

[Manuals.plus](#) /

› [KAPEYDESI](#) /

› KAPEYDESI Captain 400 Wireless Gaming Headset User Manual

KAPEYDESI Captain 400 Blue

KAPEYDESI Captain 400 Wireless Gaming Headset User Manual

Model: Captain 400 Blue

INTRODUCTION

Thank you for choosing the KAPEYDESI Captain 400 Wireless Gaming Headset. This manual provides detailed instructions for setting up, operating, and maintaining your headset to ensure the best possible gaming and audio experience. Please read this manual thoroughly before use.

WHAT'S IN THE BOX

- Wireless Gaming Headsets
- User Manual
- Cable
- Power Cable



Image: The KAPEYDESI Captain 400 Wireless Gaming Headset, showcasing the headset itself along with the included USB dongle and 3.5mm audio cable.

PRODUCT OVERVIEW

The KAPEYDESI Captain 400 is a versatile gaming headset designed for multi-platform compatibility, offering three connection modes: 2.4GHz wireless, Bluetooth 5.2, and 3.5mm wired. It features a detachable ENC noise-canceling microphone and 50mm dynamic drivers for clear audio.

Key Features:

- **2.4GHz Wireless Connection:** Ultra-low latency ($\leq 20\text{ms}$) for stable gaming.
- **Bluetooth 5.2 Chip:** Seamless connectivity for mobile devices.
- **40+ Hours Battery Life:** Extended playtime on a single charge.
- **ENC Noise-Canceling Microphone:** Ensures clear communication by minimizing environmental noise.
- **50mm Dynamic Drivers:** Delivers precise game sound reproduction.
- **Ergonomic Design:** Features breathable mesh earcups and an adjustable headband for comfort during prolonged use.

Super

Long Battery Life



42H
Gaming Times



22H RGB
Mode Times



<3% Battery
Voice Alert



Full Charge
Times Only 2.5H

Note: 40H of battery life is limited to turn off the RGB lights, if turned on the battery life is 15H-20H.



Image: A detailed view of the headset from the side, highlighting the attached detachable microphone and the blue LED lighting on the earcups.

Ergonomic Design

Breathable
Memory
Materials



Stretchable
Adjustable
Headband



Lightweight
Protective Structure



Image: A close-up showing the detachable microphone, emphasizing its flexible design and the connection port on the headset.

SETUP

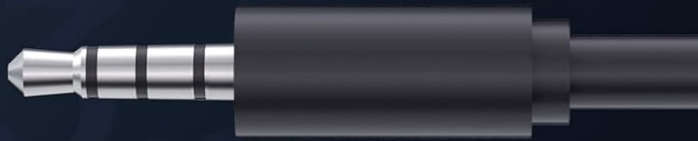
Connection Modes:

The Captain 400 headset supports three primary connection methods:

- **2.4GHz Wireless:** For PC, PS4, PS5, and Nintendo Switch (via USB dongle).
- **Bluetooth 5.2:** For mobile devices, tablets, and Nintendo Switch.
- **3.5mm Wired:** For devices with a 3.5mm audio jack, including Xbox Series (requires headset power-off for wired mode).

3 ways to connect

3.5mm audio cable



Bluetooth 5.2

5.2

Stable
2.4GHz



Image: An illustration detailing the three versatile connection options available for the headset: 3.5mm audio cable, 2.4GHz wireless, and Bluetooth 5.2.

2.4GHz Wireless Setup (PC/PS4/PS5/Switch):

1. Insert the 2.4GHz USB dongle into an available USB port on your PC, PS4, PS5, or Nintendo Switch.
2. Power on the headset. It will automatically connect to the dongle.
3. Ensure the headset is selected as the audio output and input device in your system settings.

WIDELY COMPATIBILITY WITH MUTI-PLATFORM

PC/MAC/PS4/PS5/MOBILE/PAD/NINTENDO SWITCH (INVALID MICROPHONE)

NOTICE:NOT SUPPORT XBOX



Image: A visual representation of the 2.4GHz ultra-low latency wireless technology, showing data flowing rapidly from a USB dongle.

