

## Displays2go 00840844186788

# Displays2go 43-inch Touch Screen Digital Kiosk User Manual

Model: 00840844186788

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Displays2go 43-inch Touch Screen Digital Kiosk. Please read this manual thoroughly before installation and use, and retain it for future reference. This interactive kiosk is designed for various public and commercial environments, offering a user-friendly interface powered by Android 11 OS.

## 2. SAFETY INFORMATION

Observe the following safety precautions to prevent damage to the device or injury to yourself and others:

- Ensure the kiosk is placed on a stable, level surface to prevent tipping.
- Do not expose the device to water, moisture, or extreme temperatures.
- Use only the provided power adapter and cable.
- Avoid blocking ventilation openings to prevent overheating.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep children away from the device during operation and maintenance.
- Disconnect power before cleaning or moving the unit.

## 3. PACKAGE CONTENTS

Carefully unpack the box and ensure all items listed below are present and undamaged. If any items are missing or damaged, contact Displays2go customer support immediately.

- 43-inch Touch Screen Digital Kiosk Unit
- Power Cable
- Remote Control

- Cleaning Cloth
- Protective Gloves
- User Manual (this document)



Figure 3.1: Included accessories for the digital kiosk.

## 4. PRODUCT OVERVIEW

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The Displays2go 43-inch Touch Screen Digital Kiosk features a robust design and an intuitive interface for interactive digital signage applications.



Figure 4.1: Front view of the 43-inch Touch Screen Digital Kiosk.

#### 4.1. Key Components

- **43-inch LCD Panel:** High-quality display with 20-point IR touch technology.
- **Android 11 OS:** Pre-installed operating system for versatile application support.
- **Sturdy Aluminum Frame:** Durable construction for high-traffic environments.
- **Integrated Speakers:** For dynamic audio content.
- **Connectivity Ports:** USB, Ethernet, Wi-Fi, Bluetooth.
- **Floor Levelers:** Adjustable feet for enhanced stability.



Figure 4.2: Connectivity ports located on the rear panel.



Figure 4.3: Side view illustrating the screen's ergonomic tilt.

## 5. SETUP

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## 5.1. Unpacking and Placement

1. Carefully remove the kiosk from its packaging. It is recommended to have two people for safe handling due to its weight.
2. Place the kiosk in your desired location, ensuring it is on a stable, level surface.
3. Adjust the four floor levelers at the base of the unit to ensure maximum stability and prevent wobbling.

## 5.2. Connecting Power

1. Locate the power input port on the rear panel of the kiosk (refer to Figure 4.2).
2. Connect the provided power cable to the kiosk's power input.
3. Route the power cable through the integrated cable management system in the base for a tidy appearance (see Figure 5.1).
4. Plug the other end of the power cable into a grounded electrical outlet.



Figure 5.1: Integrated cable management system.

## 5.3. Initial Power On

1. Locate the power switch on the rear panel (refer to Figure 4.2).
2. Flip the power switch to the 'ON' position. The kiosk will begin to boot up.



3. The initial boot process may take a few moments. The Android 11 OS home screen will appear once complete.

## 6. OPERATING INSTRUCTIONS

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### 6.1. Android 11 OS Navigation

The kiosk operates on Android 11, providing a familiar and intuitive user experience. You can navigate using the touch screen or the provided remote control.

- **Touch Screen:** Interact directly with the display using gestures similar to a tablet or smartphone.
- **Remote Control:** Use the remote for basic navigation, volume control, and power functions.

### 6.2. Network Connectivity

The kiosk supports multiple network connection methods:

- **Wi-Fi:** Access Wi-Fi settings from the Android system menu to connect to available wireless networks.
- **Ethernet (LAN):** Connect an Ethernet cable to the LAN port on the rear panel for a wired network connection.
- **Bluetooth:** Pair Bluetooth-enabled devices (e.g., speakers, keyboards) through the Android settings.

### 6.3. USB Ports Usage

The kiosk is equipped with two USB ports (refer to Figure 4.2) for connecting external devices such as:

- USB flash drives for content transfer.
- External keyboards or mice.
- Other compatible USB peripherals.

### 6.4. DiViEx Slideshow Software

The kiosk comes with DiViEx slideshow software pre-installed. This application allows for easy creation and management of multimedia presentations. Refer to the DiViEx software's in-app help or online documentation for detailed usage instructions.

### 6.5. Content Management

Content can be uploaded and managed through various methods:

- **USB Transfer:** Copy files directly from a USB drive to the kiosk's internal storage.
- **Network Transfer:** Utilize network shares or cloud services accessible via the Android OS.
- **Google Play Store:** Download and install compatible content management applications from the Google Play Store.

## 7. MAINTENANCE

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### 7.1. Cleaning the Kiosk

To maintain the appearance and functionality of your kiosk:

- Always disconnect the power before cleaning.
- Use the provided soft cleaning cloth (or a similar lint-free cloth) to gently wipe the screen and frame.

