

Hiseeu AU-WK-8HBC45-CT

Hiseeu Wireless Security Cameras System User Manual

MODEL: AU-WK-8HBC45-CT

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Hiseeu Wireless Security Cameras System. This system features 5MP PTZ and Bullet cameras, a 3TB HDD NVR, and is designed for reliable surveillance with easy setup and remote access capabilities.



Figure 1: HiSeeu Wireless Security Camera System components including NVR and 8 cameras.

2. PRODUCT OVERVIEW AND COMPONENTS

Your HiSeeu security system includes the following main components:

- Network Video Recorder (NVR) with pre-installed 3TB HDD
- 5MP PTZ Cameras (Quantity may vary based on package)
- 5MP Bullet Cameras (Quantity may vary based on package)
- Power Adapters for NVR and Cameras
- USB Mouse
- HDMI Cable
- Ethernet Cable
- Mounting Screw Kits

Refer to the diagram below for an identification of the various ports and components on your cameras and NVR.

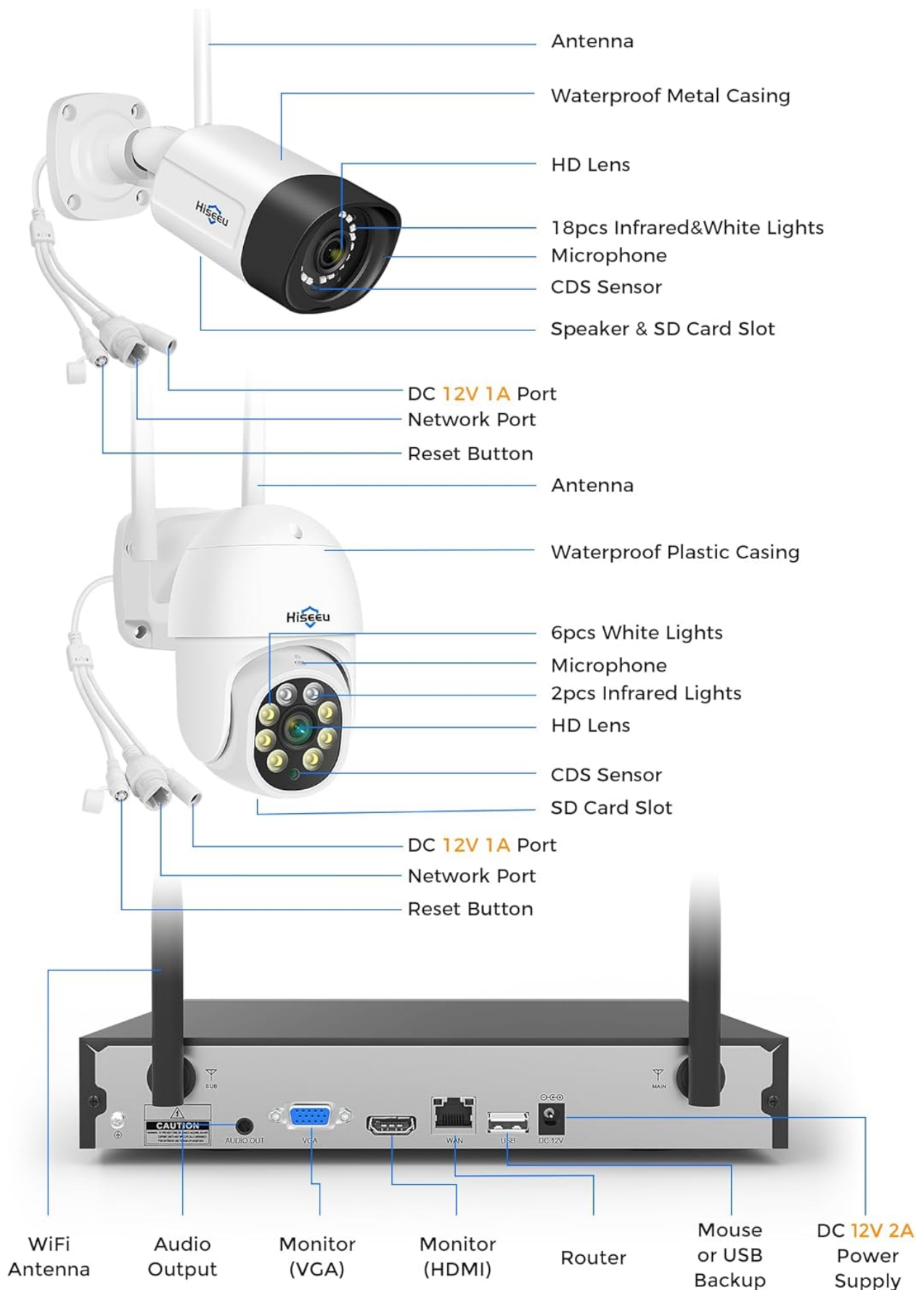


Figure 2: Detailed view of camera and NVR ports and features.

3. SETUP

3.1 NVR Initial Setup

1. **Connect NVR to Power:** Plug the NVR power adapter into the NVR and a power outlet.

2. **Connect to Monitor:** Use the provided HDMI or VGA cable to connect the NVR to a monitor or TV.
3. **Connect Mouse:** Plug the USB mouse into a USB port on the NVR for navigation.
4. **Network Connection:** For remote viewing and app functionality, connect the NVR to your router using the provided Ethernet cable.
5. **Camera Pairing:** The cameras are pre-paired with the NVR for a plug-and-play experience.

3.2 Camera Installation

1. **Mount Cameras:** Securely mount the cameras in your desired outdoor or indoor locations using the provided screw kits. Ensure the cameras have a clear line of sight to the areas you wish to monitor.
2. **Power Cameras:** Connect each camera to its respective power adapter and plug into a power outlet. The cameras will automatically connect to the NVR.

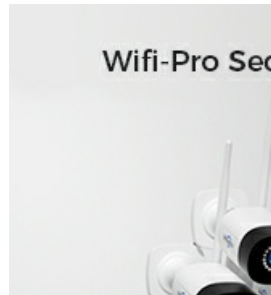


Figure 3: Camera power connection for continuous operation.

The cameras are IP66 waterproof, making them suitable for outdoor use in various weather conditions.

Outdoor Camera Everywhere IP66 Waterproof



50°C(122°F)



-25°C(-13°F)



Figure 4: IP66 waterproof camera designed for year-round outdoor durability.

3.3 Mobile App Setup (Eseecloud App)