Video: An official product video demonstrating the features and usage of the KAPEYDESI Captain 400 Gaming Headset, including its wireless capabilities.

Video: A short instructional video showing how to connect the Captain 400 Gaming Headset to a Nintendo Switch console.

Video: A short instructional video demonstrating the steps to connect the Captain 400 Gaming Headset to an Xbox console.

Bluetooth 5.2 Setup (Mobile/Tablet/Switch):

1. Double-click the power button on the headset to switch to Bluetooth mode. The LED indicator will flash, indicating pairing mode.
2. On your device, go to Bluetooth settings and select "KAPEYDESI Captain 400" from the list of available devices.
3. Once connected, the LED indicator will turn solid.

3.5mm Wired Connection:

1. Connect one end of the 3.5mm audio cable to the headset's audio jack.

2. Connect the other end to the 3.5mm audio port on your device (e.g., controller, PC).
3. **Note:** For Xbox Series compatibility, the headset needs to be powered off when using the wired mode. The microphone functionality may vary or require an adapter for certain wired setups.

ULTRA-LOW LATENCY, MADE FOR GAMERS

DELAY $\leq$ 20MS

ACCESSIBLE CONNECTION $\leq$ 15M



Image: A detailed compatibility chart showing which features (headset, mic, mute) work with different devices (PC, Mac, Laptop, PS5/PS4, Xbox, Switch, Phone, Tablet) across wireless (2.4GHz/Bluetooth) and wired (3.5mm) connections.

OPERATING INSTRUCTIONS

Power On/Off:

- To power on, press and hold the power button until the LED indicator lights up.
- To power off, press and hold the power button until the LED indicator turns off.

Volume Control:

- Use the volume roller/buttons located on the earcup to adjust the audio volume.

Microphone Usage:

- The headset features a detachable omnidirectional microphone. Insert it into the designated port on the earcup.
- The microphone utilizes ENC (Environmental Noise Canceling) technology to reduce background noise for clearer voice transmission.
- To mute the microphone, use the dedicated mute button on the headset.



Image: A graphic highlighting the wireless headset's detachable microphone and its ENC (Environmental Noise Cancelling) feature, ideal for both work and gaming.

BATTERY AND CHARGING

The Captain 400 headset is equipped with a long-lasting battery to support extended gaming sessions.

- **Battery Life:** Up to 40 hours of playtime. In LED mode, battery life is approximately 25 hours.
- **Charging Time:** A full charge takes approximately 2.5 to 3 hours.
- **Charging Indicator:** The headset provides voice prompts for low battery alerts.
- **Use While Charging:** The headset can be used while it is charging, ensuring uninterrupted gaming or work.

50mm *Dynamic Driver*

High quality voice &
Clear sound details



Image: An infographic illustrating the headset's impressive battery life, including 42 hours of gaming, 22 hours in RGB mode, low battery voice alerts, and a full charge time of 2.5 hours.

COMFORT AND AUDIO QUALITY

Ergonomic Design:

Designed for prolonged wear, the Captain 400 features:

- **Breathable Memory Materials:** Pro-grade breathable mesh and memory foam earcups enhance comfort and air permeability.
- **Adjustable Headband:** A wide, stretchable headband ensures a comfortable fit for various head sizes.
- **Lightweight Protective Structure:** Reduces pressure during long gaming sessions.



COMFORT FOR PROLONGED WEAR

Breathable Fabric, Memory Cushions:
Provide Ultimate Comfort

Image: A visual breakdown of the headset's ergonomic design, highlighting breathable memory materials, a stretchable adjustable headband, and a lightweight protective structure.

