

JBL JBL GO 4

JBL Go 4 Wireless Ultra Portable Bluetooth Speaker Instruction Manual

PRODUCT OVERVIEW

The JBL Go 4 is an ultra-portable Bluetooth speaker designed to deliver JBL Pro Sound with powerful bass. It features a durable, waterproof, and dustproof design, extended battery life with Playtime Boost, and multi-speaker connectivity via Auracast. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your JBL Go 4 speaker.



Image: The JBL Go 4 Wireless Ultra Portable Bluetooth Speaker in black.

Key Features

- **Ultra-portable JBL Pro Sound:** Experience powerful audio with deep bass from a compact speaker.
- **Extended Playtime:** Enjoy up to 7 hours of music playback, extendable by an additional 2 hours with Playtime Boost.
- **Waterproof and Dustproof (IP67):** Designed to withstand water immersion and dust, making it suitable for various environments.
- **Auracast Multi-speaker Connection:** Wirelessly connect multiple Auracast-enabled JBL speakers for a larger sound experience or stereo pairing.
- **JBL Portable App Compatibility:** Manage settings, receive updates, and customize EQ presets via the dedicated mobile application.

SETUP GUIDE

Unboxing and Initial Charge

Before first use, ensure the JBL Go 4 is fully charged. Connect the speaker to a power source using the provided USB-C cable.



Image: The JBL Go 4 speaker with its USB-C charging port visible on the side.

Powering On/Off

To power on the speaker, press and hold the power button located on the top surface until the indicator light illuminates. To power off, press and hold the power button again until the light turns off.

OPERATING INSTRUCTIONS

Bluetooth Pairing

1. Ensure the JBL Go 4 is powered on.
2. Press the Bluetooth button on the speaker. The indicator light will flash, indicating it is in pairing mode.
3. On your device (smartphone, tablet, etc.), navigate to the Bluetooth settings.
4. Select "JBL Go 4" from the list of available devices.

5. Once connected, the indicator light on the speaker will turn solid.



Image: Top view of the JBL Go 4 speaker, highlighting the control buttons for power, Bluetooth, and volume.

Playtime Boost Feature

To extend battery life by up to 2 hours, activate the Playtime Boost feature. This feature optimizes performance for louder and clearer sound while conserving power. Refer to the JBL Portable app for specific controls related to this feature.



**UP TO 7 HOURS OF
PLAYTIME PLUS 2 HOURS
WITH PLAYTIME BOOST**

Image: Multiple JBL Go 4 speakers in use, demonstrating the extended playtime capability.

Auracast Multi-speaker Connection

For a more immersive audio experience, you can connect multiple JBL Auracast-enabled speakers:

1. Ensure all speakers are powered on and within range.
2. On the primary JBL Go 4 speaker, press the Auracast button.
3. On other Auracast-enabled JBL speakers, press their respective Auracast buttons.
4. The speakers will automatically connect, creating a synchronized audio system.

JBL Portable App

Download the JBL Portable app from your device's app store to unlock additional features and customize your speaker settings. The app allows you to:

- Receive firmware updates.
- Access product support.

- Fine-tune audio with multiple EQ presets or a customizable equalizer.

MAINTENANCE

Cleaning

To clean your JBL Go 4 speaker, use a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the speaker's finish and components. Ensure the USB-C port cover is securely closed before cleaning or exposing to water.

Storage

When not in use for extended periods, store the speaker in a cool, dry place away from direct sunlight and extreme temperatures. Fully charge the battery before storing to maintain battery health.



**WATERPROOF
AND DUSTPROOF**

Image: The JBL Go 4 speaker in water, highlighting its waterproof and dustproof design.

TROUBLESHOOTING

If you encounter issues with your JBL Go 4 speaker, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
Speaker does not power on.	Low battery or no charge.	Charge the speaker using the USB-C cable.
Cannot pair via Bluetooth.	Speaker not in pairing mode; device Bluetooth off; too far from device.	Ensure speaker is in pairing mode (flashing light). Turn device Bluetooth off/on. Move speaker closer to device (within 10 meters).
No sound or low volume.	Volume too low on speaker or device; incorrect audio source.	Increase volume on both speaker and connected device. Verify correct audio output on your device.
Auracast connection issues.	Speakers not Auracast-enabled; speakers out of range; incorrect pairing sequence.	Ensure all speakers support Auracast. Keep speakers within close proximity. Follow the Auracast pairing steps carefully.

SPECIFICATIONS

Detailed technical specifications for the JBL Go 4 Wireless Ultra Portable Bluetooth Speaker:

Feature	Detail
Brand	JBL
Model Name	JBL GO 4
Model Number	JBLGO4BLK
Speaker Type	Wireless Ultra Portable Bluetooth Speaker
Connectivity Technology	Bluetooth
Bluetooth Range	10 Metres
Speaker Maximum Output Power	4.2 Watts
Frequency Response	20 KHz
Audio Output Mode	Stereo
Water Resistance Level	Waterproof (IP67)
Battery Average Life	7 Hours (up to 9 hours with Playtime Boost)
Battery Charge Time	7 Hours
Battery Capacity	10000 mAh
Item Dimensions (D x W x H)	6.9D x 8.6W x 4H Centimeters
Item Weight	0.19 Kilograms

Feature	Detail
Box Contents	1 x JBL Go 4
Country of Origin	Vietnam



Image: Dimensions of the JBL Go 4 speaker.

WARRANTY AND SUPPORT

Warranty Information

The JBL Go 4 comes with a **1-year warranty** provided by the manufacturer from the date of purchase. Please retain your proof of purchase for warranty claims.

Customer Support

For product support, technical assistance, or warranty inquiries, please contact Harman International customer service. You can also utilize the JBL Portable app for product support and updates.

Manufacturer Contact Information: HARMAN International Industries, Incorporated 8500 Balboa Boulevard, Northridge, CA 91329 USA.

Importer Contact Information (India): Harman International (India) Pvt Ltd, Salarpuria Sattva Knowledge Court, Office-1, Wing 'A' & 'B' 3rd floor, Plot No. 9, Phase I, Doddenakkundi Industrial area Bangalore -560048, Karnataka.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question