To access your cameras remotely, download and configure the Eseecloud mobile application.

1. **Download App:** Search for "Eseecloud" in your device's app store (iOS/Android) and install it.
2. **Register Account:** Open the app, click "Register," and follow the prompts to create an account using your phone number or email.
3. **Add Device:** After logging in, click "Add smart camera" or scan the QR code located on your camera or NVR. For new cameras, reset the camera until you hear a beep sound, then proceed with scanning.

4. **Connect to Wi-Fi:** Select your home 2.4GHz Wi-Fi network (5GHz is not supported) and enter the password. Ensure the Wi-Fi name and password do not contain special characters and the password is not over 12 characters.

Video 1: Eseecloud App Manual - Video Version. This video demonstrates the process of setting up the Eseecloud app, registering an account, adding devices, and connecting to Wi-Fi for your Hiseeu security camera system.

4. OPERATING INSTRUCTIONS

4.1 Eseecloud Main Interface

From the main app interface, you can manage various camera functions:

- **Alarm Push:** Enable to receive phone notifications for motion alerts.
- **Settings:** Access camera settings directly.
- **Cloud Storage:** Purchase cloud storage services if desired. Mobile video stores suspicious object detections, while 24-hour video stores continuous footage.
- **Sharing:** Share device access with family or friends via QR code.
- **Real-time Video Recording:** Switch between SD and HD quality, enable sound, take screenshots, and record video. Recorded content can be found in the "Photo album."
- **Frequently Viewed Location:** Set and recall specific camera positions.

4.2 PTZ Control

For PTZ cameras, you can control movement and zoom:

- **Direction Control:** Drag the direction key to move the camera lens up, down, left, or right.
- **PTZ Speed:** Adjust the rotation speed of the camera (High, Medium, Low).
- **Cruise Mode:** Choose between panoramic cruise or preset position cruise. For preset cruise, set positions first.
- **PTZ Control Direction Flip:** If the camera direction is reversed after installation, use this option to correct it.
- **Zoom and Focus:** Use the "Pro" button on the PTZ interface for zoom in/out options. Optical zoom is for specific camera models; digital zoom can be achieved by swiping the screen.

