructions in the sliding mechanism. Ensure

the footrest is aligned correctly.

- **Massage Function Not Working:** Ensure the USB cable is securely connected to a working power source. Try a different USB port or adapter.

If you encounter any issues not listed here or require further assistance, please contact HLDIRECT customer service.

## 8. SPECIFICATIONS

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Feature	Detail
Brand	HLDIRECT
Model Name	Charles (HLDIRECT CH103)
Color	Black & White
Product Dimensions	20.9"D x 21.7"W x 51.2"H (53.1cm D x 55.1cm W x 130cm H)
Maximum Weight Recommendation	300 Pounds (136 kg)
Item Weight	35 pounds (15.9 kg)
Material	PU Leather, High-density Foam, Pocket Springs, Alloy Frame
Special Features	Lumbar Massage, 360° Swivel, Retractable Footrest, Adjustable Height (4-inch), Adjustable Backrest (90-135 degrees)
UPC	764194907896



Figure 6: Product Dimensions and Adjustments

This image provides a visual representation of the chair's dimensions and its range of recline and height adjustments.

## 9. WARRANTY AND SUPPORT

HLDIRECT is committed to providing high-quality products and excellent customer service. If you have any questions about your HLDIRECT Gaming Chair or require assistance, our experienced and professional customer team is available to provide 7\*24 hours of premium service.

Please refer to your purchase documentation for specific warranty details. For support, visit the official HLDIRECT store or contact us through the platform where you purchased the product.

[Visit the HLDIRECT Store for more information](#)

