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> [CASAINC KCHS0019-16MB Thermostatic Shower System User Manual](#)

CASAINC KCHS0019-16MB

CASAINC KCHS0019-16MB Thermostatic Shower System User Manual

Model: KCHS0019-16MB

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your CASAINC KCHS0019-16MB Thermostatic Shower System. Please read this manual thoroughly before installation and use to ensure proper function and longevity of your product. Retain this manual for future reference.

PRODUCT FEATURES

- **Thermostatic Control:** Maintains a consistent water temperature, preventing sudden fluctuations.
- **Dual Shower Head Design:** Includes a 16-inch ultra-thin stainless steel ceiling-mounted rain shower head and a 6-inch wall-mounted shower head.
- **Body Jets:** Features multiple body jets for a full-body shower experience.
- **Handheld Shower with Sliding Rod:** Adjustable height handheld shower for personalized use.
- **High-Quality Construction:** Made with a copper main body and stainless steel components for durability.
- **Matte Black Finish:** Designed to be fingerprint resistant, maintaining a clean appearance.
- **Self-Cleaning Silicone Nozzles:** Easy to clean and maintain, resisting mineral buildup.



Image: Overview of the CASAINC Thermostatic Shower System, showcasing the ceiling-mounted rain shower, wall-mounted shower, handheld shower on a sliding bar, and body jets.

PACKAGE CONTENTS

Verify that all components are present and undamaged before beginning installation. If any parts are missing or damaged, please contact customer support.

Package List



Image: All components included in the CASAINC Thermostatic Shower System package, laid out for inspection. This includes the main shower valve, ceiling-mounted shower head, wall-mounted shower head, handheld shower, sliding bar, body jets, hoses, and mounting hardware.

- Thermostatic Mixing Valve
- 16-inch Ceiling-Mounted Rain Shower Head
- 6-inch Wall-Mounted Shower Head
- Handheld Shower
- Sliding Bar for Handheld Shower
- Shower Hose
- Body Jets (6 units)
- Mounting Hardware and Accessories
- Installation Manual

INSTALLATION INSTRUCTIONS

Installation of this shower system requires plumbing knowledge and tools. It is highly recommended that installation be

performed by a qualified professional plumber to ensure proper function, prevent damage, and comply with local building and plumbing codes.

1. Preparation:

- Turn off the main water supply to the bathroom.
- Clear the installation area and ensure you have all necessary tools and components.
- Review the detailed diagrams and instructions provided in the separate installation manual.

2. Rough-in Valve Installation:

- Install the thermostatic mixing valve body within the wall according to the rough-in dimensions and local plumbing codes. Ensure the valve is level and securely mounted.
- Connect the hot and cold water supply lines to the designated inlets on the valve.
- Connect the outlet lines from the valve to the respective shower components (ceiling shower, wall shower, handheld, body jets).

3. Shower Head and Body Jet Installation:

- Install the ceiling-mounted rain shower head arm and head securely.
- Install the wall-mounted shower head arm and head.
- Install the body jets at desired heights and angles, ensuring proper sealing.

4. Handheld Shower and Sliding Bar Installation:

- Mount the sliding bar to the wall at a suitable height.
- Connect the shower hose to the valve outlet and the handheld shower.
- Attach the handheld shower to the sliding bar holder.

5. Final Connections and Testing:

- Install the trim plate and control handles onto the thermostatic valve.
- Turn on the main water supply and check all connections for leaks.
- Test each shower function and the thermostatic control for proper operation.