4.3 Motion Detection Alert

Configure motion detection settings to enhance security:

- **Motion Detection Sensitivity:** Adjust sensitivity to reduce false alarms.
- **Motion Detection Period:** Set specific times for motion detection (all day, daytime, night, or custom).
- **Motion Detection Area Setting:** Define specific areas for motion detection to trigger alarms.
- **Siren Setting:** Enable or disable the siren to prompt an alarm sound when motion is detected.

Smart Person Detection Tracking

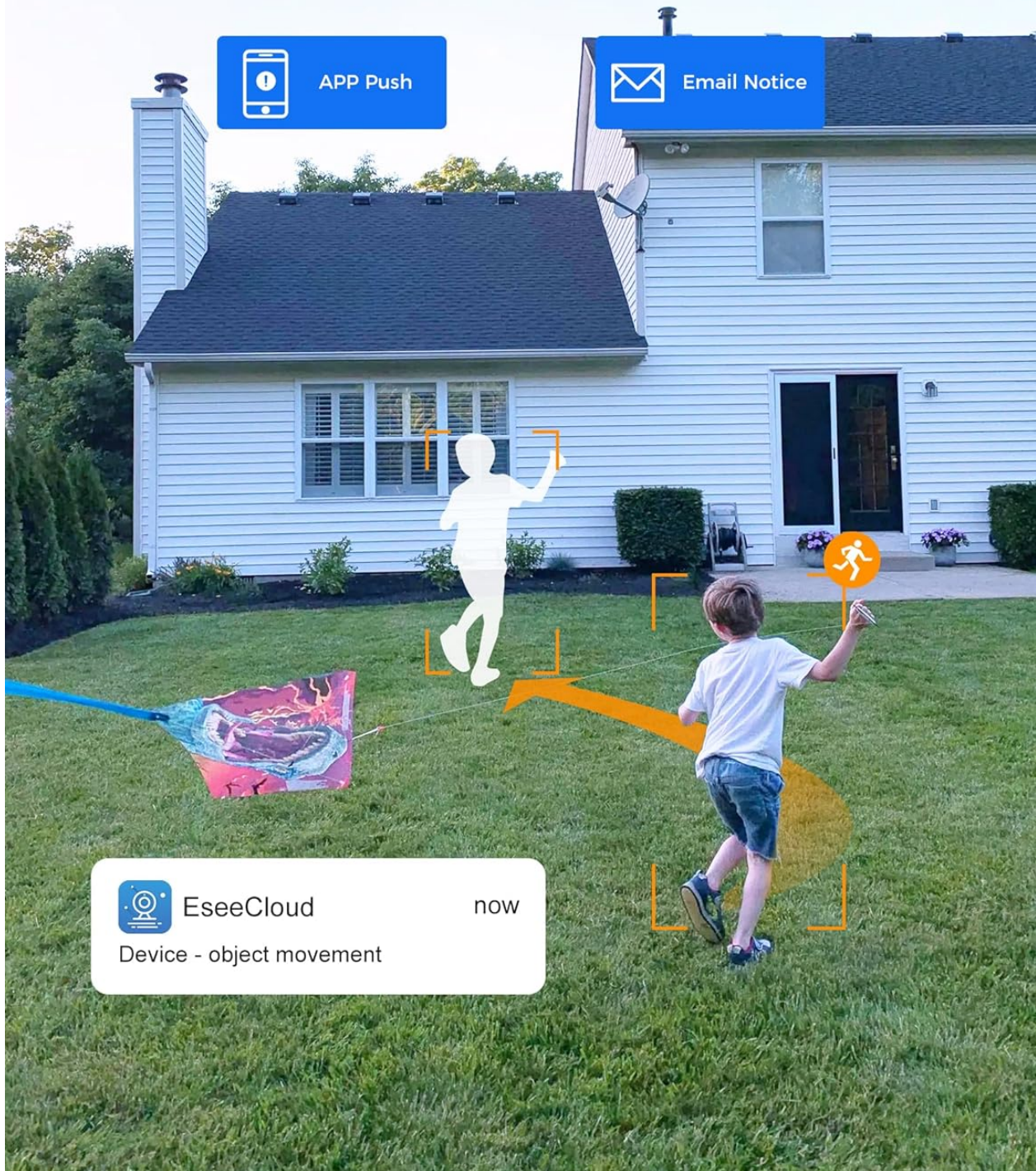


Figure 5: Smart person detection tracking with app notifications.