DEVICE	WIRELESS (2.4GHZ/BLUETOOTH)			WIRED (3.5MM CABLE)	
	HEADSET	MIC	MUTE FUNCTION	HEADSET	MIC
DESKTOP	✓	✓	✓	✓	✗ (requires splitter adapter)
MAC	✓	✓	✓	✓	✓
LAPTOP	✓	✓	✓ (2.4GHz Only)	✓	✓
PS5/PS4/ pro/Slim	✓ (2.4GHz Only)	✓ (2.4GHz Only)	✓	✓	✓
XBOX ONE/S/X	✗	✗	✗	✓ (old version requires adaptor)	✓
SWITCH	✓ (2.4GHz Only)	✗	✗	✓	✗
CELL PHONE	✓ (Bluetooth Only)	✓ (Bluetooth Only)	✓ (Bluetooth Only)	✓ (requires 3.5mm jack)	✓ (requires 3.5mm jack)
TABLET	✓ (Bluetooth Only)	✓ (Bluetooth Only)	✓ (Bluetooth Only)	✓ (requires 3.5mm jack)	✓ (requires 3.5mm jack)

Image: A close-up of the headset's breathable fabric and memory cushions, with arrows indicating air circulation for enhanced comfort during extended use.

Audio Quality:

Experience immersive sound with the headset's advanced audio components:

- **Upgrade PET Dynamic Driver:** Features a 50mm dynamic driver and large diaphragm for precise game sound reproduction.
- **Crystal Clear Sound:** Captures every detail, from footsteps to gunshots, enhancing your gaming awareness.

Detachable
omnidirectional microphone

Detachable



Image: An exploded view diagram illustrating the components of the 50mm dynamic driver, emphasizing its role in delivering high-quality voice and clear sound details.



Image: A gamer intensely focused while wearing the headset, with visual effects suggesting crystal sound quality and detailed audio rendering.

MAINTENANCE

To ensure the longevity and optimal performance of your KAPEYDESI Captain 400 headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cables to prevent damage.
- **Microphone:** When not in use, you can detach the microphone to protect it.

TROUBLESHOOTING

No Sound/Low Volume:

- Check the volume level on both the headset and your connected device.
- Ensure the headset is properly connected (dongle inserted, Bluetooth paired, or 3.5mm cable fully plugged in).
- Verify that the correct audio output device is selected in your system settings.

Microphone Not Working:

- Ensure the microphone is securely attached to the headset.
- Check if the microphone is muted on the headset or in your device's settings.
- Verify that the correct audio input device is selected in your system settings.
- Refer to the compatibility table in the Setup section for specific device limitations (e.g., Xbox wired mode).

microphone).

Connection Issues:

- **2.4GHz:** Ensure the USB dongle is firmly inserted and within range (up to 15 meters). Try re-pairing by powering off/on the headset and re-inserting the dongle.
- **Bluetooth:** Ensure Bluetooth is enabled on your device. Forget the device and re-pair if issues persist. Check for interference from other wireless devices.
- **Wired:** Ensure the 3.5mm cable is not damaged and is fully inserted into both the headset and the device.

SPECIFICATIONS

Feature	Detail
Model Name	Captain 400 Wireless Headset
Connectivity Technology	Wireless (2.4GHz USB dongle), Bluetooth 5.2, 3.5mm Jack
Noise Control	Sound Isolation, ENC Noise-Canceling Microphone
Audio Driver Type	Dynamic Driver (50mm)
Frequency Range	20 Hz - 20,000 Hz
Impedance	20 Ohm
Battery Life	40 Hours (25 hours with LED mode)
Charging Time	3 Hours
Bluetooth Range	15 Meters
Compatible Devices	PC, Mac, Laptop, Desktop, PS5, PS4, Switch, Mobile, Tablet, Xbox Series (wired)
Material	Plastic, Metal, Mesh Breathable Earmuffs
Item Weight	1.19 pounds
Color	Black
UPC	850058147666

WARRANTY AND SUPPORT

KAPEYDESI is committed to providing high-quality products and excellent customer service. Your Captain 400 Wireless Gaming Headset comes with a standard manufacturer's warranty. For any questions, technical support, or warranty claims, please contact our customer support team. We aim to provide comprehensive assistance and respond to inquiries within 12-24 hours.

Please refer to the product packaging or our official website for the most up-to-date warranty information and contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question