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SAMSUNG RF65DG960ESL

SAMSUNG RF65DG960ESL Refrigerator User Manual

Model: RF65DG960ESL | Brand: SAMSUNG

INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your SAMSUNG RF65DG960ESL 4-door refrigerator. Please read this manual thoroughly before using the appliance and keep it for future reference.

IMPORTANT SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury when using your refrigerator, follow these basic precautions:

- Ensure the refrigerator is properly grounded.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Unplug the refrigerator before cleaning or performing any maintenance.
- Keep ventilation openings clear of obstruction.

PRODUCT OVERVIEW

The SAMSUNG RF65DG960ESL is a multi-door refrigerator designed for optimal food preservation and convenience. Key features include:

- Multi-door configuration for organized storage.
- Total net volume of 646 liters.
- Ventilated cooling plus with triple cooling technology.
- Chef Mode for specialized food preservation.
- Convertible space: functions as either a refrigerator or freezer.
- Door alarm and external ice dispenser for added convenience.



Figure 1: Front view of the SAMSUNG RF65DG960ESL refrigerator with all doors closed, showcasing its sleek stainless steel design.

SETUP AND INSTALLATION

Unpacking

1. Remove all packaging materials, including tape and protective films.
2. Inspect the refrigerator for any shipping damage. Report any damage immediately to your retailer.

Location Requirements

- Place the refrigerator on a level, sturdy floor capable of supporting its weight (approximately 155 kg).
- Ensure adequate clearance around the refrigerator for proper ventilation (refer to dimensions: 98 x 80 x 198 cm).
- Avoid direct sunlight or heat sources.

Electrical Connection

Connect the refrigerator to a dedicated, grounded 230 Volt electrical outlet. Do not use extension cords or adapters.

Water Connection (for Ice Dispenser)

If using the external ice dispenser, connect the refrigerator to a potable water supply according to local plumbing codes. It is recommended to use a water filter.

OPERATING INSTRUCTIONS

Initial Power-On

1. After plugging in, allow the refrigerator to run for at least 2-3 hours to reach optimal cooling temperatures before storing food.
2. The display panel will show the current temperature settings.

Temperature Control

Use the control panel to adjust the temperature settings for the refrigerator and freezer compartments. Refer to the on-screen interface for specific button functions.



Figure 2: Interior layout of the refrigerator and freezer compartments, empty, illustrating shelf and drawer configurations.

Convertible Space

The lower right compartment can be converted between a refrigerator and freezer. Consult the control panel for instructions on changing its mode.

Ice and Water Dispenser

To use the external ice and water dispenser, ensure the water supply is connected and the ice maker is activated. Follow the instructions on the dispenser panel for operation.



Figure 3: Detailed view of the internal ice maker and water dispenser system, located behind the left upper door.

Door Alarm

An audible alarm will sound if a door is left open for an extended period. Close the door to silence the alarm.

MAINTENANCE

Cleaning the Interior

- Unplug the refrigerator before cleaning.
- Use a soft cloth with a mild detergent and warm water. Avoid abrasive cleaners or solvents.

- Dry all surfaces thoroughly.

Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. For stainless steel finishes, use a specialized stainless steel cleaner.

Condenser Coils

Periodically clean the condenser coils located at the back or bottom of the refrigerator to ensure efficient operation. Unplug the unit first.

Water Filter Replacement

If your model uses a water filter for the ice and water dispenser, replace it every six months or as indicated by the filter indicator light.

Automatic Defrost System

This refrigerator features an automatic defrost system, eliminating the need for manual defrosting.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Refrigerator not cooling	Power cord unplugged; Temperature set too high; Door left open; Blocked vents.	Check power connection; Adjust temperature; Ensure doors are closed; Clear obstructions.
Excessive noise	Refrigerator not level; Items vibrating inside; Fan obstruction.	Level the unit; Rearrange items; Check for fan obstructions.
Water dispenser not working	Water supply turned off; Water filter clogged; Water line frozen.	Check water supply; Replace filter; Thaw water line if frozen.
Door alarm sounds frequently	Door not closing properly; Obstruction preventing door closure.	Ensure doors are fully closed; Remove any obstructions.

SPECIFICATIONS

- **Model:** RF65DG960ESL
- **Brand:** SAMSUNG
- **Type:** Multi-door Refrigerator
- **Total Net Volume:** 646 Liters
- **Configuration:** Freezer at bottom
- **Color:** Stainless Steel
- **Dimensions (W x D x H):** 98 x 80 x 198 cm
- **Weight:** 155 kg
- **Installation Type:** Freestanding
- **Number of Doors:** 4
- **Defrost System:** Automatic
- **Voltage:** 230 Volt
- **Refrigerant:** R600A or R290
- **Special Features:** Door alarm, External ice dispenser, Convertible space

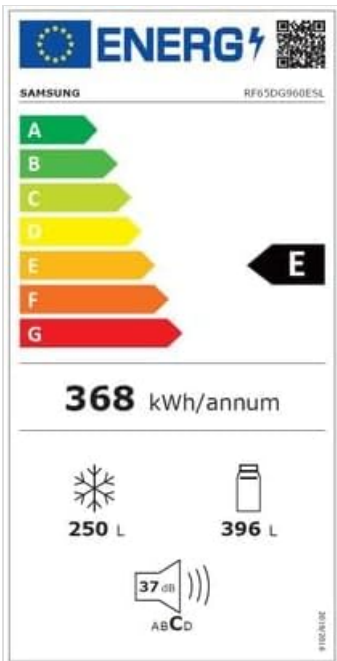


Figure 4: Energy efficiency label for the RF65DG960ESL, indicating its energy class, annual energy consumption, and compartment volumes.

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official SAMSUNG website. For technical support, service requests, or to purchase replacement parts, please contact SAMSUNG customer service.

SAMSUNG Customer Service: www.samsung.com/support