4.4 Recording Settings

Manage how your system records footage:

- **Record Mode:** Choose between "Event recording" (records when changes are detected) or "Keep recording" (continuous recording).
- **Record Sound Switch:** Enable to hear sound during playback or live view.
- **Time Record:** Customize recording schedules for specific days and times.

Support 24/7 No-stop Recording

No-extra monthly fees



Built-in
3TB HDD



H.265+
Smooth video



24/7
Recording



Figure 6: The NVR supports 24/7 recording with its built-in 3TB HDD.

4.5 Screen and Sound Settings

Adjust visual and audio preferences:

- **Night Vision Mode:** Select between Smart, Full Color, or Infrared night vision. Full color night vision uses floodlights for bright, clear images in low light.
- **Device Call Volume:** Adjust the volume for two-way audio communication.
- **Privacy Area:** Set specific areas to be covered for privacy.
- **Humanoid Detection Frame:** Enable to highlight detected people with a frame.

5MP Super HD View Stunning Color Night Vision

60ft
Night Vision

2pcs
Infrared LEDs



Figure 7: Comparison of night vision capabilities, including 5MP Super HD and Color Night Vision up to 60ft.

4.6 Alexa Integration

Integrate your Hiseeu system with Alexa for voice control and viewing:

1. **Enable Alexa Service Authorization:** In the Eseecloud app's advanced settings, enable Alexa service authorization.
2. **Search Eseecloud Skill:** Open the Alexa app, go to "Skills & Games," and search for "Eseecloud."
3. **Enable to Use:** Input your Eseecloud account and password, then select "Discover Devices."
4. **View on Echo Show:** After discovery, you can view your cameras on compatible Alexa devices like

Echo Show.

Note: You must name the device in the Eseecloud app, otherwise Alexa may not find it.



Figure 8: Hiseeu system integration with Alexa for convenient voice control and viewing.

5. MAINTENANCE

- **Regular Cleaning:** Periodically clean the camera lenses and housing with a soft, damp cloth to ensure clear image quality. Avoid abrasive cleaners.
- **Check Connections:** Ensure all power and network cables are securely connected and free from damage.
- **Firmware Updates:** Check the Eseecloud app regularly for firmware updates to ensure optimal performance and security.
- **Waterproof Cap:** For outdoor installations, ensure the waterproof cap is correctly installed on the Ethernet port to prevent water ingress.

Video 2: How to use a waterproof cap. This video demonstrates the correct installation of the waterproof cap for the camera's Ethernet port, crucial for outdoor durability.

6. TROUBLESHOOTING

- **No Image/Signal:** Check power connections for both NVR and cameras. Ensure cameras are within range of the NVR's wireless signal. Verify NVR is connected to the monitor correctly.
- **Poor Wi-Fi Connection:** Ensure the NVR is connected to your router via Ethernet. Check that cameras are connected to a 2.4GHz Wi-Fi network. Reduce distance between cameras and NVR/router if possible.
- **Motion Detection Issues:** Adjust motion detection sensitivity and ensure detection areas are correctly configured in the app.
- **App Connectivity Problems:** Verify your phone has a stable internet connection. Ensure the Eseecloud app is updated to the latest version. Restart the app or your phone if necessary.

7. SPECIFICATIONS

Feature	Specification
Brand	Hiseeu


Connectivity Technology	Wired, Wireless (2.4GHz)
Video Capture Resolution	5MP (2640 pixels)
Number of Channels	Up to 16
Memory Storage Capacity	3 TB HDD (built-in)
Power Source	Corded Electric
Item Dimensions (L x W x H)	8 x 10 x 10 inches
Operating System Compatibility	Android, iOS
Recommended Uses	Surveillance
Compatible Devices	Smartphones
Night Vision Range	65 Feet
Frame Rate	15 fps, 24 fps, 30 fps
Recording Mode	Continuous, Motion Detection
Hardware Interface	802.11 ac/b/g/n
Lens Type	Fixed
Video Input	CVBS
Item Weight	15.37 pounds






8. WARRANTY AND SUPPORT

Your Hiseeu Wireless Security Cameras System comes with a **12-month limited warranty**. The actual warranty period shall be implemented according to the requirements of local laws and regulations.