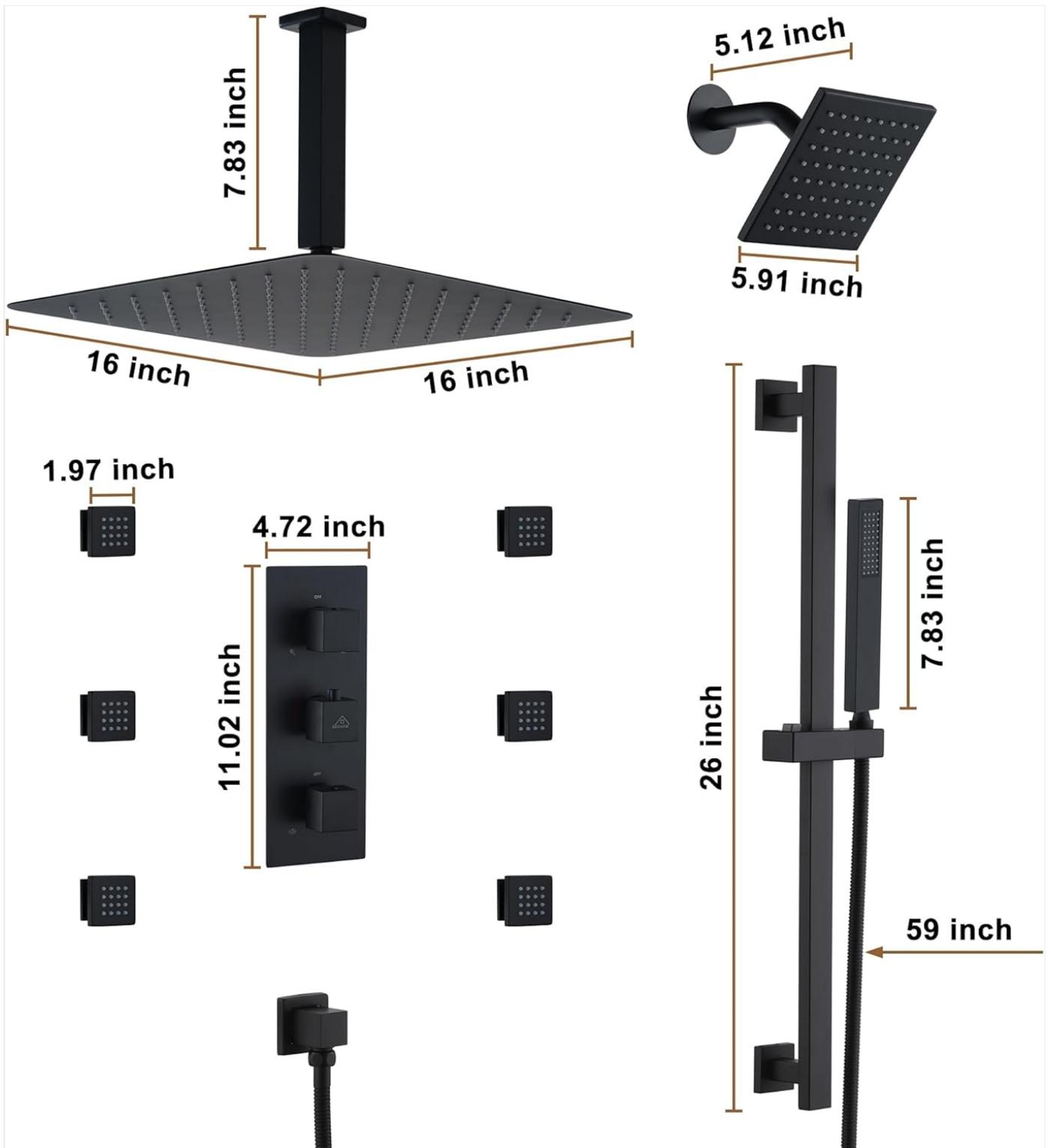


Image: Detailed dimensions for the ceiling-mounted shower head, wall-mounted shower head, body jets, thermostatic valve, and handheld shower with sliding bar. This diagram is crucial for planning the rough-in installation.

OPERATING INSTRUCTIONS

Your CASAINC Thermostatic Shower System offers multiple functions for a customized shower experience.

1. Temperature Control:

- The central knob on the thermostatic valve controls the water temperature. Rotate it to adjust between colder and warmer settings.
- The system features a **100°F (38°C) Temperature Lock** for safety, especially for children and the elderly. To exceed this temperature, press the button on the temperature knob and then rotate it to the desired hotter

setting.