- For stubborn marks on the screen, lightly dampen the cloth with a screen-safe cleaning solution. Do not spray liquid directly onto the screen.
- Avoid abrasive cleaners, solvents, or harsh chemicals, as these can damage the display and finish.

### 7.2. Firmware Updates

Displays2go provides regular firmware updates to enhance performance and add new features. Check the Displays2go support website or contact customer service for information on available updates and installation instructions.

## 8. TROUBLESHOOTING

This section addresses common issues you might encounter. For problems not listed here, contact Displays2go customer support.

Problem	Possible Cause	Solution
Kiosk does not power on.	Power cable not connected; Power switch off; Faulty outlet.	Ensure power cable is securely connected. Check power switch position. Test outlet with another device.
Touch screen is unresponsive.	Screen is dirty; Software glitch; External interference.	Clean the screen thoroughly. Restart the kiosk. Ensure no strong light sources are directly hitting the IR sensors.
No Wi-Fi connection.	Wi-Fi is off; Incorrect password; Router issue; Out of range.	Check Wi-Fi settings in Android. Verify password. Restart router. Move kiosk closer to router.
Display shows no image.	Kiosk is off; Input source issue; Display settings.	Ensure kiosk is powered on. Check if the display is in standby mode. Restart the kiosk.

## 9. SPECIFICATIONS

Detailed technical specifications for the Displays2go 43-inch Touch Screen Digital Kiosk:

Feature	Specification
Model Number	00840844186788
Screen Size	43 Inches
Resolution	1920 x 1080 (FHD 1080p)
Aspect Ratio	16:9
Touch Technology	20-point IR Display
Operating System	Android 11 OS
Connectivity	Wi-Fi, Bluetooth, Ethernet (LAN), 2x USB Ports, Type-C, TF Card Slot



Feature	Specification
Screen Surface	Glossy
Item Weight	90.4 pounds
Manufacturer	Displays2go
Date First Available	March 1, 2024

## 10. WARRANTY AND SUPPORT




Displays2go is a trusted US-based brand committed to customer satisfaction. While specific warranty details are not provided in this manual, the product typically includes a manufacturer's warranty against defects in materials and workmanship. Please refer to your purchase documentation or the official Displays2go website for detailed warranty terms and conditions.

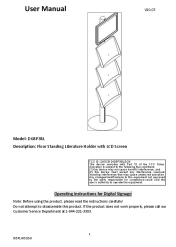


For technical assistance, troubleshooting, or any inquiries regarding your 43-inch Touch Screen Digital Kiosk, please contact Displays2go expert technical support. Information regarding returns is generally available for 30 days from the purchase date.

Visit the [Displays2go Store on Amazon](#) for more information or to contact support.

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### Related Documents - 00840844186788

	<p><a href="#">49-inch PCAP Touch Kiosk User Manual - Displays2go</a></p> <p>User manual for the Displays2go 49-inch PCAP Touch Kiosk (Models DK049CLB, DK049CLW). This guide provides comprehensive instructions on setup, operation, safety precautions, technical specifications, and troubleshooting for your digital signage solution.</p>
	<p><a href="#">21.5" PCAP Touch Kiosk - Android 11 OS User Manual   Displays2go</a></p> <p>User manual for the Displays2go 21.5" PCAP Touch Kiosk running Android 11 OS. Includes setup, operation, troubleshooting, technical specifications, and safety information.</p>
	<p><a href="#">49" 10pt PCAP Touch Kiosk - Android 11 OS User Manual</a></p> <p>User manual for the Displays2go 49-inch 10pt PCAP Touch Kiosk running Android 11 OS. Provides setup, operation, media management, technical specifications, troubleshooting, and safety guidelines.</p>

	<p><a href="#">Displays2go Floor Standing Literature Holder with LCD Screen User Manual</a></p> <p>This user manual provides comprehensive instructions for the Displays2go Floor Standing Literature Holder with LCD Screen, model DGBP3BL. It covers features, safety warnings, assembly, remote control operation, basic functions, file management, settings, troubleshooting, cleaning, and maintenance.</p>
	<p><a href="#">Displays2go 55-inch Floor Standing Digital Signage User Manual</a></p> <p>Comprehensive user manual for Displays2go 55-inch Floor Standing Digital Signage (models DF055NLB2, DF055TLB2, DF055TLW2), covering safety precautions, setup, operation, DiViEX app, technical specifications, troubleshooting, and FCC compliance.</p>
	<p><a href="#">Displays2go 32", 43", 55" Wall-Mounted Touch Monitor - Android 11 OS User Manual</a></p> <p>Comprehensive user manual for Displays2go 32, 43, and 55-inch wall-mounted touch monitors with Android 11 OS. Covers setup, operation, troubleshooting, technical specifications, and safety.</p>