For any questions or support needs, the Eseecloud app provides **one-on-one 7/24 online support**. Please contact customer service directly through the app to resolve any issues.

Related Documents - AU-WK-8HBC45-CT

 <p>A017-V5.0</p> <p>WiFi CCTV Kits</p> <p>QUICK GUIDE</p> <p><small>Suitable for Hiseeu 4K/5MP/3MP/2MP/1080P WiFi CCTV Kits</small></p> <p><small>Email: sales@hiseeu.com USCA Toll Free Number: +1 855 685 5889 +1 517 526 1284 WhatsApp: +86 13361502050 HSE 13361502050</small></p> <p><small>*Please carefully read the Quick Guide before using the product and ensure that you keep it in a safe place.</small></p>	<p>Hiseeu WiFi CCTV Kits Quick Guide A017-V5.0</p> <p>Quick guide for Hiseeu WiFi CCTV Kits, model A017-V5.0. Provides setup, safety, and troubleshooting information for Hiseeu surveillance systems.</p>
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 <p>The image shows the cover of the 'Hiseeu Wireless Battery CCTV Kits User Manual'. It features the Hiseeu logo at the top left, followed by the model number 'A031-V4.1'. Below this, it says 'Wireless Battery CCTV Kits' and 'USER MANUAL' in a blue box. The main title 'NVR' is prominently displayed. At the bottom, there is contact information for customer service, including email, phone, and website details.</p>	<p>Hiseeu Wireless Battery CCTV Kits User Manual</p> <p>Comprehensive user manual for Hiseeu Wireless Battery CCTV Kits, covering NVR setup, camera installation, system configuration, app usage, and troubleshooting. Includes model information and safety guidelines.</p>
 <p>The image shows the cover of the 'Hiseeu Wireless Video Recorder System User Manual'. It features a collage of various Hiseeu camera models and system components. The title 'Hiseeu Wireless Video Recorder System User Manual' is at the top.</p>	<p>Hiseeu Wireless Video Recorder System User Manual</p> <p>Comprehensive user manual for the Hiseeu Wireless Video Recorder System, detailing setup, configuration, and operation for home and business surveillance.</p>
 <p>The image shows the cover of the 'Hiseeu HD-NVR user manual'. It features the Hiseeu logo and the title 'HD-NVR user manual' in a simple, clean layout.</p>	<p>Hiseeu HD-NVR User Manual: Installation, Setup, and Operation Guide</p> <p>A comprehensive user manual for the Hiseeu HD-NVR, covering installation, basic operations, recording settings, playback, network configuration, motion detection, PTZ control, and remote access via web, VMS, and mobile.</p>
 <p>The image shows the cover of the 'Hiseeu B004-V2.0 PoE Security Camera System Quick Guide'. It features the Hiseeu logo, the model number 'B004-V2.0', and the title 'PoE Security Camera System Quick Guide'. Below this, there is a 'CUSTOMER SERVICE' section with contact details.</p>	<p>Hiseeu B004-V2.0 PoE Security Camera System: Quick Start Guide</p> <p>Comprehensive quick start guide for the Hiseeu B004-V2.0 PoE Security Camera System, featuring 5MP H.265 8CH NVR capabilities. This guide covers package contents, product review, system connection, live view setup, mobile app and PC client access, motion detection, and factory reset procedures.</p>
 <p>The image shows the cover of the 'Hiseeu WKIT-4HB612-1T User Manual'. It features the Hiseeu logo, the model number 'WKIT-4HB612-1T', and the title 'HISEEU WKIT-4HB612-1T USER MANUAL'. Below this, there is a 'Quick Links' section with links to installation, setup, and network configuration guides.</p>	<p>Hiseeu WKIT-4HB612-1T User Manual: Setup, Features, and Troubleshooting Guide</p> <p>Comprehensive user manual for the Hiseeu WKIT-4HB612-1T Wireless Battery Security Camera System. Covers installation, setup, network configuration, features, and frequently asked questions for optimal system performance.</p>