2. Function Selection:

- The other knobs on the valve allow you to select and activate different shower functions:
 - **Hand Shower:** Activates the handheld shower.
 - **16" Rain Shower Head:** Activates the large ceiling-mounted rain shower.
 - **6" Shower Head:** Activates the smaller wall-mounted shower head.
 - **6 Body Jets:** Activates the body massage jets.
- You can typically operate multiple functions simultaneously, depending on water pressure.

3. Handheld Shower Adjustment:

- To adjust the height of the handheld shower, press the button on the sliding bar holder and slide it up or down.
- The handheld shower holder can also be rotated 360 degrees to adjust the spray angle.



Image: Close-up of the thermostatic valve, showing the temperature control knob with its 100°F safety lock and the function selector knobs for the hand shower, 16-

FREELY ADJUSTABLE LIFTING ROD

Meet the different heights of the whole family



Image: Illustration of the freely adjustable lifting rod for the handheld shower, demonstrating how to press a button to slide it up or down and its 360-degree adjustable angle.

MAINTENANCE

Regular cleaning and maintenance will help preserve the finish and functionality of your shower system.

- **Cleaning the Finish:**

- Clean the matte black finish with a soft, damp cloth and mild soap.
- Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.
- Wipe dry after cleaning to prevent water spots.

- **Cleaning Silicone Nozzles:**

- The shower heads and body jets feature self-cleaning silicone nozzles. To remove mineral buildup, gently rub

the nozzles with your finger or a soft brush.

- For stubborn deposits, a solution of equal parts white vinegar and water can be applied, allowed to sit for a few minutes, then rinsed thoroughly.

- **Thermostatic Valve:**

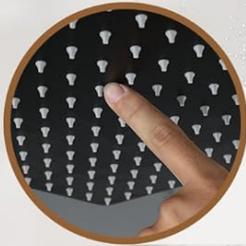
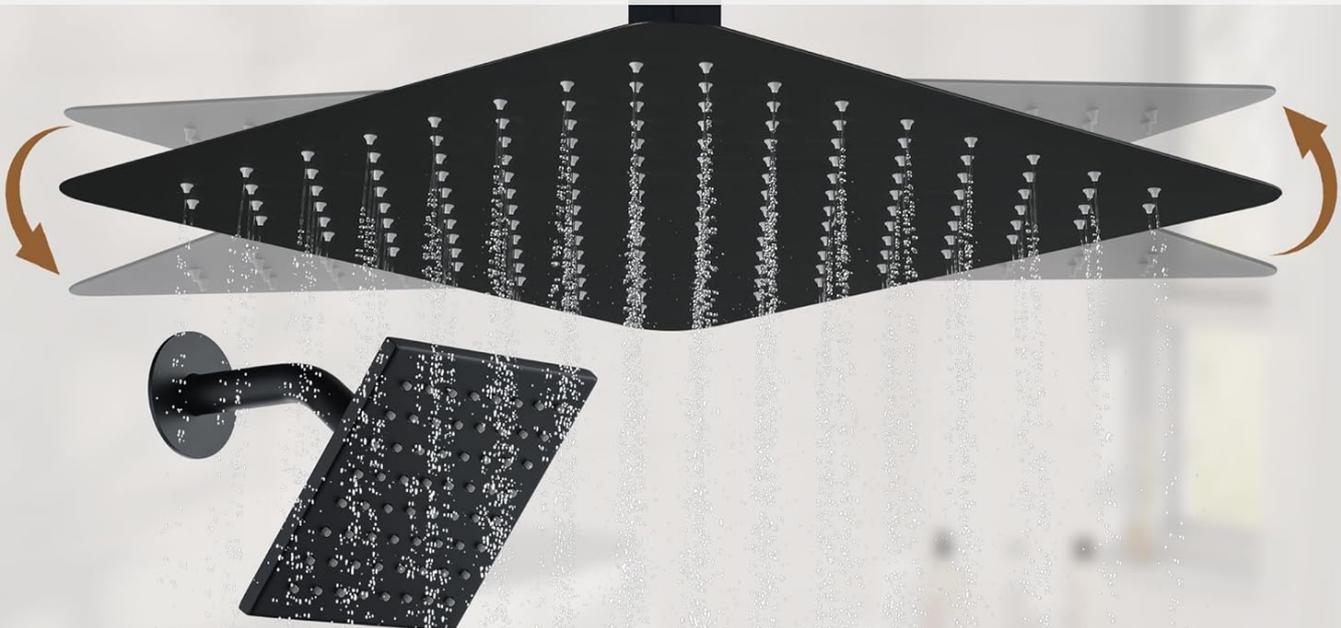
- Periodically check the thermostatic valve for any signs of leakage or reduced performance.
- If you experience consistent temperature issues, consult a professional plumber.



Image: A close-up of the matte black finish with an icon indicating its resistance to fingerprints and water spots, highlighting the ease of maintenance.

DUAL SHOWER HEAD

Enjoy a luxury & relaxing shower at home



Self-Cleaning Silicone Nozzles

Easy to wipe away calcium and lime build-up with the touch of finger



360° Rotation

Extensive testing in line with CUPC-standards



Image: Detail of the dual shower heads, showing the self-cleaning silicone nozzles and the 360-degree rotation feature, which aids in maintenance and customization.

6 BODY JETS

Enjoy a full-body shower from all angles



Image: Close-up of the body jets, illustrating their 360-degree adjustable angle and self-cleaning nozzles for easy maintenance.

TROUBLESHOOTING

If you encounter issues with your shower system, refer to the following common problems and solutions. For complex issues, contact a qualified plumber or customer support.

Problem	Possible Cause	Solution
No water flow or low pressure from a specific outlet.	Blocked nozzle, kinked hose, or debris in the line.	Clean silicone nozzles. Check hose for kinks. Inspect for debris in the shower head or body jet inlets.

Problem	Possible Cause	Solution
Inconsistent water temperature or sudden changes.	Thermostatic valve malfunction, insufficient hot/cold water supply, or pressure imbalance.	Ensure hot and cold water supplies are fully open. If the issue persists, professional inspection of the thermostatic valve may be required.
Leaking from connections or shower components.	Loose connections, damaged seals/gaskets, or faulty component.	Tighten all connections. Check and replace any worn or damaged O-rings or gaskets. If a component is faulty, contact customer support for replacement.
Water temperature does not exceed 100°F (38°C).	Temperature safety lock is engaged.	Press the safety button on the temperature control knob and rotate to increase temperature.
System does not comply with local plumbing codes.	Improper installation or lack of required certifications.	Consult with your installer or a certified plumber to ensure compliance. Verify product certifications (e.g., ASSE 1016 for scald protection) with the manufacturer if required by local authorities.

SPECIFICATIONS

Feature	Detail
Brand	CASAINC
Model Number	KCHS0019-16MB
Color	Matte Black
Material	Stainless Steel (components), Brass (handle material)
Finish Type	Matte
Number of Handles	1 (for temperature control)
Mounting Type	Wall Mount (valve, wall shower, sliding bar, body jets), Ceiling Mount (rain shower)
Included Components	Combo Set (Thermostatic Valve, 16" Rain Shower Head, 6" Wall Shower Head, Handheld Shower, Sliding Rod, 6 Body Jets)
Head Size	16 inches (rain shower), 6 inches (wall shower)
Item Weight	26.3 pounds
Product Dimensions	29.33 x 16.14 x 7.28 inches (packaging/overall)

WARRANTY INFORMATION

This CASAINC product is covered by a **Lifetime-Limited-Maintenance Warranty**. This warranty typically covers manufacturing defects and material flaws under normal use and service. For specific terms, conditions, and to make a warranty claim, please refer to the official CASAINC warranty documentation or contact customer support.

CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about parts and warranty, please contact CASAINC customer service. Refer to your purchase documentation or the CASAINC official website for contact details.

You can also visit the official CASAINC store on Amazon for more product information and support:[CASAINC Amazon Store](#)

